

# **User Manual**

Model: 26M-NY4-L

**MOLICYCLE.COM** 

## APP UPGRADE



Android version in google Playstore:

https://play.google. com/store/apps/details?id=com.digitech. bikewise.pro



Apple version in App Store:

https://apps.apple.com/ de/app/bikewise-pro/ id1563350178

# EN

Dear Customer,

there is a new version of an App that we recommend for your E-Bike. You can download "Bikewise Pro" by typing in the web address or by scanning the QR code for your App hosting service.

However, please note the following Liability disclaimer:

The apps presented do not belong to NAKXUS. We expressly disclaim all liability of any kind whatsoever for third-party software and are not responsible for their content, code or for any loss or damage arising from the use of them. If you use third-party resources, you are subject to their terms and conditions and licenses and are no longer protected by our privacy policy or our security measures.

# \*Before your first operation, please read the user manual carefully!

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- 1. Note
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# 1. Note

Before your first ride, it is important for you to know your new e-bike well, so that you can get the best performance, comfort, enjoyment and safety from it during your ride. To understand the new bicycle and the correct operation, you should first read the manual carefully.

Second, it is significant to take your first ride under a safe and controlled circumstance, like staying away from cars, obstacles and other cyclists.

Third, bicycles are vehicles with certain risks. Please follow the traffic rules during cycling. It's better to learn the local traffic rules about riding an e-bike on public roads before your first ride in case you violate the regulations. For your own safety, never forget to put on a qualified helmet before you get on the e-bike.

Fourth, the electric bike is supplied without basic mandatory equipment, which may vary from place to place. Therefore, if you intend to use the e-bike on public roads, it's necessary to equip the bike with the basic mandatory equipment, in accordance with the relevant laws and regulations.

In addition, this product is designed for your personal use. Do not use it for commercial or other purposes.

Last, keep this manual safe for reference.

# 2. Warning

Before each charge, check the charger, cable and plug. If there is any damage, do not use the charger.

Before riding, check the tire pressure and check whether the wheels and handlebar are installed correctly and tightly.

Before riding, check whether the headlights are securely fastened in the correct position, clean and not covered by anything. Damaged reflectors must be replaced.

Besides, if the seat post in the seat tube is not inserted deep enough to reach the minimum insertion mark, the seat post may break. Check whether it is inserted deeper than the minimum insertion depth. When braking on a wet road, the braking distance is usually longer than on a dry road. Therefore, brake earlier for a safer stop.

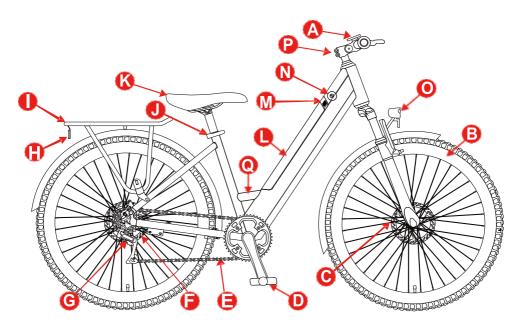
When you have to brake urgently, please hit the right hand brake first to stop the rear wheel, and then hit the left hand brake, especially when you brake at a high speed. If the front wheel stops suddenly while the rear wheel is still cycling at a high speed, you may fall over and get hurt. So please ride it carefully.

Furthermore, avoid puddles, wet mud, swamps, water, snow or ice. Try not to use the e-bike on a rainy, stormy or snowy day. If the bicycle's electric parts (control unit, engine and battery) get damp, wet or soaked, it will cause irreversible damage, or even a battery explosion.

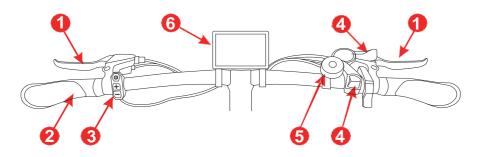
This product can only be used by one adult at a time. Do not carry any extra passengers.

This vehicle is not a toy. Same as other vehicles, it is possible to fall, crash or encounter other dangerous situations. Please don't offer your e-bike to anyone that doesn't know how to use it correctly. If you let anyone else ride your bike, it will be your responsibility to ensure that all riders understand all warnings, cautions, instructions and safety precautions, and to ensure that they are able to use this product safely and responsibly and protect themselves and others from injury.

# 3. Diagram



A. Handlebar with Display	B. Front Wheel	C. Brake
D. Pedals	E. Chain	F. Electric Motor
G. Rear Derailleur	H. Taillight	I. Rear Rack
J. Quick Release	K. Saddle	L. Battery
M. Battery Charging Hole	N. Keyhole for Battery Lock	O. Headlight
P. Adjustable Stem	Q. Reinforced Beam	



1. Brake Lever	2. Handle	3. Button of Display
4. Gear Shifter	5. Bell	6. LCD Display

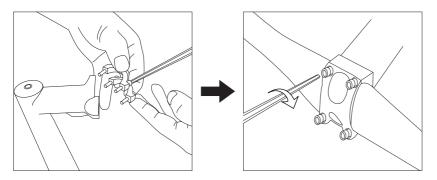
# 4 . Package List

Eleglide E-bike x 1	User Manual x 1	Charger x 1
Pedal x 2	Tool Kit x 1	Headlight x 1
Spoke Reflector x 2	Taillight x 1	LCD Display x 1
Key x 2		



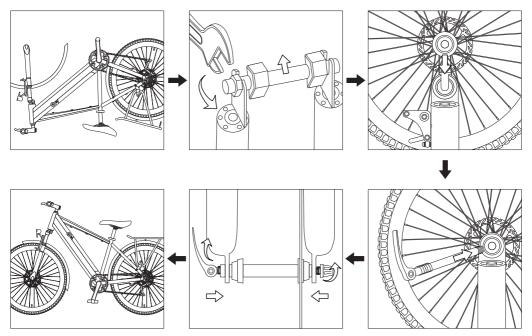
### Step 1 Install The Handlebar

- A) Take out the bike and make it stand up.
- B) Open the clip by loosing the screws on it.
- C) Place the handlebar in the right position and make sure the clip is in the middle of the bar.
- D) Lock the clip by tightening the screws.



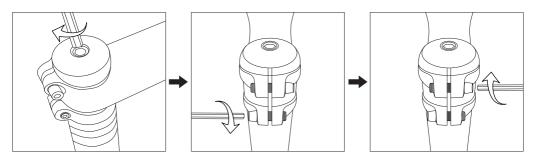
## Step 2 Install The Front Wheel

- A) Put the bike upside down and remove the temporary protected bar by loosing the nut on it.
- B) Insert the front wheel into the fork dropouts and make sure the wheel is fully seated.
- C) Remove the nut and one spring on the quick release.
- D) Slide the quick release through the hub from the opposite side of the brake disc.
- E) Slide the spring into the hub and tighten the nut to fix the quick release.



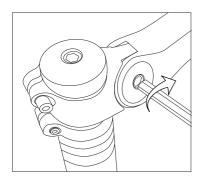
## Step 3 Fix The Headset

- A) Adjust the headset of the bike to the right position.
- B) Tighten the headset with the M4/M5 socket head wrench.



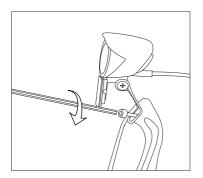
## Step 4 Adjust The Stem Angle (Only for T1 Step-Thru)

- A) Loose the stem with the M6 socket head wrench.
- B) Adjust the stem to the angle you want and fix it by tightening the screws.



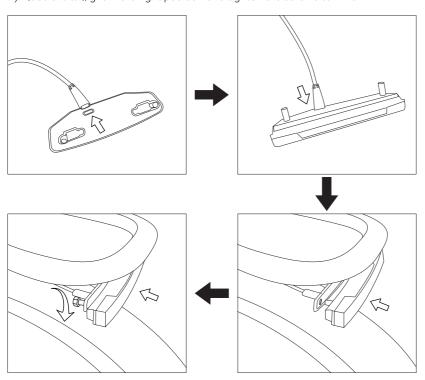
## Step 5 Install The Headlight

- A) Place the headlight in the right position.
- B) Fix the light by tightening the screw with the M4 socket head wrench



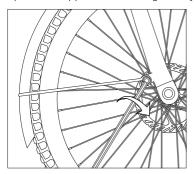
## Step 6 Install The Taillight

- A) Connect the wire to the taillight.
- B) Place the taillight in the right position and tighten the screws to fix it.

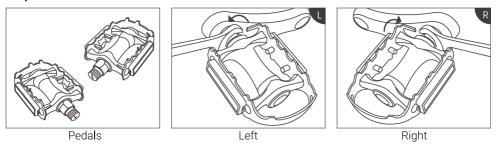


## Step 7 Fix The Mudguard

A) Fix the support of the mudguard by tightening the screws with the M5 socket head wrench.

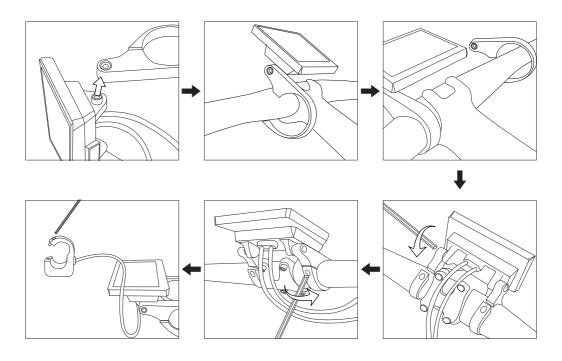


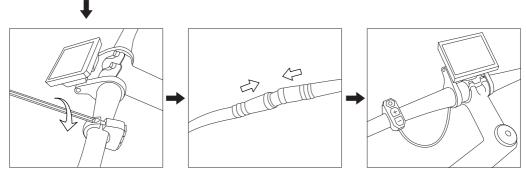
### Step 8 Install The Pedals



### Step 9 Install The LCD Display

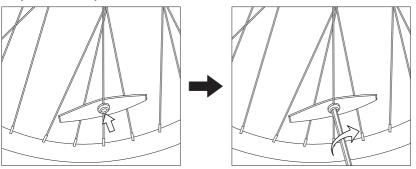
- A) To make it easy to install, disassemble one of the supports of the display first with the M3 socket head wrench.
- B) Slightly open another support to get the display stuck on the handlebar.
- C) Slightly open the disassembled support and buckle it on the handlebar. Fix it with the M3 socket head wrench.
- D) Fix the display in the middle of the handlebar with the M3 socket head wrench.
- E) Open the clip of the display button and buckle it on the handlebar. And use the M2.5 hex wrench to tighten the clip and fix the button.
- F) Connect the display cable with the power cord.





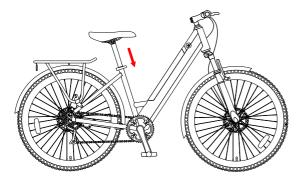
**Note**: don't overtighten screws when you install the display. Or it will cause permanent damage to it. The display can be mounted firmly with 0.2N.m torque.

# Step 10 Install Spoke Reflectors



## Step 11 Install The Seat

- A) Slide the seat post into the support frame.
- B) Adjust the seat to a suitable height and fix it by tightening and locking the quick-release clip.



# Step 12 Turn The Power on

A) Lock the battery and turn the display on. Then it's ready to go!

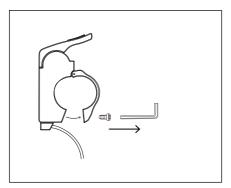


# Free Gift!

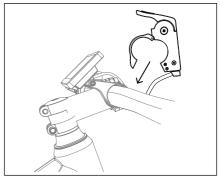
#### Note

The throttle control comes as a free gift. Please follow local regulations about the installation and use of throttle control. If the throttle control is not allowed to use according to the local regulations, please don't install it

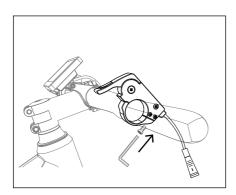
#### Installation



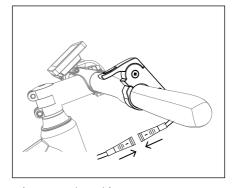
1)Open the thumb throttle ring by loosening the screw with the wrench.



2)Place the throttle on the left or right side of the handlebar according to your preference.



3)Close the ring and fix the throttle by tightening the screw with the M4 socket head wrench.



4)Connect the cables.

#### Cruise Control

Accelerate the bike to the speed that you want and long press of for 5 seconds. Then the cruise mode will be activated. The cruise mode can be turned off by hitting the brake or throttle control.

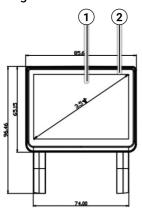
\*Note: the cruise mode can only be activated after installing the throttle control. Please follow local regulations about the installation and use of throttle control.

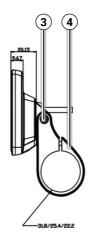
# 6. LCD Display Guide

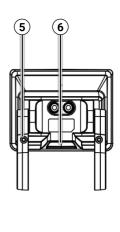
#### Warning

- 1.Please cut the power supply of the bike before you disconnect the display. Otherwise, it may cause permanent damage to the display.
- 2.Don't overtighten the screws when you install the display. Normally, the display can be mounted firmly on the handlebar with 0.2N.m torque. Overtightening it will cause permanent damage to the display.
- 3.Don't soak the display in the water or clean it with water spray. Use a soft and damp cloth to wipe it slightly. Do not clean it with detergent, alcohol, gasoline, acetone, or other corrosive/volatile solvents
- 4. When you ride the bike on rainy days, please clog the USB port of the display to protect it from water and rain. Don't plug any devices in the USB port in the rain.
- 5. Please follow the local regulations about the disposal of the display.
- 6. Users will be responsible for the damage caused by improper or incorrect installation.

#### Diagram





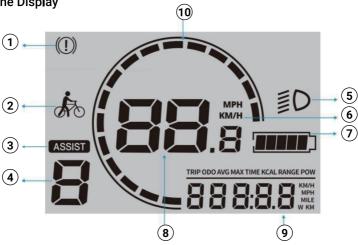


1	Screen	2	Shell
3	Screws for Adjusting Support Angle(M3*6)		
4	Supports	5	Screws for Fixing the Support(M3*12)
6	Rubber Clog of USB Port		



1	ON/OFF
2	UP
3	DOWN

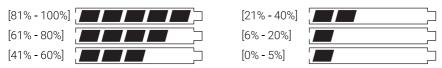
# Contents on the Display



1	Malfunction Mark		Trip Distance
2	Push Mode		Odometer
3	Assist Mode		Single Average Speed
4	Assist Level	9	Single Maximum Speed
5	Light-on Mark		Trip Time
6	Speed Unit		Calorie
7	Battery Level Indicator		Power
8	Real-time Speed/Error Code	10	Speedometer

Note: trip data will be cleared when the display reboots.

# **Battery Level Indicator**



# **Functions & Operations**

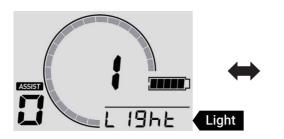
Power on/off	Light on/off
Long press <b>()</b> to turn the display on/off.	Long press $\bigoplus$ to turn the bike light on/off.
Shifting Speed Level	6km/h Push Mode
Short press $\bigoplus$ or $\bigoplus$ to shift among 5 speed	Long press — for 5s till the push mode mark
levels, including 12km/h, 16km/h, 20km/h,	turns up on the screen. Then the push mode is
23km/h and 25km/h.	activated.

#### **Activating More Functions**

First, long press  $\textcircled{\bullet}$  to turn the LCD display on. Then long press  $\textcircled{\bullet}$  and  $\textcircled{\bullet}$  at the same time for 2-3 seconds to enter or exit the menu interface. In the menu interface, short press  $\textcircled{\bullet}$  to shift to the next menu and press  $\textcircled{\bullet}$  or  $\textcircled{\bullet}$  to set the menu items. To ensure users' safety, the menu interface can only work when the bike is stationary.

#### Adjusting LCD Backlight

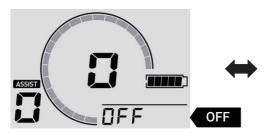
Enter the "Light" menu and adjust the LCD backlight illuminance by pressing  $\bigoplus$  or  $\bigoplus$ . Level 1 is the darkest and level 5 is the brightest. Then press 0 to keep the change and exit the "Light" menu.





#### **Setting Auto Power off**

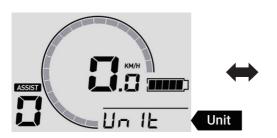
Enter the "OFF" menu and set the time within 0-10 minutes by pressing of the change and exit the "OFF" menu. 0 means the auto off function is turned off. Press to keep the change and exit the "OFF" menu.

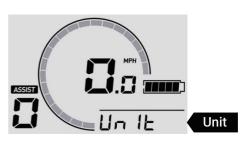




## **Changing Speed Unit**

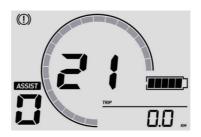
Enter the "Unit" menu and change the speed unit by pressing for . Then press to keep the change and exit the "Unit" menu.





# **Error Tracking**

When the malfunction mark shows up on the screen, the number at the center of the screen is the error code. Please check the following causes and solutions.



Error Codes	Causes	Solutions	
01	Abnormal current or	a.Replace the MOS tube;	
21	damaged MOS tube;	b.Replace the battery;	
The motor is out of a.Replace the motor;  phase. b.Replace the motor adapter cable;		a.Replace the motor;	
		b.Replace the motor adapter cable;	
		c.Replace the controller;	
Motor hall signal a.Replace the motor;		a.Replace the motor;	
24	abnormality;	b.Replace the motor adapter cable;	
		c.Replace the controller;	
	a.Adjust the brake lever to make sure it backs pro		
Brake issue; b.Replace the bra		b.Replace the brake lever;	
25		c.Replace the controller;	
		a.Charge the battery;	
		b.Re-connect the battery and the controller;	
26	Undervoltage fault;	c.Replace the controller;	
		d.Replace the display;	
	a.Re-connect the display and controller;		
30	Communication error;	b.Replace the display;	
		c.Replace the controller;	

# 7. Maintenance

#### Cleaning

Use a soft and wet cloth to wipe the mainframe clean. Dirt that is hard to remove can be scrubbed with a toothbrush and toothpaste, then cleaned with a soft and damp cloth. Do not wash your e-bike with alcohol, gasoline, acetone, or other corrosive/volatile solvents. These substances may damage the appearance and internal structure of the e-bike. Do not soak the bike or wash it with a pressure washer or hose.

#### Storage

#### A) Bicycle

- Do not expose the e-bike to direct sunlight or rain for an extended period of time, and avoid storing it at a high temperature. It's better to store the bike in a dry and safe place at a temperature of 0°C-25°C.
- 2. Avoid corrosive gas, so as to avoid chemical corrosion and damage to the electrical parts and painted surfaces, which may lead to operational failure and accident.
- 3. Don't store it in an explosive or flammable environment or near flammable liquids.

#### B) Lithium-ion Battery

- 1. Charge the battery after each ride and avoid draining the battery completely. Because completely draining the battery may cause permanent damage to it. Never keep the lithium-ion battery discharged for a long time. If the voltage of the cell drops under allowed limit due to self-discharge, it will cause damage. For maximum durability, store the battery charged up to 50% of the maximum capacity.
- 2. Never charge the battery in an explosive or flammable environment or near flammable liquids. Do not charge the battery on a flammable substrate, such as paper, textiles, etc., when the battery is detached from the vehicle. Charge it at a safe place away from flammable items.
- 3. Never charge a battery which is already damaged or is leaking.
- 4. Don't charge the battery too long. Stop charging when it gets full.
- 5. Charge or discharge the battery at a temperature within 0~45°C.
- 6. It is better to store the battery indoors within 20°C~25°C temperature while it is not being used for a long time. (When used at 25°C, the battery range and performance is at its best. But using it at a temperature below 0°C can decrease its mileage and performance.)
- 7. Do not store the battery at a too high or too low temperature.
- 8. The humidity of the storage place should be  $60\pm25\%$ RH. As for the working place, the humidity should be  $5\sim85\%$ RH.
- 9. Do not puncture, hit or crash the battery.
- 10. Don't try to disassemble the old or damaged battery or throw it away. Please take it to the local professional battery recycling facility.

# C) Other Parts

Description and behaviors the size of second by Dead 10.10.10.	
Remove, clean and lubricate the rims annually. Replace them if	
necessary.	
Continuously check all nuts, bolts and quick-release devices for	
tightness.	
Lubricate the brake cables slightly with oil monthly. Check the	
adjustment and replace the brake parts (blocks, shoes, pads) in time	
if they are worn. The cables must be replaced if they are	
damaged/down.	
Entrust it to experts.	
Regularly check for damage, wear, cut and air leakage.	
Lubricate the hub bearings monthly. Check and adjust the cones, if	
necessary, to prevent the hubs from rubbing against the forks.	
Lubricate the bearings and check for tightness.	
Lubricate the bearings monthly (unless a maintenance-free center	
bracket is installed on the bike). Check whether all center bracket	
parts are correctly tightened.	
Take it off and clean it every 6 months. The chain must be clean but	
not dry.	
Frequently check whether the wheels are tight and secure. The rims	
should be protected from oil, wax, grease, adhesive, etc. Check	
whether the spokes are loosing or missing.	
Clean regularly as necessary and grease lightly. Keep the front and	
rear derailleur running smoothly by adjusting.	
Check whether the screws, nuts and quick-release devices are tight.	
Clean and lightly grease it annually.	

Attention: when lubricating, make sure the lubricant doesn't get on the brake discs and pads. Otherwise, the brake system may fail to function.

# 8. Troubleshooting

Please check the following issues and solutions before sending the product to designated repair offices.

Problem	Possible Causes	Solutions
	a. No power supply;	a. Charge the battery;
The display fails to work	b. The electric wire is not plugged in	b. Reconnect the electric wire
or the vehicle can't be properly or tightly;		properly and tightly;
turned on.	c. The display is damaged;	c.& d. Contact the re-seller for
	d. Controller burnout or water damage;	help;
The front light fails to	a. The wire isn't plugged in properly;	a. Plug the wire in properly;
work.	b. It is damaged;	b. Contact the re-seller;
	a. The charger isn't plugged in properly;	a. Plug it in properly and charge it
	b. It is out of the recommended	again;
The battery fails to	The battery fails to temperature range;	
charge.	c. The battery is charged below rated	ture;
	voltage;	c. Charge it under rated voltage;
	d. It is damaged;	d. Contact the re-seller;
	a. Battery isn't fully charged;	a Fully charge the bettery
	b. Low tire pressure;	a. Fully charge the battery;
Insufficient Riding c. Frequent braking;		b. Check the tire pressure before
Distance	d. Battery aging or battery capacity	each use;
	attenuation;	c. Develop good riding habits;
	e. Low ambient temperature;	d.& e. It's normal;
	a. The brake lever doesn't back properly;	a Adjust the broke lover:
The motor fails to	b. The electric wire isn't plugged in	a. Adjust the brake lever;
work.	properly;	<ul><li>b. Plug the electric wire in properly;</li><li>c. Contact the re-seller for help;</li></ul>
	c. The sensor or controller is inefficient;	c. Contact the re-seller for help,

Attention: if any other failures occur and you can not find any solution from the chart above, please contact the re-seller to solve it. Any other maintenance and repair that need to be done by using professional tools and techniques, should be performed by a qualified bicycle mechanic designated by manufacturer or the maintenance center.



# **MOLICYCLE.COM**



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