

LOST COMBINATIONS / REPLACEMENT KEYS

The following information is required to order replacement combinations and keys:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a "Product Ownership Verification Form".

2. ORDER INFORMATION

CONTACT INFORMATION

- Name & Shipping Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

PRODUCT INFORMATION

- Safe Model #
- Safe Serial #
- Lock Key #
- Quantity of Keys Ordered

3. PAYMENT INFORMATION

AMOUNT DUE

- Per Key:
US/Canada - \$24.95 (USD)
- Express Delivery:
Contact us for Additional Charges

METHOD OF PAYMENT

- Telephone:
Visa or
MasterCard
- Mail:
Check or
Money Order

Subject to change without prior notification.

LOCATING SAFE IDENTIFICATION NUMBERS

SERIAL NUMBER

Located on lower right corner on front of safe.
Do Not Remove Safe I.D. Tags!



KEY NUMBER

4 Digit Number etched on the metal collar
located around the key hole.



CONTACTING CONSUMER ASSISTANCE

EMAIL: LHLPCustomerService@LHLPinc.com

ADDRESS: Consumer Assistance Dept.
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746 USA

TELEPHONE: US/Canada **1-877-354-5457** (Toll Free)
Australia **0011-800-5325-7000** (Toll Free)
Germany **00-800-5325-7000** (Toll Free)

CALL CENTER HOURS: US/Canada **7am – 5pm** (PST) **Mon - Fri**
Australia **12am - 10am** (AEST) **Tue–Sat**
Germany **4pm - 2am** (CET) **Mon–Fri**

CALL BACK HOURS: Australia **12am – 3pm** (AEST) **Tue–Sat**
Germany **4pm - 7am** (CET) **Mon–Fri**

INTERNATIONAL CALL BACK HOURS:

If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above. Your call will be returned next working day.