

Care of Timber Furniture

1825 interiors uses plantation grown timber which is sourced from all over the world. To prolong the life of your timber furniture, please follow these guidelines:

Sunlight

Do not place timber furniture in direct sunlight for extended periods of time or discolouration may occur. This product is for indoor use only and will not be covered by our warranty if it is placed outdoors.

Direct Heat

Avoid positioning furniture close to heaters as timber table tops may warp. Take care not to place hot objects like coffee mugs directly onto the surface as white rings/marks can result.

Positioning & Assembly

Ensure that furniture is lifted, not dragged, across the floor or you will risk damaging both the product and the floor. Although most of our furniture is fully assembled, beds & tables require some assembly. Avoid over-tightening bolts as cross-threading can occur.

Cleaning & Maintenance

Do not use cleaning products which contain silicone or linseed oil. 1825 interiors recommends using Howard products to clean, nourish, protect and enhance the beauty of your timber products.

Manufacturer's Warranty

1825 interiors warrants that our timber furniture is free from manufacturing, structural or materials defects for 12 months from the date of delivery. 1825 interiors will repair or replace the faulty product during the warranty period.

This warranty only applies to products that are used for normal domestic purposes and excludes those used for commercial purposes. It is only valid for the original purchase and is not transferable. This warranty doesn't apply to: 1) Normal wear and tear; 2) Damage caused by accidents, misuse or abuse; 3) Damage caused by improper installation, storage or not following care instructions; 4) Discolouration, fading or timber splitting caused by excessive exposure to direct sunlight or heating. Please note that colou variations in timber panels or timber knots is not considered to be a defect, but a natural representation of the natural timber grain.

If you believe that your product is defective, please forward your warranty claim to the 1825 interiors store where the purchase was made. Alternatively, please contact 1825 interiors by mail: PO Box 7096, Wetherill Park NSW 2164, by email: info@1825interiors.com.au or by telephone: 02 9616 6600. Proof of purchase must be produced, and the claim must be accompanied by an explanation and photographs illustrating the defects. Your claim will be subject to assessment by 1825 interiors. Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.