

iFetch

iDig Go



SET UP AND PLAY INSTRUCTIONS



ALWAYS read, understand and follow all warnings and instructions for your iDig Go before use. Keep for future reference.

IMPORTANT SAFETY INFORMATION

The user must read and understand the following safety instructions and warranty information before using the product.

Set up is the end user's responsibility and beyond the control of iFetch, LLC. Therefore, iFetch exclusively limits its Warranty to the repair or replacement of a defective product. Damage to your home, your property, or any person or pet is excluded.

- ⚠ Your iDig Go must be inspected for signs of wear, damage and fatigue before each use. If damaged, do not use.
- ⚠ This product is only intended for recreational use for your pet. The iDig Go is NOT a child's toy.
- ⚠ Do not attempt to modify your iDig Go or any of the system components.

Review all Warnings, Instructions, and Warranty information carefully. Failure to follow these warnings and instructions will void the Warranty.

Call iFetch at (800) 635-8916, or visit goifetch.com, if you have any questions regarding the use of your iDig Go.

PARTS LIST



A



B



C



D

Part	Description
A	iDig Go base
B	One (1) Paw Flap
C	One (1) Scratch Flap
D	One (1) Hide Flap

TO PLAY

1. Remove iDig Go from packaging.
2. Release velcro strap on band to pop iDig Go open.
3. Set up on flat surface with flaps and canvas ring holding flaps face up.
4. Load flaps with your dog's favorite toys and/or treats (starting with the bottom flap first and working up to the top).
5. Fold all of the flaps back on top of each other.
6. Encourage your dog to "find it" while scratching on the top flap to encourage play.
7. Repeat, repeat, repeat!

WARNING

DO NOT allow dog to chew on outer tube of base. The wire inside the tube used for folding and collapsing could cause damage to teeth and gums.

DO NOT allow dog to chew on plastic toggles on the flaps. If your dog detaches part of the flap, snap the toggle back inside the canvas ring or remove the flap for them to get to the others.

DO NOT allow small dogs to go inside the base. Supervision is recommended.

TIPS AND TRAINING

Introducing your dog to the iDig Go

When you're loading toys and treats into the toy, call your dog over so they can see what you're doing and know what you're hiding.

Have them "sit" and "stay" next to the iDig Go and give them lots of praise for being so patient.

NOTE: Once your dog associates the iDig Go with digging/playtime, you can skip this step.

Encouraging your dog to dig and play

After you've loaded the iDig Go, encourage your dog to "find it" or "go get it" in an excited voice. Pat or scratch on the flaps to get them going.

Be positive and patient. Not all dogs will "get it" and start digging immediately. Sniffing and foraging should be encouraged, especially at first. Just the act of your dog thinking about where to find the hidden treasure is great mental stimulation. This will tire them out just as much as digging.

Mixing it up

If you have a clever dog that masters the hiding places in the flaps, try rotating the flap order to give them a new challenge. Or hide smaller items that aren't as easy to retrieve from the flaps like smaller treats or kibble.

MAINTENANCE & CLEANING

Flaps

When you're ready to wash the flaps (or change their position), simply remove the flaps from the inside of the iDig Go and load them into the washer. Here's how to remove the flaps:

- Grasp the plastic toggle on the edge of the flaps with your thumb and index finger.
- Twist to a 90 degree angle.
- Pull the toggle out of the hole in the side of the base to unhook.
- Repeat the same for all toggles until the flap is loose from the base.
- Load flaps into the washer.

Base

Once the flaps are removed, you will see an opening in the middle of the base. To also clean the fabric base, do the following:

- Reach inside the opening towards the side of the base until you reach the tubing.
- Pull the tubing out from the base.
- Load base into the washer (without tubing).

MAINTENANCE & CLEANING

Washing Tips:

WHEN WASHING THE FLAPS



REASSEMBLY

- Once the flaps and base are dry, reassemble as follows:
- Fold tubing and push through opening in base.
- Rotate base while shifting tubing into place on the outer part of the base.
- Once tubing is secure, lay it on a flat surface.
- Insert flaps one at a time, starting with a row of holes at or towards the bottom of the base.
- Grasp a plastic toggle on the edge of the flap with your thumb and index finger, keeping the toggle vertical.
- Insert or “hook” it into the hole on the side of the iDig Go base.
- Push and twist so the toggle is horizontal and secure. (You will hear a “snap” sound as it is inserted into the hole.)
- Repeat with the other toggles until the flap is attached.

FREQUENTLY ASKED QUESTIONS

What kinds of things can I hide in my iDig Go?

The iDig Go flaps feature pockets big and small so you can hide anything from your dog's kibble, to an old shirt or a medium plush toy inside the Stay. If your dog has a tendency to eat too fast, you can hide his or her dinner inside the flaps of the iDig Go. Some of our iDig owners hide their socks or other items with their scent inside the flaps when they leave home, so their dog can search and find their scent while they're away.

How do I fold up my iDig Go?

The iDig Go folds like a pool float or windshield cover. First, grip the base with flaps facing out. We recommend a grip with thumbs pointing out at "10" and "2" positions (as on a clock). Holding the base, bring your hands together one fist inside the other. Grab the top with one hand, and reach down to fold up the bottom to meet the top. Then, wrap the wide band (or belt) around the folded base to keep it all together.

See folding instructions in the "Get Started" booklet, or visit goifetch.com/products/idig/ for an instructional video.

Are there any safety precautions I should know about?

Do not let your dog chew on the iDig Go. Although the toy is made of durable canvas, it is not indestructible. Chewing damage is not covered under the warranty. Please keep an eye on your pup when they are playing. They should not chew on the tubing inside the base or on the plastic toggles on the flaps. Small dogs can wiggle their way inside the base, so please supervise to ensure they stay on top while playing.

WARRANTY

iFetch products come with a one-year warranty covering manufacturer's defects, assuming normal use. Defective products returned to iFetch may be sent either shipping prepaid or, if pre-approved by iFetch, via UPS ground transportation with shipping paid by iFetch. To honor the warranty, iFetch, at its option, will repair the defective product or replace the defective product with a new or refurbished unit.

Before iFetch will honor a warranty claim, the customer must:

- provide proof of purchase,
- obtain a Return Merchandise Authorization (RMA) Number by contacting iFetch at support@goifetch.com or 512-219-3271.

The warranty is void if:

- the product is purchased and/or taken outside of the United States,
- the product was misused, or
- the product was not purchased from an authorized seller.

iFetch's sole obligation under this express product warranty shall be, at iFetch's option and expense, to repair the defective product, deliver to the customer an equivalent product to replace the defective product, or if neither of the two foregoing options are reasonably available, iFetch may refund to the customer the purchase price paid for the defective product. All products that are replaced will become the property of iFetch. Replacement products may be new or reconditioned. iFetch warrants any replaced or repaired product for ninety days (90) days from shipment, or the remainder of the initial warranty period, whichever is longer. Defective products returned to iFetch must be packaged appropriately for safe shipment. It is recommended that the shipment be insured or sent by a method that provides for tracking of the package. iFetch is not responsible for loss or damage during shipment to iFetch. The repaired or replaced item will be shipped to the customer, at iFetch's expense, not later than thirty (30) days after iFetch receives the defective product, and iFetch will retain risk of loss or damage until the item is delivered to the customer.

WARRANTY EXCLUSIONS:

iFetch will not be liable under this limited warranty if its testing and examination disclose that the alleged defect or malfunction in the product does not exist or resulted from:

- Failure to follow iFetch's operation and maintenance instructions;
- Unauthorized product alteration;
- Weather conditions;
- Damage to the product caused by any animal;
- Abuse, misuse, negligent acts or omissions of the customer and/or persons under the customer's control; or
- Acts of third parties, acts of God, accident, fire, or other hazards.

WARRANTY EXCLUSIVE:

IF AN IFETCH PRODUCT DOES NOT FUNCTION AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT IFETCH'S OPTION. TO THE FULLEST EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND SATISFACTORY QUALITY, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. IFETCH NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, MAINTENANCE OR USE OF ITS PRODUCTS.

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DISCLAIMER:

Some countries, states, or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers or the limitation of liability for personal injury, so the above limitations and exclusions may be limited in the application to you. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This Limited Warranty & Limitation of Liability gives you specific legal rights which may vary depending on local law.

GOVERNING LAW:

This Limited Warranty & Limitation of Liability shall be governed by the laws of the State of Texas, U.S.A., and by the laws of the United States, excluding their conflicts-of-law principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warranty. All rights reserved under International and Pan-American Copyright Conventions. Do not remove (or allow anybody else to remove) any product identification, copyright or other notices.

Also Available From iFetch

iFetch carries a full line of fetch toys, brain games, and digging toys. Check out goifetch.com to learn more and shop now.



iFetch

Your small dog might also enjoy the iFetch ball launcher! The iFetch launches a mini tennis ball (1.6" diameter) 10, 20, or 30 feet. It can be plugged in or used with six C-cell batteries.



iFetch Too

The iFetch Too launches a standard-sized tennis ball 10, 25, and 40 feet! It features a built-in rechargeable battery and is great for larger breeds.



iDig Stay

The iDig Stay is a first-of-its-kind digging toy for any size breed. Hide your dog's favorite toys or treats in the three flaps inside the toy and watch them dig away to find the treasure.



iDig Go

The iDig Go is a fabric, pop-up version of the iDig Stay. Hide your dog's favorite toys or treats in the three flaps and watch them dig for the treasure. Folds up for easy storage.



iFetch was founded in 2013 by a grandfather, Denny Hamill, and his teenage grandson, Grant. They invented the iFetch ball launcher in their garage, spurred on by their dog, Prancer's, relentless quest for a full-time fetch partner. Fast forward several years later, and iFetch is still a family affair. "Bapa" Denny is CEO, his daughter, Debbie, runs marketing and operations, and Grant heads up sales and customer service. Our sincere thanks for supporting our independent, small business!

We'd love to hear from you.

support@goifetch.com
512.219.3271
www.goifetch.com

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Your positive feedback helps our small business grow.