

RETURN FORM ESHOP ORDER

Order number : Order date :

First and last name :

Email :

How to return my items ?

1. **Fill in the form**, indicating all returned products and the reason code.
Help us improve our service and products by indicating the reason for your return.

Product name	Quantity	Reason (code)	Return reasons with code
<input type="text"/>	<input type="text"/>	<input type="text"/>	1. Different from the image on the site
<input type="text"/>	<input type="text"/>	<input type="text"/>	2. Size problem
<input type="text"/>	<input type="text"/>	<input type="text"/>	3. The style doesn't suit me
<input type="text"/>	<input type="text"/>	<input type="text"/>	4. I have changed my mind
<input type="text"/>	<input type="text"/>	<input type="text"/>	5. Item arrived too late
<input type="text"/>	<input type="text"/>	<input type="text"/>	6. Wrong item received
<input type="text"/>	<input type="text"/>	<input type="text"/>	7. Defective/damaged item
<input type="text"/>	<input type="text"/>	<input type="text"/>	8. Other

2. **Place the form and the invoice in the parcel.** Products must be returned in perfect condition, complete (accessories, instructions, warranty, etc.) and with the tag. We remind you that shipping costs related to the return of products remain the responsibility of the customer unless the product received is not conform or has a manufacturing defect.

3. **Send your parcel by the carrier of your choice to the following address :**
 ESHOP BY MARIE
 10, rue Bachaumont
 75002 Paris, France

4. **Keep your proof of delivery.**

5. **You wish to:**

Be refund (within 14 days maximum) Exchange a product

If you have any questions, please contact us on 01 40 26 26 03 or on whatsapp 06 15 42 94 67.
 Note : For all returns, you have 14 clear days from receipt of the products ordered.