

# HEATED MATTRESS PAD

with Hand-Held Controller



# IMPORTANT INSTRUCTIONS DO NOT DESTROY

#### WARNINGS AND SAFEGUARDS

To operate this warming product properly and safely, there are some critical safety precautions you need to follow. As with all electrical appliances, there is an inherent danger of overheating, fire or personal injury with the product is not used correctly. Please carefully read the following before using this warming product.

- Do not use with generators, power converters, or inverters.
- Do not tuck the product or supply cord in a sofa or other furniture. All portions of the product or controller should be visible at all times.
- Do not use with rocking chairs, recliners, chair with casters or wheels or other furniture subject to movement.
- Never trap or pinch any of the electrical cords in any mattress way. Make sure the cords are never rested between the box springs.
- If the plug does not fit into your outlet, contact a qualified electrician.
- Be sure that the power supply is used only on 120V, 60HZ Current Supply.
- Make sure the cord from the controller to your heated product is connected and locked tightly.
- The warming products should never be folded, balled up or bunched in any way when in use. May result in overheating and/or permanent wrinkling of the fabric.
- Never use pins in and around the warming product they may damage the electric wiring.
- Cats, dogs and other pets should always be kept away from the product, as sharp claws may result in damage to the heating element.
- Keep the controllers always from drafty areas that may become damp or wet, such as an open window.

- Always turn off the electric current when the warming product is not in use, either by turn off the controller or unplugging from the wall outlet.
- Wrapping of the cord around the controls may damage the cord. Loop loosely when storing.
- NEVER iron your warming product.
- NEVER use dry cleaning fluid on this product. Cleaning solvents may damage the wiring insulation.
- Controller is not waterproof. Do not immerse in water.
- Check with your healthcare provider before using with a pacemaker or any medical devices.
- Controllers must not be wrapped, covered or tucked when operating.
- Do not use on infants, or people who have medical conditions or disabilities which leave them insensitive to heat.
- Do not tuck in the wired area of this bedding.
- If improper operation of this bedding is observed, discontinue its use immediately and consult the manufacturer or the dealer regarding its repair.

#### **NOTE OF PLUG**

This appliance has a polarized plug (one blade is wider than the other) as a safety feature.

This plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug.

If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.



#### **STORAGE**

- Disconnect the controller from product prior to storage.
- Allow this product to cool before folding and storing it in a dry place, as you would any other bedding.
- When not in use, please place the product back into the original package and store in a cool, dry place.
- Avoid storing near sharp objects and avoid placing heavy objects on top.

# **CONTROLLER FEATURES**



#### **HEAT MODE**

There are 10 Heating Settings with 1 being the lowest heat and 10 being the highest heat. Temperature goes up as you move from 1 to 10 in Heat Mode.

#### **AUTO SHUT-OFF FEATURE**

Controllers will automatically shut off 8 hours after being turned on. This is designed to provide added safety and conserve energy. To reactivate the heating feature simply press the ON/OFF button.

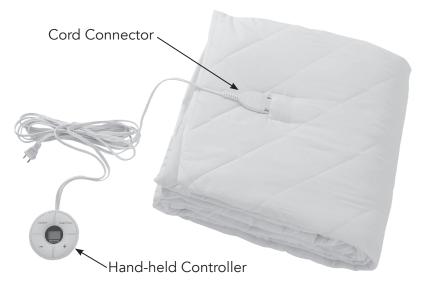
To restart after a power outage simply press the ON/OFF button.

# **CAUTION**

- Make sure all cords are tangle-free and not pinched in any way, including but not limited to between mattress and box spring, against wall, chairs, or other furniture.
- Do not wrap the controller in the product while in use.
- Do not use with a power generator.

# SET-UP PROCEDURE

#### PARTS OF HEATED PRODUCT



# STEP 1

Place blanket on the bed with controllers positioned near the head of the bed. Run the cord from the controller under bed and connect to the end of the blanket at the foot of the bed.

# STEP 2



Locate cord connector on the product.

NOTE: PLUG CONTROLLER CORD TO PRODUCT FIRST! Do not plug controller into the wall outlet until you have connected the controller cord to the product.

# SET-UP PROCEDURE (continued)

# STEP 3



To plug controller cord into the connector, align arrows on the connector and cord and push until they lock.

CAUTION: CORD MUST BE COMPLETELY CONNECTED. THERE IS A RISK FOR FIRE WITH A LOOSE CONNECTION.

# STEP 4



Plug the power cord into a 120V wall outlet.

# STEP 5



Turn on using ON/OFF button.

Controller will default to the lowest temperature setting.

# STEP 6



Press the HEAT/TIMER Button to switch between Heat and Timer Modes.

#### In Heat Mode:

There are 10 Heating Settings with 1 being the lowest heat and 10 being the highest heat.

Temperature goes up as you move from 1 to 10 in Heat Mode using the + and - buttons.

#### In Timer Mode:

There is a timer mode from 1 to 12 hours. Use the + and - buttons to increase/decrease time.

If you set **1**, product will automatically shut off in one hour. Each number up to **12** indicates the number of hours product will be on until it automatically shuts off.

# STEP 7



To disconnect the controller, first turn off using the ON/OFF button. Then, unplug the cord from the outlet, pinch sides of the connector and pull apart.

# CARE INSTRUCTIONS

#### CARE AND CLEANING OF YOUR HEATED PRODUCT

We recommend washing before initial use. Before washing or storing your heated product:

- Disconnect power cord from wall BEFORE detaching control cord from the heated product.
- Ensure that no cords are still connected and none of the wires have worn through the fabric.
- Carefully follow all washing instructions or your heated product may shrink and possibly cause a fire hazard.



- DO NOT submerge controller in water.
- DO NOT dry clean your heated product, Dry cleaning solvents may damage the wires.
- DO NOT use bleach or cleaning fluids.
- DO NOT use a wringer.
- DO NOT iron your heated product.
- DO NOT use mothballs or sprays of any kind.
- DO NOT reconnect the heated product or use it until it is COMPLETELY dry.
- DO NOT wash or put into water the power cord or any of the product's cords.
- DO NOT use analgesic cream in combination with your heated product.

Taking care of your heated product is easy and safe as long as you follow a few simple steps.

#### **MACHINE WASH**

- Presoak for 15 minutes in mild soap and cold water.
- Wash in mild soap and cold water on Delicate Cycle in the washer for two minutes. Remember, do not use bleach.
- Rinse in fresh, cold water.
- Spin dry in the washing machine. Reshape to its original size.

#### MACHINE DRYING

**CAUTION:** Do not use commercial dryers. They get too hot and will damage the wiring in this heated product.

- Preheat dryer on low temperature setting for 2 minutes.
- Place heated product into the dryer and tumble dry for 10 minutes at low temperature.
- Remove the heated product while it is still damp and gently reshape to original size.
- Drape heated product over a clothesline or a shower rod. DO NOT use clothespins.
- Heated product must be COMPLETELY dry before reconnecting the power plug or control plug.

## LINE DRYING

- Reshape and hang the product on clothes line evenly to dry naturally.
- Drape heated product over a clothesline or a shower rod. DO NOT use clothespins.
- Heated product must be COMPLETELY dry before reconnecting the power plug or control plug.

# **TROUBLESHOOTING**



Please attach the cord to this product *before* plugging the cord into the electrical outlet.

#### My product doesn't work? What could be possible causes?

- Controller is not properly connected or is loose: Check whether the controller is properly connected.
- Wall plug is loose: Check if the plug is properly plugged in all the way.
- Product shut off by timer: Turn on using ON/OFF Button.
- Product is damaged: Unplug and contact Customer Service.

# My heated product isn't warming up enough / inadequate heating. What can I do?

Perhaps the heating mode/temperature is not high enough, adjust setting to a higher level.

# My remote is not working. How can I get a replacement?

If your remote is not working, you can follow our Quality Claims Procedure. We will request photographic proof of the issue you are experiencing, and we will either have you send it back at no charge so we can inspect the item or ask you to dispose of it. We will then have a replacement remote shipped to you free of charge.

# I want a longer cord for my heated product. Can I purchase a longer one?

We do not currently carry remotes with cord lengths that vary.

# What does a blinking "F" on my remote's LCD screen mean?

Try unplugging, disconnect from the heated product, then reconnect and plug the remote back in to the wall. If this doesn't work, please register for our replacement warranty, follow our Quality Claims Procedure, and we will either send you a new remote or provide a coupon code for you to purchase a new heated product on our website free of charge.

#### DO NOT RETURN THIS PRODUCT TO PLACE OF PURCHASE!

#### TO REGISTER PRODUCT

For more information or to register your heated product, please visit berkshireblanket.com/heated.

#### **WARRANTY**

This product comes with a 5-Year Limited Warranty.

Berkshire Blanket & Home Co. warrants its heated products (featuring Intellisense™, PerfectHeat™ and other technologies) will be free from defects in materials and workmanship for five years from the original date of purchase. This warranty covers the controller, wiring and the product itself. This warranty does not cover abuse, accident or damage resulting from failure to follow included care and use instructions and manuals, use of improper voltage/current, or modifications/repairs to the product not performed by the manufacturer. Any attempts to repair or adjust any electrical or mechanical functions on this product will void this warranty.

Keep the original sales receipt or order confirmation. Proof of purchase is required to begin a warranty action and to issue a Return Merchandise Authorization (RMA). Berkshire Blanket & Home Co., at its discretion, will repair or replace this product or any component of the product found to be defective during the warranty period. Berkshire Blanket & Home Co. may choose to issue a credit adequate to repurchase of the same or similar valued product.

To the extent permitted by law: (a) this warranty is in lieu of all warranties, express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose; and (b) all other implied warranties and any liability not based upon contract are hereby disclaimed and excluded.

To the extent permitted by law, in no event shall Berkshire Blanket & Home Co. be liable for any indirect, punitive, incidental or consequential damages, or special damages, regardless of whether a claim for such damages is based on warranty, contract, negligence or otherwise. To the extent permitted by law: Berkshire Blanket & Home Co.'s liability is limited to the heated product itself and in no event shall Berkshire Blanket & Home Co.'s liability to the purchaser for damages hereunder exceed the purchase price of the products in respect of which damages are claimed.

To request action under this warranty, to request an RMA, or if your product arrives damaged or has any other quality-related issue, please contact us right away at berkshireblanket.com/heated, email customercare@berkshireblanket.com or call Customer Service at 1-800-372-2018 between the hours of 8AM-5PM Eastern Time, Monday through Friday.

# PRODUCT SPECIFICATIONS

## **HEATED MATTRESS PAD WITH HAND-HELD CONTROLLER**

Size	Twin	Full
Item Name	Heated Mattress Pad	Heated Mattress Pad
Model Number	HLMP-TC-SMDT-T	HLMP-TC-SMDT-F
Product Dimensions	39in x 75in (99cm x 190cm)	54in x 75in (137cm x 190cm)
Heat Settings	10 Settings	10 Settings
Input Voltage	AC 120V/60Hz	AC 120V/60Hz
Rated power	100W	100W
Timer setting	1-12 hours	1-12 hours
Auto Shut-Off	8 hours	8 hours
Controller Model Number	HL-SMDT-05	HL-SMDT-05
Material	100% Polyester	100% Polyester

# Included in the Box:

1x Heated Mattress Pad

Twin & Full: 1x LCD controller

Queen & King: 2x LCD controllers that operate independently

1x User Manual



CAUTION: This product should be only used in conjunction with the specified controller.

Queen	King
Heated Mattress Pad	Heated Mattress Pad
HLMP-TC-SMDT-Q	HLMP-TC-SMDT-K
60in x 80in (152cm x 203cm)	78in x 80in (198cm x 203cm)
10 Settings	10 Settings
AC 120V/60Hz	AC 120V/60Hz
120W x 2	100W x 2
1-12 hours	1-12 hours
8 hours	8 hours
HL-SMDT-06	HL-SMDT-05
100% Polyester	100% Polyester

Prior to use, please make sure this product is free from damage. If you have any doubt, DO NOT use and contact Customer Service at:

berkshireblanket.com/heated email customercare@berkshireblanket.com or call 1-800-372-2018 between the hours of 8AM-5PM Eastern Time, Monday through Friday.

# **FCC CERTIFIED**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or televisions reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.



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