

Power Biopharms Return and Refund Policy

We want you to feel confident with your CBD purchase and want to provide you with excellent customer service. Please check your shipment carefully upon arrival to ensure it has not been damaged during shipping. All claims for damaged product(s) must be made within 72 hours of receiving the product to info@powerbiopharms.com. You will need to provide detailed information for any product damaged and photo proof during shipping within that stated time frame.

If you are not satisfied with our products, you may request a refund of the full purchase price minus shipping costs within 30 days of the product received date. Customer is responsible for return shipping. Please submit your request to info@powerbiopharms.com or call 817-952-9752 to speak to Customer Service.