

kakūn by resthouse

KAKUN 3 YEAR WARRANTY COVERAGE

Your Kakun bedding is covered for 3 years against defects in materials and workmanship. Loose threads, normal compression and stretching of the materials are cosmetic and are not covered under warranty.

Details of Warranty Coverage

Head Pillows, Body Pillows and Mattress Protectors

- Defective stitching
- Unfinished seams

Comforters and Toppers

- Defective stitching
- Unfinished seams
- Excessive clumping of filling

Issues Not Covered

- Stains, soiling or burns
- Mould or mildew
- Transportation costs
- Comfort preference
- Sheet/pillowcase fit
- Hand-tied tufting on comforters and toppers coming undone
- Damage or tears due to agitation, use, or machine washing
- Any odours/smells from fabrics and raw materials
- Other possibilities not mentioned in this warranty

