

LOVE SERVICE LOVE STEFFANS

Thank you for your online order at www.steffans.co.uk

In the unfortunate event that you wish to return part of your order, please fill out the form below and include it with your return. You have 30 days from the date your order was dispatched to return it to us, unworn and with its original packaging, for a refund or exchange.

Please allow up to 7 working days for us to process your return, in the mean time if you have any questions please contact our Internet customer service team on 01604 622090 or e-mail online@steffans.co.uk.

Addition of the same
Steffans The Jewellers

Please complete this form and return it with your items in the original packaging to: Steffans Internet Dept, 2-6 Abington Square, Northampton, NN I 4AA

Order No:	#
Name:	
Contact Number/ E-mail:	

Reason Codes:

Product Code	Description	on Qty	Reason Code	Refund? (Tick)	Exchange? (Tick)	Exchange for?
Reason Codes: A - Faulty/Damaged B - Wrong Size C - Not as Described						

*You are responsible for the cost of the postage back to Steffans- for your own peace of mind please consider Recorded Delivery

D - Value For money **E** - Wrong product Sent **F** - Other (please state)