



TERMS & CONDITIONS POLICY

General Policy Notes:

The Terms and Conditions Policy is referenced in the PRL Motorsports Authorized Dealer Agreement, along with other Policies, which governs the application of this and other Policies in tandem. This agreement is effective as of December 12th, 2019.

1. Purchasing -

- a. Dealer orders for PRL Motorsports products are to be submitted via formal Purchase Order format or through Dealer Account on our website. Orders (unless emergency) will only be accepted via phone in the event that email cannot be used or website is not responding.
- i. Orders will not be accepted via poorly constructed email, social media, PM/DM, AIM, forum posts or text messaging.
- b. PRL Motorsports will process and ship all orders as quickly as possible. Generally, in-stock orders received before 3:00 EST will ship same day unless specified otherwise. Please call to ensure any urgent orders are in stock and/or able to leave.
- i. Products listings, as well as our site's back-order list are typically up-to-date and accurate
- c. PRL Motorsports reserves the right to reject additions to orders once the original order has been processed for shipping. If we are unable to add to an existing order, a new order will be generated and shipped separately.
- d. Dealers must use accurate, up-to-date part numbers when sending Purchase Orders. If unsure of which part number to use, please reference our site or Price Sheet. Updated price sheets are emailed as changes occur. Please view our site or contact us directly at sales@prlmotorsports.com to receive our most recent price sheet.

2. Payment -

- a. Dealers are required to pay using Intuit bank transfer payment link, card (Visa, Master, Discover, AMEX), PayPal, ACH bank transfer, check or cash
- i. Card and PayPal payment may be subject to a 3% surcharge.
- ii. Checks (including PayPal e-check) may be held until payment has cleared
- b. Late payments by the dealer may incur a 1% interest for each month payment is owed and not received

3. Shipping -

- a. Orders will be shipped via our FedEx or USPS at our discretion unless specified otherwise. We can also ship via Dealer carrier accounts if specified.
- b. No dropped ship fee will be added.
- c. Shipping charges will be billed as shipped from PRL Motorsports to end destination.
- d. Shipping will be marked signature required on order over \$500 unless requested otherwise.

4. Returns -

- a. PRL Motorsports will not accept any returns or repairs without an RMA number. All repairs must include a problem report. Repairs and returns without an RMA number will be returned COD.

5. Warranty -

- a. All equipment leaving PRL Motorsports has been thoroughly tested to ensure it reaches the dealers in good order. Below is listed the warranty conditions for parts we supply. Warranty info can be found on our website:

www.PRLMotorsports.com