

STANDARD RETURN PROCESSING:

It is required to have RMA (Return Merchandise Authorization) number issued by Best Wig Outlet prior to return any items. A customer must contact us in **7 days** of the delivery by email at info@abcwigs.com to receive RMA number.

All returns must be <u>postmarked</u> within **5 days** from the date RMA issued. RMA numbers must be clearly marked on the outside of the shipping box. An additional fee may be charged for the unauthorized return or late returns. Shipping cost (including Free Shipping Promotions when purchasing) will be deducted from your refund/exchanges. Customers are responsible for shipping costs. Refund/Exchange can take up to 10 business days.

Please Office (USPS) Phone Number: Order Number: Order Number: Order Number: Order Number: Othertspecify: RMA Number: PLEASE SELECT YOUR OPTION BELOW: STORE CREDIT Free Restocking Fee. To redeem, simply place a phone-order through customer service. Store Credit is valid for one(1) year. REFUND All refunds are subject to a restocking fee of a minimum of \$10 per item or 15% of the purchase whichever is greater. Refunds will be issued in the original form of payment minus a restocking fee. EXCHANGE If the exchange item(s) costs more, you will be contacted for the payment information. Discount Coupons are not transferable. Item No. Item Name Color Qty RETURN POLICY: The returning merchandise must be in its original factory condition and packaging. The return must have the original boxbag, frame, hainest labels, and tags attached and undamaged, items cannot be worm or tried on. The wig may not have been weshed, brushed, combed, colored, heated, cut, applied any har products, or exposed to snells such as digarette or perfume. Brushing and combing a wig change the texture of the fibers. The change is easily detectable by the RNA department. Items altered in any way will not be accepted. All returns that do not meet the conditions described above will be sent back to customers at their expense Additional fees, up to 75% of the original purchase price, may be changed depending on the condition of the returns. Examples for an additional fee, but not limited to have a re; incomplete packaging without Iterature, accessories, or tags, damaged them box, the product has been altered in any way. Free Gift (if any) must be included, otherwise, a regular price of the item may be charged. RESTRICTIONS: Please sign below after reading and accepting the terms above Signature:	ABC Wigs - RETURN DEPT 112 E Orangethorpe Ave		Name:			Please check reasons for the return/exchange below:	
Anaheim, CA 92801 PLEASE SELECT YOUR OPTION BELOW: STORE CREDIT Free Restocking Fee. To redeem, simply place a phone-order through customer service. Store Credit is valid for one(1) year. REFUND All refunds are subject to a restocking fee of a minimum of \$10 per item or 15% of the purchase whichever is greater. Refunds will be issued in the original form of payment minus a restocking fee. EXCHANGE If the exchange item(s) costs more, you will be contacted for the payment information. Discount Coupons are not transferable. Item No.			Phone Number:		 D	☐ Disliked Style ☐ Changed my mind	
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