

Rovers Run.

Terms and Conditions

*Important Information regarding your Purchase
A full copy of our Purchase Information and Sales Contract is
available at time of collection*

Rovers Run Puppies Pty Ltd
ABN: 17 644 939 775
A&PVIC 002.v1

Terms and Conditions of Sale

OF A PUPPY/DOG PURCHASED FROM ROVERS RUN PUPPIES PTY LTD (RRP – the Breeder)

These terms and conditions accompany our Sales Form and The Sales Guarantee & Health Declaration that is within this purchase information pack.

I, the customer, agree to pay the purchase price for the purchase of a dog detailed from Rovers Run Puppies Pty Ltd. The dog that you have purchased from Rovers Run Puppies Pty Ltd has been checked by our vet and they determined that your new dog is in good health with any irregularities listed on the vet report. The price of your dog has been agreed upon by both parties with consideration of this vet report. Your new dog has received their first vaccination (minimum) by our vet. You must arrange follow up visits to your vet for all future vaccinations at your own expense.

1. It is your responsibility (the buyer) to ensure you are aware of the Legal requirements for dog owners in Victoria – information can be found here: [Legal requirements for dog owners](#) | [Dogs](#) | [Animal Welfare Victoria](#) | [Livestock and animals](#) | [Agriculture Victoria](#)
2. We (the breeder) offer a sales guarantee and health declaration in accordance with the code of practice for the operation of breeding and rearing businesses in Victoria and details will be given to you (the buyer) at the time of collection.
3. We (the Breeder) can confirm that your dog is in good health, as per our veterinarian report, has received appropriate medical vaccinations, worming and flea treatment care. Rovers Run Puppies Pty Ltd will supply to you on collection day, a copy of the vet report which will show any issues that have been found as per dated on the report. Any issues with your dog will be discussed with you prior to purchase and collection.
4. The buyer promises to provide a safe environment for the dog and never allow the dog to roam freely without proper fencing or supervision.
5. The dog is sold as a family pet, not for show quality or for breeding purposes. We recommend that your dog is desexed at approx. 6 months old or advised by your vet at your own expense. The buyer agrees to provide a life-long commitment, comfortable environment, prompt medical attention, adequate exercise, proper grooming and responsible care. This includes keeping this dog parasite free and up to date with inoculations, proper nutrition (consisting of a good quality professional food given at regular intervals), and fresh water available at all times.
6. The breeder does not assume any liability for any injury to said dog after collection or after it has left our care on 3rd party transport.
7. Rovers Run Puppies Pty Ltd will, in no way, be responsible for any Local Government Council Dog Registration Fee. It is the new owner's responsibility to register the dog with your local council as per local regulations. We as the breeder will register the dog's microchip number so that Council registration can be actioned by yourself.
8. We do not take any responsibility for the welfare and health of your dog after it has departed from our kennels if the 2nd vaccinations are not completed by the buyer and were due to be completed after collection or transportation to the new owner.
9. We do not take any responsibility for the welfare and health of your dog if after departing from our kennels your dog suffers from hypoglycaemia (fluctuations in blood sugar which can occur in small breed puppies), coccidia, giardia or any condition that can be corrected by surgery or treated with medication.
10. We do not take any responsibility for the welfare and health of your dog if you expose your dog to outside environments that can make your dog sick, ie taking to the park, exposure to other animals prior to the full vaccination schedules being completed.
11. You agree that you will not disparage or encourage others to disparage the company. For purposes of this agreement, the term disparage includes without limitation comments or statements made in any matter or medium in the press, online and/or the media about the company which would adversely affect any manner of the conduct of the business of the company, without limitations to the company's business plans or prospects or the business reputation of the company.
12. If you have chosen to transport your dog to a destination and wish to return your new dog under our 7-day cooling off period; it is your responsibility and at your own expense to return dog in perfect health to Rovers Run Puppies Pty Ltd at Pearcedale Vic.. The dog must be returned within the 7-day period and can only be returned if prior agreement has been accepted by Rovers Run Puppies Pty Ltd. All documentation and vaccinations certificates must be returned prior to any refund being made. We will arrange for our vet to carry out a health check on puppy's return to ensure that puppy is still in good health without any issues that have occurred whilst out of our care. If any issues are found this will be discussed as part of our refund policy.
13. If we have arranged any form of transport either by road or air, we take no responsibility for the safety or wellbeing of your new dog whilst in transit with the 3rd party company.
14. We strongly recommend that you consider pet insurance for your new puppy, the cost of which is the responsibility of the new owner to bear.
15. It is your responsibility as the new owner of dog from the moment you purchase your new dog to take good care of dog as stated above.
16. When you purchase a puppy from Rovers Run Puppies Pty Ltd you become part of our family. Being respectful to our staff through email or phone or in person is always requested. We are here to help, and abuse will not be tolerated in any form.
17. If you place a \$300 deposit on a puppy this is on the basis that it is non-refundable and full payment is required subject to when puppy is ready to go home. If your puppy is ready straight away to go home, we require you to collect and pay in full the outstanding amount within 7 days. If you have placed a deposit on a puppy that isn't ready to go home straight away, payment is required to be made in full when they turn 8 weeks old. If we have arranged transport for your puppy, payment is due 3 full business days prior to puppy's departure.
18. Rovers Run Puppies Pty Ltd cannot be held responsible for your puppy/dog eating any object or toxic plant that may lead to serious health issues from initial interaction to further health consequences in the future. It is your responsibility to ensure that puppy's environment is safe and secure and that you are aware of the dangers that could cause serious harm.

VET BILLS

RRP will take no responsibility for any vet expenditure incurred once the puppy has left our care. All further vaccinations, desexing and general vet costs (not limited to) will be the responsibility of puppy's new owner. On the rare occasion that puppy is unwell within the first 5 days of ownership (from collection date) please get in touch with us immediately to discuss the situation. Please note that Rovers Run Puppies Pty Ltd Pty Ltd will pay no vet costs unless prior agreement has been received from the Director, Rovers Run Puppies Pty Ltd. We will review vet costs on a case-by-case basis and do not guarantee that we will pay any vet expenditure incurred. Contact needs to be made by phone (no text or emails accepted for these matters). If your emergency is after hours (ie between 6pm – 7am) please leave a message on our message bank and we will contact, you asap. If your puppy requires immediate attention by a vet afterhours, we give no guarantees that we will accept the vet charges.