

TADAIMA

RETURN FORM

PLEASE SEE BELOW INFORMATION ON HOW TO FILL IN THE RETURN FORM, WHICH SHOULD BE SUBMITTED BY MAIL TO HELLO@TADAIMACPH.COM.

RETURNED ITEMS SHOULD BE SENT TO:

TADAIMA
TOLDBODGADE 53
DK-1253 COPENHAGEN
DENMARK

IF YOU HAVE ANY QUESTIONS OR NEED FOR HELP, PLEASE DO NOT HESITATE TO CONTACT US AT HELLO@TADAIMACPH.COM.

FOR FURTHER INFORMATION ON OUR RETURN POLICY PLEASE VISIT WWW.TADIAMACPH.COM/TERMS-CONDITIONS/

THIS IS HOW YOU SHOULD RETURN AN ITEM:

1. MAIL US

If you wish to return a non-damaged item please let us know within 14 days of receiving said item by sending a mail to hello@tadaimacph.com. If you receive a damaged or flawed item please let us know no later than 24 hours after you received said item by sending a mail with photos of the package, inner packaging and the damaged or flawed item.

2. MARK ITEM TO BE RETURNED AND FILL IN THIS RETURN FORM

On your invoice or receipt please mark the item you wish to return and complete this return form with your details in capital letters.

3. RETURN THE ITEM TO US

Return the item to us along with the marked invoice or receipt and the completed return form.

Please notice the item must be returned unused, in the same condition as when received by you and in the original packaging.

Also please notice that you are responsible for the returned item during shipment until item is received at our address and you must cover the costs for return shipment.

4. CONFIRMATION OF RETURN, PROCESSING AND REFUND OF PURCHASE

As soon as we receive the returned item, we will by mail confirm it has arrived at our address for validation.

If the item is non-damaged or flawed, we expect to proceed your refund within 3-5 working days after the item has arrived at our address.

If the item is damaged or flawed, we will within 5-10 working days process your claim including sending you a new, similar item if in stock or refunding your purchase if item is not in stock.

DATE OF RECEIPT

ORDER NUMBER

NAME

ADDRESS

MAIL

PHONE

I REGRET MY PURCHASE. PLEASE REFUND MY PAYMENT.

THE ITEM WAS DAMAGED OR FLAWED UPON ARRIVAL. PLEASE SEND ME A NEW, SIMILAR ITEM IF IN STOCK. IF NOT IN STOCK, PLEASE REFUND MY PURCHASE.

PLEASE DESCRIBE THE DAMAGE OR FLAW IN DETAILS:

DATE AND SIGNATURE: