bello

User Manual

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I. Product Overview

1. General Information

Bello is the product for health management through quantitative measurement of abdominal fat by using the multi-wavelength light. Measurements obtained using the device cannot substitute for the care of a medical professional and cannot be used for a diagnosis. However, it is intended to provide users with continuous information on abdominal fat so that can manage changes and maintain their abdominal fat rate independently. The device can be used at home for personal usage.

Before using the product, the user should be familiarized with the user manual. When the product is used incorrectly, the product may be damaged, or the individual may be injured. However, the company shall not be responsible for indemnification in such case.

2. Configuration and Functions of Bello

Bello is an instrument for quantitative measurement of abdominal fat based on the principle of calculating user's fat percentage by using multi-wavelength light and analyzing bio-signals.

1. Product Configuration (Model : AD715-BTWTK / AD715-BTWT)

Bello includes:

| Box | A | B | C | D |
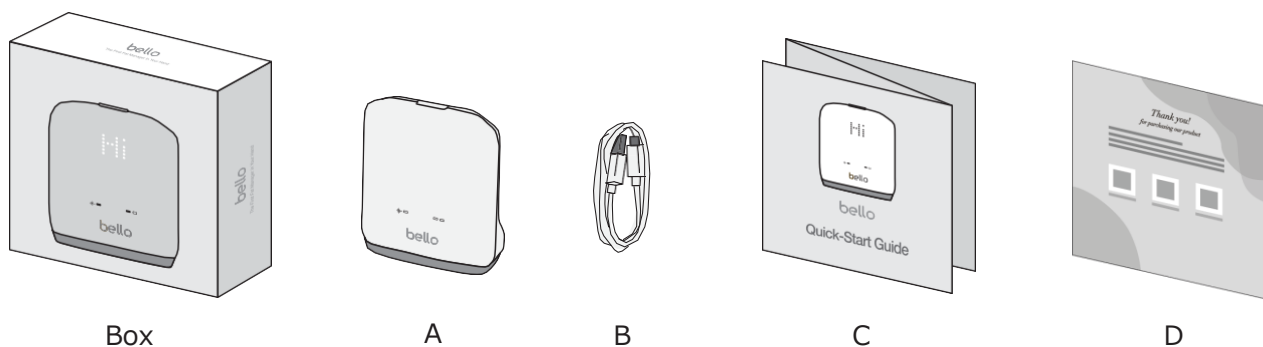
No.	Components	Quantity	Remarks	
A	Main Body	1EA	Dimension (W x L x H)	3.2 x 1.8 x 3.6 inch
				80.4 x 46.5 x 91.4 mm
			Weight	4.1 oz
				116g
B	USB Charing Cable	1EA	Cable Length: 1m	
			USB 5 Pin	
C	Quick Start Guide	1EA		
D	Thanks letter	1EA		

2.2 Functions of Bello

1 — Top Button (On/Off/Scanning)

2 — Display LED

Scanning light — 3

4 — Charging light

bello

Front View

LED Source — 5

6 — Detector

Bottom View

7 — USB (5 pin) charging port
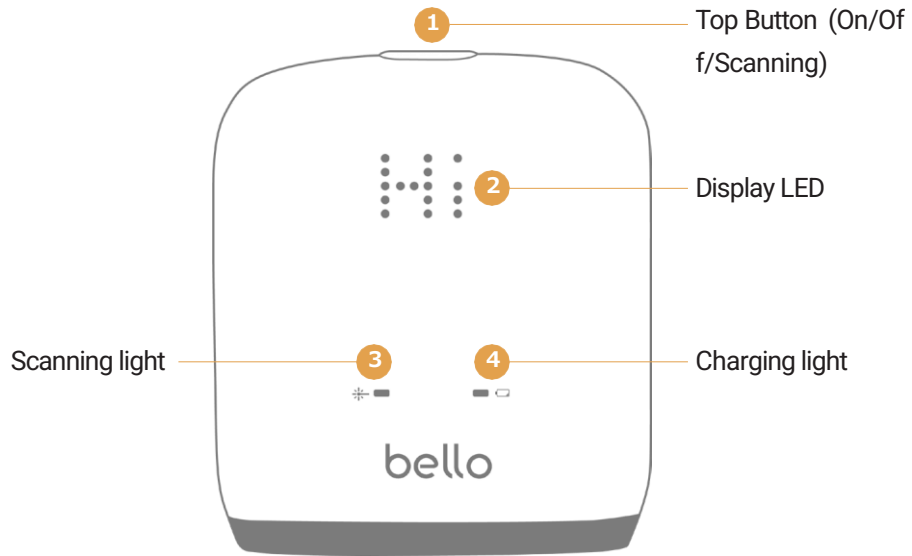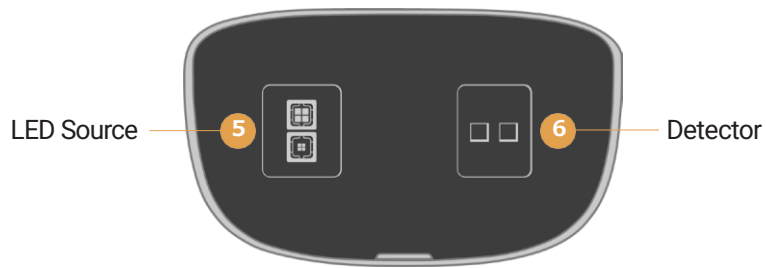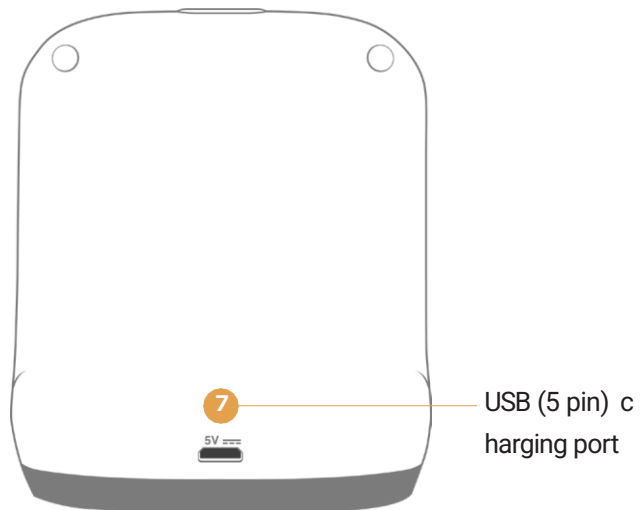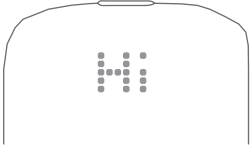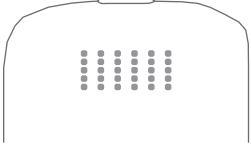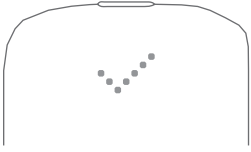
Back View

3. Bello Status

3.1 Display LED Status

In order for the user to know the current operating status of Bello, they should check the display LED indicator during operation. For more information, refer to the LED status examples listed below:

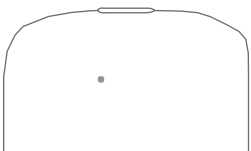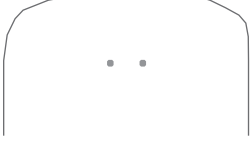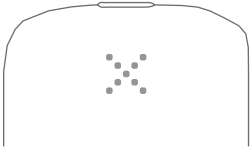| Display LED	Status	Name
	Power On	When you power on the Bello device, you should see the "Hi" signal on the display LED.
	Enter 6-digit PIN Code "111111"	When you try to do pairing the device with the app for the first time, all users must enter '111111' PIN Code displayed in Bello LED. (PIN Code will be 6 digits.)
	1. Bluetooth Connection Success 2. Ready for Scanning	When you pair the Bello Device wtih the app successfully, you should see the "V" signal on the display LED.
	Scanning Upper Belly	When you scan the upper belly, you should see a dot on the display LED as an indication of the first scanning mode.
	Scanning Lower Belly	When you scan the lower belly, you should see two dots on the display LED as an indication of the second scanning mode.
	Scan Fail	1.When a failure occurs during a Bello scanning, you should see the "X" signal. 2. Please try scan again.
	Factory Reset	When you click the TOP button for more than 10 seconds, the factory reset will be done, and the square LED will be displayed on the device.

3.2 Bello Scanning Status

Scanning Light (Yellow)

Yellow Scanning Light Status	
Yellow Light Mode	**Status**
Light flashes every 1 second	Scanning
OFF	All mode except scanning mode
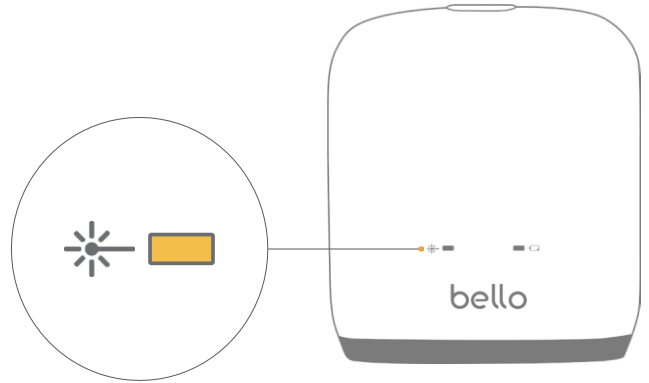
3.3 Bello Battery Status

Charging Light (Blue)

Blue Charging Light Status	
Blue Light Mode	**Status**
OFF	Normal
Fast flashing (Blue light flashes every 0.5 second)	Low Battery
Slow flashing (Blue light flashes every 2 seconds)	Charging
Solid blue light	Full charging
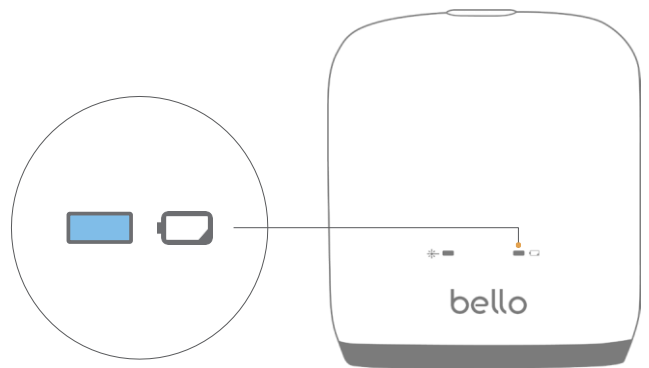
II. How to use Bello Device

1. Precautionary Steps

Bello app is only compatible with the Bello device.

1. Precautionary steps before operation

- Before operation, please make sure to familiarize yourself with the operating method on the user manual.
- Ensure that all product components are included in the product's package.
- Check the charging light and use the product after sufficient charging.
- If the charging cable is damaged or exposed to water, do not connect it with the product as it may cause technical problems.
- Please use the following specifications regarding the adaptor :
  (Direct current 5V, current 1A or more can be used)
- Please download the Bello App from the iOS/Android app store and activate the Bello's Bluetooth pairing mode.
- Please ensure that your smartphone's software version is higher than iOS 13.0 or Android 6.0.
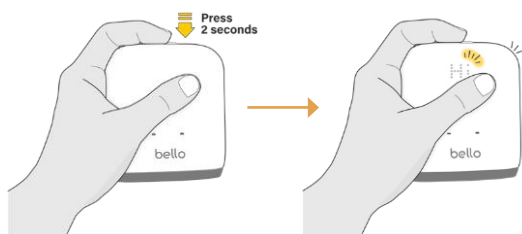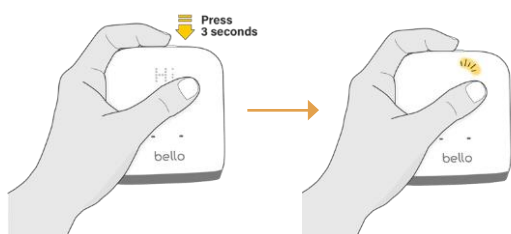- Before operation, please make sure to familiarize yourself with the operating method on the user manual.

1. Turning the Bello device ON or OFF

- · In order to turn the device ON, press the TOP button 2 seconds.
- · You will hear a "beep" sound and device will stay on for approximately 3 minutes.
- · The device will be turned off automatically if not used.

- · In order to turn the device OFF, press and hold the same TOP button for more than 3 seconds.

⚠ **Caution**
- Before scanning your belly fat, please ensure that your abdomen hair has been removed and that your belly surface is not wet or moist for more accurate scanning results.

- If you press and hold the TOP button down for 10 seconds for a factory reset, all Bluetooth pairing data on the Bello device will be lost and users will have to repeat the initial Bluetooth pairing process to connect to the Bello.

- The product cannot be powered on while charging. Please turn the product on after charging.

2. Pairing Bello with Bello App

1. Installing Bello App

 App Store

- Enter the App store URL
  (https://apps.apple.com/app/id1485202681)
- Search App Stores by Keyword # Bello # Bello Decode
- Scan QR Code

 Google Play

- Enter the App store URL
  (https://play.google.com/store/apps/details?id=ohc.app.bello)
- Search App Stores by Keyword # Bello # Bello Decode
- Scan QR Code

2. Let's get started Bello App

Sign up
- You can sign up Bello App in three ways; sign up with Apple ID, Google account and Email account.
- After the confirmation of email verification, you need to fill in the general user information (name, birth year, gender and country). In case of social media sign up, the general user information will be filled in automatically using existing information from your social media account.
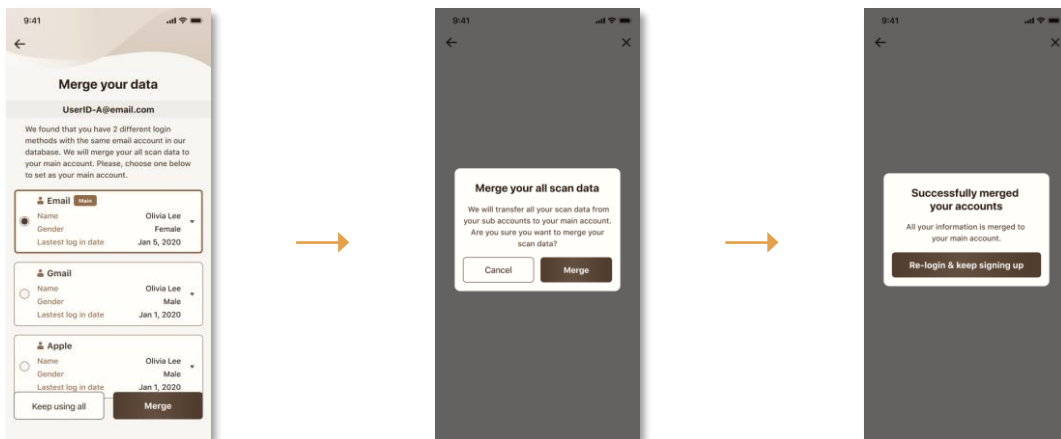
Log in
- If you already have the Bello account, you can log in directly by using Apple ID, Google account or email account.
- You can reset your password through your verified email if you forget your password.

> ⚠ **Caution**   • When you have any inquiry upon using Bello app, please send it to **cs@olivehc.com** by using your Bello email account.

Data Merge

- If you have one or two different log in methods tied to the same email account, you can merge your account information and all relevant scan data.

- For instance, if you are already a registered user and have a maximum of three different methods (Apple ID, Google, and email account), you can select one main account to merge your data.

- After selecting the main account, you can merge the scan data, general and physical information of one or two sub accounts into one.

- If you merge all your data to your main account, you will be able to log into your main account using your sub account log in information.

GDPR
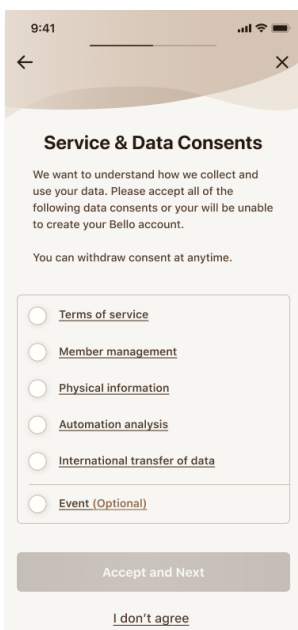
- In order to sign up on the Bello app or log in after an app version update, you have to agree with the "Service & Data Consents", in compliance with the General Data Protection Regulation (GDPR).

- You must tick each check box to accept the five essential criteria and one optional choice of GDPR to complete the sign-up or log in process.

- You can click on each criterion for additional information.

- If you disagree with our "Service & Data Consents", you cannot complete the sign-up or log in process and nor use the Bello app service.

2.3 Bello Bluetooth Pairing

Pairing in **Android Mode**
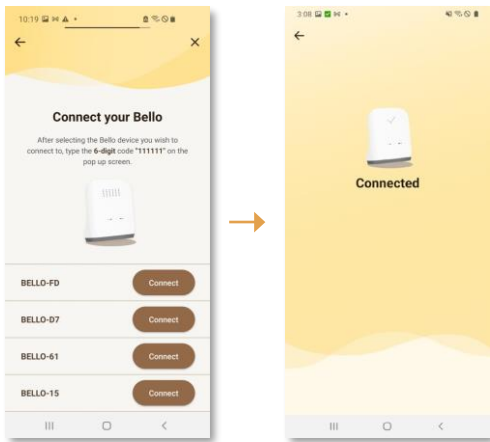
- Android users also have to click on the yellow "Connect" button and enter the **6-digit** PIN Code **"111111"** on the pop-up screen.

- If the existing Android users with scan history log in just after Bello App version update, users can click "Skip for now" button to go directly to the Summary page.

- If the Bello device is disconnected from the App or fails to connect to the App, Android users should re-enter the 6-digit PIN Code "111111".

- Android users will not be able to pair with their Bello device if they enter a 4-digit code such as "0000", "1111" or "1234".

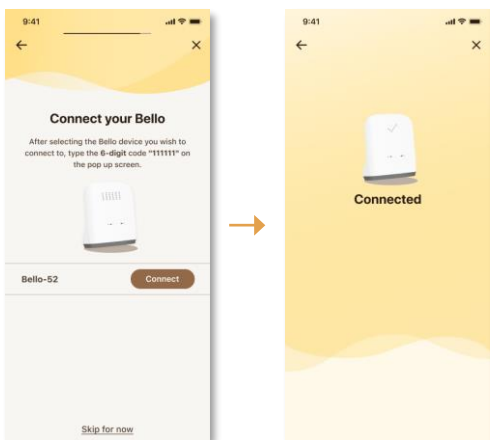Pairing in **iOS Mode**

- For Bello's Bluetooth pairing in iOS mode, please sign up or log in on the Bello app. Once you enter your basic user information and get to the "Connect your Bello" screen, turn on your Bello and wait until it shows up on the app screen.

- iOS users should click on the yellow "Connect" button and enter the 6-digit PIN code "111111" on the pop-up screen.

- If the existing iOS users with scan history log in just after Bello App update, users can click "Skip for now" button to go directly to Summary tab.

⚠ **Caution**
- All iOS/Android users have to enter 6-digit PIN Code "111111" as stated above.
  (Android users will not be able to pair with their Bello device if they enter a 4-digit code such as "0000", "1111" or "1234".)

- If you have multiple Bello devices turned on near you, the device that is closest to you is usually shown at the top of the device list.

- Only 4 users can be connected to each Bello device. If the number of users for the Bello device is exceeded, the pop-up screen for excessive number of users will be shown up on the app screen.

3. Scan Instructions of Bello Index

1. How to scan your belly fat

Scan Upper Belly   **Scan Lower Belly**
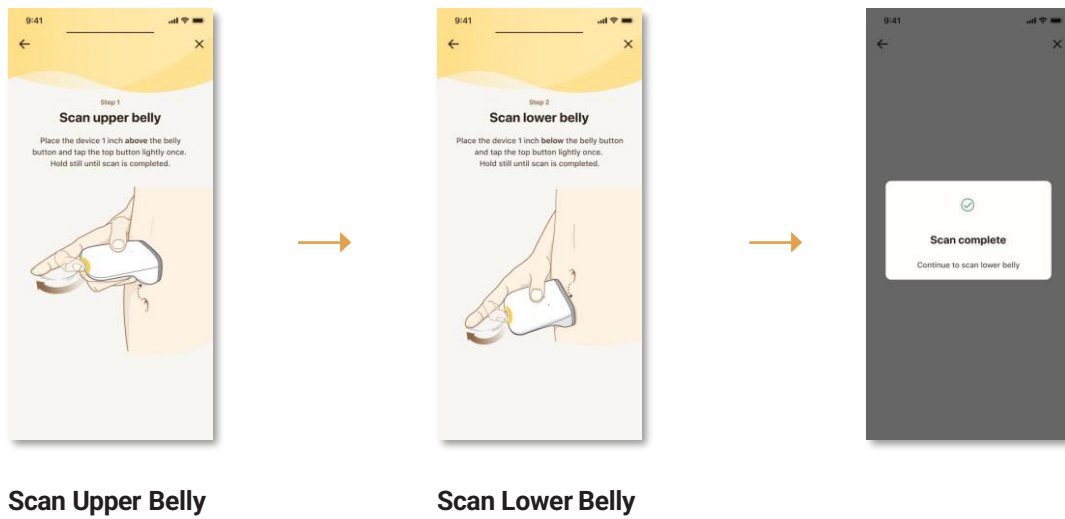
- When the "Scan upper belly" screen appears on the app, place the Bello device one inch above your belly button and lightly click the TOP button.
- The scanning will take approximately 3 to 5 seconds and you will hear a "beep" sound, indicating the upper belly scan is complete.
- Continue with "Scan lower belly" in the same manner.

> ⚠️ **Caution**
> - Please click the TOP button shortly and lightly. If you press and hold the TOP button for more than 3 seconds, the product may be powered off.
> - If you press and hold the TOP button down for 10 seconds for a factory reset, all Bluetooth pairing data on the Bello device will be lost and users will have to repeat the initial Bluetooth pairing process to connect to the Bello.

2. How to get your belly fat results

Scan Result

- When the upper and lower belly scans are complete, the following scan results screen will be displayed on the app.
- The final Bello Report can be received by pushing "OK" button.
- You can check the difference between the previous scan value and the current value displayed with a triangle symbol at the bottom of each fat value.
- Previous scan value indicates the last value scanned before midnight today.
- Previous scan value means the value scanned only within one (1) year.
- It is the first scan or if you accessed the Bello app more than one (1) year ago difference scan value will not be displayed due to the absence of comparison data.
- After pushing "OK" button, you can see the Summary page on the Bello App.

III. How to use Bello App

1. Overview of Bello App

Profile

Tap Bar

Summary

Scanning Mode

Browse
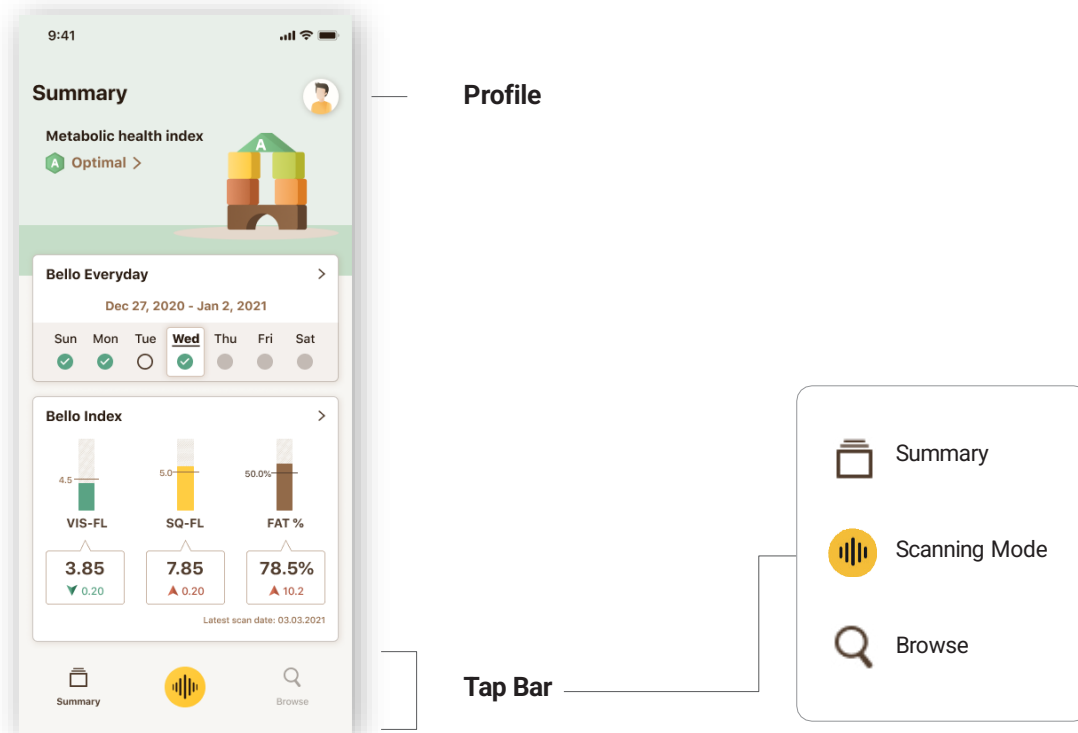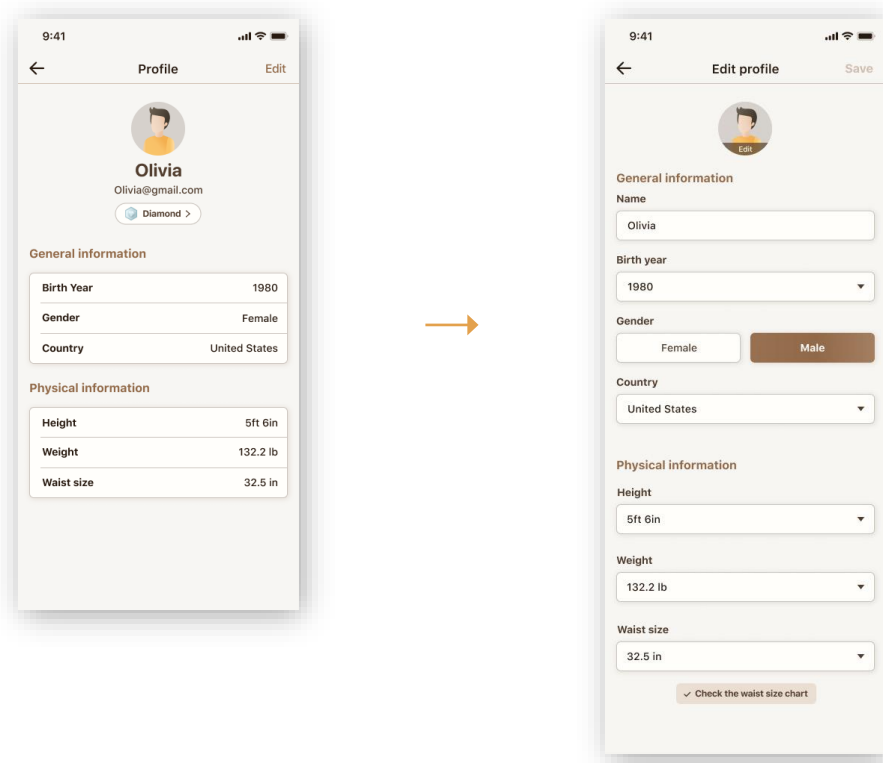
2. Profile

- When you tap the "Profile" button ( ) at the top right of Summary Page, you can check information of Bello account and membership level.

· Your username must be between one to fifteen characters long.

- You can edit your profile photo by either taking a photo or choosing a photo from your gallery.

- You can update your general (birth year, gender, country) and physical information (height, weight, and waist size) by clicking on the "edit" button. If you change your weight or waist size data, your respective weight and waist cards will be updated on the Main page.

3. Overview of Summary Page

- After signing up on the Bello App, you have to complete your first scan to access the summary page.
- Once your first scan is complete, you can see the summary page right after logging in.
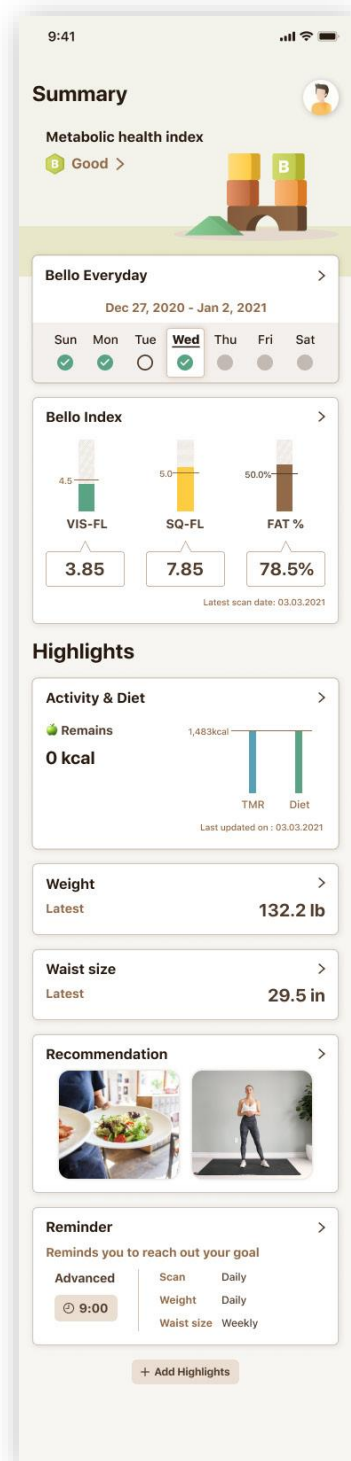
[4] Metabolic Health Index

[5] Bello Everyday

[6] Bello Index

[7] Highlights

[8] Activity & Diet

[9] Weight

[10] Waist Size

[11] Recommendation

[12] Reminder

4. Metabolic Health Index
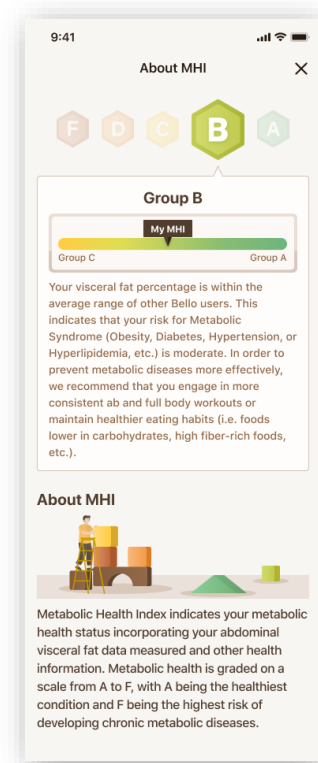
- Tap the button (>) to find the definition of the Metabolic Health Index.

- You can check your metabolic health status graded on a scale of A to F.
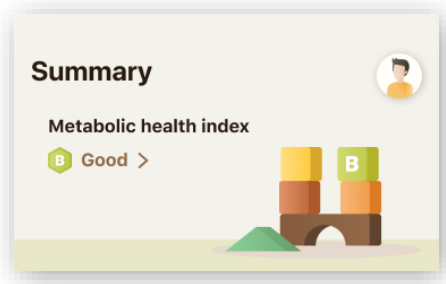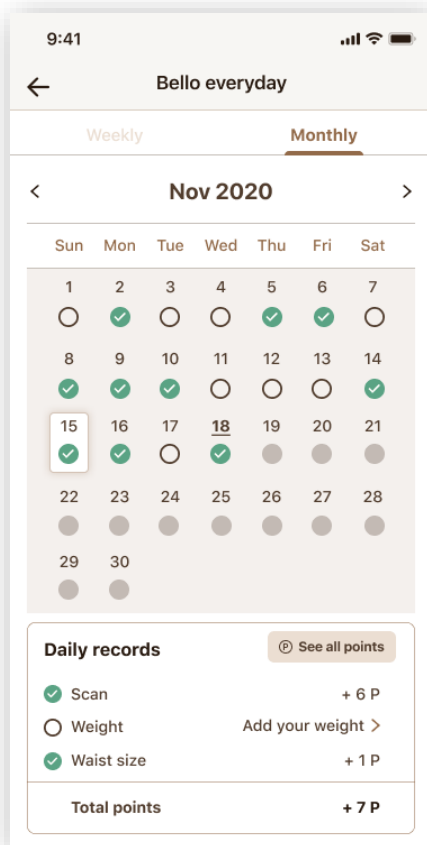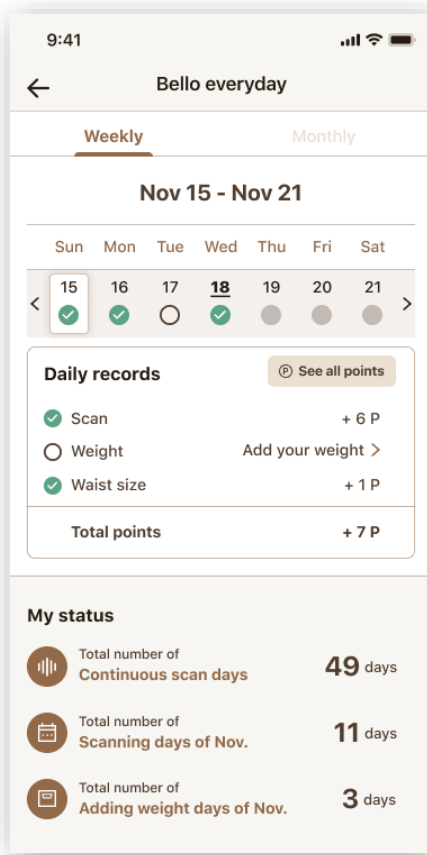 It is calculated based on your abdominal visceral fat data and other health information.

5. Bello Everyday

• Bello Everyday consists of Weekly/Monthly tab, Daily records and My status.

5.1 Scan mode

Scanning Mode Symbols		
Time	No Scan	Scan Complete
Past	Tue ○	Tue ✓
Today	Wed ○	Wed ✓
Future		Thu ●

(Please note that for diagram 5.1, the scanning mode symbol for 'Today' is based on whether the scanning has been completed on Wednesday.)

• Bello Everyday displays the scan status of your current week (from Sunday through Saturday) and month.
• The 'Past' row shows how previous days in the week are marked according to their scan status.
• The 'Today' row shows how your current day is marked according to its scan status.
• The 'Future' row shows how future days in the week are marked according to their scan status.

5.2 Daily records

• The daily records show points that you've earned for scanning your belly or adding your weight or waist size in your current day or in the past.
• 'See all points' shows your total earned points and your membership level based on your number of points.
    - Scan : Maximum 6 points per day
    - Weight : Maximum 3 points per day
    - Waist : Maximum 1 point per day
• Each membership level provides special benefits.
  (Membership Level : Yellow, Bronze, Silver, Gold, Diamond)

5.3 My status

• You can check the total number of continuous scan days, scanning days of the current month, and adding weight days of the current month.
• In order to check your overall status, you have to scan your belly at least 3 days in advance.

6. Bello Index

- Bello Index consists of the Latest scan data, My history (weekly/monthly tab), Show all data and About Bello Index.

6.1 Latest

- You can check the difference between your previous scan value of VIS-Fat Level, SQ-Fat Level, and FAT % scan value and your latest scan value, respectively. Each difference is displayed with a triangle symbol.
- Your previous scan value is your last value that was scanned before midnight today.
- If you are a newly-registered user, your previous data will not be displayed on the Bello Index.

6.2 My history
Visceral (VIS) Fat Level, Subcutaneous (SQ) Fat Level,&Fat Percentage

- In My history section, the Bello Index Graph displays your VIS-Fat Level, SQ-Fat Level and FAT % data in a weekly and monthly view.
- The weekly graph displays data from the seven days (Sunday through Saturday) in your current week. You can move the weekly graph by one-week intervals.
- The monthly graph displays data from the current month. You can move the monthly graph by one-month intervals.
- If you missed a day of scanning, the data for that day will not be displayed on the weekly/monthly graph because it is a null value.

6.3 Show all data

- In the Show all data section, you can check your VIS-Fat Level, SQ-Fat Level and FAT % data in descending order from the latest date.
- You can edit the data list by clicking on the "Edit" button or swiping your data.
- The exporting data function will be provided to users with certain membership levels. You can choose or customize the selected period up to 1 year and the data will be provided in a PDF or CSV file, or both.

6.4 About Bello index

- When you tap the (⟩) icon at the top right of the About Bello Index card, you can find the definitions of VIS-Fat Level, SQ-Fat Level and Bello Fat %.

⚠ Caution
- If you have only one scan data, you cannot delete scan data in the Show all data section.
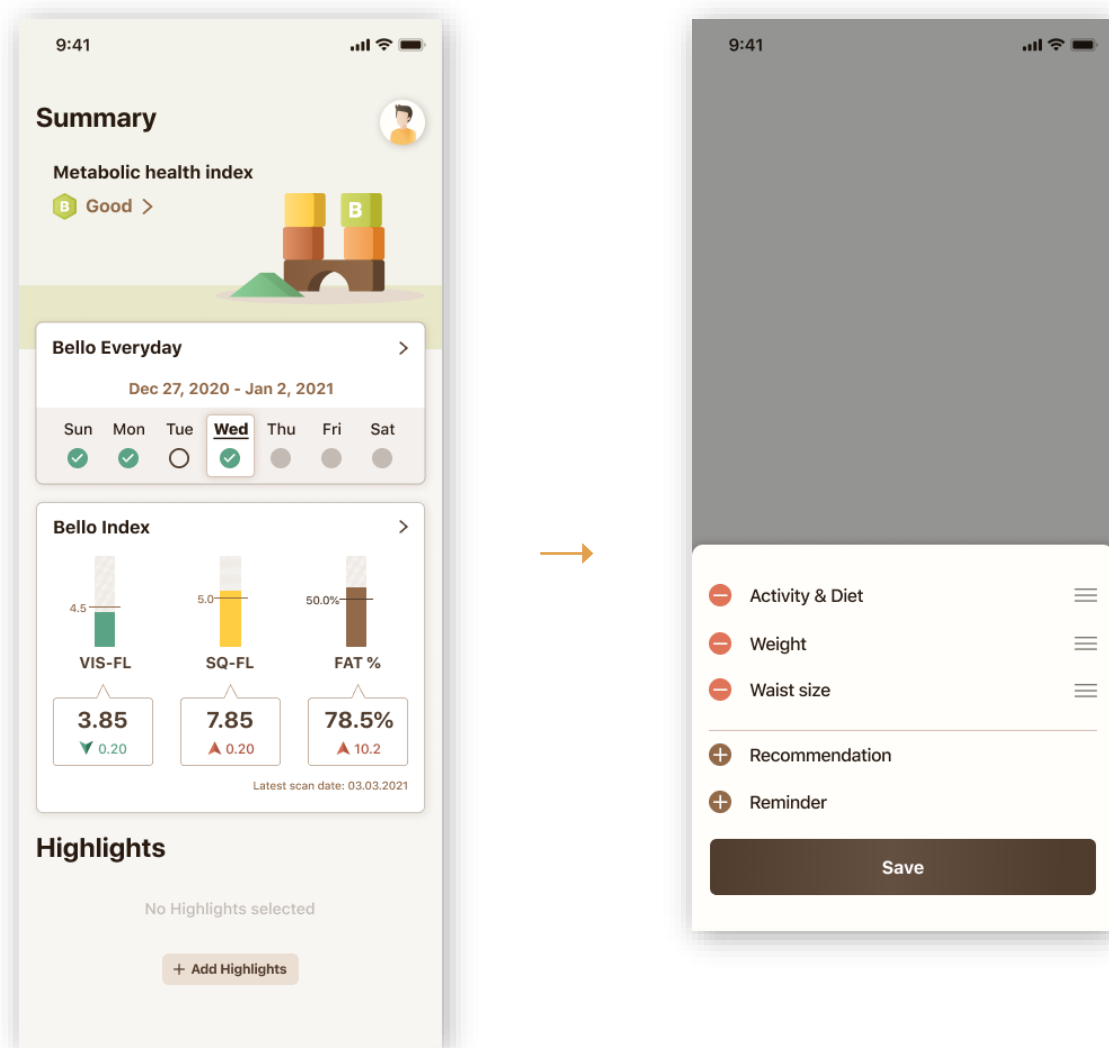
7. Highlights

- In the Highlights section, you can easily edit cards such as Activity & Diet, Weight, Waist Size, Recommendation, and Reminder by clicking the "Add highlights" button at the bottom of Highlights.

- When you tap and drag the edit icon (☰), you can change card order.

- You can hide the cards on the Highlights list by clicking (⊖) button. You can also add specific cards to Highlight by clicking the (⊕) button.

- If you remove all cards from the Highlights list, a placeholder will be displayed.

8. Activity & Diet

8.1 Briefs of Activity & Diet

Highlights

Activity & Diet >

🍏 Remains
0 kcal

1,483kcal

TMR   Diet

Last updated on : 03.03.2021
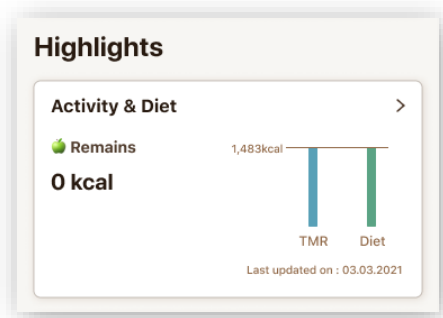
- Activity & Diet consists of Activity and Diet Records.
- If your Health app data is synced, you can check your latest Remains record under Activity & Diet.
- The TMR, which is made up of your BMR and Exercise data, indicates the amount of energy you need per day to maintain your weight.
- The Remains or Have to Burn record is the sum of your BMR (Basal Metabolic Rate) and Exercise, subtracting your Diet data.
- If the sum of your BMR and Exercise is higher than your Diet data, the Remains icon (🍏) will be displayed.
- If the sum of your BMR and Exercise is lower than your Diet data, the Have to Burn icon (🔥) will be displayed.

8.2 Activity Record
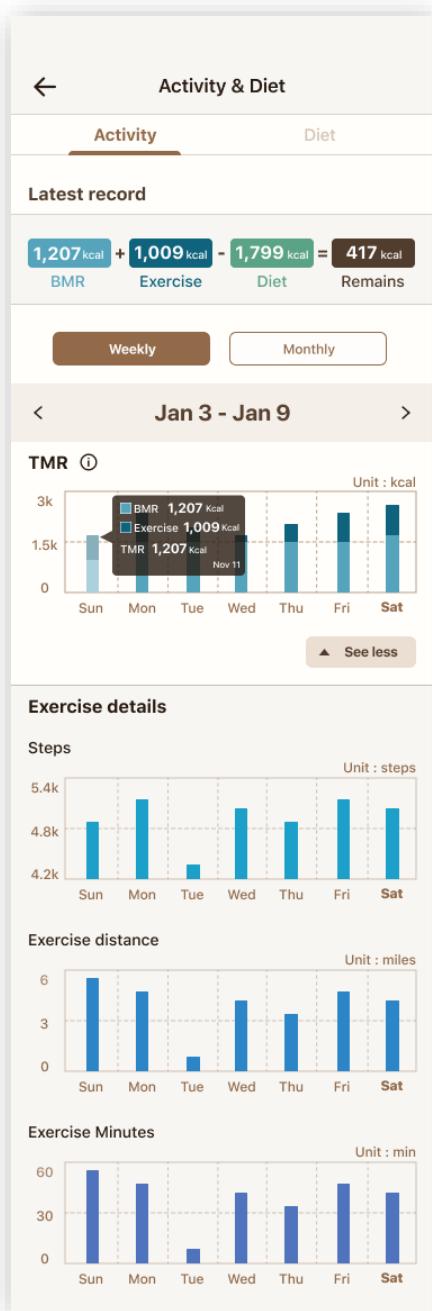
- Activity Record consists of Latest record and Weekly/Monthly tab of TMR.
- In the Latest record category, you can check the Remains of your latest record.
- If you click on the information icon (ⓘ) in the TMR section, the definition of Total Metabolic Rate (TMR) will be shown.
- The weekly graph displays data from the seven days (Sunday through Saturday) in your current week. You can move the weekly graph by one-week intervals.
- The monthly graph displays data from the current month. You can move the monthly graph by one-month intervals.
- If you do not have an activity record on a certain day, the data for that day will not be displayed on the weekly/monthly graph because it is a null value.
- When you tap the 'See more' button at the bottom of the TMR graph, you can find your steps, exercise distance and exercise minutes data. Exercise data means exercise calorie from health app.

8.3 Diet Record
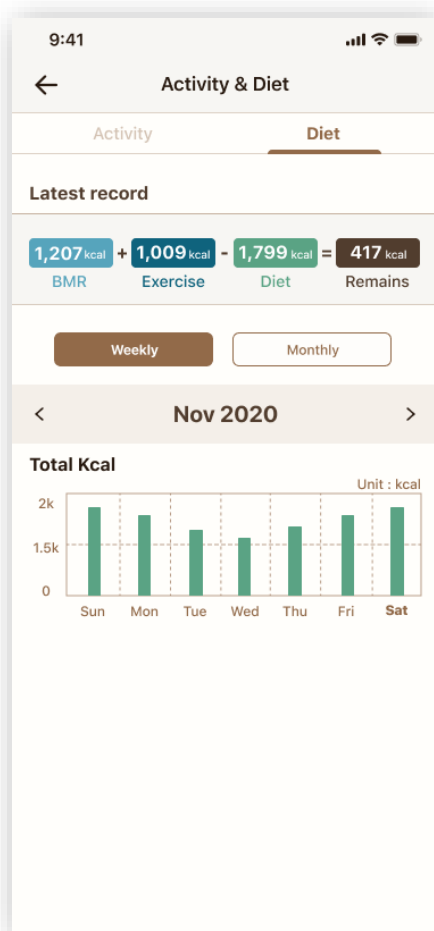
- Diet Record consists of Latest record and Weekly/Monthly tab of Total Kcal.
- In the Latest record category, you can check the Remains of your latest record.
- The weekly graph displays data from the seven days (Sunday through Saturday) in your current week. You can move the weekly graph by one-week intervals.
- If you do not have a diet record on a certain day, the data for that day will not be displayed on the weekly/monthly graph because it is a null value.
- If you want to track your diet record, you can sync third-party health apps with Apple Health and Google Fit.

9. Weight
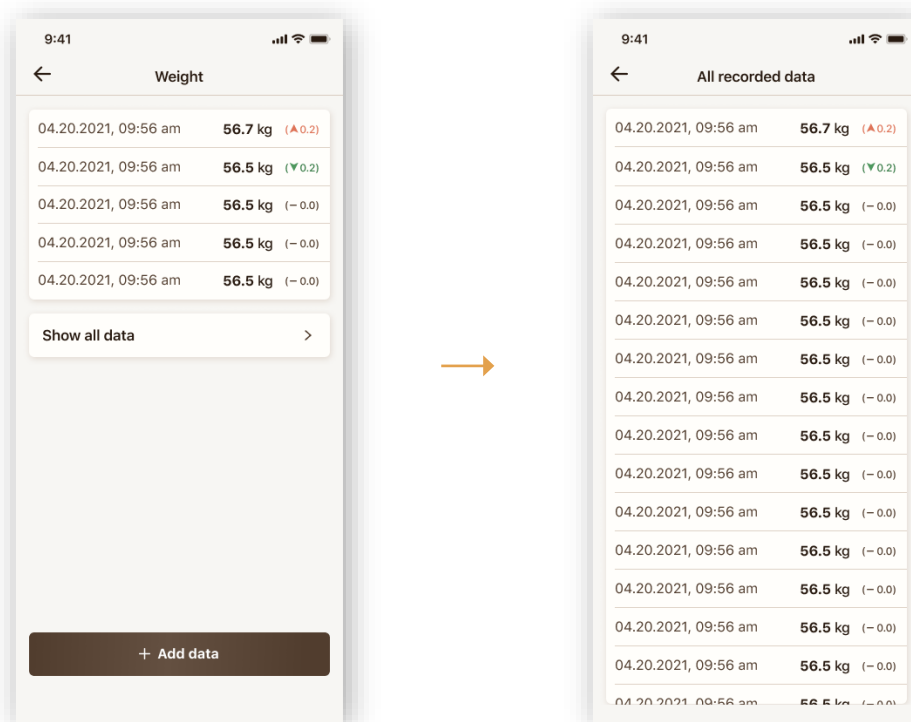
1. How to read Weight Data

· You can check the difference between your previous waist size and your current waist size below your latest waist size. It is displayed with a triangle symbol in parentheses.

2. Management of Weight Data

• When you tap the (>) button at the top right of the Waist card, you can see your five (5) most recent weight data.

• If you click on "Show all data" at the bottom of the screen, you can find the history of all your weight data.

• The weight unit (kg or lb) you selected when on-boarding the Bello app for the first time is set as your default unit.

• You can add data and change the weight unit by clicking "Add Data" button.

• If you change the weight unit in "Unit Preferences", the unit of all your weight data will be changed automatically.

• If this is your first weight data or you have not scanned yourself within the past year, the difference will be displayed as a null value '(-)'.
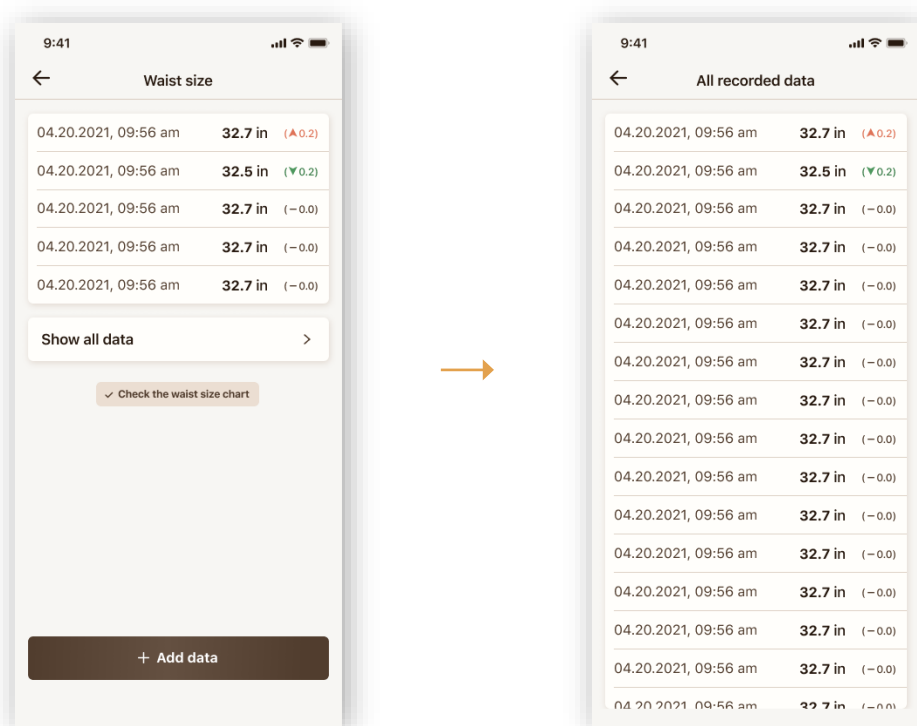
10. Waist size

- You can check the difference between your previous waist size and your current waist size below your latest waist size. It is displayed with a triangle symbol in parentheses.
- The previous waist size is the last waist size you updated before your current waist size.

2.   Management of Waist Data

- When you tap the (>) button at the top right of the Waist size card, you can see your five (5) most recent waist size data.
- If you click on "Show all data" at the bottom of the screen, you can find the history of all your waist size data.
- The weight unit (inch or cm) you selected when on-boarding the Bello app for the first time is set as your default unit.
- You can add your latest waist size data or change your waist size unit by clicking on the "Add Data" button.
- If you change the unit of waist size in "Unit Preferences", the unit of all your waist size data will be changed automatically.
- If this is your first waist size data or you have not scanned yourself within the past year, the difference will be displayed as a null value '(-)'.

11. Recommendation

· Recommendation section consists of food and activity recommendation.

11.1 Food Recommendation
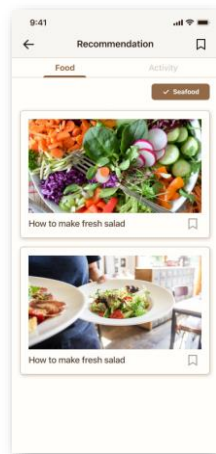
[Food Recommendation]

[Food Preference]

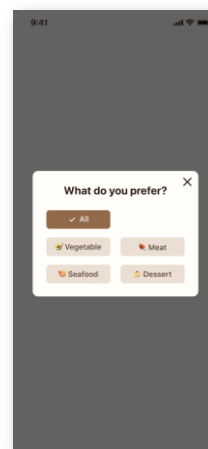· On the Recommendation tab, you can find more food and activity recommendations to improve your health.
· For the "Food" category, you can choose your dietary preference such as meat, vegetable, seafood and dessert in order to receive the personalized health food recommendations.
· For instance, if you check the "Vegetable" category, you can get food recipes that use vegetables.
· You can also add your favorite food recommendations to "Favorite" (🔖).

11.2 Activity Recommendation
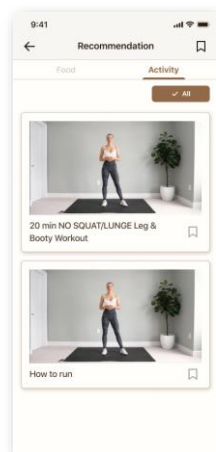
[Activity Recommendation]
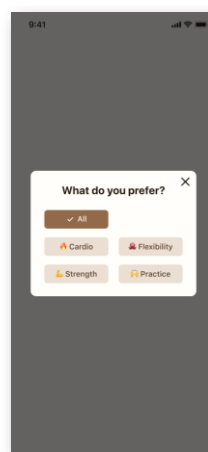
[Activity Preference]

· For "Activity" category, you can choose your activity preference such as cardio, flexibility, strength and practice in order to receive the personalized activity recommendation.
· For instance, if you check the "Cardio" category, you can see relevant videos. You can watch the video directly by clicking on the thumbnail image.
· You can also add your favorite food recommendations "Favorite"(🔖).

12. Reminder

12.1 Reminder Setting

- The objective of the Reminder setting is to encourage you to update your information based on your goal settings.
- The Reminder setting has three (3) levels as stated below:

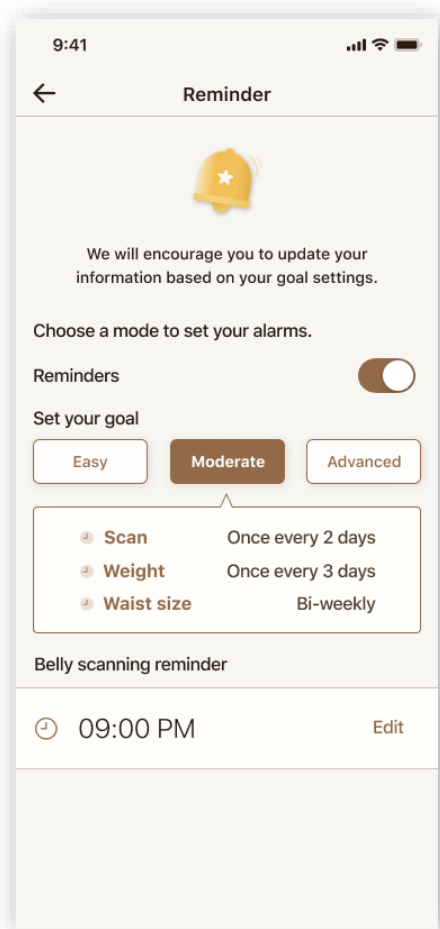|	Easy	Moderate	Advanced
Scan	Once every 3 days	Once every 2 days	Daily
Weight	Weekly	Once every 3 days	Daily
Waist	Monthly	Bi-weekly	Weekly

- If you are a newly-registered user, your Belly scanning time will be set at 9pm as the default time.

- If you are already a registered user, you can set your Belly scanning reminder time based on your selected Set your goal mode (Easy, Moderate or Advanced).

- If you turn on "Reminders", you can receive in-app notifications to update your weight and waist data upon clicking on the belly scanning button.

- If you clicked on the "skip for later" button while on-boarding the Bello app for the first time, the Easy level will be the default mode.

- If you do not want to set a goal or receive notifications, you can turn off "Reminders".

13. Overview of Browse Page

- The Browse page displays all cards to allow users to go directly to each page by clicking on them.

14. Email us — **15. Settings**
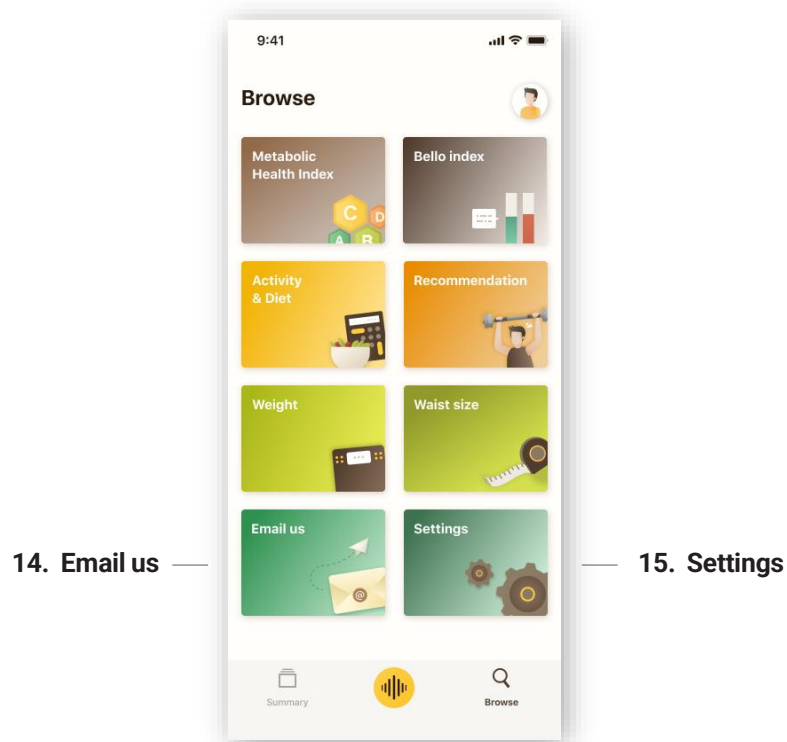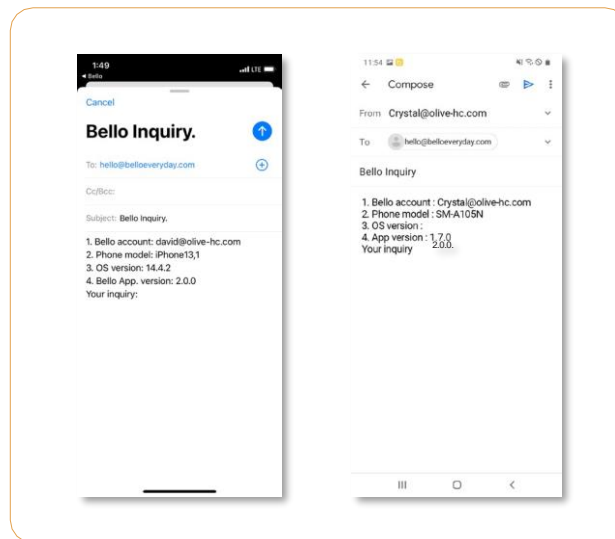
14. Email us

- When you tap the "Email us" button at the bottom of the Browse page, you will be directed to a Bello Inquiry email draft as shown in the image above.
- You can complete the email draft and send a direct inquiry to cs@olivehc.com. Please
  ensure that the following information is provided in the email:
    - Your Bello account email address
    - Phone model
    - OS version
    - Bello app version
    - Your inquiry

- Tap the "Send" button (▷ for Android user, ⬆ for iOS user) at the top right of the Bello inquiry page to send your inquiry to cs@olivehc.com.

15. Settings

- When you tap the "Settings" button at the bottom of the Browse page, you will see your app settings.
- You can check your current Bello app version in Settings.

15.1 Connected Device
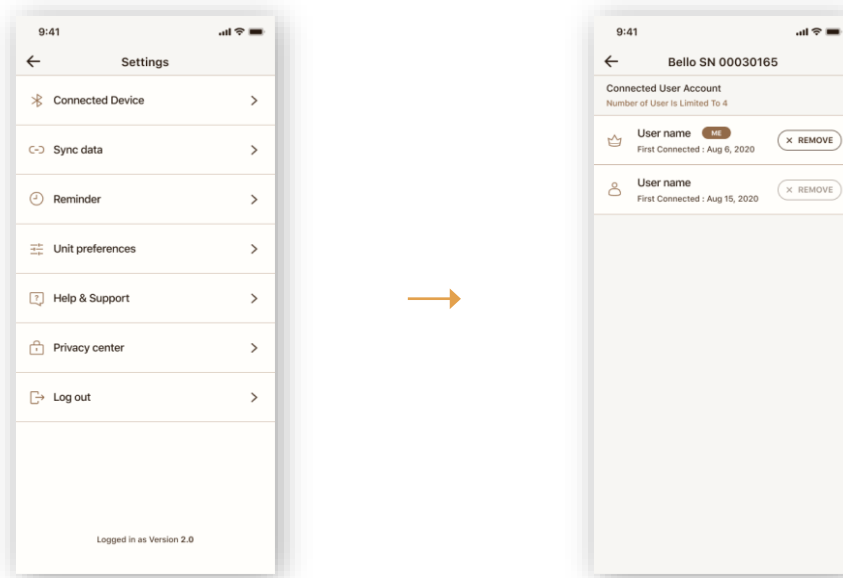
- After clicking on the "Connected Device" tab in Settings, click on your Bello Serial Number to manage all connected user accounts.

- The Owner user with a crown icon(👑) can remove himself or any other users(👤) from the Connected User Account list. The first user to connect to the Bello device is designated as the user with the crown icon.

- Other users can only delete themselves from the Connected User Account list.

- If you do not have a connected Bello device, you can click on the "Connect my Bello" button at the bottom of the page.

- If you want to purchase a Bello device, please click on the "Get a Bello now" button at the bottom of the page.

15.2 Sync data
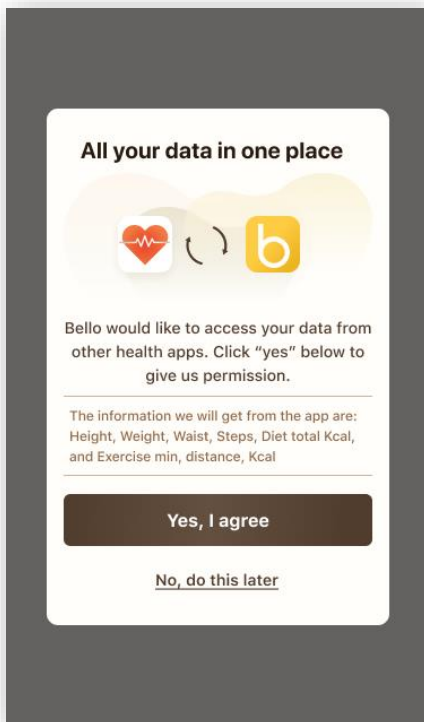
Sync on

- In order to keep all your data in one place within the Bello app, please tap the "Sync Data" button, and then the "Go to Health App" button.
- If you are an iOS user, you can turn on the "Diet Energy" and "Steps" categories either together or separately, depending on what data you wish to sync.
- If you are an Android user, you must turn on both the "Diet Energy" and "Steps" categories for your data to be synced.
- Once your Health data is synced, your activity data and calorie intake will automatically be displayed on the Summary page.
- Sync data are exercise minutes, exercise distance, exercise calorie, steps, total intake calorie, weight, waist size and height.

Sync off

- If you want to turn the sync off on the Bello app, tap the "Connected App" button in Settings.

> ⚠ **Note** · Bello App only works with Apple Health and Google Fit. If you want to track your activity level and calorie intake, you can sync third-party health apps with Apple Health and Google Fit.

15.3 Unit Preferences
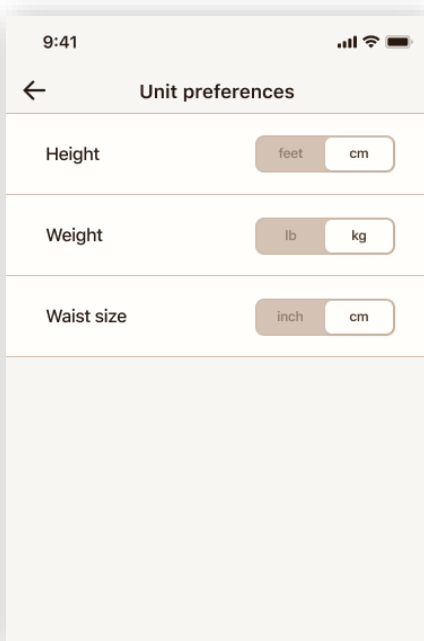
- If you change the units of a category, the units of all corresponding data will be changed.

15.4 Help & Support

- By clicking on the "Help & Support" tab in Settings, you can view Bello's FAQ, licenses information and website information.

Delete Account
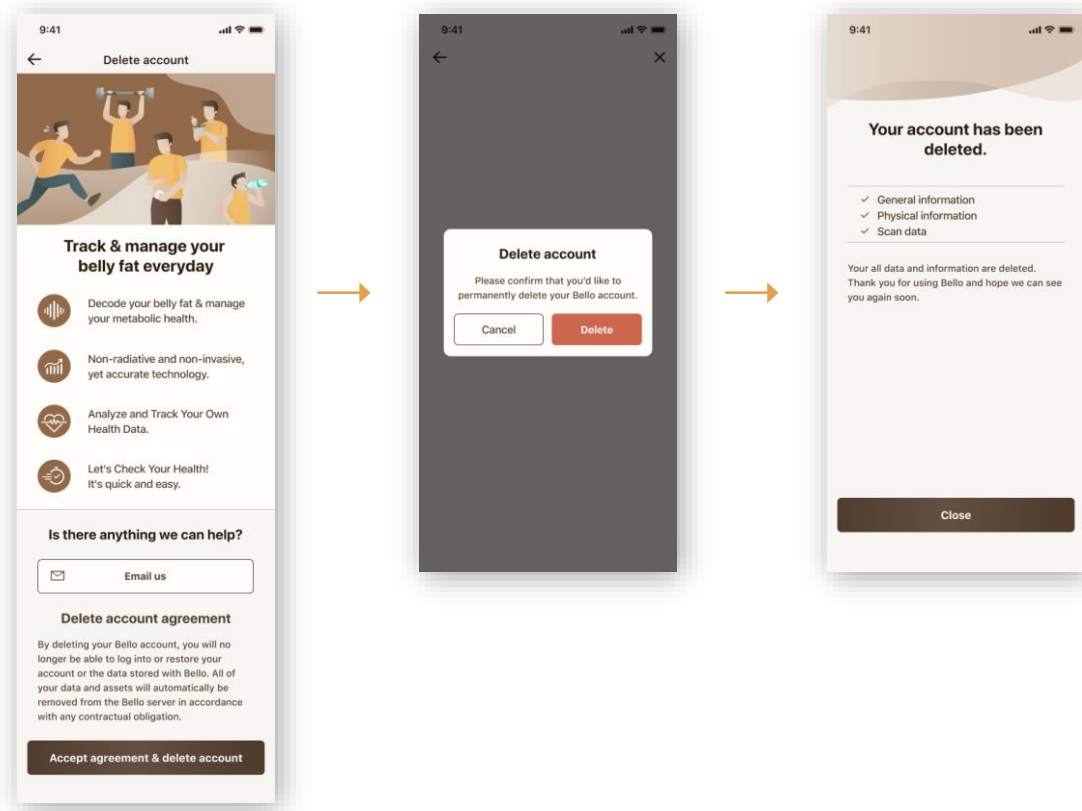
- You can permanently delete your Bello account in "Help & Support".
- By deleting your Bello account, all your data and assets such as general/physical information and scan data will be automatically removed from the Bello server.
- If you click on the "Delete account" button and then the "Email Us" button, you can also send a Bello inquiry to cs@olivehc.com directly before your account deletion.

15.5 Privacy Center

- By clicking on the "Privacy Center" tab in Settings, you can read about Bello's Terms of Service, Member management, Physical information, Automation analysis, International transfer of data, and Event.

- When you click on each section, additional information will be displayed.

- You can tap the "Event" button to agree or disagree to receiving event information.

IV. Customer Service

1. Troubleshooting

Name	Role
When the device fails to be turned ON	• Press and hold the TOP button for at least 10 seconds while the device is turned off. • Check whether the device is in charging mode. (Blue battery light is turned on or flashing)
When scanning cannot be done	• First, press and hold the TOP button for at least 3 seconds and make sure the device is turned off. • Second, press and hold the TOP button for at least 2 seconds and make sure the device is turned on. • Third, check if the scanning light turns yellow when the TOP button is pressed once quickly while the display LED shows a "V" sign. • If the display LED shows an "X" sign after scanning, please turn off the device and turn it on again for rescanning. • Please check that your mobile phone's network is properly connected. • After following the instructions listed above, place the Bello device on your belly for rescanning.
When the device fails to charge	• If you have connected the charger to a device other than Bello, check to see if that device is being charged properly. • When the charger is connected to the Bello, check that the charging light (blue light) is on or flashing. • Try replacing the charging cable or charger.
When the display LED fails to operate regularly	• If the display LED operates abnormally while the device is turned on, please contact **cs@olivehc.com** via email.
When the device's "beep" sound cannot be heard	• Please try scanning in a quiet place. • Please contact us at **cs@olivehc.com** in the following cases: - When scanning is done properly but a "beep" sound is not heard. - When scanning fails, but a "beep" sound is not heard.
When a pairing (Bluetooth) error occurs between Bello and the mobile app	• When the Bello's display LED is in the "V" mode, please press and hold the TOP button for 10 seconds. • Check that all display LEDs are on. • Delete your Bello's Bluetooth information from your phone settings. • Try pairing again after turning on the Bello again.
When a Bluetooth pairing error occurs between Bello and the mobile app for iOS (Apple) users	Please refer to the following steps: 1. Please go to Bello app category in iOS Setting and turn on Bluetooth mode. 2. Please go to Bluetooth tab in iOS Setting and toggle Bluetooth on. If Bluetooth button is toggled on, toggle it off and then toggle it on. 3. Delete your Bello's Bluetooth information from Bluetooth device list in iOS Setting. Tap the button (ⓘ) to clear this device information. 4. Try pairing again after turning on the Bello again.

2. Warranty

1. Warranty Policy

- The warranty period of one (1) year, starts on the date of purchase as stated on your proof-of-purchase and expires after the indicated warranty period.
- When there is a request relevant to the warranty, a prompt response of maintenance or exchange shall occur in principle at the headquarters of Olive Healthcare, Inc. or the place of product installation according to the repaired parts or the processing period. (Please check the status of repair)
- Upon submitting a repair request within the warranty period, the user should provide Olive Healthcare, Inc. with the data, video, pictures, etc. needed to confirm any product-related technical problems.
- Please have the following information available when contacting Olive Healthcare Inc. for efficient assistance:
  -Your product type / model number (e.g. Bello / AD715-BTWTK)
  -Your proof-of-purchase (e.g. original invoice or cash receipt) indicating the date of purchase, dealer name, model number of the product and serial number; and

  -The product serial number and production date code as specified on the product.
- Please contact us at cs@olivehc.com or https://shop.olivehc.com/a/support, if you are in need of any assistance.
- In all cases, the responsibility, and rights for determination of the contents and causes of product damage shall reside in Olive Healthcare Inc. The determination shall be final and conclusive.

2.2 Exceptions within the warranty period

The warranty does not cover consequential damages nor compensation for activities done by user due to user's negligence, such as failure to carry out operation procedures and abide by safety notes.

The warranty excludes, or does not apply, to the following:

- Damage caused by service performed by anyone located anywhere other than Olive Healthcare's approved customer service location. In the case of arbitrary modifications or changes, it is hereby announced that the user shall not be eligible to receive paid or free-of-charge repairs. Our company shall not be responsible for the legal problems occurring due to the arbitrary modifications or changes.
- If the defect is the result of excessive use outside the device's intended purpose, etc.
- If the defect is caused by abuse of the product or by environmental conditions that are not in conformance with the guidelines mentioned in the user manual of the product.
- Failure and/or damage caused by a natural disaster.

Appendix

A) Electrical Specifications

Item	Description
Operating voltage and power consumption (Lab. Test at Olive Healthcare)	DC 3.3 ~ 4.2V / 0.4VA (Battery)
Battery	3.7V, 1050mA (For battery operation)
Bluetooth	Version: BLE 4.1 (2402~2480MHz)

Note
- The device will be turned off automatically if the device is not being used for more than 3 minutes.
- Usable time upon full charging is approximately 20 hours in case of keeping the Bello device power on.

B) Environmental Specifications

· Notes upon management and storage
  - Store the product in a place free of water.
  - Be cautious of the damaging effects of the atmosphere, hygiene, temperature, humidity, ventilation, sunlight, dust, salty air, etc.
  - Do not store the product at in a place with the occurrence of gas and chemicals.

	Operating condition	Transport & storage conditions
Temperature	-20°C ~ 55°C (-4°F ~ 131°F)	-20°C ~ 60°C (-13°F ~ 96°F)
Relative humidity	15% ~ 90%	
Atmospheric pressure	70kPa ~ 106kPa (Altitude: Maximum 3,000m)	
When the optimal conditions of use for Bello are not met, store the device at a general temperature (20°C) for at least an hour before use.		

C) Safety Precautions

When potential safety problems and abnormal symptoms are discovered during measurement,
stop the measurement immediately and notify customer service (Representative No. of Olive Healthcare).
Notes on operation are listed below:

- Do not direct your eyeballs towards, or directly stare at, the scanning light source. Damage can be inflicted on your eyeballs from light being radiated on them.
- Do not keep or use the product near children.
  - As of 2021, only those 17 years of age or older can use this device. It is strictly not allowed to use by minors.
- Do not use the product on sensitive skin or wounds.
- Do not use the product if you have any bioabsorbable implants.
- Do not attempt to open or repair the instrument on your own. If a device fails to operate normally, check the abnormality status of the power supply, charger, etc. and do not arbitrarily touch it. Please request the specialists of manufacturer, importing business or repair business for a repair after making appropriate notes.
- Do not use the product during while it is charging.
- Do not use the product if you have any implantable medical instruments (artificial cardiac pacemaker, implantable cardiac defibrillator, implantable medical electro-stimulator, implantable electric urination suppressor, etc..) that affect electromagnetic waves.
- Pay attention to the notes and cautions for operation as well as side effects and accidents that can result from negligence.

D) Marks and Symbols

- The following symbols are displayed in the product's configuration and the supplies and package provided with the product.

Indication	Description	Indication	Description
	Manufacturer		Manufactured date
SN	Serial No.		This waste cell must be disposed of in a special way.
	This electronic device must be disposed in a special way.		Temperature display (Bottom left: Minimum temperature Top right: Maximum temperature)
	Pressure display (Bottom left: Minimum pressure Top right: Maximum pressure)		Humidity display (Bottom left: Minimum humidity Top right: Maximum humidity).

E) Regulatory Notice

(1)FCC Statement

FCC Part 15.19

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Part 15.21

Any changes or modifications (including the antennas) to this device that are not expressly approved by the manufacturer may void the user's authority to operate the equipment.
FCC RF Radiation Exposure Statement:
This equipment complies with FCC RF Radiation exposure limits set forth for an uncontrolled environment.
This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

FCC Part 15.105

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following means:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and receiver.
- Plug the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult a dealer or an experienced radio/TV technician for help.

Modifications not expressly approved by the manufacturer could void your authority to operate the equipment under FCC rules.

(2) IC Statements

IC (Industry Canada) Statements

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause harmful interference,
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) L'appareil ne doit pas produire de brouillage;
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

FCC and IC RF Radiation Exposure Statement: This equipment complies with FCC and IC RF Radiation exposure limits set forth for an uncontrolled environment.
This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

RF du FCC et IC d'exposition aux radiations: Cet équipement est conforme à l'exposition de FCC et IC rayonnements RF limites é-tablies pour un environnement non contrôlé.
L'antenne pour ce transmetteur ne doit pas être même endroit avec d'autres émetteur sauf conformément à FCC et IC procédures de produits Multi-émetteur.

IC ID : 26924-AD715

(3) IMDA

IMDA Certification Marks

> **Complies with I
> MDA Standards
> DA107248**

bello

User Manual

Olive Healthcare

Healthy Today, Better Tomorrow