

Prefinished Hardwood Flooring Care & Maintenance

Congratulations on your Hardwood Flooring purchase from Olde Wood Limited! We want to take this opportunity to thank you again for your order and for helping us continue to be one of the nation's leading manufacturers of custom wide plank flooring and reclaimed building materials. Your support means everything to us!

We understand how picking flooring for your residential or commercial project is a big decision. We mill flooring that'll last a lifetime, so it's a choice you'll have to live with, well, forever. For this reason, flooring is also an investment and it's important to protect it. We've composed a guide of helpful tips to keep your flooring in its best condition. As a note, it is important you keep a copy of your order invoice in case additional material is needed in the future. If you have additional concerns, please just give us a call.

HOW TO PROTECT YOUR HARDWOOD FLOORING

One of the best ways to keep your floor in its best condition is to protect it. Be sure to sweep or vacuum your floor often to pick up particles that may scratch the floor. Place area rugs or runners with natural backing in high-traffic areas, such as doorways, to protect your floor from dirt and debris. Also, put floor protectors on the bottom of your furniture to prevent scratching. When moving furniture, pick it up instead of sliding it. Pets, sports shoes, cleats, and stiletto heels can scratch floors as well. Keep pet nails trimmed and ask guests to remove their shoes, if deemed necessary. Extreme humidity and temperature can also damage a floor, so keep your space at normal levels. Additionally, with time, natural light will change the color of your floor much like it can the color of your skin. To prevent this, use window treatments to monitor the amount of lighting the floor receives and move area rugs occasionally so the color evenly changes.

REGULAR CARE

PROPER CARE PRODUCTS FOR YOUR HARDWOOD FLOORING

No matter what type of prefinish the floor has, if you choose to use anything other than warm water, and it is always best to try a small area to see if you get the desired effect before cleaning the entire floor. Never saturate your floor with water. Olde Wood Limited has developed the best cleaning products for your floor and only recommend our cleaning products for your floor care and maintenance. We do not recommend or guarantee the results of any other cleaning products, such as special soaps and mild cleaners. If you do use these products, we cannot guarantee the reaction with your finish because these products can contain harsh chemicals that can leave a residue or buildup on your floor. Please call us at 1-866-208-9663 to place your order or visit us online at www.oldewoodltd.com

HOW TO CLEAN YOUR PREFINISHED HARDWOOD FLOORING

It is recommended that you use a slightly damp applicator when cleaning your floor and avoid abrasive action, such as severe rubbing with a cotton rag. Abrasive action will slightly dull the finish. In addition, do not use a saturated mop or excessive water. Other regular maintenance requires little more than sweeping with a soft bristle broom, and vacuuming with a soft floor attachment if your wood floor includes a beveled edge that could collect debris. We recommend using a mopping system that includes microfiber cloths; one for dry sweeping and one for mopping. For best results, always clean your floors moving with the grain. Olde Wood Limited has a brand new line of tested and proven products for normal maintenance and care of your floor or for times when it just needs a little extra cleaning. Please call us at 1-866-208-9663 to place your order or visit us online at www.oldewoodproducts.com

ADDITIONAL NOTES FOR CLEANING YOUR NATURAL OIL PREFINISH FLOORING:

1. Sweep, dust, or dry mop.
2. Damp mop the finish with warm water or use our recommended Wood-Zee Oil Soap.
3. DO NOT USE ANY OTHER CLEANERS as most of these will damage the finish.
4. Refresh your floor with our Wood-Zee Refresh, a ready to use formula that will restore and revitalize your floor. Recommended for application after installment of flooring and to refresh any area that starts to look dull.

WARNINGS:

DO NOT use any other cleaners

DO NOT tape to Natural Oil Prefinish

DO NOT allow moisture on uncured Natural Oil treated surfaces (on site finished floors, it takes 7 days to cure. Prefinished floors - allow 1 day once the flooring has been installed for the flooring to acclimate).

HOW TO CLEAN scratches and marks

It is expected that flooring will receive good use, and with that may come scratches and marks. If any tar, black heel marks, lipstick, adhesive or crayon gets on your polyurethane prefinished floor, these can be removed with our multi-purpose cleaner . If water spots are a problem, clean the floor in the same direction as the wood grain and it will be less noticeable. Sticky spots can also be cleaned with our Multi-purpose cleaner or a damp towel or sponge. For all other issues or for oil prefinished floors, please contact us for further assistance. 1-866-208-9663.

THE DO'S AND DO NOT'S OF MAINTENANCE

DO'S

- Do clean sticky spots with damp towel or sponge.
- Do minimize water exposure and clean up spills immediately.
- Do keep your order invoice in case additional material is needed in the future.
- Dust mop (bare). Warm soft water on a minimally damp sponge mop.

- **Do call Olde Wood Limited for cleaning products 1-866-208-9663**

DO NOT'S

- Do not use wax on a urethane finish.
 - Do not use ammonia cleaners or oil soaps. They may leave a coating that will cause the finish to haze.
 - Do not use any type of acrylic dressing (such as Mop and Glow) or apply paste or liquid wax to a polyurethane surface floor.
 - Do not wet mop or use excessive water when cleaning.
- Dust mop (bare). Warm soft water on a minimally damp sponge mop.