



User Manual / Warranty





WHO WE ARE?

GOBIKE (A division of ComfyGo, Inc), is an industry-leading designer and seller of innovative and quality-built E-Bikes.

OUR MISSION

GOBIKE is an industry-leading designer and seller of innovative and quality-built E-Bikes. Our goal is to provide our customers with the best-in-class E-Bikes that bring excitement and convenience back to YOUR life, while also helping to restore the PLANET'S life.

We value your feedback because we want to understand your needs and what is important to you. We proudly stand behind every product we sell and pledge to provide superior customer service to all our customers. We continuously learn and constantly improve!

OUR VALUES

At **GOBIKE**, we are mindful of our customer's needs and expectations. We understand the trust you place in us to provide a well-built and safe E-Bike for independent mobility. We are passionate about our products and compassionate with our customers. We are committed to the well-being of our customers. We take great pride in knowing that our products are making life easier every day for people around the world.

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A detailed video explanation for the Usage and Operations can be found by visiting our Youtube Channel.

This information is found on the box.

For all of your spare parts needs, please visit www.ElectricGOBike.com

Don't forget to register your product, detailed information can be found on page 12.

If you need technical support please contact our customer support team. Detailed information is on the back of the user manual and is found on page 12.



1. Product Performance

Body material	Aluminum alloy
Dimensions	L: 71" * W: 28" * H: 46.5"
Wheel size	Front 24", Rears 20"
Packaging dimensions	L: 51" * W: 18" * H: 26"
Packaging weight	105 lbs.
Net weight	90.2 lbs.
Maximum loading weight	440 lbs
Max speed	26 mph
Range *	Up to 38 miles without pedalling.
Maximum climbing angle	25°
Battery type	Lithium-Ion battery
Battery capacity	13 AH
Battery rated voltage	48V
Motor - BAFANG 48V 750W	48V front drive spoke wheel motor
Motor rated power	750W
Charging voltage	100-220V / 2.0A/3.0A
Charging time	5-7 hours
Display	Multifunctional LCD screen
Foldable	Yes
Front lighting	Yes
Brake	Front & rear disc brake
Tire !"##	Pneumatic tire
Front tire	24" x 4"
Rear tires	20" x 4"
Front fork	Suspension front fork
Speed gear	Shimano 7 speed
Bell	Yes
Front basket	Yes
Rear basket	Yes
Battery warranty	Six months
Spare parts warranty	One year
Range *	Up to 50+ miles with pedal assist.

^{*} Power, load, tire pressure, road environment, chain and axle lubrication will affect the maximum speed; The endurance mileage is obtained from the continuous test with load of 200kg, speed of 15 ~ 45km / h, flat and hardened road surface, from full charge to complete power consumption; Driving habits, temperature, load, tire pressure, road environment and other factors will affect the mileage.



ABOUT THIS MANUAL

- It is important that you understand your new bicycle. By reading this manual before going on your first ride, you'll understand how to get better performance, comfort, and enjoyment from your new bicycle. It is important that the first ride on your new bicycle is taken in a controlled environment, away from cars, obstacles, and other cyclists.

GENERAL WARNING

- Bicycling can be a hazardous activity even under the best of circum-stances. Proper maintenance of your bicycle is your responsibility as it helps reduce the risk of injury. This manual contains many "Warnings" and "Cautions" concerning the consequences of failing to maintain or inspect your bicycle. Many of the warnings and cautions state, "you may control and fall," because any fall can result in serious injury or even death. We do not repeat the warning of possible injury or death whenever the risk of falling is mentioned.

A SPECIAL NOTE FOR PARENTS

- It is a tragic fact that most bicycle accidents involve children.
- As a parent or guardian, you are responsible for the activities and safety of your minor child. Among these responsibilities are to make sure that the bicycle which your child is riding is properly fitted to the child, that the vehicle is in good repair and in safe operating condition, and that you and your child understands, and obeys all applicable local motor vehicle laws, bicycle laws, and traffic laws, and the commonsense rules of safe and responsible bicycling.
- As a parent, you should read this manual before letting your child ride the bicycle. Please make sure that your child always wears an ANSI, ASTM, SNELL approved bicycle helmet when riding.

STATEMENT OF RESPONSIBILITY

- After riding, please store the vehicle in a place without direct sunlight or rain. Check the motor and brakes frequently. Regularly check the screws and bolts of the vehicle and any areas that may need tightening. If anything is loose, make sure to tighten them before using this vehicle.





- Recommended torque: (unit: KGF. Cm) handle horizontal screw 60 80, handle vertical screw 175 ~ 200, seat cushion screw 175 ~ 200, wheel screw 320 ~ 450.
- The front and rear wheels of the vehicle shall be in the center of the front fork or frame.
- Frequently check whether there are cracks or excessive wear on the vehicle or in the drive system. The inner tube and air nozzle should be perpendicular to the wheel hub and cannot be tilted.
- Damage or worn tires need to be replaced immediately. Please find a professional technician to replace your outer tire. If your outer tire has a puncture and leaks, please contact a professional technician to repair or replace it.

RIDING

- Do not use the product before carefully reading the instructions and understanding the performance of the product.
- Do not lend this product to individuals who are inexperienced and cannot control the product. Before cycling, check to make sure the brakes are functional.
- Pay close attention to the brake tension. If the brakes are loose, use an Allen wrench to tighten them. Pay attention to increasing the braking distance when riding in rain and snow.
- Applicable age: 18 ~ 65 years old. Please wear a safety helmet while using this product and obey tall traffic rules. It is not allowed to drive in motor lanes or roads with pedestrians. Please check the tire pressure before cycling. The recommended tire pressure is 35 ~ 45psi.
- While riding on uneven surfaces, soft terrain, dirt, or downhill, do not exceed 9mph / h (15km / h).
- Be attentive to your environment to avoid damage to the motor, gears, chain, tires, or any other part of the vehicle.
- Keep the rotating shaft and chain lubricated. It is not allowed to ride beyond the maximum weight of the vehicle body (maximum load 440lb (200kg).
- The vehicle cannot be parked in an area that could obstruct a pathway such as a building lobby, evacuation stairs, emergency exits, or any other designated pathway. It shall be parked correctly and according to the safety rules.

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BATTERY AND CHARGING

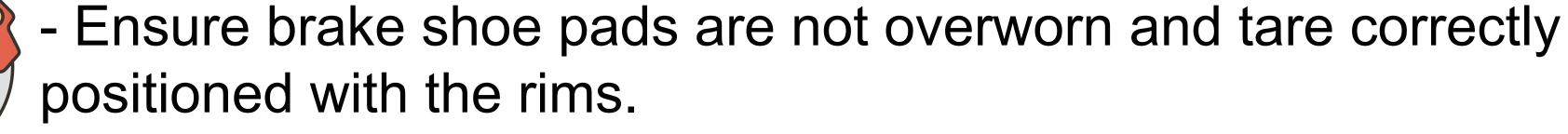
- Charge at 0°C ~ 45 °C and discharge at 20 ° ~ 60 °, keep the battery dry.
- It is strictly prohibited to put the battery in acidic and alkaline liquids, avoid rain, and stay away from fire sources, heat sources, and high-temperature environments.
- It is strictly prohibited to reverse the positive and negative connection poles of the battery as this will damage it or short circuit the battery.
- Please use only the original charger for charging.
- Do not charge for more than 8 hours and do not exceed 3A.
- When not in use for long periods, please keep the battery in a cool and dry place and charge the battery for five hours every month.
- Users must charge according to the instructions, otherwise, they will bear the consequences of a shortened battery life and/or battery malfunction.
- Pay attention to the battery type and applicable voltage that the charger can charge. Mixed-use is strictly prohibited.
- When charging, it shall be placed in a ventilated environment. It is strictly prohibited to charge in residential buildings, confined spaces, or hot sun and high-temperature environments.
- When charging, first insert the charging plug into the battery, then plug the charger into the power supply. Once fully charged, as indicated by the green light on the charging unit, unplug the main power first, then remove the charging plug from the battery.
- Do not connect the charger to an AC power supply unless you are charging the battery. In the case of an abnormal indicator light, burning or peculiar smell, or overheating of the charger, stop the charging process immediately then repair/replace the charging unit.
- During the use and storage of the charger, avoid the entry of foreign matters such as water or other liquids to avoid short-circuiting or damaging the charger. The charger shall not be carried with the vehicle. If it is necessary to carry it, must be carried in a manner that avoids damage or shock to the charger. Do not disassemble the charger or replace the accessories in the charger.



SAFETY CHECKLIST

1. Brakes

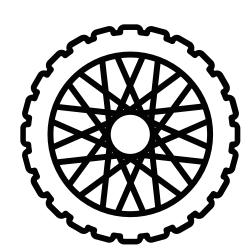




- Ensure brake control cables are lubricated, correctly adjusted, and display no obvious wear.

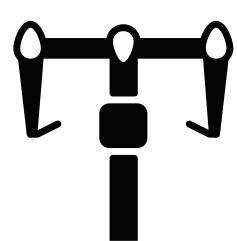
- Ensure brake control levers are lubricated and tightly secured to the handlebar.

2. Wheels and Tires



- Ensure tires are inflated to within the recommended limit as displayed on the tire sidewall.
- Ensure tires have tread and have no bulges or excessive wear.
- Ensure rims run true and have no obvious wobbles or kinks.
- Ensure all wheel spokes are tight and not broken.
- Check that all nuts are tight. If your bicycle is fitted with quick-release axes, make sure locking levers are correctly tensioned and in the closed position.

3. Steering

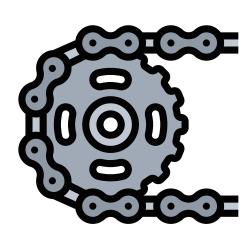


- Ensure handlebar and stem are correctly adjusted and L I tightened and allow proper steering.
 - Ensure that the handlebars are set correctly in relation to the forks and the direction of travel.

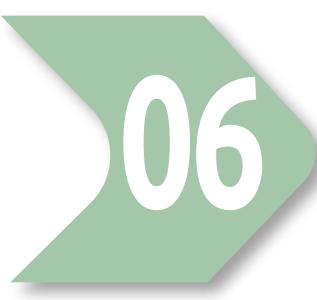
Check that the headset locking mechanism is properly adjusted and tightened.

If the bicycle is fitted with handlebar end extensions, ensure they are properly positioned and tightened.

4. Chain

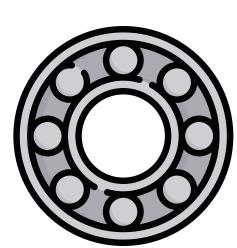


- Ensure chain is oiled, clean, and runs smoothly.
- Extra care is required in wet or dusty conditions.



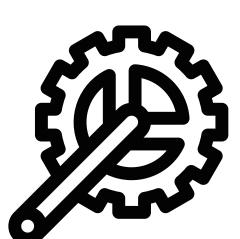


5. Bearings



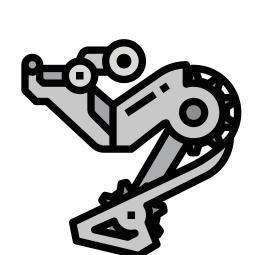
- Ensure all bearings are lubricated, run freely, and display no excess movement, grinding, or rattling.
- Check headset, wheel bearings, pedal bearings, and bottom bracket bearings.

6. Cranks and Pedals



- Ensure pedals are securely tightened to the cranks.
- Ensure cranks are securely tightened to the axle and are not bent.

7. Derailleurs



- Check that front and rear mechanisms are adjusted and function properly.
- Ensure shift and brake levers are attached to the handlebar, shift, and brake
- Ensure derailleurs, shift levers, and shift and brake cables are properly lubricated

8. Frame and Fork



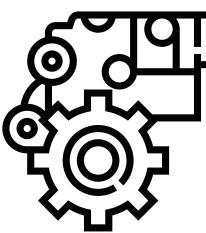
- Check that the frame and fork are not bent or broken.
- If either are bent or broken, they should be replaced

9. Accessories



- Ensure that all reflectors are properly fitted and not obscured.
- Ensure all other fittings on the bike are properly and securely fastened, and functioning.
- Ensure the rider is wearing a helmet.

10. Motor Drive Assembly and Throttle



- Ensure all motor drive components are correctly mounted and functioning properly.

11. Battery Pack



- Ensure the batteries are in good operating condition and kept fully charged

12. Helmets

- It is strongly advised that a properly fitting, ANSI or SNELL approved safety helmet is always worn when riding your bicycle. In addition, if you are carrying a passenger in a child safety seat, they must also be wearing a helmet. The correct helmet should:- be comfortable

The correct helmet should:

- be comfortable
- be lightweight
- have good ventilation
- fit correctly
- cover forehead

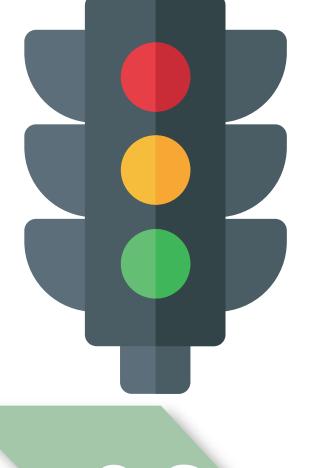
Always wear a properly fitted helmet that covers the forehead when riding a bicycle. Many states require specific safety devices. It is your responsibility to familiarize yourself with the laws of the state in which you ride and to comply with all applicable laws, including properly equipping yourself and your bike as the laws requires. Reflectors are important safety devices that are designed as an integral part of your bicycle. Federal regulations require every bicycle to be equipped with front, rear, wheel, and pedal reflectors. These reflectors are designed to pick up and reflect streetlights and car lights in a way that helps you to be seen and recognized as a moving bicyclist. Check reflectors and their mounting brackets regularly to make sure they are clean, straight, unbroken, and securely mounted. Have your dealer replace damaged reflectors and straighten or tighten any that are bent or loose.



RIDING SAFELY General Rules

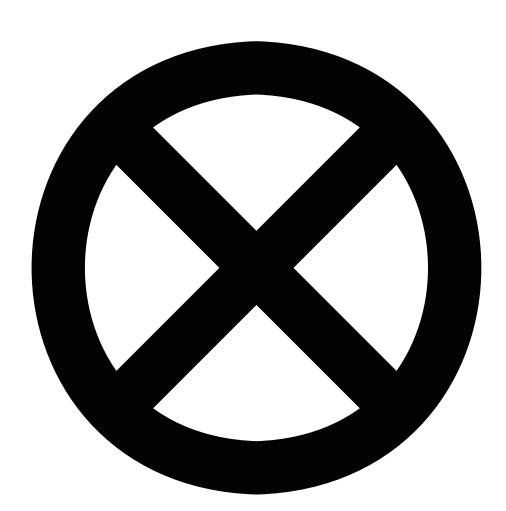
- When riding, obey the same road laws as all other road vehicles, including giving way to pedestrians, and stopping at red lights and stop signs.
- For further information, contact the Road Traffic Authority, police department, or Department of Motor Vehicles in your State
- Ride predictably and in a straight line. Never ride against traffic.
- Use correct hand signals to indicate turning or stopping.
- Ride defensively. To other road users, you may be hard to see.
- Concentrate on the path ahead. Avoid potholes, gravel, wet road markings, oil, curbs, speed bumps, drain grates, and any other hazards.
- Cross-train tracks at a 90-degree angle or walk your bicycle across.
- Expect the unexpected such as opening car doors or cars backing out of concealed driveways.
- Be extra careful at intersections and when preparing to pass other vehicles
- Familiarize yourself with all the bicycle's features. Practice gear shifts, braking, and the use of toe clips and straps fitted.
- If you are wearing loose pants, use leg clips or elastic bands to prevent them from being caught in the chain or gears. Wear proper attire and avoid wearing open-toe shoes.
- Do not carry packages or passengers that wall interferes with your visibility or control of the bicycle.
- Do not use items that may restrict your hearing
- Do not lock up the brakes. When braking, always apply the rear brake first, then the front. The front brake is more powerful and if it is not correctly applied, you may lose control and fall.
- Maintain a comfortable stopping distance from all other riders, vehicles, and objects. Safe braking distances and forces are subject to the prevailing weather conditions.

- Use designated bicycle paths if possible.









Wet Weather

- IT IS RECOMMENDED TO NOT RIDE IN WET WEATHER This hybrid electric bicycle is not meant for use in water (damp roads, puddles, rain, streams, etc.). Never immerse this product in water as the electrical system may be damaged.
- In wet weather, you need to take extra care.
- Brake earlier as it may take up to 6 times longer in distance to stop.
- Decrease your riding speed, avoid sudden braking and take care with additional caution.
- Be more visible on the road.
- Wear reflective clothing and use safety lights.
- Potholes and slippery surfaces such as line markings and train tracks all become more hazardous and more difficult to see when riding at night

Night Riding

- IT IS RECOMMENDED TO NOT RIDE AT NIGHT
- Ensure the bicycle is equipped with a full set of correctly positioned and clean reflectors.
- Refer to the safety notices of this manual.
- Use a properly functioning lighting set comprising of a white front lamp and a red rear lamp.
- If using battery-powered lights, make sure batteries are well charged.
- Some rear lights may have a flashing mechanism that enhances visibility.
- Wear reflective and light-colored clothing.
- Ride at night only if necessary. Slow down and use familiar roads with street lighting, if possible

Pedaling Technique

- Position the ball of your foot on the center of the pedal.
- When pedaling, ensure your knees are parallel to the bicycle frame.
- To absorb shock, keep your elbows slightly bent.

3. Maintenance

- The following procedures will help you maintain your hybrid electric bicycle for years of enjoyable riding.
- Properly maintain the batteries by keeping them fully charged when not in use.
- Do not ride your hybrid electrical bicycle in the water (damp roads, puddles, rain, streams, etc.), and never immerse it in water as the electrical system may be damaged.
- Periodically check the wiring and connectors to ensure there is no damage and the connectors had good continuity.
- For painted frames, dust the surface and remove any loose dirt with a dry cloth. To clean, wipe with a damp cloth soaked in a mild detergent mixture. Dry with a cloth and polish with a car or furniture wax. Use soap and water to clean plastic parts and rubber tires. Chrome-plated bikes should be wiped over with a rust preventative fluid.
- Store your bicycle under shelter. Avoid leaving it in the rain or exposed to corrosive materials.
- Riding on the beach or in coastal areas exposes your bicycle to salt which is very corrosive. Wash your bicycle frequently and wipe or spray all unpainted parts with an anti-rust treatment. Make sure wheel rims are dry so braking performance is not affected. After a rain, dry your bicycle and apply the anti-rust treatment.
- If the hub and bottom bracket bearings of your bicycle have been submerged in water, they should be taken out and re-greased. This will prevent accelerated bearing deterioration.
- If the paint has become scratched or chipped to the metal, use touch-up paint to prevent rust. Clear nail polish can also be used as a preventative measure.



4. Technical Support

Please visit https://electricgobike.com/product-registration/ and register

your product now. When you register your GOBIKE, you ensure that you may be eligible for an extended warranty service. You will also receive product updates and important news from GOBIKE products. (Simply scan QR code with your

phone for the Registration Link)

- The fastest way to get support, please e-mail to support@ElectricGOBike.com

All warranty and return requests you can visit for getting professional



help: https://electricgobike.com/tech-support/ (Simply scan QR code with your phone for the link)

Here are a Few Ways to Keep Your Batteries Healthy.

- Keep your batteries at room temperature. Heat is by far the largest factor when it comes to reducing battery life.
- Batteries deteriorate over time, whether they're being used or not.
- Battery experts suggest that after 30 charges, you should allow batteries

to almost completely discharge. The power gauge will be recalibrated.

- Avoid completely discharging batteries, unless 30 partial charges have previously taken place.
- Gradual deterioration in performance will result when the battery has been left in a discharged state.

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1) Display	10) Sprocket
2) Handlebar	11) Chain
3) Brake handle	12) Controller
4) Headlight	13) Drive motor
5) Front Tire	14) Saddle / seat
6) Hub	15) Rear reflector
7) Disc brake disc	16) Seat tube
8) Disc brake	17) Quick release handle
9) Lithium battery	18) Derailleur & Differential mecha- nism

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Step 1: OPEN THE BOX & THE PACKING CAREFULLY, GET ITS ALL PARTS OUTSIDE.

You can notice that there are these sections:

Main frame with Rear Parts \ Front Motor tire Front Basket

Small Carton Box of Charger & Pedal & Front light & Tooling bag \Manual \pump.

Before assemble, Please use a pump to fill the tires with enough air





INFLATE ALL THREE TIRES BEFORE ASSEMBLING



Included tools and accessories

NAME	Quantity
1) Frame	x1
2) 48V13Ah battery	x1
3) Front Tire 20 inch rim X1	x1
4) Rear Tire 24 inch rim X2	x2
5) Pedal (1 left + 1 right)	x1 Pair
6) Seat cushion	x1
7) Front headlight	x1
8)Front fender	x1
9)Rear fender	x2
10) Charger 2A	x1
11) Front basket	x1
12) Rear basket and bag inside	x1
13) User manual	x1
14) Handlebar cover	x1
15) Pump	x1
16) (Screw and Nut Standard Parts) Tool (Flange screws, machine screws, hexagon socket bolts Flat pad, inner hexagon, spring pad, inner circlip Lock Nuts, Bushings) / Spare screw for rear basket	



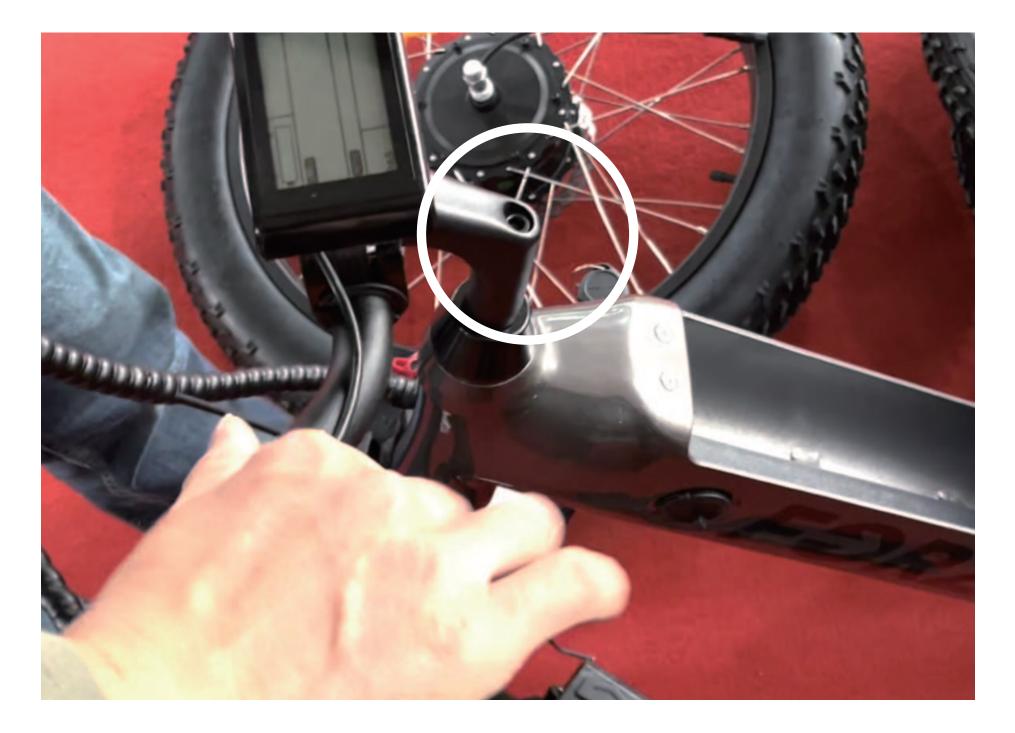
Remark: The pump is individually packaged and placed in a prominent position in the carton.

Step 2: HANDLEBAR ASSEMBLY

- 1) Insert handlebar assembly into frame post (picture 1)
- 2) fasten the screws on the stem (top of the frame) using a suppli hex wrench (picture 1 & 2)
- 3) Make sure handlebar is facing straight and balanced before tig ing

Step 3: MOTORIZED FRONT TIRE ASSEMBLY AND MOTOR W CONNECTION

- 1) Line up the front tire with the forks on the frame (picture 3)
- 2) Remove screws and washers from both sides of the tire (pictur
- 3) Attach forks to the bolts on both sides of the tire (picture 3)





Picture 1 Picture 2



Picture 3



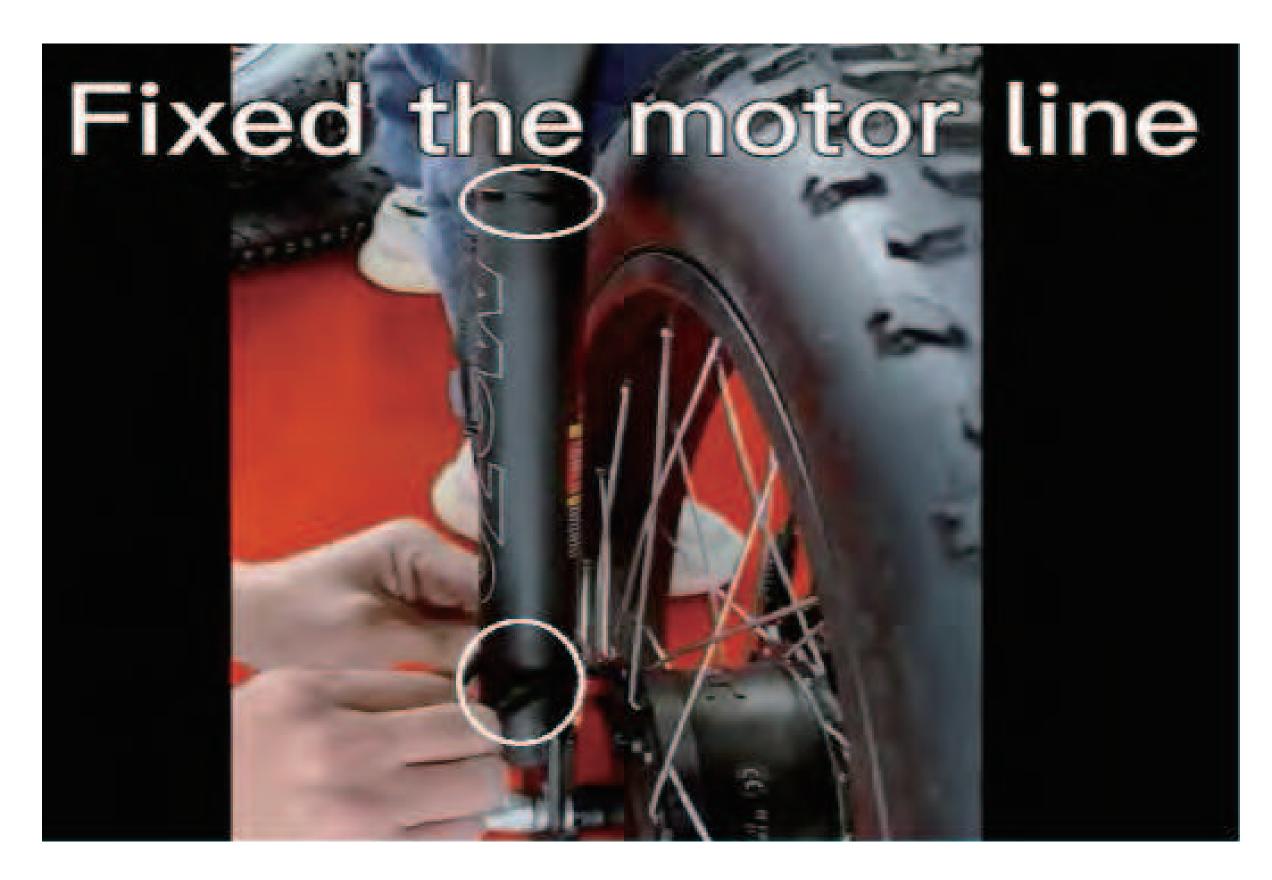
- 4) Re-attach screws and washers on both sides (see picture 4)
- 5) Once tire is securely bolted to frame, connect the motor assembly wire (see picture 4)
- 6) Connect the motor wire assembly by inserting the tire connection to the frame connection, then align the down "\mathbb{I}" and the up "\mathbb{I}" (see picture 4 & 5)





Picture 4 Picture 5

7) Attach the motor cable to the fork with 2 supplied cable ties (see picture 6)



Picture 6

Notice:

Remark 1: The midline of front tire must be aligned with the midpoint of the front fork like below:(picture 7 & 8 & 9)









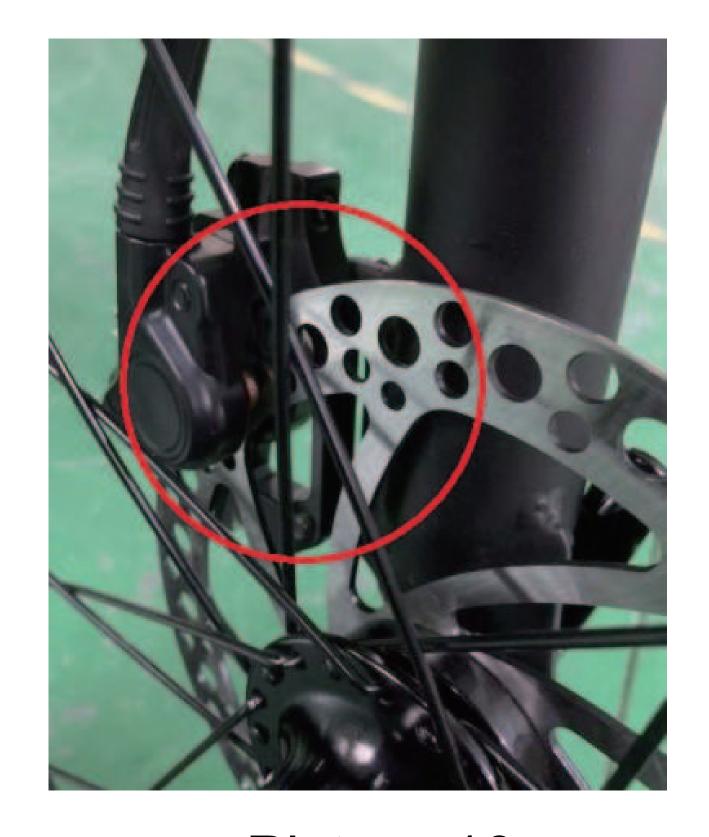
Picture 7

Picture 8



Picture 9

Remark 2: Meanwhile the front tire's disc brake disc must go into the middle of the front disc brake pads, in fact all the disc must be mounted between the two brake pads in the picture below(picture 10 & 11 & 12)



Picture 10



Picture 11







Picture 12

Remark 3:Both forks are to be fitted between the two spacers as picture (picture 13 & 14)



Picture 13



Picture 14

Remark 4:Spacers with hooks must be hooked into the holes for fixing (picture 15)



Picture 15



Step 4: INSTALLING THE FRONT FENDER AND HEADLIGHT

1) Put fender into the front fork's gate together with the front light holder like :(picture 16)



Picture 16

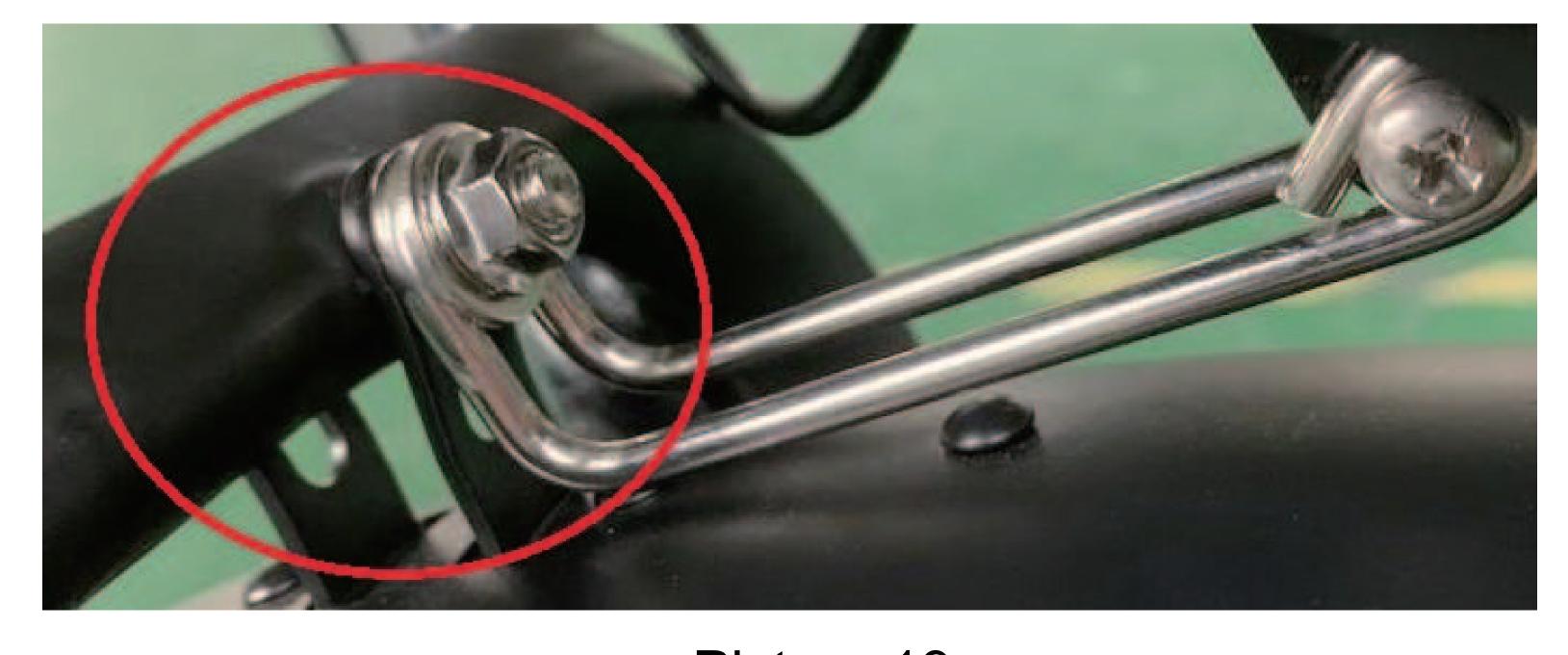
2) Fasten the fender and front light with its screw & nuts' solidations: (picture 17 & 18 & 19)





Picture 17

Picture 18

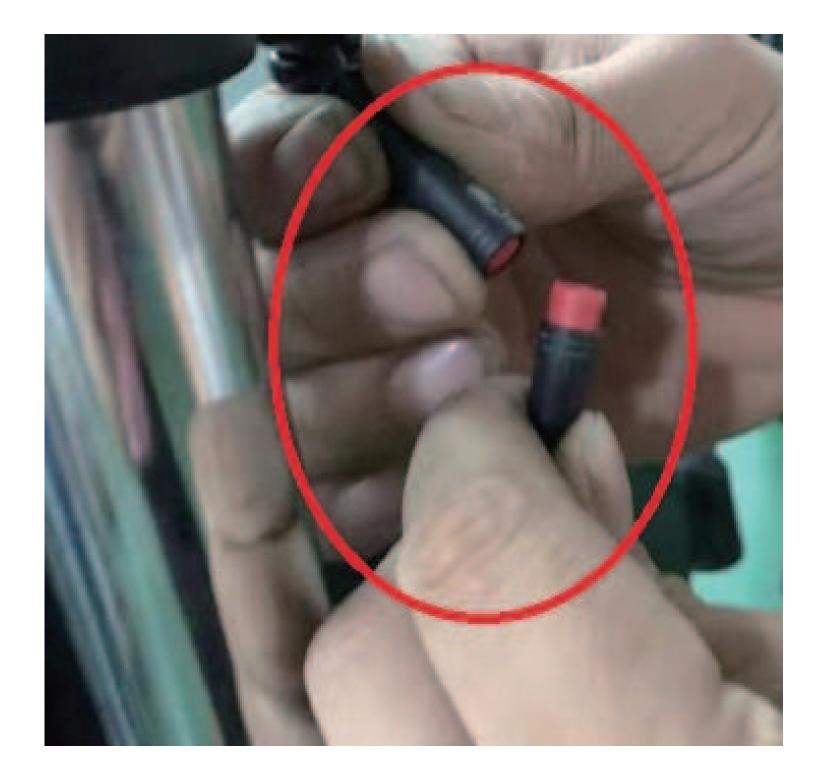


Picture 19





3) Connect the front light's line into its main line joint on frame. Please make sure the pins are straightly inserted into the pin holes precisely: (picture 20 & 21)



Picture 20



Picture 21

Step 5: INSTALL THE FRONT BASKET

Assemble the Front Basket with its each screws fastened enough.

(picture 22 & 23)



Picture 22



Picture 23

Assemble the Front Basket with its each screws fastened enough.

(picture 24)



Picture 24

Step 6: INSTALL THE REAR FENDER

Assemble the Front Basket with its each screws fastened enough. (picture 25 & 26)





Picture 25

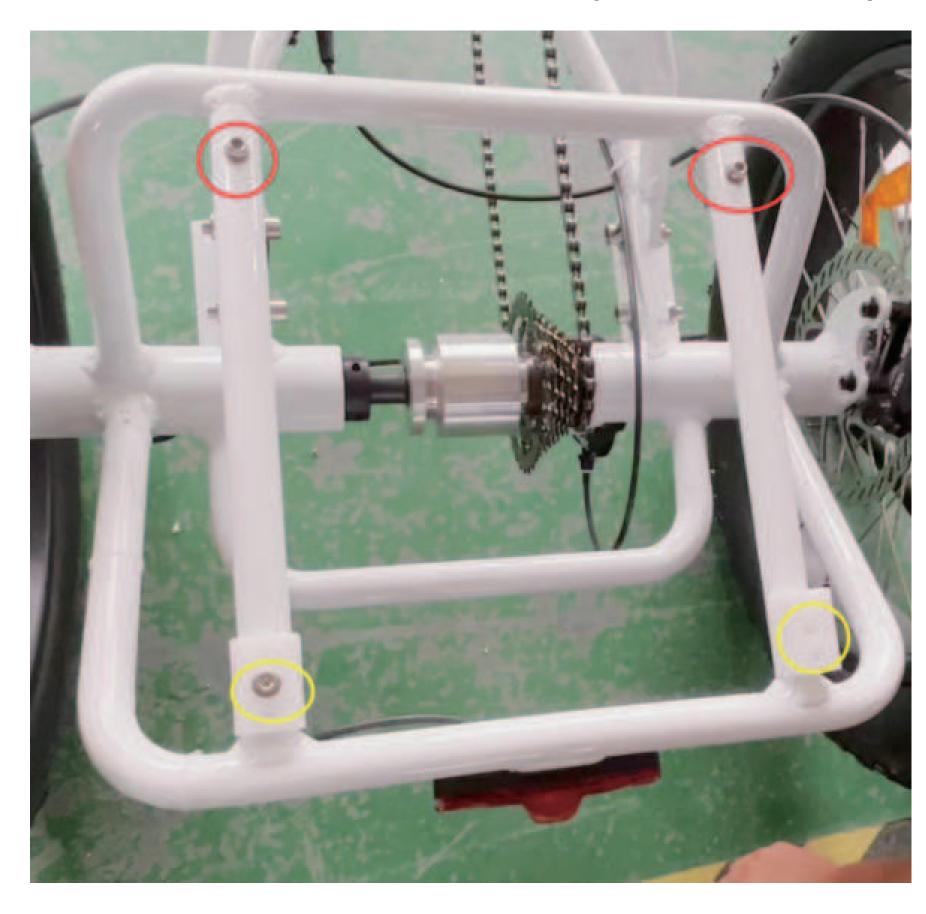
Picture 26

Re-attach the mudguard with the previously unscrewed screws

Remark: The long side of the fender must be mounted at the back

Step 7: INSTALL THE REAR BASKET

1) Remove the screws from the rear frame, please do not mix the 2 red screws on the top and the 2 yellow screws on the bottom, the yellow are long screws and the red are short screws (picture 27)

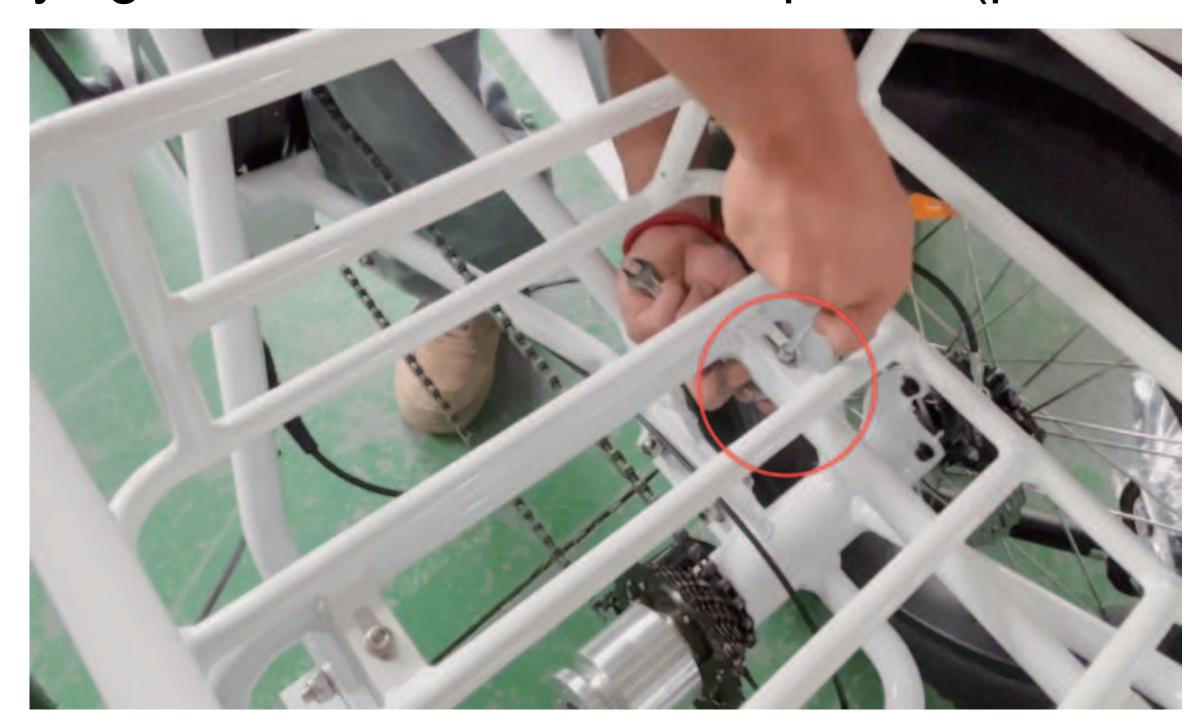


Picture 27





2) Finally tighten the screws with a spanner(picture 28)



Picture 28

3) Attach the black bag inside to the back frame with Velcro(picture 29)



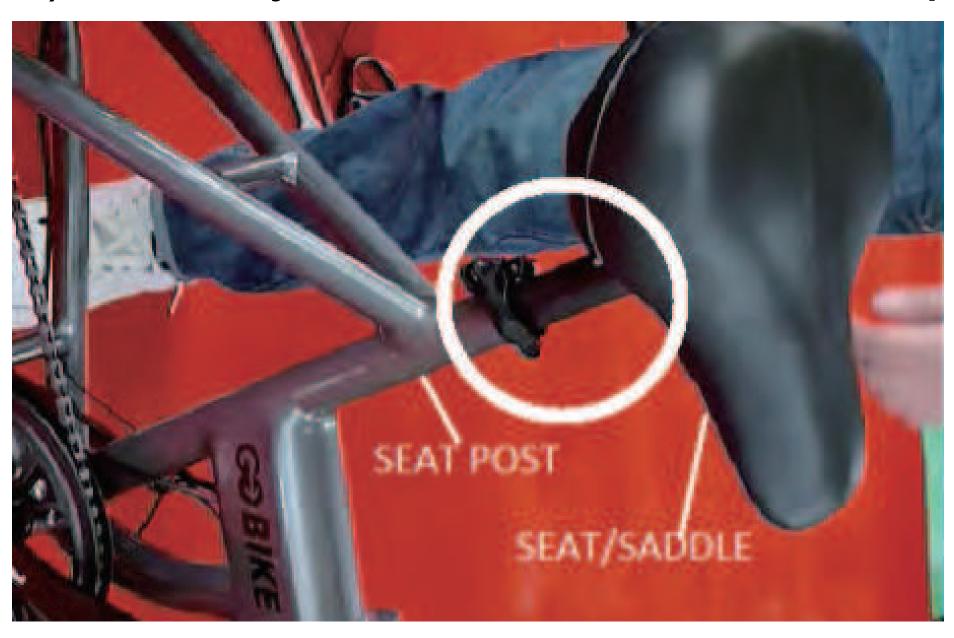
Picture 29

Step 8: INSTALL SEAT

1) Connect seat/saddle to the vertical seat post and adjust post tightener.

Step 9: BATTERY INSTALLATION

1) Battery is installed on the seat post. (picture 30 & 31)



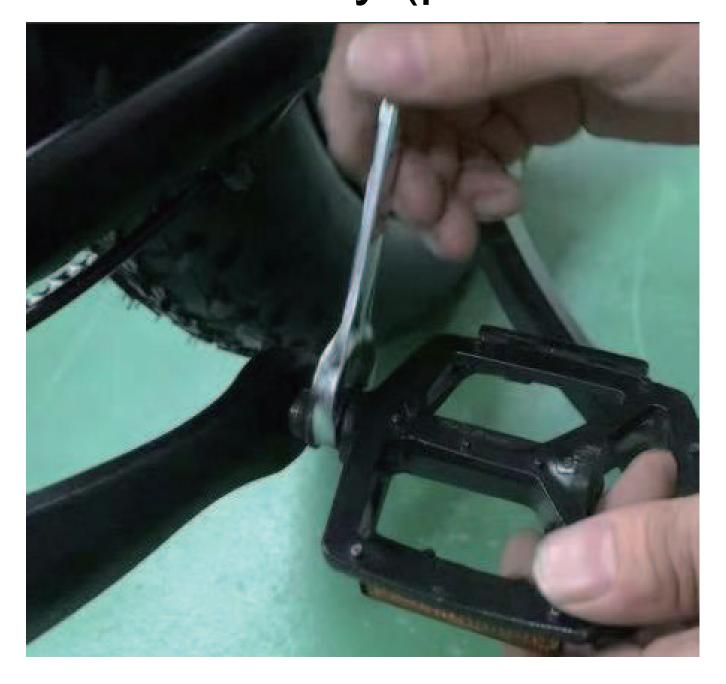


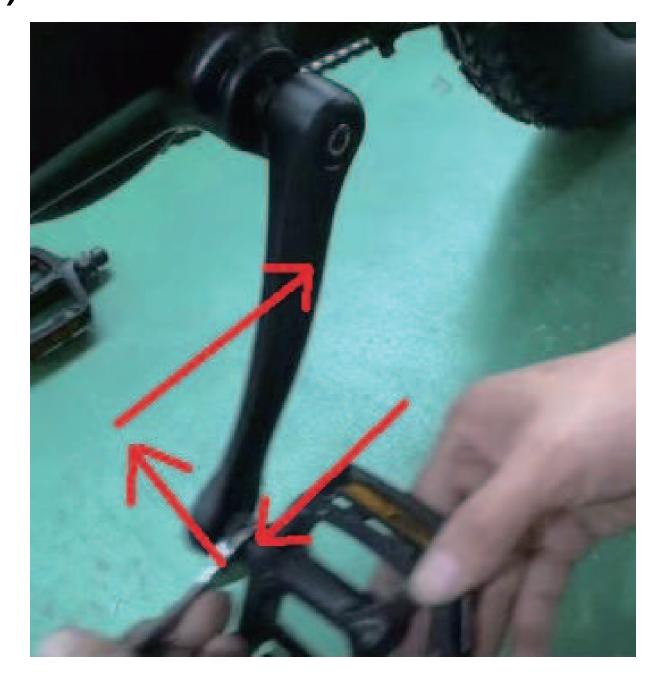
Picture 30 Picture 31

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Step 10: INSTALL THE PEDALS, PLEASE NOTE LEFT AND RIGHT

Connect the left pedal to crankshaft screw hole, and use wrench to hold it when the shaft rotating. By this clockwise rotation, the pedal can be fixed to the shaft easily. (picture 32 & 33)

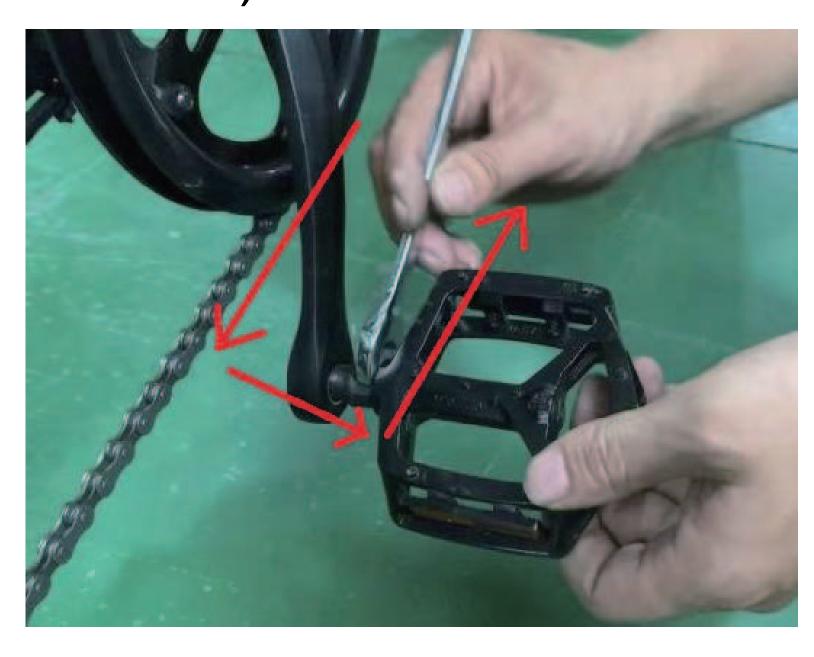




Picture 32

Picture 33

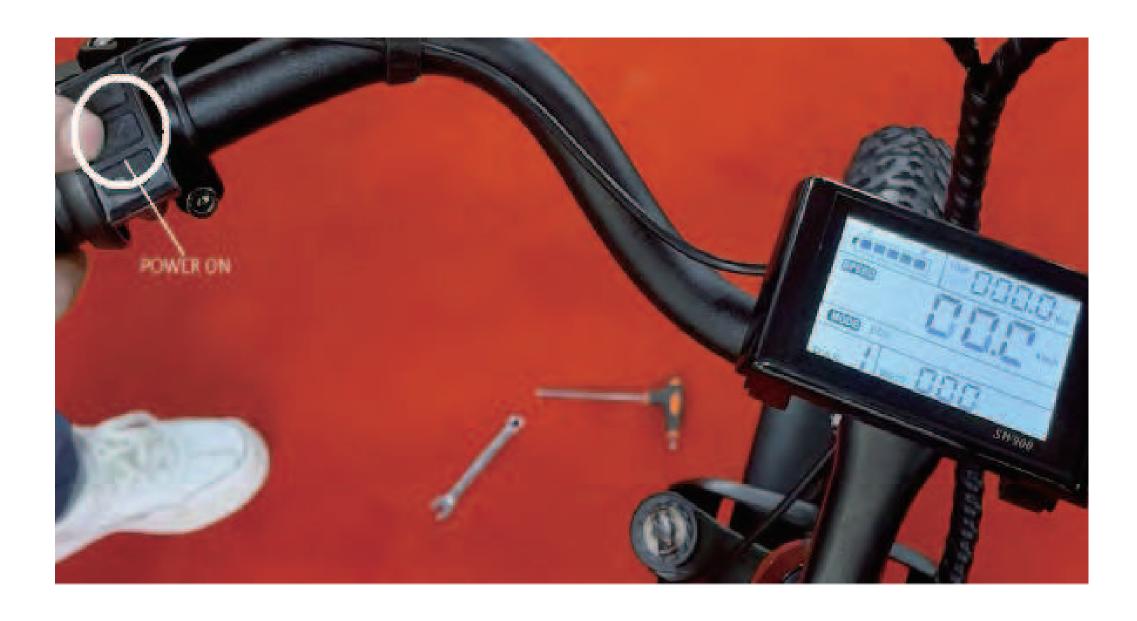
1) Tighten the right pedal to the crankshaft by the same way but rotating by anticlockwise(picture 34)



Picture 34

STEP 11: POWER ON AND TEST

Your GOBIKE is ready to use, please use the power button (picture 35) to turn on your electric bike and enjoy your new bike.



Picture 35



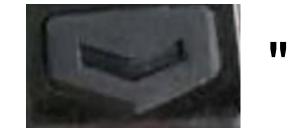


1) Power it up by long pressing the "M" on the screen to start (picture 36)



Picture 36

- 2) For increasing the assist lever press "
- 3) For decreasing the assist level press"



4) For turning on the headlight please long press"

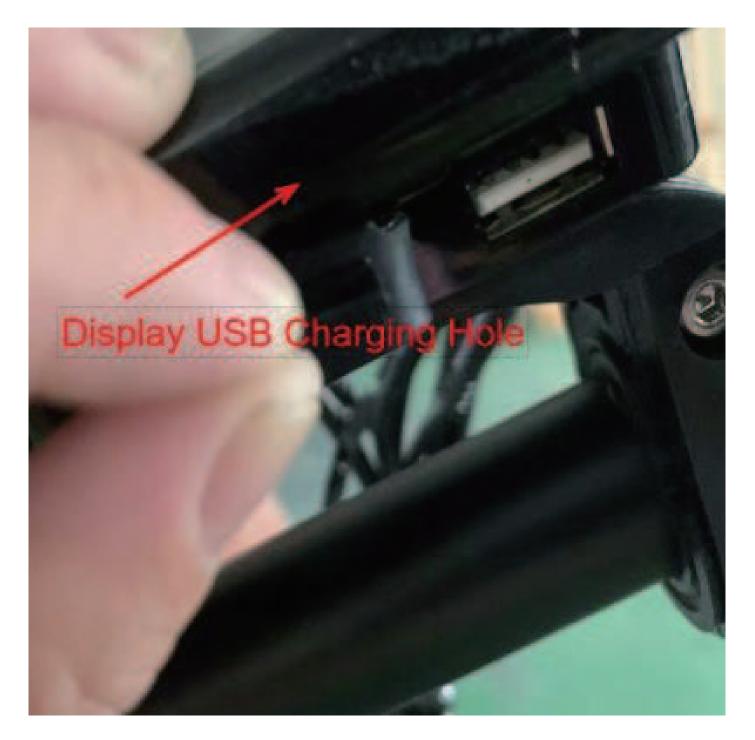


5) For turning off the headlight please long pressing "



"again.

6) More ,you can also get your smartphone charged by this special display USB charging hole below: (picture 37)



Picture 37

If you have any issues with installation you always call us from (844)-755 5055 or email us support@ElectricGOBike.com

6. Warranty

- Our goal is to ensure that you are delighted with your purchase.
- According to our warranty agreement, all new products have a limited warranty. All batteries have a six-month warranty. Spare parts have a one-year warranty. The limited warranty does not include: labor or device failure due to the owner's misuse or negligence, non-durable components and components subject to normal wear and tear that need replacement from time to time (for example rubber materials, accessories, wheels or brakes, and plastic parts). All warranty claims require proof of purchase and the serial number. Note that your warranty does not cover these conditions:

Note that your warranty does not cover these conditions:

- Functional problems: Issues related to normal use and aging such as surface coating and plating, natural fading of resins
- Replacement of consumable materials due to wear and tear, such as tires, fuses, plastic parts, glass parts, lubricates etc.
- Any fees for Inspection, adjustment, adding oil, cleaning, etc.
- Fees for service and maintenance performed dealers as specified by our factory
- Any unauthorized modifications
- Maintenance costs at any unauthorized service centers
- If you fail to regularly check the issues as specified in this manual section 3
- Improper or wrong maintenance
- If unauthorized maintenance has been performed
- Operating differently than what is described in our manual or if you overload the product
- Any unauthorized modifications to the product
- External factors such as: soot, pharmaceuticals, bird droppings, acid rain, flying stone, metal powder, etc.
- Natural disasters such as: typhoons, floods, fires, earthquakes etc. damaging the unit

Protect the Environment

- Please do not dispose of this wheelchair or its components and especially the batteries. Instead, please return them to our service center or follow your local disposal regulation.

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