



Thanks for shopping with us!

We hope you love your handles as much as we do.

If not, returning your items is easy.

30-DAY RETURNS!

Simply return your items within 30 days to receive a refund*

How to return your item(s)

1

To lodge your return please email hello@loandcointeriors.com.au.

Complete the form on the next page and place your return items inside a padded satchel or carton.

Please re-use any packaging that was sent to you and fill empty spaces with void fill.

2

Address your return to:

*Lo & Co Interiors
28 Fullarton Road
Norwood SA 5067*

Please do not stick the label directly on any product boxes/packaging. All items must be placed safely inside a padded satchel or carton.

3

Take your return to the nearest post office.

Please retain proof of postage until we've confirmed your return has been processed. We will send you an email to let you know once this is completed.

Don't forget!

- Return your items within 30 days of your purchase. If your return is shipped to us after this timeframe, we regret that we cannot issue a refund.
- Item(s) must be uninstalled, unused and unmarked (including the original packaging, boxes, mounting hardware, accessories and protective wrapping).
- Take care to package item(s) extremely well, as any damage in transit will be the responsibility of the customer.
- Shipping costs for returned item(s) are the responsibility of the customer and are non-refundable.
- Once your items arrive at our warehouse, please allow 5-10 business days for the processing of returned items.
- Please note, we do not offer exchanges. If you would like a different product, we encourage you to place a new order through our website.

***Exclusions**

- No returns on *SALE items* for change of mind.
- We do not offer refunds on *Trade Orders*. Please email us at hello@loandcointeriors.com.au if you wish to change a trade order.

Questions?

Please email hello@loandcointeriors.com.au.



Your returns form

Please complete this form and return with your items.

Order details

Name _____ Order Number _____

Email _____ Order Date _____

Phone _____

Items being returned

Quantity	Product Code (See label)	Product Name (See label)	Reason	Reasons for Return
				1. Doesn't suit
				2. Ordered incorrect item
				3. Incorrect item received
				4. Item not as expected
				5. Poor quality / faulty
				6. Damaged
				7. <i>Other</i>

Other (please specify):

Office use only

Return Approved?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
If no, reason for rejection:		