BLUETTI

JUST POWER ON

How to upgrade the firmware in App

Associated product(s):

EB3A/AC60/AC180/AC200Max/AC300/AC500/EP500/EP500Pro/EP600/EP900
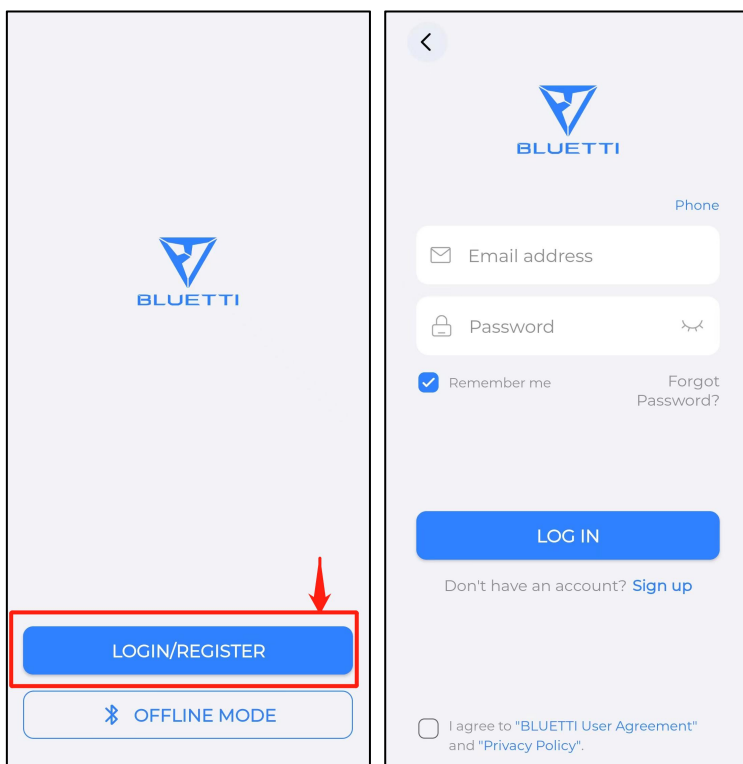
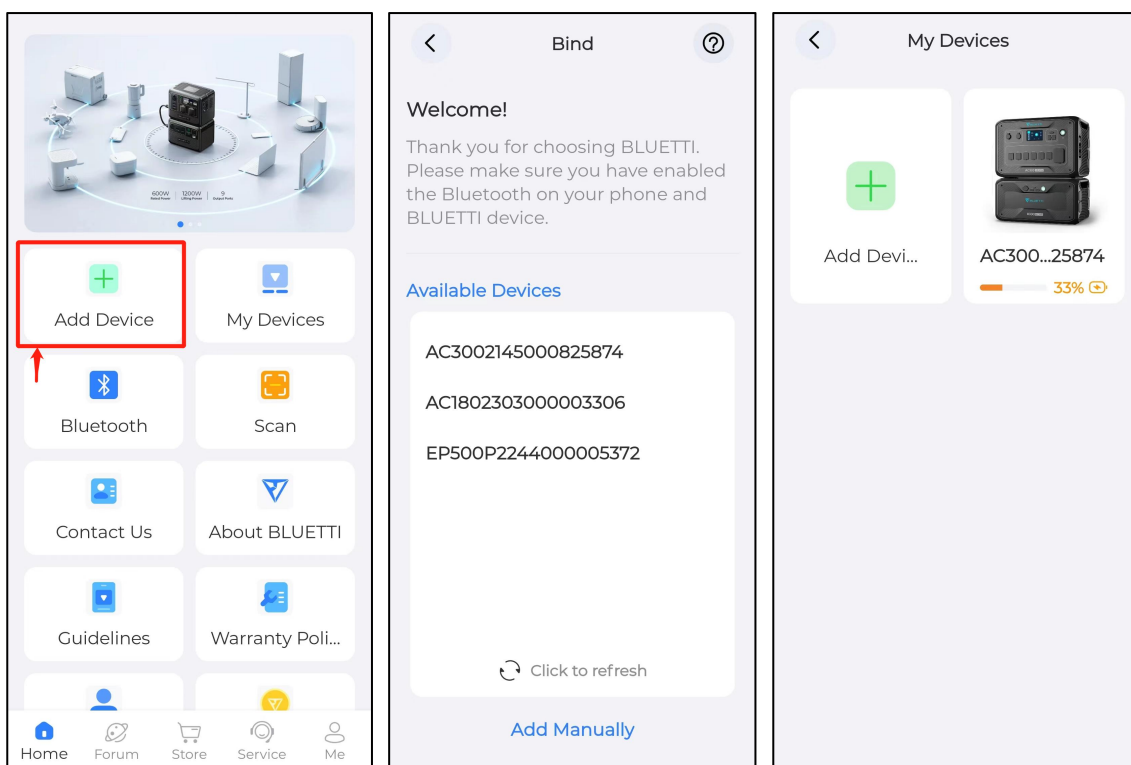**Entry type: FAQ**   **Entry ID:15230501**
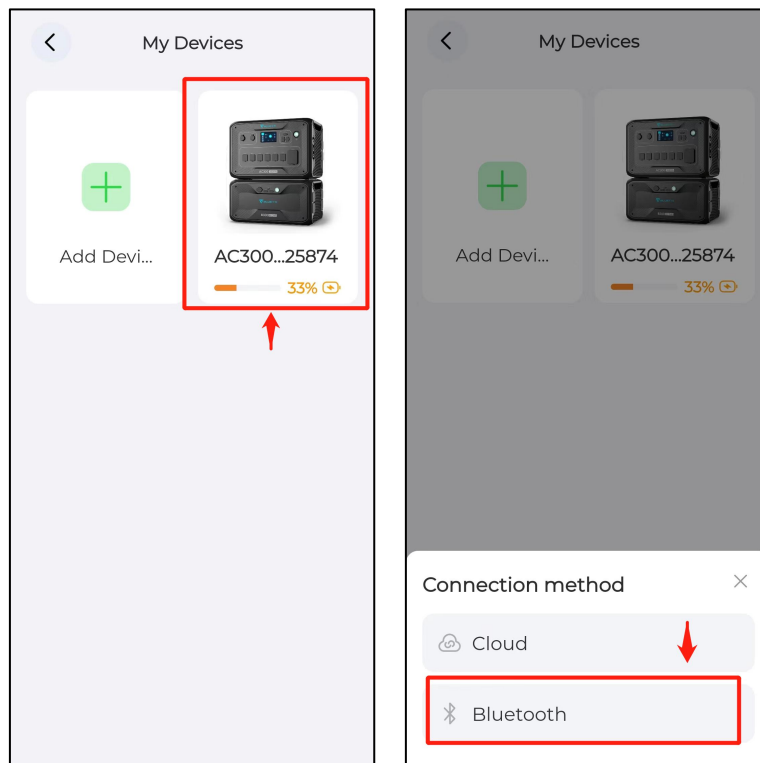
Table of Contents

1   Solutions

Step 1: Login the BLUETTI account.

Step 2: Bind your device.
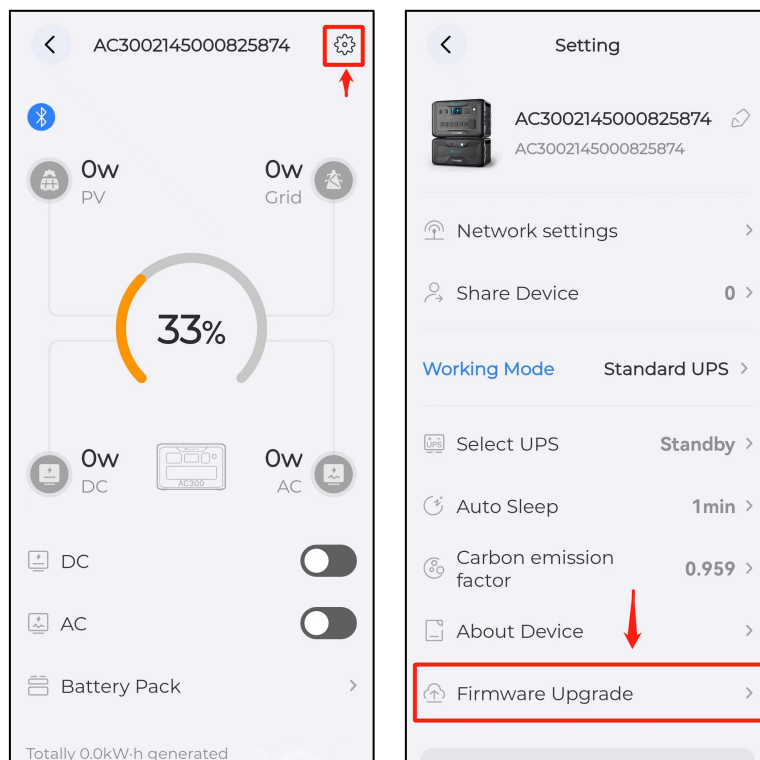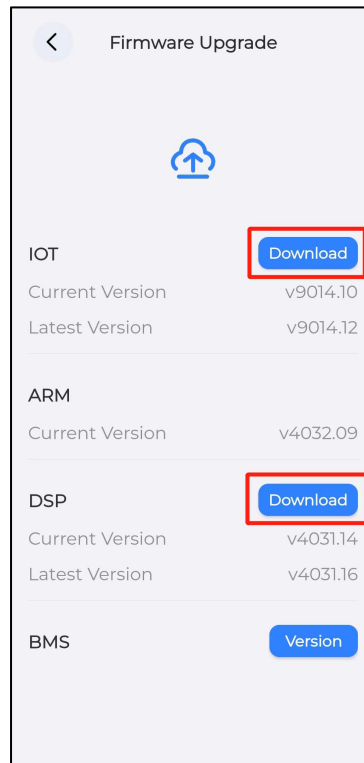
Step 3: Connect your device via Bluetooth.

Step 4: Click "⚙" to enter the Settings page, then click "Firmware Upgrade".
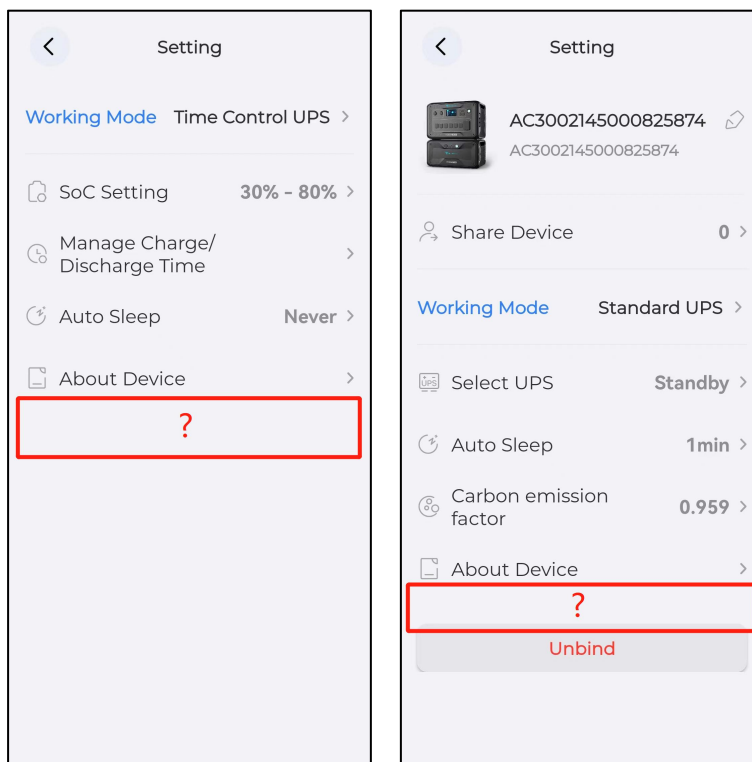
Step 5: Click "Download" to upgrade the latest firmware in this page.
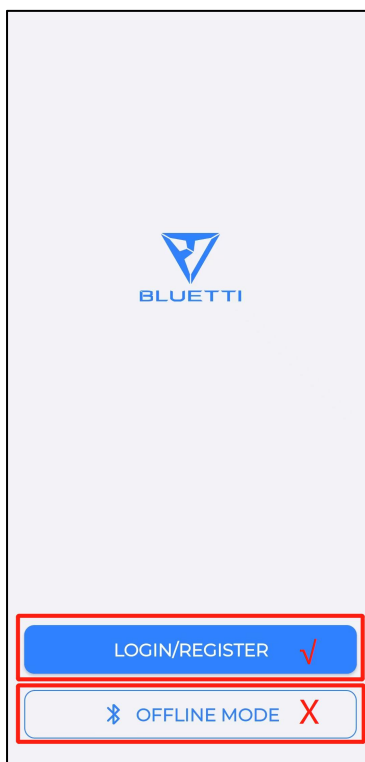
2   Common questions

Q: Why there's no "Firmware Upgrade" option in my setting page?

A:

Possible reason 1: Customer doesn't login the account and connect the device via offline mode.
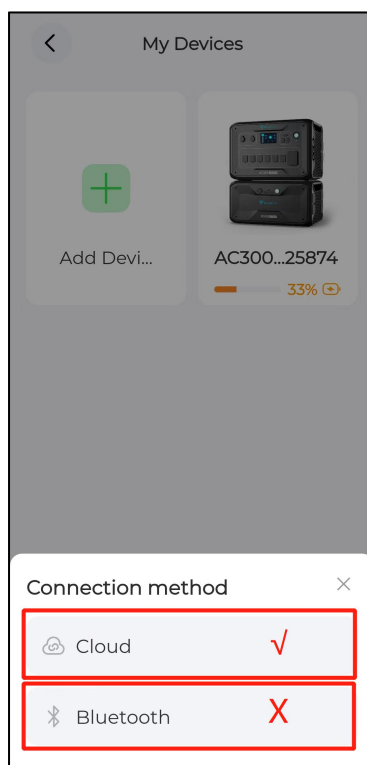
Please login the BLUETTI account to connect the device, there's no "Firmware Upgrade" option via offline mode.
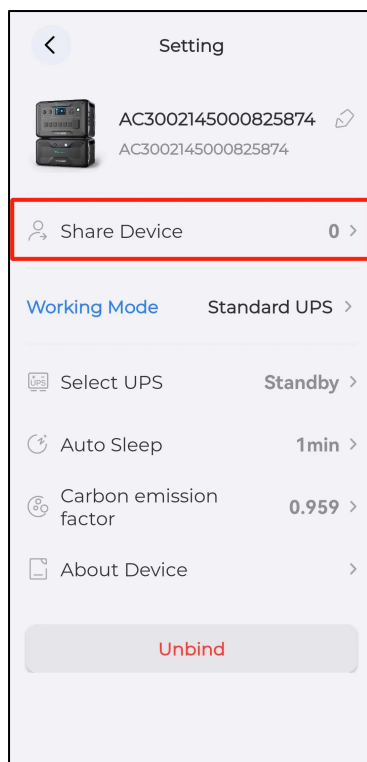
How to upgrade the firmware in App

Possible reason 2: After successfully binding the device, customer connect the device via WiFi instead of Bluetooth.

Please connect the device via Bluetooth when checking the firmware version, there's no "Firmware Upgrade" option when connecting via WiFi.
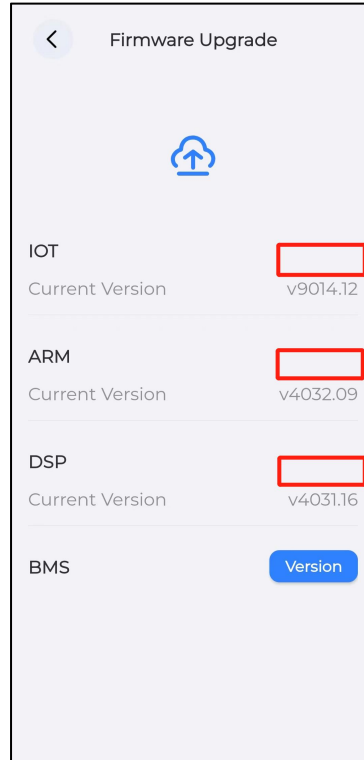

Possible reason 3: If you share your device to your friends or family, there's no "firmware upgrade" option in their App.

How to upgrade the firmware in App

Q: Why there's no "Download" option in my "Firmware Upgrade" page?

A: If there's no "Download" option, it means your firmware version are already the latest.

3   More information

More information : www.bluettipower.com

US Email： service@bluettipower.com
EU Email： sale-eu@bluettipower.com
UK Email： sale-uk@bluettipower.com