

Power Biopharms Shipping & Delivery Policy

Thank you for visiting and shopping at PowerBiopharms.com

Shipment processing time

We ship orders throughout the contiguous United States.

All orders are processed within 2 business days of receipt.

Orders are not processed or shipped from Friday, 6 pm CST through Sunday, or holidays.

If we are experiencing a high volume of orders, shipments may be delayed. If your shipment experiences a significant delay, we will contact you via email or phone.

Shipping rates and delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

We ship with UPS (United Parcel Service) and use USPS (US Postal Service) as necessary.

UPS ground arrives typically within 5 days. The average cost for shipping a typical order is under \$8. That can be subject to change based on weight, distance and type of shipping method. Power Biopharms is not responsible and has no control over the cost for shipping as that is decided by the shipping carrier.

Overnight delivery is only available for orders with delivery addresses within the continental United States. Customers are responsible for the costs of expedited shipping.

Shipment to P.O. boxes or APO/FPO addresses

PowerBiopharms.com ships to addresses within the United States only. We do not deliver to APO/FPO.

Shipment Confirmation and Order Tracking

You will receive a Shipment Confirmation email with your tracking number once your order has shipped. The tracking number will be active within 24 hours.

Customs, Duties, and Taxes

Power Biopharms is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the customer's responsibility (including tariffs, taxes, and other costs).

Damages

Power Biopharms is not liable for any products damaged or lost during shipping. If you received your order damaged, please file a claim with the shipment carrier. Save all packaging materials and damaged goods before filing a claim.

International Shipping Policy

We currently do not ship outside the continental US.

Incorrect Shipping Addresses and Refused Delivery

We make every attempt to validate the shipping address provided at checkout to ensure it's recognized as a valid address by UPS and / or USPS. If we cannot validate the address, we will try to contact the customer to provide an updated address. If we cannot update the address, the order will be canceled and refunded.

Power Biopharms will not be held responsible if the customer provides the wrong shipping address and we cannot recover the package.

Missing or Stolen Shipments

If you didn't receive your order, but the shipping carrier has reported that it was delivered, please let us know as soon as possible:

Call 817-352-9752

Or alert us at info@powerbiopharms.com

We will make every attempt on our end to try to resolve the issue however, should it have been stolen, we cannot guarantee replacement.

Local Delivery

Local delivery is currently only available to the Veridian (Arlington, TX) zip code at this time which is 76005.