



World Champ (S) Pte. Ltd.

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UEN/GST Reg No : 201710886K

TERMS AND CONDITIONS FOR WARRANTY CLAIM (RACKET)

- Victor Badminton rackets are warranty for 1 year from the date of purchase against manufacturers defects in materials and workmanship only. As such, it is NOT 100% guaranteed that a claim will be approved. The entire process usually takes approximately 4-6 months.
- The above warranty does not apply to string breakage or to racket breakage caused by intentional or inadvertent misuse as determined by Victor.
- Cut the strings on the broken frame but DO NOT remove the strings. Strings removed from the frame may not be processed.
- Paint chips and/or cosmetic damages do not qualify for warranty claim.
- Stringing the racket exceeding its recommended tension may fail the warranty claim process.
- Successful warranty claims for discontinued or Limited-Edition rackets that are no longer available will be replaced with similar product with equivalent trade value.
- Replacement rackets do not qualify for additional warranty.
- The above guarantee covers replacement of frame only. Stringing will be an extra charge.
- All shipping costs will be at the buyer's expense.

In all warranty process or claim, all decision is made by the respective manufacturer. World-Champ is not involved in any way in the warranty claim decision.