



Care of Upholstered Ottomans & Storage Benches

1825 interiors has a wide selection of ottomans and storage benches which are upholstered in a variety of fabrics. The fabric composition of each ottoman/storage bench will vary and this information can be found on our website as well as the information tag attached to the product at time of purchase. The fabric composition will determine the specific care instructions for each product, however general fabric care remains the same.

General Care

Vacuum weekly using low suction.

Spot Cleaning

It is important to treat stains and spills as soon as they occur. For peace of mind, we recommend purchasing fabric protection for a small additional cost which is applied for you by our trained staff before delivery.

Colour Care

Avoid direct sunlight and heat. It is important to note that no fabric is 100% colour fast and it is impossible to prevent colours from fading unless adequate precautions are taken in the home.

Hinges

With strength and customer safety in mind, 1825 interiors selects only good quality, durable hinges for all storage ottomans. However, please do not overfill the storage bench or force down the lid.

Manufacturer's Warranty

1825 interiors warrants that our upholstered ottomans and storage benches are free from manufacturing, structural or materials defects for 12 months from the date of delivery. 1825 interiors will repair or replace the faulty product during the warranty period. This warranty only applies to products that are used for normal, domestic purposes and excludes those used for commercial purposes. It is only valid for the original purchase and is not transferable. This warranty doesn't apply to: 1) Normal wear and tear; 2) Damage caused by accidents, misuse or abuse; 3) Damage caused by improper installation, storage or not following care instructions; 4) Discolouration, fading caused by excessive exposure to direct sunlight or heating. 5) Pilling can occur occasionally as a result of normal daily wear and tear. Fabric care information can be found on the front of this card, on our website and on instore brochures.

If you believe that your product is defective, please forward your warranty claim to the 1825 interiors store where the purchase was made. Alternatively, please contact 1825 interiors by mail: PO Box 7096, Wetherill Park NSW 2164, by email: info@1825interiors.com.au or by telephone: 02 9616 6600. Proof of purchase must be produced, and the claim must be accompanied by an explanation and photographs illustrating the defects. Your claim will be subject to assessment by 1825 interiors. Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.