

The Original
GREEN PAN™



**INSTRUCTION MANUAL
& WARRANTY**

DUAL ZONE AIRFRYER | 8 L (2X4L)

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Before using this appliance, please read the following instructions carefully. We recommend that you keep these instructions. For your own safety, you must follow these safety instructions when using electrical appliances.

1) GENERAL SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

1. Read all instructions before using.
2. Never touch the inside of the appliance or other hot surfaces during operation.
3. Use protection when touching exterior hot surfaces.
4. To protect against electrical shock, never immerse the housing in water, rinse housing under the tap, or let other liquids enter the appliance.
5. Only operate the appliance on a flat, even and stable surface.
6. Always put the foods to be fried on the crisping tray to prevent them from coming in direct contact with the heating elements.
7. Do not cover the air inlet and the air outlet openings while the appliance is operating.
8. Do not fill the frying basket with oil as this may cause a fire hazard.
9. Turn the unit off and unplug from outlet when not in use and before cleaning. Allow approx. 30 minutes to cool before putting on or taking off parts.
10. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
11. Do not use outdoors.
12. Do not plug in the appliance or operate the control panel with wet hands.
13. Do not place on or near hot gas or electric burner, or in a heated oven.
14. To disconnect, press and hold the power button until the appliance switch to stand-by mode, then unplug from outlet.
15. Do not use appliance for other than intended use.
16. Do not let the appliance operate unattended.
17. Do not clean with metal scouring pads. Pieces can break off the

- pad and touch electrical parts, creating risk of electric shock.
18. Oversize foods and metal utensils must not be inserted into the appliance, as they may create a fire or risk of electric shock.
 19. A fire may occur if the appliance is covered or touching flammable materials including curtains, draperies, walls and the like, when in operation. Do not store any item on top of or touching the unit when in operation. Leave at least 4 inches (10 cm) free space on the back and sides of the appliance.
 20. Do not place any of the following materials in the appliance: paper, cardboard, plastic, and the like.
 21. Do not cover any part of this appliance with metal foil. This will cause overheating of the appliance.
 22. During hot air frying, hot steam is released through the air outlet openings. Keep hands and face at a safe distance from the steam and from the air outlet openings. Also, be careful of hot steam and air when you remove the frying basket from the appliance.
 23. Immediately unplug the appliance if you see dark smoke coming out of the appliance. Wait for the smoke emissions to stop before you remove the container from the appliance.
 24. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
 25. Children should be supervised to ensure that they do not play with the appliance. Supervision is also required when appliance is used by or near children.
 26. Smoke can be detected when cooking greasy food. Please stop cooking and remove the extra oil in a safe manner and without coming into direct contact with the oil.

CAUTION

This is an airfryer that works on hot air. Do not fill the frying basket with oil, frying fat or any other liquid. Do not touch a hot surface, use the handles. Remove the hot frying basket with oven-safe gloves. This appliance is for household use only.

2) DESCRIPTION OF PARTS



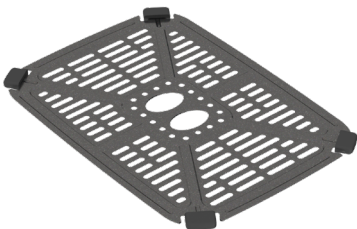
The airfryer body



The frying basket and crisping tray (2x)



The frying basket



The crisping tray



The air inlet/outlet

3) BEFORE FIRST USE

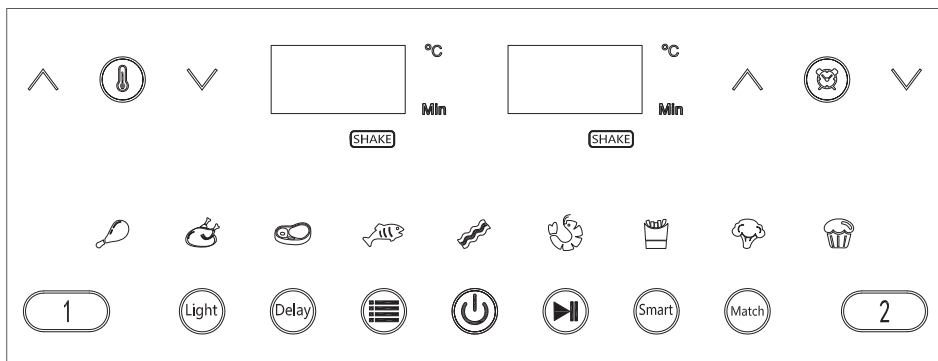
- Remove all packaging, stickers and various accessories on the inside and outside of the appliance and check that all items have been received in good condition or check for any defects.
- Tear up all plastic bags and dispose of properly as they can pose a suffocation or choking risk to children.
- Hand wash and thoroughly dry the removable parts.
- When using the airfryer for the first time, you may notice smoke or a slight odour for the first few minutes of cooking. This is normal. It can come from protective substance or oil on the heating elements that may have been used for packing and shipping. Ensure the room is well ventilated.
- Slide both frying baskets into the machine until they click into place. The appliance will not work unless both frying baskets are properly inserted.




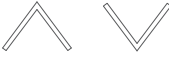

4) USE






PREPARATION

- Place the appliance on a stable, level, heat-resistant surface.
- Have oven gloves (or a tea towel) on hand, use heat-resistant plastic tongs and a heat-resistant mat or dinner plate to rest the frying basket on.
- To remove the frying baskets from the body:
 1. Hold the top of the body with one hand. Use an oven glove if needed.
 2. Grip the frying basket handle with the other hand.
 3. Slide the frying basket out of the body.
(Warning! During cooking: rest the frying basket on a heat-resistant mat, as it is warm.)
- To remove the crisping tray from the frying basket:
Utilize the holes in the tray to remove it by hand (wait until the crisping tray is cool before removing).

KNOW YOUR CONTROL PANEL



	<p>Power button</p> <p>Press long to switch on the appliance. A red light indicates the appliance is plugged in, a white light indicates it is working.</p>
	<p>Start & pause button</p> <p>Button to start & pause a program. The button lights up when the appliance is switched on.</p>
	<p>Recipe button</p> <p>Button to select a pre-set recipe (keep on pressing the button until you reach the recipe you want).</p>
	<p>Plus & minus button</p> <p>Press lightly to adjust slowly, press long for quick adjustment.</p>
	<p>Temperature & time button</p> <p>Press to adjust temperature or time.</p>




	<p>Frying basket choosing button Press 1 or 2 to select the frying basket you want to use.</p>
	<p>Light button Press for the light in the frying basket to turn on or off.</p>
	<p>Delay button Delay function, can be adjusted from 10-900 minutes.</p>
	<p>Smart button Button to synchronize finishing time for frying basket 1 and frying basket 2, with a different program.</p>
	<p>Match button Button to synchronize the program for the two frying baskets.</p>







GETTING STARTED

1. The appliance beeps after every touch.
2. The **power button** light will be red when the appliance is plugged in. Press once to switch on the appliance, the light turns to white. After 180 seconds without any action, the appliance will turn off automatically. Press for 3 seconds to shut off the appliance.
3. "000" will be shown on both screens when the appliance is turned on for the first time. The other lights keep glowing.
4. Press **1** or **2** to select a frying basket or choose both for dual frying. The recipe set for the selected frying basket lights up, temperature and time will show on the screen alternately.
5. Press **▲** and **▼** to adjust temperature and time. After 180 seconds without any action, the appliance will turn off automatically.
6. After setting temperature and time, press **start & pause button** to start the program.

7. You can adjust the temperature and time during operation by pressing frying basket 1 or 2. The temperature and time buttons will light up for your adjustment.
8. The fan will continue to work for 20 seconds if the temperature of the frying basket is above 100°C.
9. The appliance will beep 5 times after program is finished and will shut off when both frying baskets have finished working.
10. Delay function:
 - 1) Press **delay button**, the button will keep shining until the countdown is finished.
 - 2) Default setting is 90 minutes, range is between 10-900 minutes, press **start & pause button** to start after adjustment.
11. Smart function:
 - 1) For dual frying use, first choose the program you want for both frying baskets.
 - 2) Press **smart button** to start the "smart mode", this button will keep shining until the second frying basket starts working.
 - 3) The frying basket with the longest time setting will start first. When the time set for the other frying basket is reached, both frying baskets will work simultaneously until the program is finished.
12. Match function:
 - 1) Activate a frying basket and set the temperature & time. Press **match button** to copy these settings to the other frying basket.
 - 2) Press **match button**, set the temperature & time, the two screens will show the same information, the program copies.
 - 3) Press **start & pause button** to start, the **match button** light will turn off.
13. Light function:
Press **light button** to turn on the lights, it will automatically shut off after 60 seconds.
14. 'Shake' will appear when the food needs to be shaken and turned.

SUGGESTED COOKING SETTINGS

	Function	Default cooking time (minutes)	Default temperature (°C)	Recommended amount of ingredients (g)	Recommended action during cooking
	FISH	20	180	400-500	Shake
	FRIES	20	200	300-450	Shake
	BACON	12	180	100-120	-

	BAKE	12	180	100-150	-
	CHICKEN LEG	22	180	400-500	Shake
	STEAK	14	180	150-200	Shake
	VEGETABLES	12	150	200-300	Shake
	SHRIMP	12	160	300-400	Shake
	CHICKEN	36	180	430-500	Shake

USE

1. Time control

When the program starts, the timer will start to countdown, numbers on the display indicate the remaining time. When it reaches zero, the airfryer will stop working. When temperature is over 100°C, the fan will continue working for another 20 seconds. Then the fan will turn off and the appliance shuts off with 5 beep sounds.

2. Temperature control

When the set temperature is reached, the appliance stops heating. If not, the appliance will start working to achieve $\pm 5^{\circ}\text{C}$ above or below the set temperature.

3. Temperature overheat protection

When the temperature is over 300°C, the appliance will stop heating, and "E4" will appear on the display with 3 beep sounds. The fan will keep working for 30 seconds to cool down the appliance.

4. Forced shutdown function

To shut down the appliance, press long on the power button. All lights will turn off and the power light will turn to red.

5. Auto-off function

Auto memory function. Pulling out a frying basket will cut off the power, inserting back the frying basket will start up the appliance again.

5) MAINTENANCE AND CLEANING

IMPORTANT: Before cleaning any part, be sure the airfryer is switched off, unplugged, and cool. It is important that you clean the entire appliance after each use to prevent accumulation of grease and to avoid unpleasant odours.

IMPORTANT: Do not immerse the appliance, power cord or plug in any liquid.

- Wash the frying basket and crisping tray in warm to hot soapy water. Rinse and dry thoroughly. The frying basket and crisping tray are handwash only.
- If any food is stuck between the openings of the crisping tray, soak in warm to hot soapy water before cleaning. Use a sponge or soft cleaning brush to remove stains. Rinse and dry thoroughly.
- Roughly wipe the interior of the body to remove any crumb or residue, but NOT the heating elements at the top.
- **Exterior surfaces** Clean the exterior with a damp cloth or sponge. Dry thoroughly.

NOTE: Do not use any abrasive material or sharp utensils to clean the airfryer or any of its parts.

NOTE: Allow all parts and surfaces to dry thoroughly before using the appliance again.

6) STORAGE

- Do not store the airfryer with metal utensils or sharp items, as this may lead to scratches or damage to the surface.
- Always ensure your airfryer is clean and dry before storing it. Store your airfryer carefully.

7) SPARE PARTS

Please note that no spare parts are available for this appliance.

8) DISPOSAL OF THE APPLIANCE



This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE). The product may not be treated as household waste. Instead bring it to a central collection point for the recycling of electrical and electronic household appliances. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you

purchased the product. Correct disposal helps prevent adverse consequences for the environment and human health. By reusing, recycling and/or other use of old appliances, you make an important contribution to protecting our environment.

9) COMMERCIAL WARRANTY

We offer a 24-month warranty from the date of purchase on the product to the original owner for defects in materials and workmanship when used for normal domestic use, in accordance with our instruction manual and for the intended use. This warranty is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia).

We will replace or repair (at our discretion) an appliance which is the subject of a valid warranty claim free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

To make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested.

Within Australia the original owner may return the appliance to the place of purchase or the owner can contact our customer care service via email at customercare@greenpan.com.au. Please also be sure to include with your email your original proof of purchase, a photo and description of the defect, your contact details and any other pertinent information.

For further information you can visit www.GreenPan.com.au.

Our replacement or repair warranty only applies where a defect arises because of faulty material or workmanship during the warranty period. Your warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction manual), accidental damage, or normal wear and tear.

Our warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage however arising; or
- cover damage caused by:
 - power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;
 - servicing or modification of the product other than by GreenPan or an authorised GreenPan service centre;
 - use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to GreenPan specifications; or
 - exposure of the product to abnormally corrosive conditions.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, please contact our customer service line on our toll-free number: 1800918480 or email us at customercare@greenpan.com.au

Supplier Information

The Cookware Company Asia Ltd.

Address: Room 02-04, 20/F, Tower 1,
Enterprise Square Five, 38 Wang Chiu Road,
Kowloon Bay, Hong Kong

Australia Customer Service no.: 1 800-918-480

Email: customercare@greenpan.com.au

GreenPan is a registered trademark.

Made in China.

LIMITED WARRANTY

(FOR AUSTRALIA & NEW ZEALAND)

Your GreenPan warranty is only applicable on defects in material or workmanship of the product under normal, non-professional use in accordance with the Care and Use instructions of GreenPan. This warranty is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia).

Within Australia and New Zealand,

if your product is found to be defective during the guarantee period, the original owner may return it to the relevant store, or the owner can contact our customer service line on our toll-free number or email us:

Australia:

1 800 918 480

/ customercare@greenpan.com.au

New Zealand:

1 800 039 838

/ customercare@greenpan.co.nz

In Australia our Product(s) come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the Product(s) repaired or replaced if the Product(s) fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

Within Southeast Asia countries,

if your product is found to be defective during the guarantee period, the original owner may return it to the relevant store, or the owner can contact our customer care service via email at info@cookware-co.com.

Please be sure to include your original dated proof of purchase, a photo and description of the defect, your contact details, and any other pertinent information.

We offer a 24-month warranty from date of purchase on your GreenPan product to cover manufacturing defects and defective material. If the product is found to be defective and under a valid warranty claim, GreenPan will replace (at our discretion) free of charge the entire product, or if no longer available, a similar product.

What is not covered by this warranty:

1. Damage from ordinary wear and tear such as scratches, dents, stains or discolouration to all surfaces or other damage that does not impair the function of the product.
2. Damage due to improper handling, overheating, accident, abuse, misuse, fire, flood, theft, acts of God, neglect, corrosion, modification, exposure to extreme temperatures or failure to follow the manufacturer's use and care instructions.
3. Damage or breakage due to dropping or impact.
4. Use of this product in commercial applications.
5. Minor imperfections or blemishes due to variations in paint, enamel, metals, plastic, silicone, ceramic, stoneware, glass, or textile.
6. Surface damage due to chemical interaction or cleaning agents including but not limited to scouring pads, abrasive cleaners, or automatic dishwashers.

The cost of repair or replacement under the excluded circumstances shall be borne by the customer.

For more information on the extended care and use instructions and warranty policy see:

www.greenpan.com

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