

USER MANUAL

watchi
pals

KIDS FIRST
SMARTWATCH PHONE



watchi
pals

FIRST STEPS SET UP

SIM card installation :

Use the mini screwdriver (included in the box) to remove the sim cover from the side of the watch.

Insert a suitable 4G SIM card with the chip side (gold) facing upwards and the diagonal corner facing the bottom right corner of the watch.

Push the SIM card inside until it clicks into place (you can use the provided sim card tool to push the card into place.

Put the SIM card cover back and use the screwdriver to tighten it slightly.

Note: to remove SIM card - slightly push the card again until you feel it click to release

*We recommend fully charging your Watchipals watch before the first use



How To Set Up The Watch

Once battery is charged - Turn on your Watchipals Watch by holding the Power/ SOS Button (At the side of the watch) for 3 seconds.

***First, Ensure your watch has a SIM card with data inserted or its connected to Wifi network**

Application Download:

Use you phone camera to scan the QR code (printed on the bottom of your Watchipals Watch Box)

Or alternatively download the SeTracker 2 App from the Google Play Store / Apple App Store

Note: After downloading the app - allow notifications permission to the App so you will be able to receive notifications when theres activity / incoming messages from the Watch.

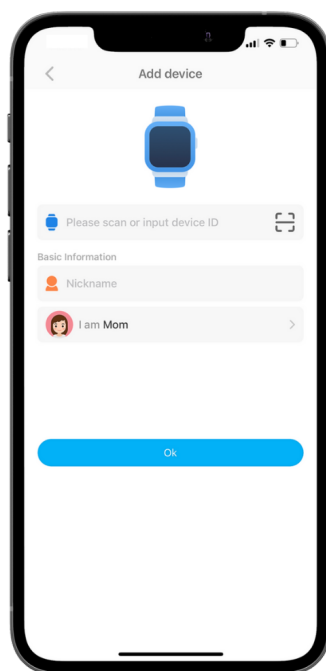
Open the SeTracker 2 Application, New users will need to register a new account by clicking on the “Sign Up” button. Complete the registration step and select the right area (For Australia & New Zealand users - select “ Asia and Oceania “)
Make sure to use your real e-mail address to ensure you have access in case you need to reset your password in the future.

Adding your Watchipals to your account on the Tracker App:

Once logged into your account in the Tracker App - Click on the + (PLUS) Button at the right top corner.

Bind your Watchipals watch to the app by scanning the QR code from the watch or simply enter the registration number (The QR code and the registration can be found in the watch settings menu)

Under “Nickname” - Give a name to the watch (i.e the nickname of the Watch user)



Quick Start Set Up

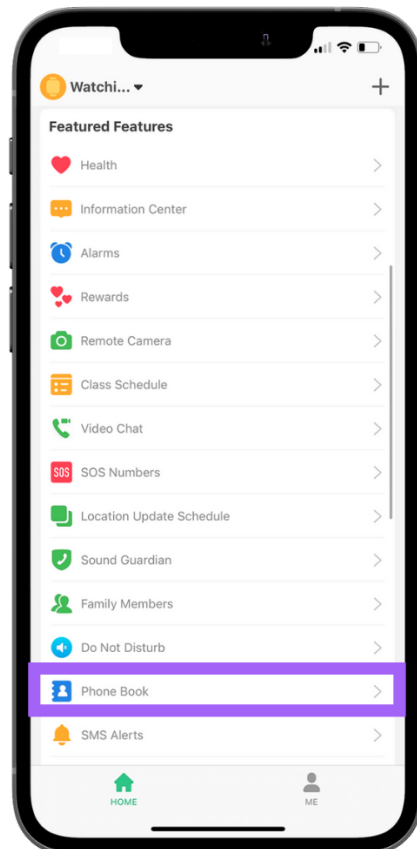
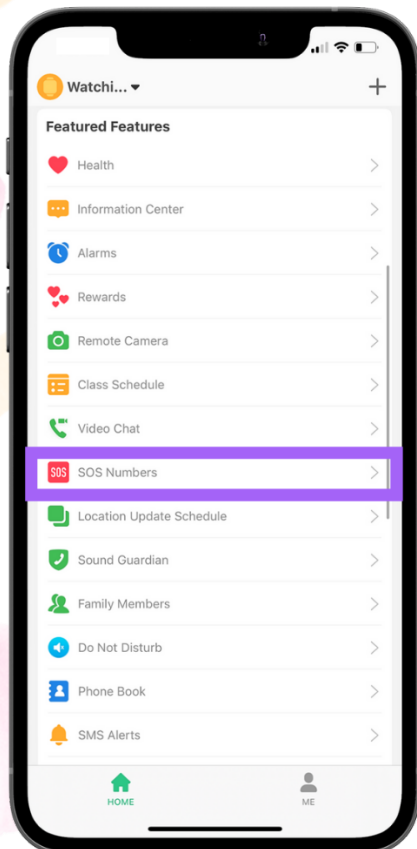
WIFI set up: On your Watchipals => select “Settings” from the menu =>”more”
=> WiFi => Connect to your home Wi-Fi.

Its recommended to first connect both your Phone and the Watchipals Watch to the same Wi-Fi network so the watch will update and synchronize with the App settings properly.

SOS Numbers set up: On the SeTracker App => Click “SOS”

You can configure up to 3 numbers as ‘emergency contacts’. These numbers will be called when your child presses the SOS Button (by holding the SOS Button for 3 seconds). If you’re entering your mobile number - use your direct number ie : 04 1234 5678. => Press “Save”

Contacts set up: Insert contacts in the app under “Phone Book”. Here you can insert the number using the international code - ie for Australia +61 drop the “0” at the beginning of the mobile number - +61-412 345678



Quick Start Set Up

Select Time zone in the app: Click on “Time zone” to select the right timezone
- you can also set automatic time based on the phone provider data from the Watch settings menu.

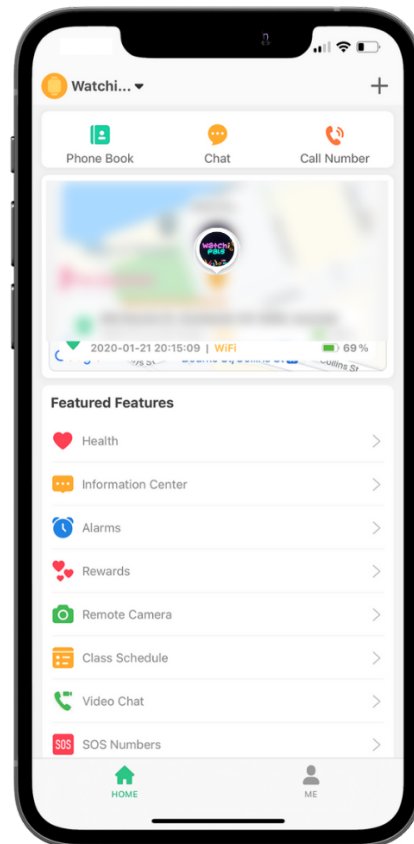
Restart the watch and apply settings: Click on “Remote Restart” to restart the watch and apply all the updates.

Close the App and Re-open once the watch is on again.

Press on the map in the App => Press the GPS Tag button to locate your Watchipals watch. It will send a command to the watch and should show the location on the map within few moments. If it doesn't show or shows an error - Make sure your Watchipals has an Active SIM card inside / Connected to the WiFi.

Also - make sure your watch is in a place where it can have phone signal to get accurate satellite GPS positioning signal.

At this stage, after you have added yourself to the Phone book - you may want to test it and you can try calling your Watchipals watch (by dialing its number).



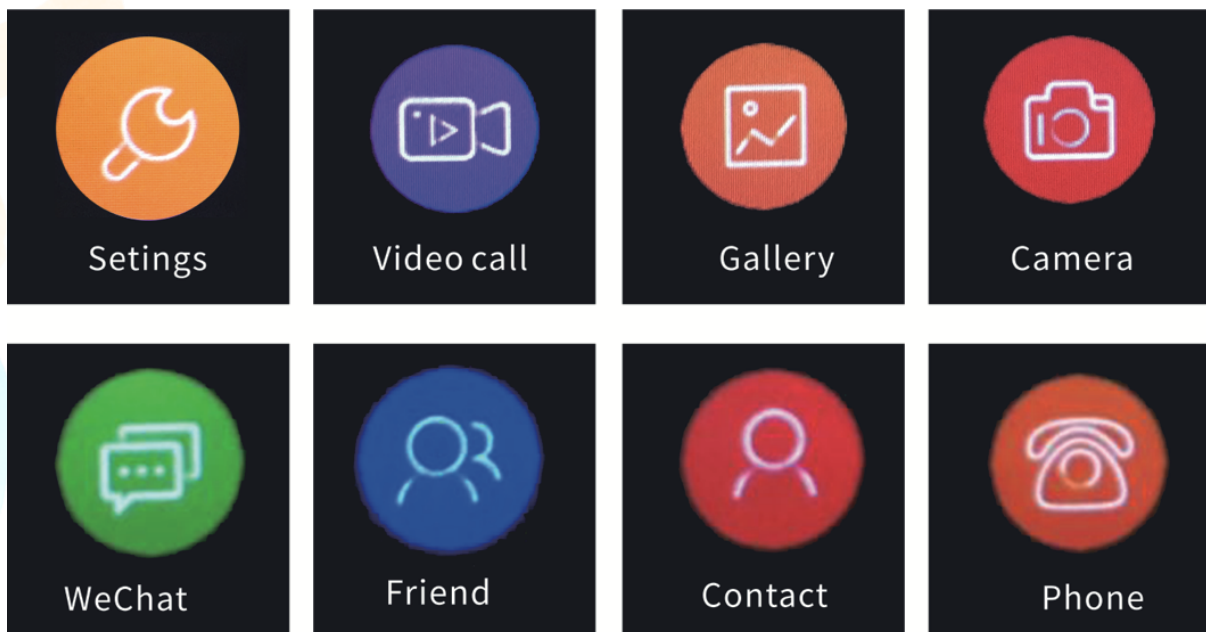
Watch Walkthrough

- 1) **Power on:** hold the power button for 3 seconds to start the watch when its off
- 2) **Power off:** Option #1 - on the watch => settings => more => Power off
Option #2 - on the App => click "Remote Shutdown"
- 3) **Reboot:** Press the power button for 15 seconds, the watch will reboot.
- 4) **Battery charge:** Use the magnetic charging lead to attach to the back of the your Watchipals Watch. Connect the other end of the cable to a 5V USB Charger. Please do not use quick-charge chargers, use only 5V 1A / 5V 2A chargers or USB ports such your Laptop/Computer USB port. Higher voltage may damage the device



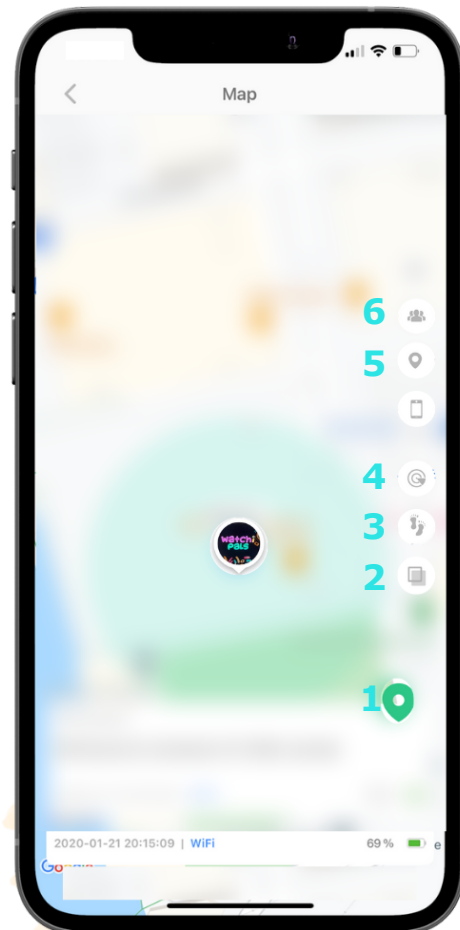
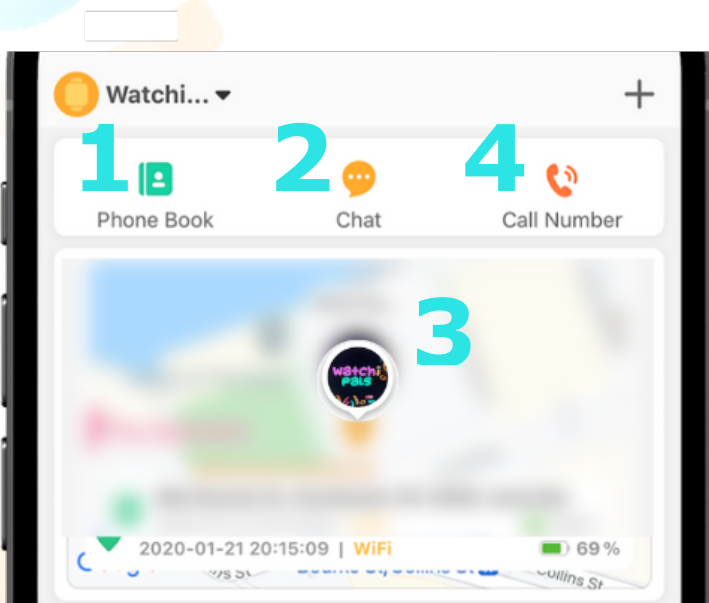
How To Use The Watch

- 1) **Phone Call:** There are 2 options to make a phone call :
 - 1- By Clicking “Contacts” => click on the Contact name
 - 2 - By clicking on “Phone” => Dial the desired number
 - if the Dialer is disabled (from the App) - The watch will only be able to call to numbers which are saved on the Contacts list (pre-define allowed numbers)
- 2) **Video Call:** Click on “Video call” => Select contact
 - Watchipals watch allows Video calling only to authorized contacts (i.e app users - parents / family members)
- 3) **Camera:** Click on “Camera” to start the camera and capture photos
- 4) **Gallery:** Click on “Gallery” to view the captured photos.
- 5) **Messaging:** Click on “WeChat” to send Voice messages / Photos
- 6) **Settings:** Click on “Settings” to access the settings menu and configure specific fields if necessary (i.e connect to Wi-Fi, Adjust brightness and Volume, change styles, configure network settings and so on)
- 7) **Timetable / Math Game:** Click on “Childhood” to view the timetable on the watch (set timetable on the App first) . Click on”Math” to play a quick Math practice game.
- 8) **Friends:** Use app on two Watchipals devices, hold the watches close to each other and touch the screen to add friends



How To Use The App

- 1) **Phone Book:** To add allowed contacts to the Watchipals watch click “Phone book” => Add => Insert contact name and number
- 2) **Chat:** Click “Chat” => Select the Watchipals Watch you’d like to chat with => Hold “START RECORDING” in order to record a voice message and send to the watch. Click on the **Camera Icon** in order to send a photo to the watch. Click on the **Keyboard Icon** in order to swap to full Keyboard and send a text message / emojis to the watch
- 3) **GPS Tracking / Location History / Safe Zones :** Click on the map in order to view the location details of the watch.
 1. Click on the Location Tag to refresh and view live location
 2. Click to change the map view (e.g satellite/traffic view)
 3. Click on the footprint icon to view the watch location history
 4. Click to set up Geo-Fence (Safe zones) - e.g School, Friends house...
This feature defines a Geo-Fence perimeter and sends a push notification to the app user if the Watch has left or entered the safe zone.
- Geo-Fence notifications will be sent according to the watch location at the time of the recent update - for best accuracy you can set the Location update interval to shorter time. (“Location Update Schedule” in the menu)
 5. Click to focus map back on the watch location
 6. Click to view location of all your Watchipals watches on the map
- 4) **Add another Watch:** If you have more than one Watchipals Watch - Click on the “+” symbol on the top-right corner



How To Use The App

- 1) **Health:** Click for activity tracking / set up
- 2) **Message:** View notifications / SOS Alerts from your Watchipals Watch
- 3) **Alarms:** Create scheduled alarms => set specific Time & Days for alarms
- 4) **Rewards:** Send Love heart rewards to your Watchipals Watch (a notification will pop up on the watch with the new love heart reward)
- 5) **Remote Camera:** Click "Take Remote Photo" to receive a live photo from your Watchipals watch
- 6) **Timetable:** Click to set timetable for the upcoming days
- 7) **Video Call:** Click on "Video Call" to initiate a video call to your Watchipals Watch / Group Video Call
- 8) **SOS Number:** Set up SOS Contacts which will be contacted if the SOS function in the watch is triggered
- 9) **Location update schedule:** Click to set up the time interval of automatic location updates
- 10) **Sound guardian:** You can monitor the watch and listen to the surroundings
Enter your phone number => click ok => you will receive a call from the Watch
- 11) **Family members:** View the registered Family members list (if added)
- 12) **Do Not Disturb:** Set times when you want the watch not to be available for use - for example during class.



How To Use The App

- 13) SMS Alerts:** Set the number you want to receive SMS alerts on (SOS Prompt, Low-battery Prompt)
- 14) Set Local Base Station:** in case the watch GPS isn't available (For example running low on data / bad 4G Signal around, you can retrieve the phone location based on LBS)
- 15) Find Device:** Click to find device and the Watch will start ringing shortly.
- 16) Phone book:** Add/Remove contacts
- 17) Function Restrictions:** you can Enable/Disable the Dial Pad option from the watch in order to prevent the watch from dialing numbers other than the defined contacts list
- 18) Timer Switch:** Click to schedule Reboot / Shutdown time
- 19) Language:** Set to English by default.
- 20) Time zone:** Click to manually change the watch Time zone (can also be configured from the Watch itself through the settings menu)
- 21) Night Power Saving:** Click to Enable night mode and disconnect the watch from the network during night time
- 22) Set Watch Wifi:** Connect the watch to nearby Wifi network through the app or through the Watch settings menu
- 23) Remote Shutdown/Remote Restart :** Restart/Power off the Watch remotely.
- 24) Restore default settings:** Reset the configured settings back to default.
- 25) Reject Unknown calls:** Set up parental control and block calls from unknown numbers



Secondary Account and Troubleshooting

The first account created and connected with the Watchipals watch is the administrator account. You can add a secondary account to the app for Two parents or more.

Adding a secondary administrator account requires authorization from the primary administrator.

=> Install the App on the secondary phone => Create an account => Add the Watchipals watch to the account by following the previous steps.

=> A notification with a request for approval will be sent to the primary administrator.

Follow the same steps in order to add more Watchipals Watches to the secondary administrator account.

Network Connectivity Troubleshooting:

Watchipals Watches by default has most of the phone companies APN settings configured.

In case you can receive calls but the watch appears offline / Location tracking is not possible - the Phone company (SIM Provider) you are using may require specific APN Network Connection settings (this can usually happen if you use a lesser known cellular company)

- Contact the mobile carrier and request the APN settings or alternatively check the website of the mobile company and search for "APN Settings for android"
- **1st Option:** On the **Watch => Click "Settings" => "More" => Mobile network => APN => Options => Add New => Fill in the APN information**
User needs to fill out: Name, APN name, MCC, MNC. Keep the rest as default.
- **2nd option:** setup APN by SMS Command:
pw,123456,apn,apn name,user name,password,MCCMNC#

For example: If the the APN name is Telstranet, user name null, password null,MCC=404, MNC=80 **then you can send this SMS to your Watch:**

pw,123456,apn,Telstranet,,,40480#

Use your mobile phone to send above SMS command to the Watch number (phone number of the SIM card which inserted in the Watch).

After you send the SMS command, please check if you get a set up success SMS Reply from Watch.

If you require any further assistance, please don't hesitate to contact us directly through the contact us form at www.watchipals.com