



GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion... Reviews

GHD Repairs by Ion Originals - No.1 Company for GHD, Cloud 9 & GHD Platinum Repairs in the UK. Fast GHD Fix & Return Service

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Customer Experience Rating
(5.0)



Based on 92 service ratings over the past year



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Customer Experience
5.0 /5

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Displaying all **3,090** reviews for GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

All Reviews ✕

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Customer Experience

Carly in Chesterfield
🕒 a day ago

'All fixed and being used again!'

My straighteners platinum plus have been repaired and I can now use them again. Very fast turn around and also came home in a heat proof case. Nice touch. Would recommend.



Share

Customer Experience

Trusted Customer
🕒 a day ago

'Trustworthy repair service for ghd platinum'

Speedy and trustworthy service to repair my platinum ghd's.
My ghd straighteners had a fault just after 2 years so sent for repair. It's been another 3 years and stopped heating so rather than buying a new pair have just had them ... [Read all](#)



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Customer Experience

Julie in Swansea
🕒 a day ago

'Returned so quickly and all is good now.'

Excellent service.
Fast, easy and a quick turnaround



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Customer Experience

Trusted Customer
🕒 a month ago

'Highly recommend'

Very fast delivery and quality repairs



GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion...
Reviews

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Customer
Experience
5.0 /5

Customer Experience

 **Trusted Customer**
🕒 a month ago

'Quick turnaround, prompt repair. A1 service'

Quick turnaround, prompt repair. A1 service



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Customer Experience

 **Trusted Customer**
🕒 a month ago

'Soo impressed!'

Super fast service.

And my GHDS work like new.

My ghds were my sisters who passed away Christmas Day 2019. So I was devastated to think they were broken.

Ion Originals repaired them & returned them in a lovely little protective c ... [Read all](#)



Share

Customer Experience

 **Sharon in Devon**
🕒 a month ago


'Great service'

Great service. Easy to complete the form. I don't have a printer so great that I could hand write it. Packaging instructions were helpful. I sent them recorded delivery on the Monday and had them back on the Friday. Much quicker t ... [Read all](#)



Share

Customer Experience

 **Kimberley**
🕒 a month ago

'Fast service'

Only took a few days, working great. Well worth getting them repaired.



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Customer
Experience
5.0 /5

'Excellent rapid service with good communication'

Platinum GHD



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Customer Experience

Karen

🕒 2 months ago

'Great service & value for money !'

So helpful and speedy service



Share

Customer Experience

Deb in Huddersfield

🕒 2 months ago

'Absolutely fantastic service! Would definitely recommend.'

I absolutely love this company! Sent my broken GHDs to them on the Monday and I got them back fully fixed plus PAT tested on the Wednesday ... such amazing service! Plus I also received a free hairbrush and lovely pink carrying cas ...

[Read all](#)



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Customer Experience

Trusted Customer

🕒 2 months ago

'Great service'

Fantastic service, great repair, very reasonable price



Share

Customer Experience

Jessica

🕒 2 months ago

Fast and more efficient than I was expecting. Definitely worth spending the money on the repair!



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Customer Experience
5.0 /5

🕒 2 months ago

'Absolutely brilliant from start to finish!'

My GHD max that were 2 years old and suddenly stopped working. I couldn't afford to replace them and also I believed that there was still more life left in them, so I started to plan to get them repaired. I wasn't sure who to use, ...

[Read all](#)

✔ Customer has marked this discussion as resolved



↪ Share

Customer Experience

👤 **Trusted Customer**

🕒 2 months ago

'Wouldn't send my GHDs anywhere else'

I have had GHD repairs done at least twice by this company, and their service is excellent - easy to order, and very fast and reliable.



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Customer Experience

👤 **Trusted Customer**

🕒 2 months ago

'Fast Service - Great communication'

Fast Service - super helpful - 100% would recommend



↪ Share

Customer Experience

👤 **Chris**

🕒 2 months ago

'Great service'

GreAt service. I now have a very happy wife again plus it saved me paying out over £250 for s new pair



↪ Share

Customer Experience

👤 **Shauna**

🕒 3 months ago




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Customer
Experience
5.0 /5

Customer Experience

 M Gallagher in Altrincham

 3 months ago

'Effective and Efficient Service'

Great efficient service, back within 4 working days. No additional costs other than what was quoted on line.



 Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

3 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
Prices starting a ... [Read all](#)



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Customer Experience

 Trusted Customer

 3 months ago

'Impressed'

Fantastic service. Before Royal Mail had even been able to confirm delivery to GHD repairs my irons were back with me in fully working order. Well packaged and lovely heat pad included. Thank you very much. Impressive.



 Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

3 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
Prices starting a ... [Read all](#)



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Customer Experience

 Trusted Customer

 3 months ago

'Great service'

Over the moon with my repair. So quick. It's great to have my GHD's back and working properly. Will definitely use again though hopefully I won't need to 😊



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Customer Experience
5.0 /5

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

Trusted Customer
🕒 4 months ago

'So easy and quick'

Just so simple and so quick. Ordered on line. Printed off a form. Filled the form out and posted off. Next morning received an email to tell me what work had been carried out, received back the next day (with a free hairbrush ...

[Read all](#)



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

3 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

Yvonne
🕒 4 months ago

'Couldn't be better.'

excellent service, couldn't fault.
sent the straighteners off on the Wednesday back and fixed by Friday.



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

3 months ago

Hi Yvonne,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience
5.0 /5

'Great service! Extremely quick!'

Repaired my ghd hair straighteners



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

4 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

Rhian Dickinson in Scottish Borders

4 months ago

'Great speedy service'

Extremely helpful service, answered all my questions. They received my straightener on Monday and returned back to me by the Thursday.

I was worried about sending them as there weren't many reviews but I cannot fault the service, ... [Read all](#)



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

4 months ago

Hi Rhian,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

Trusted Customer

4 months ago

Very fast efficient service



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

4 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!



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Customer Experience
5.0 /5



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Customer Experience

Trusted Customer

4 months ago

Excellent service all round



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

4 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on! Prices starting a ... [Read all](#)



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Customer Experience

Trusted Customer

4 months ago

'Great service'

Excellant service.I sent my slicloud straightners off for repair and 2 days later received them bac.I hooe they last for a few more years now



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

4 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on! Prices starting a ... [Read all](#)



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Customer Experience

Leanne

5 months ago

'Fantastic Ghd repair service.'

Fantastic service, very impressed with the the speed of the repair & how easy and informative it was, the whole process 🍷.



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Customer Experience
5.0 /5

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

Trusted Customer

🕒 5 months ago

'Quick service'

Very quick service, all in good working order. Thanks!



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

5 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

Jayne in Bournemouth

🕒 5 months ago

Excellent service. Used several times for my salon ghds. Returns within a day and a half of sending.



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

5 months ago

Hi Jayne,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it and very importantly, a return customer to our service.

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Trusted Customer



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Customer Experience
5.0 /5

As always quick repair and return first class service



 Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

5 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

 Claire

5 months ago

'Amazing service, super quick and straightforward'

I am so amazed at how quickly you were able to repair and return my straighteners. They broke just over a week before my holiday so I had resigned myself to forking out for a new pair but they were back with me, good as new, withi ... [Read all](#)



 Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

5 months ago

Hi Claire,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it! We also hope you had a good holiday.

Looking to buy a GHD so you have a spare? Please take a look at our refurbished ... [Read all](#)



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Customer Experience

 Trusted Customer

6 months ago

Excellent service. Returned within a few days. Would recommend.



 Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

5 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer
Experience
5.0 /5

Customer Experience

 **Jill** in Glasgow
🕒 6 months ago

Amazing! Thank you. Quick and efficient service.



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

6 months ago

Hi Jill,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

 **Maxine** in Walton on the Naze
🕒 6 months ago

'Brilliant!'

I sent my straighteners back for repair on a Wednesday and got them back on Friday! All in good working order plus they were in a nice heatproof case. Excellent service.



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

6 months ago

Hi Maxine,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

 **Erin**
🕒 6 months ago

'AMAZING'

amazing, sent away and way back by the following day! incredible service for such a good price



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

6 months ago



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Customer Experience
5.0 /5

Prices start ... [Read all](#)



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Customer Experience

Trusted Customer

6 months ago

'Great Service'

My straighteners were repaired very promptly, and the item returned to me the day after. Couldn't ask for more. The online instructions on the repair process were comprehensive and easy to follow.



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

6 months ago

Hi,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

Christine in Maidstone

6 months ago

Brilliant service ! Straighteners received back repaired within 48 hours.



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

6 months ago

Hi Christine,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

Christina in Dumfriesshire

6 months ago



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Customer Experience
5.0 /5

 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

6 months ago

Hi Christina,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

 **Gillian**

7 months ago

'Amazing service'

Amazing. Such a quick turn around less than 48hrs from posting my GHDs they were back, repaired and PAT tested.
Thank you.



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi Gillian,

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

 **Trusted Customer**

7 months ago

'Great service'

Quick turnaround please with the service



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer
Experience
5.0 /5

Customer Experience

 **Trusted Customer**
🕒 7 months ago

'Fab service!'

Great service thanks!

I sent my straighteners out 2nd class on Monday and received them repaired, PAT tested and in a new pouch by Thursday.

Would highly recommend :-)



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

 **Trusted Customer**
🕒 7 months ago

'Great fast service'

Great service and returned very quickly. Thank you



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

 **Kim**
🕒 7 months ago

'Would highly recommend'

Excellent quick service, posted my GHD's to them on Mon and they were back on Thursday morning repaired.



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Customer Experience
5.0 /5

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Customer Experience

Aja

🕒 7 months ago

'Highly recommend'

They were quick and efficient



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi Aja

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

Steve

🕒 7 months ago

'I've used GHD repairs on a few occasions, they always deliver'

Fantastic service



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi Steve

Thank you very much for taking the time to review our GHD repair service and your repeat custom - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, S ... [Read all](#)



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Customer Experience

Anne Marie

🕒 7 months ago



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Customer Experience
5.0 /5



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi Anne Marie

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

Trusted Customer

7 months ago

'Reliable service'

Fast, reliable service every time. Would definitely recommend.
Great communication and the product is returned well packaged..



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

Trusted Customer

7 months ago

'Great service'

Great price quick service



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience
5.0 /5

Customer Experience

 **Amanda**

 7 months ago

'Straighteners came back fast and fixed!'

Fast and fixed! Amazing!



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi Amanda,
Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

 **Trusted Customer**

 8 months ago

I sent off my Cloud 9 straighteners that weren't working on Friday and they were back fully repaired on Monday!
Impeccable service, great communication, fully recommend! Thank you so much x



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi
Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience

 **Helen**

 8 months ago

Excellent service. Posted the straighteners at 2.00 on Tuesday and got email to say they had been repaired on the Wednesday and they were on the way back to me. I received my straighteners on Thursday morning. So quick .
Deligh ... [Read all](#)



 **Rachel** from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi Helen



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Customer Experience
5.0 /5



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Customer Experience

Trusted Customer

8 months ago

'Very fast service'

Quick & Easy transaction. Easy process to book and pay.
Booked the repair on the Tuesday
Posted item at 1pm Wednesday
Email at 2pm Thursday to confirm repair complete
Royal Mail delivered repaired item at 11am Friday



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

John

8 months ago

'Faultless service'

From start to finish the process could not be easier , turn around of repaired item was superb



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi

Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

Trusted Customer

8 months ago



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Customer Experience

5.0 /5

Hi
Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

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Customer Experience

Jayne

🕒 8 months ago

'Superb service'

Delighted with the repair & super fast, a big thank you



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi Jayne,
Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
Prices star ... [Read all](#)



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Customer Experience

Debbie

🕒 8 months ago

'Amazing'

Amazing amazing amazing !!!!!!!
Will use again for sure



Rachel from GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion Originals Ltd

7 months ago

Hi
Thank you very much for taking the time to review our GHD repair service - we really appreciate it!

Looking to buy a GHD so you have a spare? Please take a look at our refurbished GHD gift sets, Sale now on!
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Customer Experience
5.0 /5

'Faultless service'

I was delighted to find a repair service for my hair straighteners, they are of course an expensive item but more importantly it is so much more satisfying to have something repaired. The service from ION Originals was excellent a

... [Read all](#)



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Customer Experience

Trusted Customer

🕒 9 months ago

'Superb service and communication'

Absolutely incredible service. I honestly wasn't sure when I sent my broken straighteners to be fixed but I experienced fantastic communication and fixed straighteners returned within 3 days despite bank holidays. Have been recomm ...

[Read all](#)



Share

Customer Experience

Jan

🕒 9 months ago

'Excellent Service'

Excellent service again. Sent straighteners Tuesday afternoon had them back Thursday - what can i say :)



Share

Customer Experience

Trusted Customer

🕒 9 months ago

'Excellent quick service'

Quick efficient service



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Customer Experience

MissT in West Sussex

🕒 9 months ago

'Don't own GHDs without them!'

I don't know where I'd be without this company! I've used them several times before, but forgot how great they are! My GHD Platinum straighteners began flashing red, beeping and not working on the Tuesday morning (one section of

h ... [Read all](#)



GHD Repairs, Cloud 9 & GHD Platinum Repairs by Ion...
Reviews

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Customer Experience
5.0 /5

Customer Experience

 **Kerry** in Shrewsbury
🕒 9 months ago


'Highly recommend this service!'

Highly recommend this service! It's the 2nd repair they have done to my GHD's & each time the service was extremely fast & reasonably priced, with excellent communication throughout! Straighteners returned repaired & PAT tested w ... [Read all](#)



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Customer Experience

 **Angela** in Essex
🕒 9 months ago


'One happy Lady'

Excellent,



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Customer Experience

 **Sarah**
🕒 9 months ago

'Excellent service sent an returned within 36 hours'

Repaired very quickly



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Customer Experience

 **Julia**
🕒 9 months ago

'Crazy hair begone'

Very swift service! GHDs are back working again, I no longer look like the wild woman of the East! Many thanks



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Customer Experience

 **Trusted Customer**
🕒 9 months ago



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Customer Experience
5.0 /5

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Customer Experience

Karen in DUNDEE

🕒 9 months ago

Great quick service. Used twice now and would definitely recommend.



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Customer Experience

Trusted Customer

🕒 9 months ago

'Highly recommend'

I wasn't sure about sending my straightener in the post to a company I didn't know but I'm glad I did. It was a really easy process with brilliant updates from the company. The straighteners were fixed and returned really quickly, ... [Read all](#)



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Customer Experience

Kerry

🕒 10 months ago

Very pleased quick repair and sent back straight away many thanks



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Customer Experience

Karen

🕒 10 months ago

GHD repairs, fantastic quick service.



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Customer Experience

Helen



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Customer Experience
5.0 /5

Fabulous service. Faultless. Very very pleased with my repair. Would highly recommend



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Customer Experience

Louisa

10 months ago

'Amazing service. Fixed and returned within 24 hours of sending them!'

Amazing service. Fixed and returned my straighteners within 24 hours of me sending them. They work perfectly. Thank you



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Customer Experience

Trusted Customer

10 months ago

I have used Ion Originals a few times now to repair hair straighteners I've had for years and years. They are always super speedy and my straighteners feel like new when I get them back.



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Customer Experience

Trusted Customer

10 months ago

'Fantastic service, 5star'

Super fast turnaround, posted, repaired and returned to me within 3 days. Great service highly recommend



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Customer Experience

Trusted Customer

10 months ago

Very pleased with my GHD Platinum repair, very quick service and good communication, would highly recommend



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Customer Experience
5.0 /5

'Brilliant speedy service'

Fantastic efficient service, came back like new, highly recommend



Customer Experience

Trusted Customer
a year ago

'Great service'

Very quick repair of GHD platinum straighteners which had stopped working due to the red circle of doom! Working as normal now and much cheaper than purchasing a new pair.



Customer Experience

Samantha
a year ago

'Fast Service'

Brilliant, fixed and returned fast. Would definitely use this service again. Recommended to family and friends.



Customer Experience

Nicole
a year ago

'Fantastic!'

Fantastic service, have used before and would use again. Sent my straighteners off on the Friday and they were on their way back to me by the Monday!



Customer Experience

Trusted Customer
a year ago

'Excellent service - thank you'

Excellent service - thank you



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Customer Experience
5.0 /5

'Super Quick Service!'

So quick & great service! I posted my GHDs on a Tuesday and they were repaired & back by the Saturday - so impressed & the repair cost is soo reasonable compared to the cost of having to buy new!



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Customer Experience

Linh

a year ago

'Highly recommend'

My 20 year old GHDs were diagnosed and fixed. Very fast service. Sent out on Thursday and by Monday afternoon received a text saying they had been fixed and sent out already. Would definitely recommend.



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Customer Experience

Trusted Customer

a year ago

'Excellent fast service by return'

Efficient fast service with email to explain work carried out.



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Customer Experience

Melonie

a year ago

This is the second time I have used this service and the whole experience again from start to finish was effortless.



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Customer Experience

Trusted Customer

a year ago

'Great service speedy return'

Great service speedy return




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Customer
Experience
5.0 /5

Customer Experience

 **Jayne**
🕒 a year ago


'First class service'

Easy to arrange the repair and send them. I was amazed that they were returned so quickly. Excellent service.



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Customer Experience

 **Jackie**
🕒 a year ago

'Brilliant service'

Brilliant service. Posted and returned fixed within 4 days. Brilliant service.



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Customer Experience

 **Trusted Customer**
🕒 a year ago

'Amazing service at a very reasonable price!'


What service from start to finish! Having my GHD's repaired by Ion Originals could not have been simpler and more efficient. Not only that but I was given regular updates about what was happening. There are still firms out there w ...

[Read all](#)



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Customer Experience

 **Hollie**
🕒 a year ago

Brilliant service, straighteners fixed and returned in 2 days with a handy heat mat. Will definitely recommend and will use again in future



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Customer Experience

 **L Weller**
🕒 a year ago



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Customer
Experience
5.0 /5



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Customer Experience

Amy in London

a year ago

'Excellent'

Amazing! Sent on Thursday and received back on the Monday with clear communication from the team of what the problem was and what was replaced/fixd. Will definitely recommend to friends and family and use again. Thanks guys



Share

Customer Experience

S Goodwin

a year ago

'Hair straightener repair'

Have used ion originals a few times and can't fault them, posted Sat received back Thur. I have sent on Mon and returned Thur before now, would highly recommend them anytime



Share

Customer Experience

Trusted Customer

a year ago

'GHD repair'

Fast service and returned in new heat protect bag which was very useful, definitely recommend.



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Customer Experience

Rachel

a year ago

'Brilliant and Fast Service'

It was such a stress free, amazing fast service. Posted Wednesday received back Friday. Brilliant Service



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Customer Experience

5.0 /5

'Very efficient!!'

Great experience, I was apprehensive initially but within two days my straighteners were fixed and returned. Customer service was great. Thank you



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Customer Experience

Trusted Customer

a year ago

'Sent and returned fixed in 24 hours! Amazing service!'

Fantastic service, have used on several occasions and from sending the GHD's off to them being returned fixed- 24 hours! Will always use ION



Share

Customer Experience

Caitlin

a year ago

'Great service'

Very fast service, straightners now repaired and working well.



Share

Customer Experience

Trusted Customer

a year ago

'100%'

Absolutely 100% 5 stars. So glad I found this company online. What I like is I know exactly what was wrong with them and what they did. Superb service and would definitely use again (if they break)



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Customer
Experience

5.0 /5

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