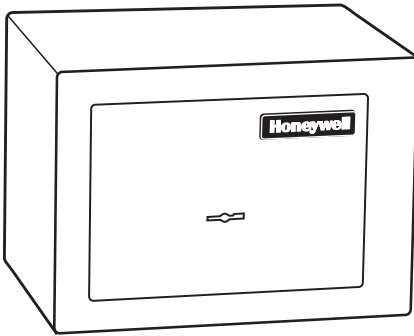


User Guide

## Steel Security Safe



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Model 5002

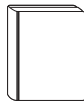
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### Package Includes

- 1 - Steel Security Safe
- 1 - Operation Manual
- 2 - Keys



1 Steel Security Safe



1 Operation  
Manual



2 - Keys

Please carefully check the above list to confirm all items have been received. If any items are missing, please contact Consumer Assistance. (see page 4 for contact information).

**Read this manual carefully and never store inside the safe!**

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## For Your Protection

- Do not remove the Serial Number tag from the safe.
- Never Store Entry Keys inside safe.
- Record all Safe Identification Numbers on Safe Identification Record (page 5).
- Save this manual and NEVER keep it inside the safe.

## WELCOME

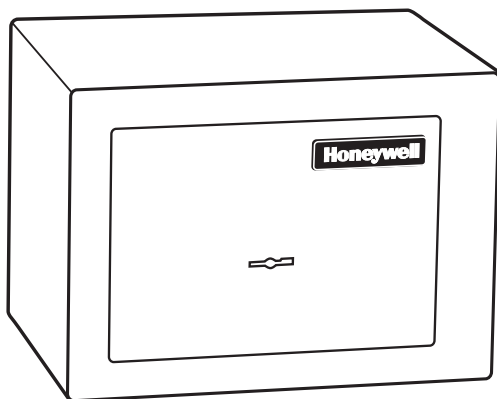
Your Honeywell Steel Security Safe will provide years of safe and secure protection for your valuables, important documents and other personal items. All Honeywell safes are designed and built using the highest manufacturing standards to ensure maximum user satisfaction under a variety of conditions. With proper care, your Honeywell safe will provide "Peace of Mind" for many years to come.

Thank you and enjoy!

## PACKAGE CONTENTS

The following list outlines the items and quantities of each included with your new safe. Please carefully check the list to confirm all items have been received. If any item is missing, please contact Consumer Assistance (See page 4 for contact information).

Operation Manual (1 ea.)  
Entry Keys (2 ea.)  
Mounting Hardware (1 set)



## Attention: DO NOT RETURN SAFE TO STORE

If you are missing parts or have difficulty operating your safe, please contact our Consumer Assistance Department by telephone. Store will not accept returned products without prior authorization. You must first contact our consumer assistance department. (See page 4 for contact information)

## PRODUCT REGISTRATION

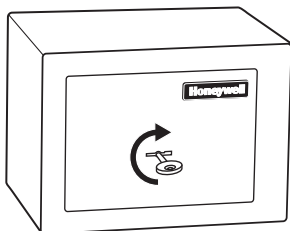
Please go to the following webpage to register your product:  
[www.hymaninc.com/product-registration/](http://www.hymaninc.com/product-registration/)

## SAFE OPERATION

Your safe is equipped with a key which allows for immediate access.

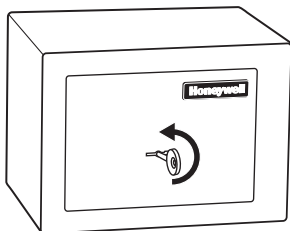
### TO OPEN THE SAFE

1. Insert key into keyhole and turn fully to the right.
2. Bolts will recede into safe door.
3. Pull door open by key.



### TO CLOSE THE SAFE

1. Push door closed until it stops and turn key fully to the left.
2. Bolts will move into the locked position.
3. Remove key and store in a safe place.



## CARE AND MAINTENANCE

When properly maintained, your safe will continue to operate for many years. In order to ensure optimum performance of your safe, please follow these simple precautions:

**CLEAN HANDS** - Never attempt to operate the digital keypad if your hands have excessive dirt, debris or liquids on them.

**CLEAN SAFE** - To clean the surface of your safe, it is recommended that you use a mild cleaner (e.g., window cleaner) to avoid scratching or discoloring the surface. Always wipe dry and NEVER use abrasive cleansers on the safe or digital keypad.

For future reference, store this Operation and Installation Guide in a secure area away from the safe.

**DO NOT DISCARD!**

# ANCHORING YOUR SAFE

You may bolt your safe to the wall or floor for added theft protection and resistance to tipping. Your safe has pre-drilled bolt-down holes in the back panel and in the floor.

## To secure your safe to the wall and/or floor:

1. Select a suitable and convenient location for your safe.
2. Empty the safe and remove the carpet.
3. Locate the predrilled holes on the inside of safe.
4. Place your safe in the desired location.
5. Line up the predrilled holes and mark the floor or wall through the holes (Figure 1).  
**NOTE:** It is not recommended to attempt to bolt to both floor and wall.
6. Move the safe aside to clear marked spots for drilling.
7. Drill holes appropriate for hardware being used and the mounting surface (Figure 2).  
**INCLUDED:** (2 each – bolts, washers and masonry anchors).
8. Place the safe back over the holes and install the fasteners as required (Figure 3).
9. Once completed, replace the carpet.

**NOTE:** Bolting/unbolting of the unit is at the consumer's expense and discretion. LH Licensed Products is not responsible for any costs incurred if the unit is to be replaced.

If you have any questions about mounting the safe, please check with your local home center/hardware retailer or independent contractor.

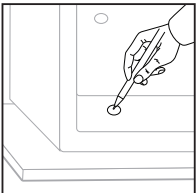


Figure 1

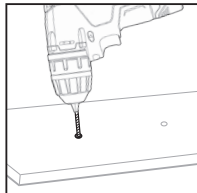


Figure 2

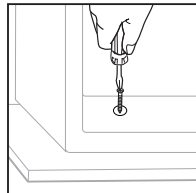
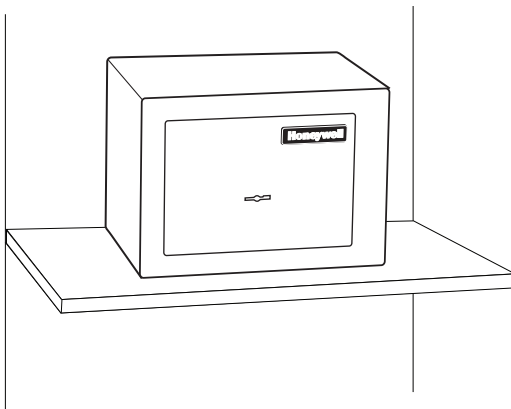


Figure 3



# CONSUMER ASSISTANCE

EMAIL: [LHLPCustomerService@LHLPinc.com](mailto:LHLPCustomerService@LHLPinc.com)

WEBSITE: [www.honeywellsafes.com](http://www.honeywellsafes.com)

ADDRESS: Consumer Assistance Dept.  
LH Licensed Products, Inc., 860 East Sandhill Avenue Carson, CA 90746 USA

TELEPHONE: US/Canada 1-877-354-5457 (Toll Free)

Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)

Australia 0011-800-5325-7000 (Toll Free)

Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX\*-310-323-5722 (Toll Charges Apply)

XX\*- Dial U.S. Country Code first

CALL CENTER HOURS: US/Canada 7am – 5pm (Pacific\*\*) Mon – Fri (Subject to change)

CALL BACK HOURS: Other Countries 7am – 8pm (Pacific\*\*) Mon – Fri (Subject to change)

Pacific\*\*- Local time in Los Angeles, CA, USA

\* Insert correct Country Code

\*\* Local Time based on Los Angeles California USA

## INTERNATIONAL CALL BACK HOURS:

If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make every effort to contact you and help answer any of your questions or concerns.

# ORDERING ADDITIONAL ENTRY KEYS

The following information is required to order keys:

## 1. PROOF OF OWNERSHIP (1 of 2 Options Below)

### A) SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

### B) PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a "Product Ownership Verification Form".

## 2. ORDER INFORMATION

### CONTACT

- Name & Shipping Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

### PRODUCT

- Model #
- Serial #
- Lock Key #
- Quantity of Keys Ordered

## 3. PLACING AN ORDER

- To begin the order process, contact us by telephone, email, or mail

## 4. METHOD OF PAYMENT

- Visa, MasterCard, Check or Money Order

NOTE: For pricing please contact Consumer Assistance. Contact information is located on the back cover of this manual. Payment method and pricing subject to change.

# SAFE IDENTIFICATION RECORD

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Entry Key Number: \_\_\_\_\_

# Limited Warranty

LH Licensed Products, Inc., ("LHLP, Inc.") warrants that for a period of five (5) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser's sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

## THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.



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