SD CARD ERROR

1.   Use a microSD card reader and SD Formatter to clear the SD card (the default quick format will work fine)

SD Memory Card Formatter

2.   Open Sentinel, go to (**Homepatrol**) / (**Scanner**)>**Clear User Data**, check "**show all drives**", select the disk drive of the SD card and hit **OK**

BCDx36HP_Sentinel

Models: BCD436HP/BCD536HP
SDS100/SDS200

HomePatrol Sentinel

Models: Homepatrol-1 & 2
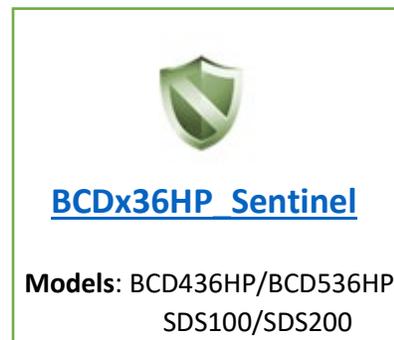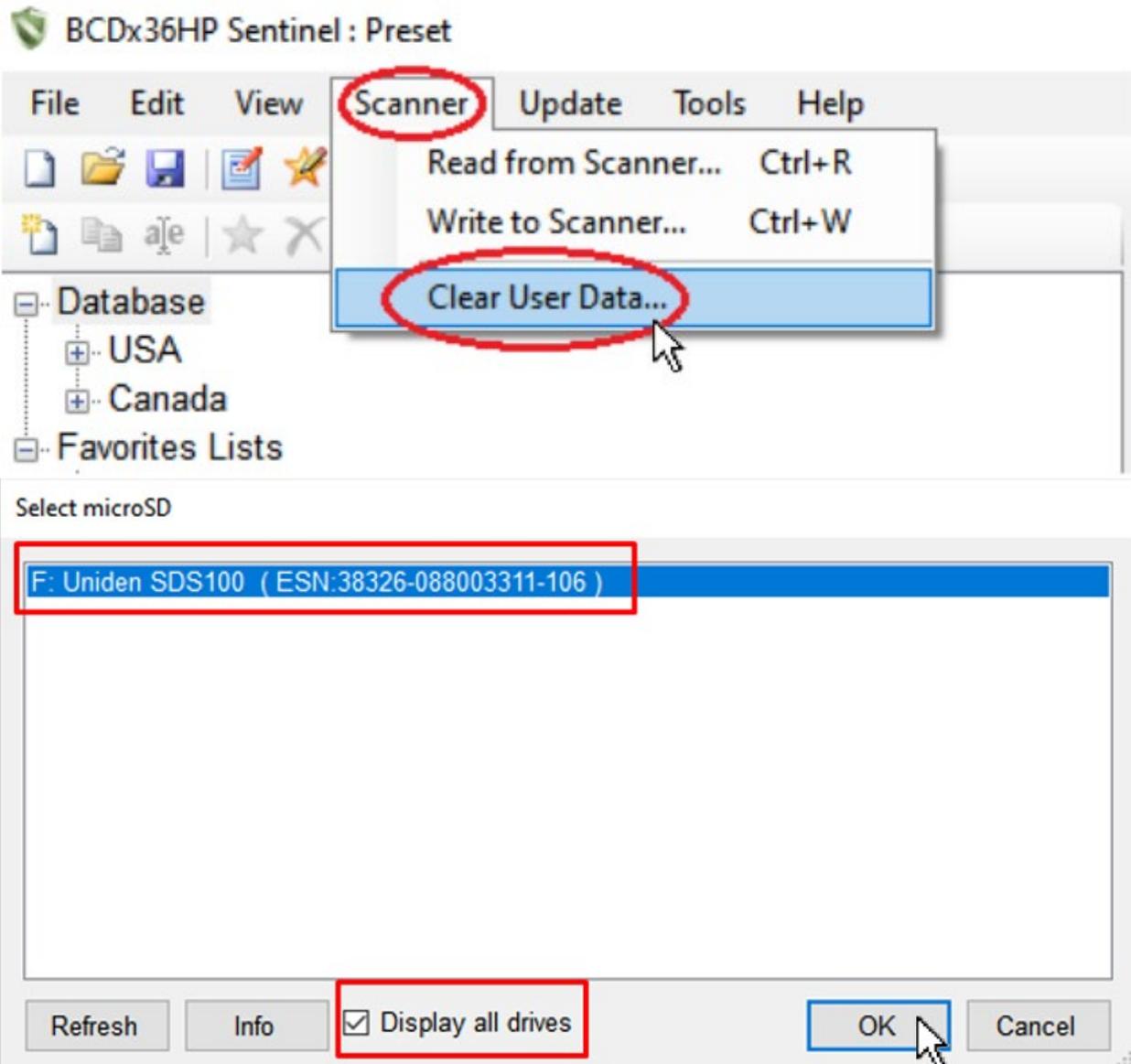
3. Go to **Update**>**Update Firmware**, select your version of Home Patrol and hit OK
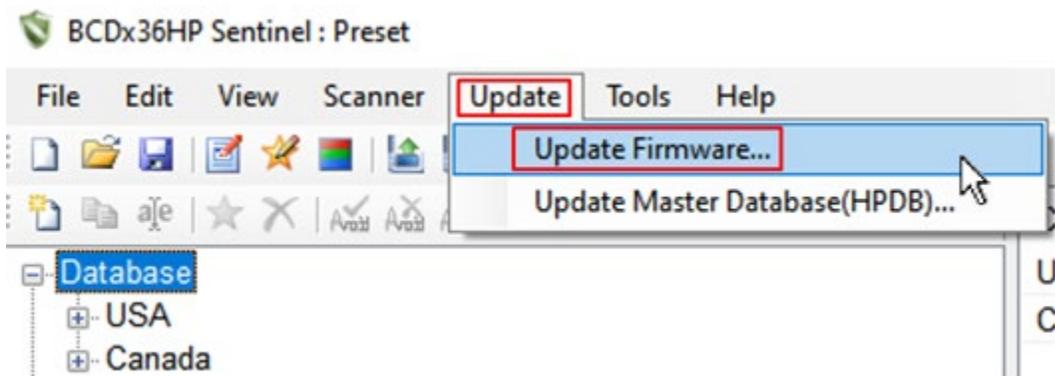
4. If you have a list already made in Sentinel, make sure the favorites list you want to monitor is set to **Download**>**On** and **Monitor**>**On**
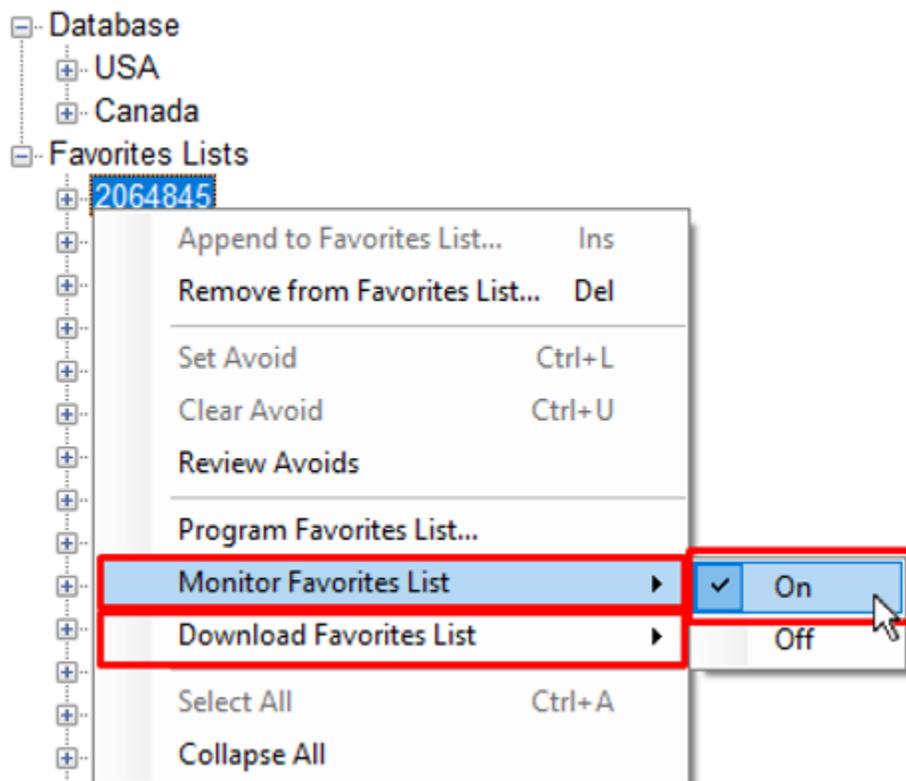
5. Go to (**Home Patrol**) / (**Scanner**)>(**Write To Home Patrol**) / (**Write to Scanner**) and disconnect the USB cable when the download is finished