



Order no.: _____

Name: _____

Address: _____

Phone no: _____ Whatsapp? yes no

Email _____

Products to return: _____

Reason: _____

Notes: _____

Returns & Exchanges

RETURN / EXCHANGES POLICY JANGA LOVE

If you are not 100% satisfied with your new JANGA, simply send us back
One man's trash is another man's gold.
JANGAS are meant to be sucks free. Love em...Keep em, if not send us back.

All returns must be in NEW condition. Unworn with tags still attached.

All returns must be sent in the original JANGA package carton box.

All returns must contain original receipt purchase.

If you wear the wetsuit in the water we will not be able to refund or exchange the wetsuit.

Our R&D and Customer care department will very carefully inspect all returns.

Sorry no exceptions.

- Items purchased from jangawetsuits.com which are not FINAL SALE may be returned for a full refund to the original form of payment if returned within 30 days of receipt.
- All returns must have a copy of the original receipt or invoice with the returned item.
- The shipping & handling charge for online orders are not refunded for returns.
- Collect and unauthorized returns will be refused.
- JANGA reserves the right to charge a 15% restocking fee plus any unpaid freight on all returned orders past 30 days from the purchase date.
- Packing Instructions: All return merchandise must be packed in original carton box loosely to avoid creasing damage to the wetsuit(s).
- Any creasing damage can result in a 10% – 20% damage charge for returned items. In extreme cases we will deny the return. (Do not pack the wetsuit(s) into a tiny box.)
- JANGA has no duty to accept the return of any merchandise for replacement when purchaser is in default of any payment due.
- Once your return has been received and inspected, your refund will be processed and a credit to the original method of payment or store credit will be applied within 7 business days. During high traffic periods, it can take up to 14 business days to process your return.

All returns and Exchanges must be sent to:

KIDNAP YOURSELF, LDA

Rua Capitão Guerra , no 8, Buarcos

3080-273 Figueira da Foz

Portugal

00351912072870

(You can use any courier at your choice)

Note: We strongly advise registered / tracking option.

If you need assistance, please email us at crew@jangawetsuits.com