



IRIS U.S. WARRANTY

Date of Substantial Completion

Iris U.S. warrants that its products meet or exceed the performance specification outlined in ANSI A137.1-2008.

Our goal is to provide first quality products through our state-of-the-art facilities throughout Europe and our newest manufacturing plant in Tennessee.

Disclaimer

Merchandising materials and samples are for general reference only. Our products should be examined prior to installation. Tile by its nature is subject to variation in color and/or veining as well as technical specifications, including COF, due to the inherent variability in the raw materials and production process. Iris US products differentiate themselves than other ceramic products by using several raw materials (such as, Kaolin, Clay, Feldspar, Quartz, Sand, etc.) gathered from different U.S. quarries. These raw materials are put through a particular production process, where they are dried, pressed and fired together at the high temperature of 2600° F. This causes each new Iris US production to be subject to continual pattern variations, just as found within nature. Technical data sheets or specifications are not guarantees of maximum or minimum thresholds of performance. Misuse of the product by the Buyer including negligence, physical, or chemical abuse is not covered by this warranty. Installation defects are not covered by this warranty. Visual defects or non conformities apparent prior to installation are not covered by this warranty.

One Year Limited Warranty

This warranty will cover our products purchased by a residential or commercial user for up to 12 months from the date we ship the products. Certain factors, however, are beyond our control, including installation of our products, structural design and environmental conditions. Accordingly, Iris US cannot accept responsibility for the performance of our products purchased by a residential or commercial user after they are installed. In the event of latent defects caused by improper manufacture, defined as tiles not conforming to industry standards, Iris US will either refund the price for the defective pieces or provide replacement material of the same kind. Iris US will not be responsible for any costs of labor, installation and/or removal of our products.

Iris US does not warrant that our glazed and unglazed porcelain will not scratch, chip, or show signs of wear.

Iris US makes no implied warranties of merchantability or fitness for a particular purpose or any other warranties expressed or implied, except as otherwise set forth above. Under no circumstances shall Iris US be liable for incidental or consequential losses, damages, or expenses, directly or indirectly arising from the sale, handling or use of our products. No consequential (including loss of profits) or incidental damages are recoverable.