

GREENPAN

INSTRUCTION MANUAL & WARRANTY XL AIRFRYER 7,2 L

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Before using this appliance, please read the following instructions carefully. We recommend that you keep these instructions. For your own safety, you must follow these safety instructions when using electrical appliances.

1) GENERAL SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury, including the following:

- 1. Read all instructions before using.
- 2. Never touch the inside of the appliance or other hot surfaces during operation.
- 3. Use protection when touching exterior hot surfaces.
- 4. To protect against electrical shock, never immerse the housing in water, rinse housing under the tap, or let other liquids enter the appliance.
- 5. Only operate the appliance on a flat, even and stable surface.
- 6. Always put the foods to be fried in the frying basket to prevent them from coming in direct contact with the heating elements.
- 7. Do not cover the air inlet and the air outlet openings while the appliance is operating.
- 8. Do not fill the pan with oil as this may cause a fire hazard.
- Turn the unit off and unplug from outlet when not in use and before cleaning. Allow approx. 30 minutes to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- 11. Do not use outdoors.
- 12. Do not plug in the appliance or operate the control panel with wet hands.
- 13. Do not place on or near hot gas or electric burner, or in a heated oven.
- 14. To disconnect, press and hold the power button until the appliance switch to stand-by mode, then unplug from outlet.
- 15. Do not use appliance for other than intended use.

- 16. Do not let the appliance operate unattended.
- 17. Do not clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating risk of electric shock.
- 18. Oversize foods and metal utensils must not be inserted into the appliance, as they may create a fire or risk of electric shock.
- 19. A fire may occur if the appliance is covered or touching flammable materials including curtains, draperies, walls and the like, when in operation. Do not store any item on top of or touching the unit when in operation. Leave at least 4 inches (10 cm) free space on the back and sides of the appliance.
- 20. Do not place any of the following materials in the appliance: paper, cardboard, plastic, and the like.
- 21. Do not cover any part of this appliance with metal foil. This will cause overheating of the appliance.
- 22. During hot air frying, hot steam is released through the air outlet openings. Keep hands and face at a safe distance from the steam and from the air outlet openings. Also, be careful of hot steam and air when you remove the tray from the appliance.
- 23. Immediately unplug the appliance if you see dark smoke coming out of the appliance. Wait for the smoke emissions to stop before you remove the container from the appliance.
- 24. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 25. Children should be supervised to ensure that they do not play with the appliance. Supervision is also required when appliance is used by or near children.
- 26. Smoke can be detected when cooking greasy food. Please stop cooking and remove the extra oil in a safe manner and without coming into direct contact with the oil.

CAUTION

This is an airfryer that works on hot air. Do not fill the frying basket with oil, frying fat or any other liquid. Do not touch a hot surface, use the handles. Remove the hot tray with oven-safe gloves. This appliance is for household use only.

2) DESCRIPTION OF PARTS



The airfryer body



The tray with frying basket





The tray



The air inlet/outlet

The frying basket

3) BEFORE FIRST USE

- Remove all packaging, stickers and various accessories on the inside and outside of the appliance and check that all items have been received in good condition or check for any defects.
- Tear up all plastic bags, if any, and dispose of properly as they can pose a suffocation or choking risk to children.
- Hand wash and thoroughly dry the removable parts.
- When using the airfryer for the first time, you may notice smoke or a slight odour for the first few minutes of cooking. This is normal. It can come from protective substance or oil on the heating elements that may have been used for packing and shipping. Ensure the room is well ventilated.
- Slide the tray into the appliance until it clicks into place. The appliance will not work unless the tray is properly inserted.

4) USE

PREPARATION

- Place the appliance on a stable, level, heat-resistant surface.
- Have oven gloves (or a tea towel) on hand, use heat-resistant plastic tongs and a heat-resistant mat or dinner plate to rest the tray on.
- To remove the tray from the body:
 - 1. Hold the top of the body with one hand. Use an oven glove if needed.
 - 2. Grip the tray handle with the other hand.
 - 3. Slide the tray out of the body.
 - (Warning! During cooking: rest the tray on a heat-resistant mat, as the tray is warm.)
- To remove the frying basket from the tray:



Step 1: Slide the tray out of the body.



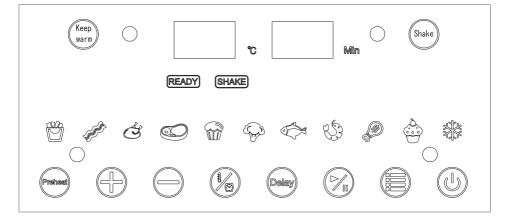
Step 2: Place frying basket + tray on stable surface, release the safety button



Step 3: Press button under safety button to unlock the frying basket

Step 4: Remove the frying basket from the tray

KNOW YOUR CONTROL PANEL



Power button Press long to switch on the appliance. A red light indicates the appliance is plugged in, a white light indicates it is working.
Start & pause button Button to start & pause a program. The button lights up when the appliance is switched on.
Recipe button Button to select a pre-set recipe (keep on pressing the button until you reach the recipe you want).

Θ	Plus & minus button Press lightly to adjust slowly, press long for quick adjustment.
	Temperature & time switch button Press to adjust temperature or time.
	Display screen Time/temperature display.
Keep warm	Keep warm button Press to keep the food warm at 60-70°C, choose the desired time.
	Delay button Delay function, can be adjusted from 10-900 minutes.
Shake	Shake button When this button lights up, you need to shake or turn your food.
Preheat	Preheat button Preheat for 3 minutes, the appliance will beep after preheating is done.

GETTING STARTED

- 1. The appliance beeps after every touch.
- 2. The **power button** light will be red when the appliance is plugged in. Press once to switch on the appliance, the light turns to white. Press for 3 seconds to shut off the appliance.
- 3. Temperature & time switch button for time or temperature adjustment. Press once, the button will blink 5 times. Press plus button once to increase with 5°C intervals. Press long for quick adjustment (without beep sound). Maximum temperature is 200°C, maximum time is 60 minutes. Press minus button once to decrease with 5°C intervals. Press long for quick adjustment (without beep sound). Minimum temperature is 40°C, minimum time is 1 minute. After setting the time & temperature, press the start/stop icon to start

the program. If there is no action, the appliance will start automatically.

- Keep warm button, set by default at 65°C and 15 minutes. Press temperature & time switch button to adjust temperature and time. Use + & - to increase or decrease by 5°C or 1 minute intervals. Maximum range for time is 60 minutes.
- 5. Delay button, set by default at 90 minutes, can be adjusted from 10-900 minutes. Adjustment with + & -. Press once to increase or decrease by 10 minutes, press long for 30 minutes. Press recipe button to select a recipe, press delay button to adjust the time, and press delay button again to start. To cancel the DELAY request, press delay button to pause and press recipe button one more time to cancel.
- 6. Pre-set "shake function" for several settings.
- 7. **Recipe button**, press to select a recipe. Press **start & pause button** to start the program.
- 8. **Preheat button**, default setting is 3 minutes at 200°C. When finished, READY will glow on the display and the appliance will beep 3 times. To stop preheating, press the **preheat button** again.

	Function	Default cooking time (minutes)	Default temperature (°C)	Recommended amount of ingredients (g)	Recommended action during cooking
-	FISH	15	180	400-550	Shake
Ŵ	FRIES	20	200	300-500	Shake
	BACON	5	180	150-250	-
	BAKE	15	180	120-200	-
Ø	CHICKEN LEG	22	190	400-550	Shake
	STEAK	12	180	150-250	Shake
- F	VEGETABLES	10	150	400-550	Shake

SUGGESTED COOKING SETTINGS

	Function	Default cooking time (minutes)	Default temperature °C	Recommended amount of ingredients (g)	Recommended action during cooking
E.	SHRIMP	8	185	350-500	Shake
Ì	CHICKEN	40	180	450-600	Shake
<u></u>	DESSERT	15	180	200-300	-
	FROZEN SNACKS	20	180	200-300	-

NOTE: Default cooking times and temperatures are for non-frozen food. When using frozen food, please adjust the temperature and time per your preference.

USE

1. Time control

When the program starts, the timer will start to countdown, numbers on the display indicate the remaining time. When it reaches zero, the airfryer will stop working. When temperature is over 100°C, the fan will continue working for another 20 seconds. Then the fan will turn off and the appliance shuts off with 5 beep sounds.

2. Temperature control

When the set temperature is reached, the appliance stops heating. If not, the appliance will start working to achieve $\pm 5^{\circ}$ C above or below the set temperature.

3. Temperature overheat protection

When temperature is over 300°C, the appliance will stop heating, and "E4" will appear on the display with 3 beep sounds. The fan will keep working for 30 seconds to cool down the appliance.

4. Forced shutdown function

To shut down the appliance, press long on the power button. All lights will turn off and the power light will turn to red.

5. Auto-off function

Auto memory function. Pulling out the tray will cut off the power, inserting it back will start up the appliance again.

5) MAINTENANCE AND CLEANING

IMPORTANT: Before cleaning any part, be sure the airfryer is switched off, unplugged, and cool. It is important that you clean the entire appliance after each use to prevent accumulation of grease and to avoid unpleasant odours.

IMPORTANT: Do not immerse the appliance, power cord or plug in any liquid.

- Wash the tray and frying basket in warm to hot soapy water. Rinse and dry thoroughly. The tray and frying basket are <u>handwash only</u>.
- If any food is stuck between the openings of the frying basket, soak in warm to hot soapy water before cleaning. Use a sponge or soft cleaning brush to remove stains. Rinse and dry thoroughly.
- Roughly wipe the interior of the body to remove any crumb or residue, but NOT the heating elements at the top.
- **Exterior surfaces** Clean the exterior with a damp cloth or sponge. Dry thoroughly.

NOTE: Do not use any abrasive material or sharp utensils to clean the airfryer or any of its parts.

NOTE: Allow all parts and surfaces to dry thoroughly before using the appliance again.

6) STORAGE

- Do not store the airfryer with metal utensils or sharp items, as this may lead to scratches or damage to the surface.
- Always ensure your airfryer is clean and dry before storing it. Store your airfryer carefully.

7) SPARE PARTS

Please note that no spare parts are available for this appliance.

8) **DISPOSAL OF THE APPLIANCE**



This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE). The product may not be treated as household waste. Instead bring it to a central collection point for the recycling of electrical and electronic household appliances. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the

shop where you purchased the product. Correct disposal helps prevent adverse

consequences for the environment and human health. By reusing, recycling and/ or other use of old appliances, you make an important contribution to protecting our environment.

9) COMMERCIAL WARRANTY

We offer a 24-month warranty from the date of purchase on the product to the original owner for defects in materials and workmanship when used for normal domestic use, in accordance with our instruction manual and for the intended use. This warranty is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia).

We will replace or repair (at our discretion) an appliance which is the subject of a valid warranty claim free of charge. A product presented for repair may be replaced by a refurbished product of the same type rather than being repaired. Refurbished parts may be used to repair the product.

To make a claim under our warranty, you must have the original proof of purchase documentation for the product and present it when requested.

Within Australia the original owner may return the appliance to the place of purchase or the owner can contact our customer care service via email at customercare@greenpan.com.au. Please also be sure to include with your email your original proof of purchase, a photo and description of the defect, your contact details and any other pertinent information.

For further information you can visit **www.GreenPan.com.au**.

Our replacement or repair warranty only applies where a defect arises because of faulty material or workmanship during the warranty period. Your warranty does not cover misuse or negligent handling (including damage caused by failing to use the product in accordance with this instruction manual), accidental damage, or normal wear and tear. Our warranty does not:

- cover freight or any other costs incurred in making a claim, consumable items, accessories that by their nature and limited lifespan require periodic renewal (such as filters and seals) or any consequential loss or damage however arising; or
- cover damage caused by:
- power surges, power dips, voltage supply problems, or use of the product on incorrect voltage;
- servicing or modification of the product other than by GreenPan or an authorised GreenPan service centre;
- use of the product with other accessories, attachments, product supplies, parts or devices that do not conform to GreenPan specifications; or
- exposure of the product to abnormally corrosive conditions.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

In Australia our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If your warranty claim is not accepted, we will inform you and if requested to do so by you, repair the product provided you pay the usual charges for such repair. You will also be responsible for all freight and other costs.

Should your product require repair or service after the warranty period, please contact our customer service line on our toll-free number: 1800918480 or email us at customercare@greenpan.com.au

Supplier Information

The Cookware Company Asia Ltd. Address: Room 02-04, 20/F, Tower 1, Enterprise Square Five, 38 Wang Chiu Road, Kowloon Bay, Hong Kong Australia Customer Service no.: 1 800-918-480 Email: customercare@greenpan.com.au

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LIMITED WARRANTY

(FOR AUSTRALIA & NEW ZEALAND)

Your GreenPan warranty is only applicable on defects in material or workmanship of the product under normal, non-professional use in accordance with the Care and Use instructions of GreenPan. This warranty is in addition to your rights under the Australian Consumer Law (if your product was purchased in Australia).

Within Australia and New Zealand,

if your product is found to be defective during the guarantee period, the original owner may return it to the relevant store, or the owner can contact our customer service line on our toll-free number or email us:

Australia:

1 800 918 480 / customercare@greenpan.com.au

New Zealand:

1 800 039 838

/ customercare@greenpan.co.nz

In Australia our Product(s) come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Product(s) repaired or replaced if the Product(s) fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits given to you by our warranty are in addition to other rights and remedies under law in relation to the product.

Within Southeast Asia countries,

if your product is found to be defective during the guarantee period, the original owner may return it to the relevant store, or the owner can contact our customer care service via email at info@cookware-co.com.

Please be sure to include your original dated proof of purchase, a photo and description of the defect, your contact details, and any other pertinent information. We offer a 24-month warranty from date of purchase on your GreenPan product to cover manufacturing defects and defective material. If the product is found to be defective and under a valid warranty claim, GreenPan will replace (at our discretion) free of charge the entire product, or if no longer available, a similar product.

What is not covered by this warranty:

- Damage from ordinary wear and tear such as scratches, dents, stains or discolouration to all surfaces or other damage that does not impair the function of the product.
- Damage due to improper handling, overheating, accident, abuse, misuse, fire, flood, theft, acts of God, neglect, corrosion, modification, exposure to extreme temperatures or failure to follow the manufacturer's use and care instructions.
- 3. Damage or breakage due to dropping or impact.
- 4. Use of this product in commercial applications.
- Minor imperfections or blemishes due to variations in paint, enamel, metals, plastic, silicone, ceramic, stoneware, glass, or textile.
- Surface damage due to chemical interaction or cleaning agents including but not limited to scouring pads, abrasive cleaners, or automatic dishwashers.

The cost of repair or replacement under the excluded circumstances shall be borne by the customer.

For more information on the extended care and use instructions and warranty policy see: www.greenpan.com

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