

Care of Cane Furniture

Cane furniture may comprise of many pieces of cane in various shapes and sizes. It can include sea grass cord, plait and matting; rattan; core, sheet, split, binding, plaited & chair cane; willow; bamboo; oriental painted lacquer work and occasionally timber.

When positioning cane furniture in your home, do not place it in direct sunlight or close to heaters. Sunlight can affect the colour and dry air can cause it to become brittle and break. On the other hand, high humidity can encourage the growth of mould and mildew so remove any natural cane furniture from undercover outdoor areas as required.

The best tool for removing dust and dirt from cane furniture is a vacuum with a brush attachment. After vacuuming, wipe the cane over with a damp cloth dipped into a diluted solution of warm water and mild detergent. Allow to dry for approximately two hours before use.

- Do not leave in the weather.
- Do not stand on the cane.
- Do not sit on the cane in wet clothes or while it is still damp after cleaning.
- Do not use silicone based cleaners.

Manufacturer's Warranty

1825 interiors warrants that our cane products is free from manufacturing, structural or materials defects for 12 months from the date of delivery. 1825 interiors will repair or replace the faulty product during the warranty period.

This warranty only applies to products that are used for normal domestic purposes and excludes those used for commercial purposes. It is only valid for the original purchase and is not transferable. This warranty doesn't apply to: 1) Normal wear and tear; 2) Damage caused by accidents, misuse or abuse; 3) Damage caused by improper installation, storage or not following care instructions; 4) Discolouration, fading caused by excessive exposure to direct sunlight or heating.

Cane care information can be found on the front of this card, on our website and on instore brochures.

If you believe that your product is defective, please forward your warranty claim to the 1825 interiors store where the purchase was made. Alternatively, please contact 1825 interiors by mail: PO Box 7096, Wetherill Park NSW 2164, by email: info@1825interiors.com.au or by telephone: 02 9616 6600. Proof of purchase must be produced, and the claim must be accompanied by an explanation and photographs illustrating the defects. Your claim will be subject to assessment by 1825 interiors. Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.