

Privacy & Security Policy

INFORMATION YOU PROVIDE TO US

In the course of doing business with us either by shopping on our website or by talking with our customer service representatives, you will willingly provide us with some personal information, such as your name, address, contact information and shopping choices. By providing this information to us, you authorize us to store this information, use it to complete the fulfillment of your order, use it to provide suggestions to make your shopping experience better, and for following up with communications regarding your order. We may also use this information for future marketing to you. We do not share your information with anyone. Any credit card information you provide to us for completing your order is never shared with anyone and is only ever used to complete an order transaction. If you have any queries, simply e-mail us at membersupport@the-marketplace.com.au to let us know.

INFORMATION WE COLLECT FROM YOUR SHOPPING EXPERIENCE

Our system automatically collects and stores certain pieces of information about your visit to our site. Like many web sites, we use cookies and obtain browser information like referring pages, browser brand and version, and date and time information. Cookies are small files that reside on your computer that identifies your computer uniquely to a website. This allows us to enhance your shopping experience by storing certain information about you. For example, if you start placing an order with us but then leave our site, when you return your order will be stored so you don't have to start again from the beginning. We will also record your IP address when placing or attempting to place an order.