

peeq waiva

Eyelid & Facial Cleansing Device

instruction manual



Important Safety Information

CAUTION



RISK OF ELECTRIC SHOCK. DO NOT OPEN. DO NOT CHARGE DEVICE NEAR WATER.



IMPORTANT SAFETY INSTRUCTIONS AND OPERATING INSTRUCTIONS ARE INCLUDED IN THIS GUIDE.



THE PRODUCT CONTAINS A LITHIUM ION BATTERY. DO NOT INCINERATE OR EXPOSE TO FLAME.



DO NOT DISPOSE. THIS PRODUCT SHOULD BE RECYCLED ACCORDING TO LOCAL ELECTRONIC RECYCLING RULES AND REGULATIONS.



THIS DEVICE IS RATED DUST PROOF AND RESISTANT TO SPRAYING WATER.

manual contents

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Starting your eyelid & facial cleansing journey.

Welcome to the world of the waiva. Before you begin your journey to cleaner and healthier eyelids and skin, please read the following safety information in its entirety. In accordance with the instructions, only utilize this product for its intended use as described in this manual.

WARNING: NO MODIFICATION OF THIS EQUIPMENT IS ALLOWED.

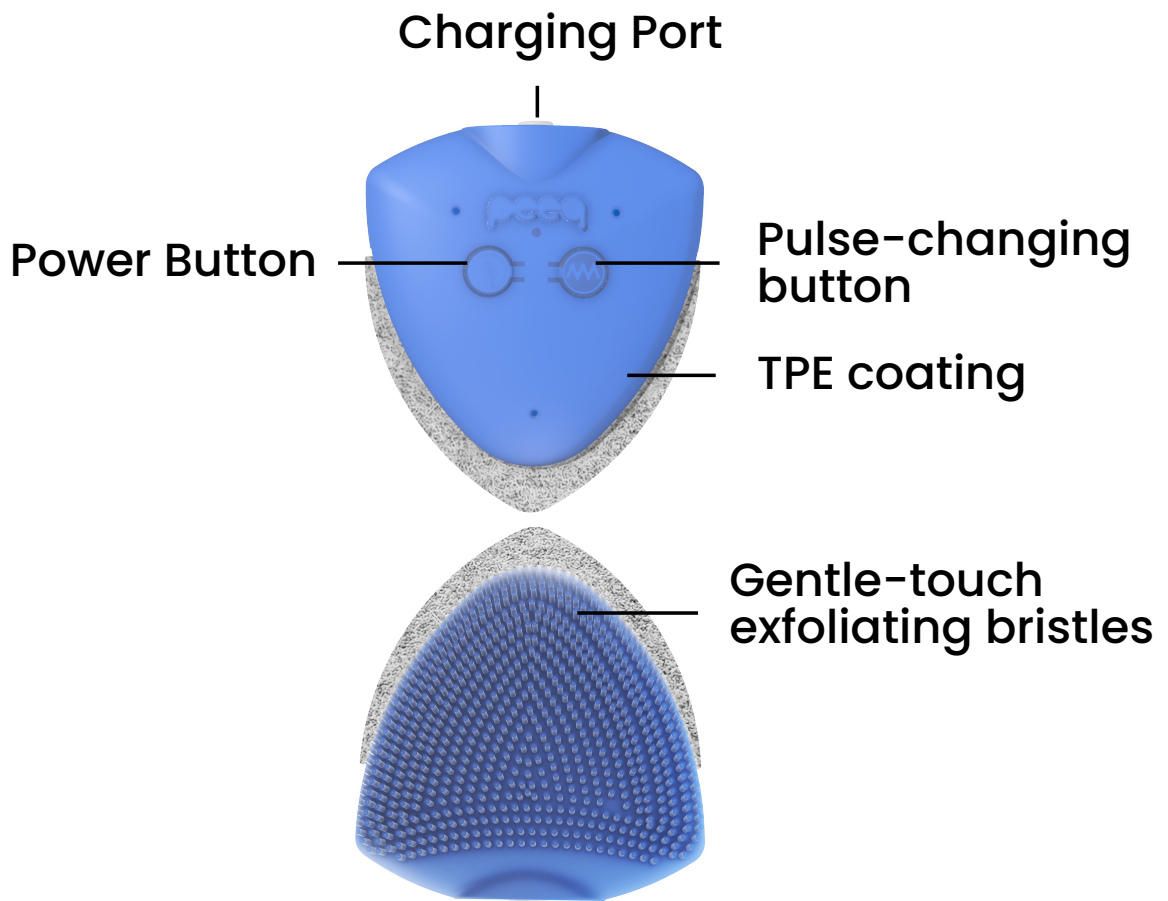
What is the waiva?

The **peeq** waiva is an innovative eyelid and facial cleansing device. When used with the accompanying biodegradable sponge inserts, the Waiva absorbs and debrides makeup, oils, and other residues – such as ocular biofilms – with gentle vibration. The Waiva is a dual purpose device. The sponge is used to gently cleanse the eyelids and the flexible TPE (thermoplastic elastomer) bristles are used to gently exfoliate and cleanse the face. Our cellulose sponges are 100% biodegradable and compostable. By using gentle vibrations, instead of a twisting or tugging motion that can cause signs of aging, the Waiva ensures a gentle but effective cleanse.

The TPE coating on the exterior of the device is the same material used in neonatal devices and is a safe choice for the delicate face and eyelid areas. The Waiva is powered by a lithium-ion battery that delivers four options of vibrating pulses for your convenience and personalization. We recommend starting your experience on the lowest vibration setting.

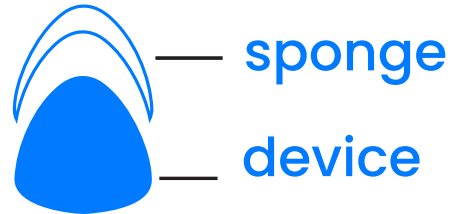
What you should know about the peeq waiva

Ergonomic triangular design
Powered by non-sonic pulsations (4 speeds)



How to use the peeq waiva

- 1** Insert sponge into the slot on the top of the device.



- 2** Wet sponge with sponge pointed up towards the faucet.



- 3** Apply cleanser to sponge.



- 4** Turn on the device. Start on the lowest setting.

Instructions continue on next page...

- 5** Close your eyes to cleanse eyelids and face.
 - Up to one minute on each eyelid.
 - Do not scrub.
 - Go slowly along lash line with vibrating sponge using a side to side motion to absorb makeup.
 - Use the bristle side in a circular motion to cleanse the face.

- 6** Rinse eyelids and face with water, paying special attention to thoroughly rinse the eyelid area.

- 7** Use a non-abrasive towel to dry.

- 8** Remove sponge and discard.

Perfect Pairings

peeq pro Eyelid & Facial Cleanser

Remove all makeup and debris from the eye area and face without harsh abrasives with our signature Eyelid & Facial Cleanser. The active ingredient, tea tree oil has been shown to moisturize dry skin, prevent oily skin, treat dark spots, and reduce inflammation and acne. The cleanser also contains lavender oil which has been shown to be anti-inflammatory, and promote a relaxing state of mind. Lavender is also known to be antimicrobial and antifungal.

peeq pro Refreshing Toner

Our Refreshing Toner is a Peeq favorite. After cleansing your face, use this toner to gently refresh your skin. This light moisturizer helps to close pores and reduce bacteria. It contains Vitamin B5 which retains moisture while therapeutic amino acids promote healing. This toner helps to increase water content in the top layers of the skin. Refreshing Toner can also be used after applying mineral makeup to provide a long-lasting finish.

Youthful Eyes Peptide Cream

Dark circles and puffiness around the eyes may be dramatically reduced with our inclusion of soy rice peptides in our Youthful Eyes Peptide Cream. Soy rice peptides may stimulate fibroblast proliferation and increase collagen and elastin synthesis. They also have been shown to absorb and eliminate blood-colored pigments in the skin that are responsible for dark circles under the eyes. Youthful Eyes Peptide Cream also has hyaluronic acid, Vitamin A, and advanced technology peptides. The high concentration of peptides increases production of collagen and hyaluronic acid in the deep tissues around the eyes. These will help to brighten the skin, increase firmness and tone while often diminishing the visible signs of aging for more youthful looking eyes.

Troubleshooting

Precautions to be taken in the event of changes in the performance of the **peeq** waiva.

If the peeq waiva is not activated when pressing the power button:

Battery is dead. Recharge using USB charging cable for 2 hours until fully charged. Then restart your device by pressing the power button. Contact customer service if the problem persists.

If the peeq waiva's pulsation-changing interface buttons do not respond:

The waiva is programmed to shutoff automatically after 2 minutes if the power button is not responding. After the shutoff discontinue use and please contact customer service.

If the peeq waiva cannot be switched off:

In the event the pulsation buttons will not work or the waiva will not change speeds, try recharging the battery before using it again. If the problem continues, then discontinue use and contact customer service.

How to charge the peeq waiva

The **peeq** waiva is USB rechargeable, with a full charge delivering around three month's worth of uses (based on a 2-minute cleansing time per use). We recommend charging your waiva once a month. The USB charging cable is provided with the device, ensure you do not charge the Waiva in or around water.

How to clean peeq waiva

From time to time it may be necessary to clean and disinfect the waiva. Use the following steps to clean your device. We recommend using a soft toothbrush to clean in between the bristles of the waiva.

1. Begin by rinsing the bristles and the waiva with warm, soapy water.
2. Use a toothbrush to scrub the bristles for about a minute to remove any dirt and debris that may be stuck between the bristles.
3. Rinse the bristles again to remove the soapy residue.
4. To disinfect the waiva, we recommend using Pure & Clean Hand Prep Hypochlorous Acid spray. Spray the waiva bristles with Pure & Clean.
5. Allow the bristles to air dry or use a clean cloth to dry them.
6. Clean the handle of the toothbrush with a damp cloth and warm, soapy water and then dry it off.

Warranty Terms and Conditions

REGISTER WARRANTY

To activate your 1-Year Limited Warranty, register at peeqproshop.com/pages/waiva-warranty-registration

1-YEAR LIMITED WARRANTY

Peeq warrants this device for a period of ONE (1) YEAR after the original date of purchase against defects due to faulty workmanship or materials arising from normal use of the device. The warranty covers working parts that affect the function of the device. It does NOT cover cosmetic deterioration caused by fair wear and tear, or damage caused by accident, misuse, or neglect. Any attempt to open or take apart the device (or its accessories) will void the warranty. If you discover a defect and notify Peeq during the warranty period, Peeq will, at its discretion, replace the device free of charge. Please keep your original purchase receipt together with these warranty conditions for the duration of the warranty period. For questions please call our support line at 531-213-2737.

Claims under warranty must be supported by reasonable evidence that the date of the claim is within the warranty period. To validate your warranty, please keep your original purchase receipt together with these warranty conditions for the duration of the warranty period. To claim your warranty, you must log in to your account at peeqproshop.com/pages/waiva-warranty-registration and then select the option to make a warranty claim. Shipping costs are nonrefundable. This undertaking is in addition to your statutory rights as a consumer and does not affect those rights in any way.

Specifications

MATERIALS: Medical grade TPE & ABS Plastic

COLOR: Deep Blue

SIZE: 75mm x 73 mm x 27mm

WEIGHT: 66g

BATTERY: PK CELL LP801735 Li-ion 400mAh 3.7V

USAGE: 6 hours of total runtime per charge

INTERFACE: 2-button

Disclaimer: Users of this device do so at their own risk. Neither Peeq nor its retailers assume any responsibility or liability for any injuries or damages, physical or otherwise, resulting, directly or indirectly, from the use of this device. Further, Peeq reserves the right to revise this publication and to make changes from time to time in the contents thereof without obligation to notify any person of such revision or changes.

FAQs

BASIC INFORMATION

What comes with my Peeq Waiva Device?

In your box you will find 1 Peeq Waiva device, 1 USB charging cable, 1 charging block, 1 instruction manual, 1 quick start guide, & 1 travel pouch.

How do I turn my Peeq Waiva on and off?

Press the power button on the back of the device.

How do I charge my Peeq Waiva?

Use the USB charging cable and block provided with the device. Ensure you do not charge the Waiva in or around water.

Is the charging port on the Peeq Waiva waterproof?

No, the Waiva is water resistant. Please do not submerge the device in the bathtub or sink. Do not bring it into the shower. The device is safe to place under a running faucet.

How often do I have to charge the device?

We recommend charging it once a month. You can expect 3 months of use out of the Waiva before you must charge the device.

How do I wash the device?

You can wash your Peeq Waiva by rinsing under warm water and gently scrubbing with an antimicrobial soap. Let dry thoroughly. We recommend using a hypochlorous acid spray like Pure & Clean to sanitize the device.

USING THE PEEQ WAIVA

How often should I use the Peeq Waiva?

The Waiva is safe to use on a daily basis to remove makeup and clean your eyelids and face.

How many times can I use the sponge inserts?

The sponge insert is a single use design.

What do I do with my sponge once I've used it?

Our cellulose sponges are 100% biodegradable. We recommend that you compost them yourself, and cut them up into smaller pieces before adding them to your compost. Alternatively, you can find a local composting program and bring them there. Please find our composting service list for select cities on our website. Finally, if none of these options appeal to you, you may dispose of the sponges in your wastebasket.

What are the bristles for?

The 100% medical grade TPE bristles provide gentle exfoliation and help to cleanse the skin more deeply.

How hard should I press when I use my Peeq Waiva?

The gentle vibrations will do most of the work for you, just apply a gentle pressure. Move the device side to side across your eyelids and around your face slowly.

Can I use the Peeq Waiva around the eye area?

Yes, the sponge is specifically intended for use around the eyelid and eye area.

What kind of facial cleanser can I use?

We recommend using a gentle foaming cleanser, such as the Peeq eyelid and facial cleanser. Do not use granular or clay cleansers as they can damage the coating.

Can I use the Peeq Waiva if I have skin conditions such as eczema or if I have had a cosmetic procedure such as Botox?

We suggest that anyone who suffers from a serious skin condition or has undergone a cosmetic procedure consult their physician or skincare professional before using the device.

Can I use my Peeq Waiva during pregnancy?

Yes, the Peeq Waiva is safe to use during pregnancy and while breastfeeding.

How do I adjust the pulse speed on the Peeq Waiva?

Simply press the left button (when holding with the buttons on top) on the back of the Waiva to select the pulse that is right for you.

What are the different pulse settings for?

The 4 pulse settings provide multiple vibration levels to tailor your cleansing experience to your personal skincare and eye care preferences and comfort level.

When will I need a new Waiva?

Under normal use conditions, the device's battery will last for two years.

How do I recycle the Waiva?

The Waiva shell is made of TPE and plastic. Both can be recycled. The internal components should be recycled according to local regulations at approved electronic recycling facilities. Visit our recycling page at www.peeppro.com for more information.

CUSTOMER SERVICE

Phone
(531-213-2737)

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hello@peeapro.com