

Privacy Policy

Roke Biotechnologies LLC operates roke-biotechnologies.myshopify.com site (the “Site”), which sells research reagents, such as enzymes and bacterial strains as well as scientific services such as bioprocess development, collectively referred herein as the “Service”.

This notice is to inform any website visitor or user, prospective or current client, or individual sharing their business or personal contact information with Roke Biotechnologies regarding the privacy policy of Roke Biotechnologies and its subsidiaries and affiliates (collectively, “Roke” or “us” or “we”).

If you choose to use our Service, then you agree to the collection and use of information in relation with this policy. The information that we collect is used for providing and improving the Service. We will not use or share your information with anyone except as described in this Privacy Policy.

Information Collection and Use

When you visit the Site, we collect certain information about your device, your interaction with the Site, and information necessary to process your purchases. We may also collect additional information if you contact us for customer support. In this Privacy Policy, we refer to any information that can uniquely identify an individual (including the information below) as “Information”. See the list below for more information about what Information we collect and why.

Device information

- **Examples of Information collected:** version of web browser, IP address, time zone, cookie information, what sites or products you view, search terms, and how you interact with the Site.
- **Purpose of collection:** to load the Site accurately for you, and to perform analytics on Site usage to optimize our Site.
- **Source of collection:** Collected automatically when you access our Site using cookies, log files, web beacons, tags, or pixels

Order information

- **Examples of Personal Information collected:** name, billing address, shipping address, payment information (including credit card numbers), email address, and phone number.
- **Purpose of collection:** to provide products or services to you to fulfill our contract, to process your payment information, arrange for shipping, and provide you with invoices and/or order confirmations, communicate with you, screen our orders for potential risk or fraud, and when in line with the preferences you have shared with us, provide you with information or advertising relating to our products or services.

- **Source of collection:** collected from you.

Log Data

We want to inform you that whenever you visit our Service, we collect information that your browser sends to us that is called Log Data. This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser version, pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

Cookies

Cookies are files with small amount of data that is commonly used an anonymous unique identifier. These are sent to your browser from the website that you visit and are stored on your computer's hard drive.

Our website may use these "cookies" only for the improvement of the Service. Some cookies are essential for some parts of our website to work while others inform us of your preferences and guide us to personalize your experience in our sites. You have the option to disable cookies in your browser. If you choose to refuse our cookies, you may not be able to use some portions of our Service. For more information on how to manage, filter or block cookies, please refer to <https://www.allaboutcookies.org/>.

Service Providers

We may employ third-party companies and individuals and share your Information with them due to the following reasons:

- To facilitate our Service;
- To provide the Service on our behalf;
- To perform Service-related services; or
- To assist us in analyzing how our Service is used.

We want to inform our Service users that these third parties have access to your Information. The reason is to perform the tasks assigned to them on our behalf. However, they are obligated not to disclose or use the Information for any other purpose.

For example, we use Shopify to power our online store. You can read more about how Shopify uses your Personal Information here: <https://www.shopify.com/legal/privacy>.

Disclosure of your Information

Additionally, we may share your Information due to the following reasons:

- As required by applicable law, including, without limitation, in response to any government or regulatory agency request, to cooperate with any on-going investigation or upon receipt of any court order

- To a potential purchaser or seller in case of a merger, acquisition or other applicable business assets reorganization;
- To courts and public authorities to protect you, us or third parties from harm
- To assist us in analyzing how our Service is used.

Security

We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. However, we cannot guarantee its absolute security.

Links to Other Sites

Our Service may contain links to other sites. If you click on a third-party link, you will be directed to that site. Note that these external sites are not operated by us. Therefore, we strongly advise you to review the Privacy Policy of these websites. We have no control over, and assume no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Changes to This Privacy Policy

We reserve the right to update our Privacy Policy at any time. These changes are effective immediately, after they are posted on this page. If any changes are deemed material under applicable legal requirements, we will notify you of such changes via email or other contact information you have provided.

CCPA

If you are a resident of California, you have the right to access the Information we hold about you (also known as the ‘Right to Know’), to port it to a new service, and to ask that your Information be corrected, updated, or erased. If you would like to exercise these rights, please contact us at the address below.

If you would like to designate an authorized agent to submit these requests on your behalf, please contact us at the address below.

Minors

The Site is not intended for individuals under the age of 18. We do not intentionally collect Information from children. If you are the parent or guardian and believe your child has provided us with Information, please contact us at the address below to request deletion.

Contact Us

If you have any questions or suggestions about our Privacy Policy, do not hesitate to contact us at support@rokebio.com