



## Customer and Bike Information

To submit claim, please fill out the form below and provide all requested information.

CUSTOMER INFORMATION	
First Name	
Last Name	
Address	
City, STAT ZIP Code	
Email	
Phone Number	

Claim Type (Please choose one)

Warranty     Repair

## Bicycle Information & Complaint

Product Name		Product Model	
Order Date		Delivery Date	
Serial Number		Mileage Estimate	

**Description of damage and how it occurred:**

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**Image of Full Bike**

**Image of Damage Area**

**Image of sale Receipt**

**Image of Serial Number**

- I have read and agree to warranty terms and conditions.
- I understand that I am responsible for all shipping charges.
- I understand the warranty review process could take up to 2 weeks.
- I would like to sign up Katalystcycling news.