

Date: \_\_\_/\_\_\_/\_\_\_



Client Signature: \_\_\_\_\_

## Warranty & Repairs

Order no.: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone no: \_\_\_\_\_ Whatsapp? yes  no

Email: \_\_\_\_\_

Products to return: \_\_\_\_\_

Reason: \_\_\_\_\_

\_\_\_\_\_

Notes: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

If the wetsuit is under warranty, the customer is responsible for shipping the wetsuit back to JANGA WAREHOUSE, however, JANGA will cover the shipping back to the customer. Janga will be at your back during 3 (three) years after you get your JANGA , and will follow up your wetsuit during his period , based on legal responsibilities \* against Production fault issues or similiar only. Sending official and original Invoice/ proof is mandatory.

### WARRANTY & REPAIRS WETSUIT WARRANTY POLICY:

(EUROPEAN UNION ONLY. NO other INTERNATIONAL ORDERS eligible )

- 1 year warranty on all workmanship and materials

- Valid from date of purchase with proof of original purchase /Invoice.

- PLEASE ACT AT ANY FIRST SIGN OF ANY PROBLEM ON THE WETSUIT.

IF YOU "MURDER" IT IN A LONG TERM USE, AFTER THESE FIRST SIGNS IT WILL BE CONSIDER BAD

TREAT AND OR NATURAL USE: (not covered by warranty)

- Do not send your wetsuit dead, it will be NOT eligible for any action.

### WARRANTY REPAIRS:

- The decision to replace or repair a wetsuit is made by JANGA r&D warranty department after receipt of the defective product and its careful analisys Defective products must be returned clean and dry, postage prepaid, with its original invoice.

- This is mandatory The wetsuit should include product description, description of defects, requested action, return address, cell phone number with area code, customer's name and a copy of the purchase receipt.

- Wetsuit(s) without a copy of the purchase receipt WILL NOT BE COVERED UNDER WARRANTY.

Feel free to contact us with any questions about warranty & repair at [www.jangawetsuits.com](http://www.jangawetsuits.com)

WARRANTY AND REPAIRS only apply to all the wetsuits purchased at [www.jangawetsuits.com](http://www.jangawetsuits.com) and authorized dealer network. ONLY.

Note: please make sure your wetsuit is washed, dirt/sand free, and completely dry. We can't repair suits that are sandy, dirty or wet since they will damage our machines.

### All products must be sent to:

KIDNAP YOURSELF, LDA

Rua Capitão Guerra , no 8, Buarcos

3080-273 Figueira da Foz

Portugal

00351912072870

(You can use any courier at your choice)

Note: We strongly advise registered / tracking option.

If you need assistance, please email us at [crew@jangawetsuits.com](mailto:crew@jangawetsuits.com)



## Warranty & Repairs

Please, mark with an arrow, where the issue is!

