

User Guide

2 Hour Steel Fire Safes with Programmable Digital Lock



Models 2510 & 2511

Package Includes;

- 1 - 2 Hour Fire Safe with Digital Lock
- 1 - User Guide
- 2 - Entry Keys
- 2 - Override Access Keys

Please carefully check the above list to confirm all items have been received. If any items are missing, please contact Consumer Assistance. (See page 11 for contact information).

Read this manual carefully and never store it inside the safe!

DO NOT RETURN SAFE TO STORE

If you are missing parts or have difficulty operating your safe, please contact our Consumer Assistance Department by telephone. Store will not accept returned products without prior authorization. You must first contact our Consumer Assistance Department (See page 11 for contact information).

SAFE IDENTIFICATION RECORD

Safe Model # _____

Safe Serial # _____

Override Access Key # _____

Entry Key # _____

User Code _____

LOCATING SAFE IDENTIFICATION NUMBERS

Safe Serial

Located on the bottom right corner of the safe door frame (Figure 1.1).

Override Access Key

Engraved on the Head of the key (Figure 1.2).

Entry Key

Engraved on head of the key and the lock cylinder (Figures 1.3 & 1.4).

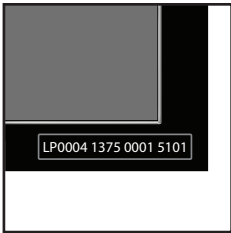


Figure 1.1



Figure 1.2



Figure 1.3

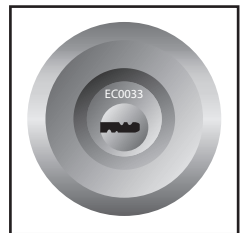


Figure 1.4

PRODUCT REGISTRATION

Please go to the following webpage to register your product:
www.hymaninc.com/product-registration/

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WELCOME

Your Honeywell Steel Fire Safe will provide years of safe and secure protection for your valuables, important documents and other personal items. All Honeywell safes are designed and built using the highest manufacturing standards to ensure maximum user satisfaction under a variety of conditions. With proper care, your Honeywell safe will provide “Peace of Mind” for many years to come.

Thank you and enjoy!

PROPER SAFE USE

Honeywell Steel Fire Safes are designed to protect important documents, digital media files and other valuables from theft and tampering as well as damage from the exposure to fire.

Theft Protection

A Programmable Digital Lock, Steel Locking Door Bolts and Insulated Steel Double Walls.

Fire Protection

Independent testing verified the interior temperature remains below 350° F (177°C) when the exterior temperature is up to 1400° F (760°C) for 2 hours.

Water Resistant Protection

Honeywell Steel Fire Safes are designed to protect the safe contents from any water damage that could occur from incidental water spray from fire sprinklers and hoses.

CARE AND MAINTENANCE

When properly maintained, your safe will continue to operate for many years. In order to ensure optimum performance of your safe, please follow these simple precautions:

Clean Hands

Never attempt to operate the digital keypad if your hands have excessive dirt, debris or liquids on them.

Clean Safe

To clean the surface of your safe, it is recommended that you use a mild cleaner (e.g., window cleaner) to avoid scratching or discoloring the surface. Always wipe dry and NEVER use abrasive cleansers on the safe or digital keypad.

Moisture

We recommend that you place delicate items such as important documents pictures or intricate jewelry into an air-tight container before storing them in your safe. Avoid placing your safe in areas of high humidity.

MOVING YOUR SAFE

Before moving your safe, verify the load bearing weight of the floors and stairs, and types of flooring the safe will be moved over (tile, wood, and other flooring can be damaged by the weight of the safe).

PLACEMENT OF SAFE

Proper installation and anchoring are critical to the security of your safe. Install near a load-bearing wall to support the weight of the safe. To help protect the exterior finish of your safe, install inside in a dry location where there is climate control (heat in the winter and cooling in the summer). This safe has been designed to withstand a certain amount of heat during a fire. Generally speaking, fire safes perform better in lower levels of a home (like the basement) where fire temperatures are lower. Additionally, placement of your safe away from potential hot spots (areas where flammable materials are stored) will improve your chances that your safe and its contents will perform better in a home fire. No safe is completely fireproof. If the fire reaches a high enough temperature for long periods, fire damage will occur.

INSTALL BATTERIES

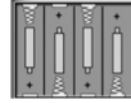
The batteries must be installed before using your safe.

1. Remove the battery compartment cover located on the right side of the control panel by pushing in and to the right.
2. Insert 4 “AA” batteries. Ensure the batteries are installed in the correct direction, with regard to polarity (+ and -).
3. If the batteries are put in correctly, the safe will beep and the LCD readout will flash, then it will read “GOOD”
4. Once the batteries are properly installed, replace the battery compartment cover.

1.



2.



3.



4.



REPLACE BATTERIES

Weak or dead batteries should be replaced immediately and all 4 batteries should be changed. To replace the batteries, please follow the instructions in STEP 1. in the “INSTALL BATTERIES” section. Remember to always remove batteries from safe if not using for an extended period of time. If your batteries are completely dead and you cannot open the safe by using the digital keypad, use the override access key to open safe.

NOTE: It is NOT RECOMMENDED to use Non-alkaline or rechargeable batteries.

If the batteries are removed or fail, the keypad memory will NOT be erased and the active programmed code will still work once power has been restored.



A

SET CALENDAR AND CLOCK

Once batteries are installed and the control pad is powered, the next step is to begin by programming the clock and calendar. READ ENTIRE DIRECTIONS AND WRITE DOWN DATE/DAY/TIME BEFORE PROGRAMMING. NOTE: You must enter all information without delays. If the light goes off, you must begin programming again.

1. With the safe door closed and locked, press the “*” key followed by the “9” key.



The LCD readout will glow amber.

2. Enter the Year – 2 Digits
3. Enter the Month – 2 Digits
4. Enter the Date – 2 Digits
5. Enter the Day – 1 Digit (see chart below)
6. Enter the Hour – 2 Digits (see chart below)
7. Enter the Minutes – 2 Digits

1. **Example**

2. 2020 =

3. February =

4. 30th =

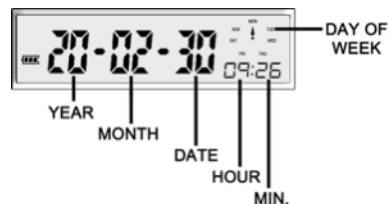
5. Monday =

6. 9:26 am =

7. 9:26 am =

DAY	#	Hour	##	Hour	##	Hour	##
Monday	1	1:00 am	01	9:00 am	09	5:00 pm	17
Tuesday	2	2:00 am	02	10:00 am	10	6:00 pm	18
Wednesday	3	3:00 am	03	11:00 am	11	7:00 pm	19
Thursday	4	4:00 am	04	12:00 pm	12	8:00 pm	20
Friday	5	5:00 am	05	1:00 pm	13	9:00 pm	21
Saturday	6	6:00 am	06	2:00 pm	14	10:00 pm	22
Sunday	7	7:00 am	07	3:00 pm	15	11:00 pm	23
		8:00 am	08	4:00 pm	16	12:00 am	00

When correctly entered, the LCD readout will stop glowing and should display the information you just programmed.

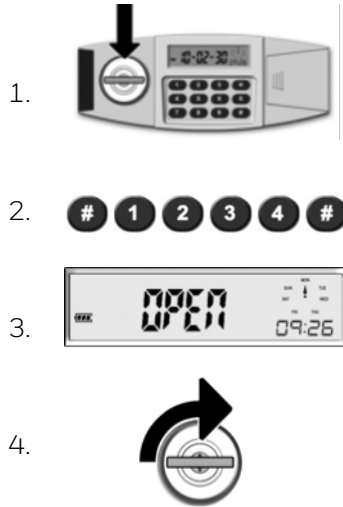


UNLOCK AND OPEN SAFE

This safe is equipped with a dual digital/key lock system that requires entering an active user code to unlock and an entry key to open. It allows for two separate reprogrammable active user codes.

The preset factory user codes are “1 2 3 4” and “1 2 3 4 5 6”.

1. Begin by inserting the entry key into the cylindrical key hole on the left side of the control panel.
2. On the keypad enter the “#” key, then the user code “1 2 3 4”, followed by “#” key again.
3. If correct code is entered, OPEN will appear on the LCD panel, and you’ll hear a chime tone indicating the safe is unlocked.
4. Within 5 seconds, turn the key to the right clockwise and pull the door open.



CLOSE AND LOCK SAFE

Carefully close the door, turn the key counterclockwise to the left and remove. The safe is now locked and an active user code will need to be re-entered to open.



PROGRAM NEW USER CODES

SECURITY NOTE: To insure privacy, this procedure should be repeated for both of the factory pre-set codes

1. Unlock the safe with the first factory pre-set (or current active) code.

1.

2. If correct code is entered, "OPEN" will appear on the LCD panel, and you will hear a chime tone indicating the safe is unlocked.

2.

3. Immediately enter "*" then a new 4-8 digit code followed by the "#" key. (if you use an 8-digit code, you will not need to enter the "#" key after.

3.

4. If entered correctly, "IN" will appear on blue display followed by a chime and the new code number will appear for 1 second.

4.

Repeat this process to reprogram the second factory pre-set code.

Your new code is now ready to use and the previous code is erased from memory. If you wish to change your new code, simply repeat the process with current active user code(s) and enter new code(s).

OPEN SAFE WITH NEW USER CODES

Repeat the process described in STEP 3: UNLOCK AND OPEN SAFE, substituting the new user code(s) for the factory preset user code(s)

PRIVACY MODE

If you wish to prevent your personal code from being read on the digital readout, it can be hidden from view by inserting the “*” after “#”.

Example: “# * 1 2 3 4 #”.



INCORRECT CODE ENTRY

If an incorrect code is entered, the word “ERROR” will appear on the digital readout and an alert tone will sound. At this time, re-enter the correct code.



SECURITY LOCKOUT PERIOD

If an incorrect code is entered, the word “ERROR” will appear on the digital readout and an alert tone will sound. At this time, re-enter the correct code.

During the 1st minute, the siren sound can be stopped if correct code is entered, if no action or another three (3) incorrect codes are entered during the 1st minute the system will enter into lockout mode (5 minutes). If another 3 incorrect codes are entered after the first lockout period, the siren will sound for 1 minute before entering the 2nd phase of 15-minute lockout period.



During the lockout period, if battery is removed the system will enter 15-minute lockout period



SECURITY ALARM

This safe is equipped with a security alarm. To activate alarm, press “0” with door closed.

Display will read “ALERT-ON”.

The alarm will sound whenever:

- The wrong code is entered 3 or more times to gain entry
- The safe is shaken or experiences forceful impact.

To de-activate alarm or turn off alarm siren, enter an active user code. Alarm should be reset after deactivating.



HISTORICAL ENTRY DATA RETRIEVAL

This safe has the ability to record into memory up to 50 entry records of those gaining access to the safe. To retrieve this data, do the following:

Enter user code 1 or user code 2 and display will read "OPEN".



Immediately press "0" to view history beginning with the most recent event. To view previous events, continue pressing "0" to view up to 50 entries.

EXAMPLE

Press 0		
	User Code 1 accessed on	June 28, 2020 at 4:17 pm
Press 0 Again		
	User Code 1 accessed on	June 29, 2020 at 10:49 am
Press 0 Again		
	User Code 2 accessed on	June 30, 2020 at 4:17 pm
Etc.		

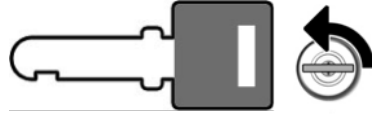
LOST ENTRY CODE

If you have lost or forgotten the active user code(s), you must contact consumer assistance to receive authorization and instructions for reprogramming code(s). You may open the safe using the Emergency Override Key by following the instructions on the next page.

EMERGENCY ACCESS

OPEN SAFE WITH EMERGENCY ACCESS KEY

Insert the emergency override key and turn to the left.



CONSUMER ASSISTANCE

EMAIL: support@taruna-jaya.com
LHLPCustomerService@LHLPinc.com

WEBSITE: www.taruna-jaya.com
www.honeywellsafes.com

ADDRESS: Consumer Assistance Dept.
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746 USA

TELEPHONE: Indonesia 62-21-6410845, 64701938 (Call Rates apply)
US/Canada 1-877-354-5457 (Toll Free)

Mexico 01-800-288-2872 After English voice recording stops you must then enter 800-860-1677 to complete your call. (Toll Free)

Australia 0011-800-5325-7000 (Toll Free)

Germany/New Zealand 00-800-5325-7000 (Toll Free)

Other Countries XX*-310-323-5722 (Toll Charges Apply)
XX*- Dial U.S. Country Code first

CALL CENTER HOURS:

US/Canada 7am – 5pm (PST**) Mon – Fri (Subject to change)

CALL BACK HOURS:

Other Countries 7am – 8pm (PST**) Mon – Fri (Subject to change)
PST**- Local time in Los Angeles, CA, USA

INTERNATIONAL CALL BACK HOURS:

If you need to speak with a consumer assistant and cannot contact us during the Call Center hours above, please send an email or leave a telephone message, including your Name, Telephone Number and the best time for us to contact you during the Call Back hours above and we will make every effort to contact you and help answer any of your questions or concerns.

* Insert correct Country Code

** Local Time based on Los Angeles California USA

ORDERING ADDITIONAL SAFE KEYS

The following information is required to order keys:

1. PROOF OF OWNERSHIP (1 of 2 Options Below)

A) SALES RECEIPT & IDENTIFICATION – INTERNATIONAL ORDERS ONLY!

- Copy of sales receipt showing Store, Date & Product Description.
- Copy of your picture I.D. (Drivers license, passport, regular I.D.).

B) PRODUCT OWNERSHIP VERIFICATION FORM

If sales receipt is not available, contact us by email or telephone to request a “Product Ownership Verification Form”.

2. ORDER INFORMATION

CONTACT

- Name & Shipping Address
- E-mail address (If Available)
- Telephone Number
- Best Time to Contact You

PRODUCT

- Safe Model #
- Safe Serial #
- Lock Key #
- Quantity of Keys Ordered

3. PLACING AN ORDER

- To begin the order process, contact us by telephone, email, or mail

4. METHOD OF PAYMENT

- Visa, MasterCard, Check or Money Order

NOTE: For pricing, please contact Consumer Assistance. Contact information is located on the back cover of this manual. Payment method and pricing are subject to change.

LIMITED WARRANTY

LH Licensed Products, Inc., ("LHLP, Inc.") warrants that for a period of seven (7) years from the date of purchase, this product will be free from structural or mechanical defects resulting from materials or workmanship. LHLP, Inc., at its sole option and as the purchaser's sole remedy under this warranty, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement or repair will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value.

THIS IS YOUR EXCLUSIVE WARRANTY.

Our goods come with guarantees that cannot be excluded under Indonesian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is only valid for the original retail purchaser from the date of initial retail purchase and is not transferable. You must keep the original sales receipt. Proof of purchase is required to obtain warranty service.

LHLP, Inc. dealers, service centers, or retail stores selling this product do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not apply to the finish on the product. This warranty does not cover normal wear and tear of parts or damage resulting from any of the following: negligent use or misuse of the product, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than LHLP, Inc. or an authorized service center, improper installation, or exposure to extremes of heat or humidity. Further, the warranty does not cover Acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

LHLP, Inc. shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty or otherwise relating to the sale of this product. LHLP, Inc. is also not responsible for: costs associated with removing or installing the product; damage or loss of the contents of the product; nor for the unauthorized removal of the contents; or damages incurred during shipment.

THE ABOVE WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND LHLP, INC. DISCLAIMS ANY AND ALL OTHER COVENANTS AND WARRANTIES.

Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty period. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state, or province to province, or jurisdiction to jurisdiction.

LIFETIME AFTER-FIRE REPLACEMENT GUARANTEE

If this Honeywell fire resistant product was purchased from LH Licensed Products, Inc. ("LHLP") and is damaged by fire at any time while still owned by you (the original owner), LHLP will ship a free replacement if you send the following to Customer Service, LH Licensed Products, Inc., 860 E. Sandhill Ave., Carson, CA 90746 USA:

1. Your name, mailing address, email address, and phone number with area code;
2. A description of the fire, the model number and a photo of the burned unit, and a copy of the report from the fire department, insurance or police.

Freight on the replacement unit is not included in the guarantee and must be paid by the consumer. If an identical product is no longer available, LHLP will provide a similar unit from its current product line. LHLP is not responsible for any loss or damage to the contents of the safe.



LHLP

Manufactured by:
LH Licensed Products, Inc.
860 East Sandhill Avenue
Carson, CA 90746

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