

I would like to (please select an option):

- Return an item(s)
- Exchange an item(s)

Order Number	
Order Date	

Item No.	Qty	Product Code/Model No	Description	Reason Code	Reasons for Refund Code
					01 Looks different to image on site
					02 Incorrect item received
					03 Faulty or poor quality
					04 Parcel damaged on arrival
					05 Change of mind
					06 Other reasons

Returns & Exchange Note

1. We only accept exchange and returns within 14 calendar days from invoice date.
2. Exchange of an item is only available if product received is faulty. We will provide a 1-to-1 exchange once the return has been verified.
3. For domestic returns, please return the package at a SingPost counter or your preferred courier. Registered mail is highly recommended. We shall not be responsible for any missing mail if the return parcel is unregistered. The return parcel remains in your care until it reaches our warehouse.
4. All postal fees and custom charges are borne by the customer. For verification purposes, please keep your postal service's receipts and take note of all tracking numbers.
5. Please address the parcel to:

ProLink Singapore

16 Kallang Place, #06-01/04, Singapore 339156

