

# Selkie Botanicals Policies

**Mission Statement:** Our intention is to provide our clients with an effective safe, and professional therapeutic massage.

**Arrival to your massage:** Clients are expected to arrive on time. Paperwork has been filled out prior to first session so that treatment time can be optimized.

**Late Arrival Policy:** In order to remain on schedule for all our clients, session time will not be extended. If you arrive late for your appointment, the regular session price will apply.

**No Show Policy:** Clients will be charged full amount unless client cancels 24 hours in advance.

**Cancelation Policy:** We require a 24-hour cancelation notice. If you cancel less than 24 hours of session then the full price will be charged.

Payments: Payments are excepted online when a session is booked.

**Insurance:** We do not take insurance at this time.

### **Respect For Client Needs And Boundaries:**

- The client may choose to: leave on as much clothing as needed for comfort, refuse any massage methods, stop massage at any time. The door is never locked. Clients who receive Spa Massage are ideally nude to ensure the best session possible.
- The client will always be modestly draped. Only the area being massaged will be draped. Clients will be kept informed of the area to be massaged.

#### **Professional Boundaries:**

- Requests for sexual activity is not tolerated, and will be reported to the proper authorities. —> If this occurs the session will be ended, payments for the full session are required and the client will not be rescheduled.
- The breast tissue and genital area will not be massaged under any circumstances.
- We do not massage anyone under the age of 18 unless the parent or guardian is on site (immediately available) or present in the session space and has signed the release forms in person.

## **Confidentiality And Conversation:**

- The discussion between the massage therapist and the client is confidential. The client may or may not choose to talk during the massage.
- We are happy to listen and will share our professional expertise within our scope of practice when appropriate. We prefer to not discuss political, religious or private topics.

• Sexual interaction or discussion of any kind is NEVER acceptable. This includes sexualized joking.

## **Existing And New Medical Conditions:**

- It is the responsibility of the client to keep the massage therapist informed of any new medical conditions, status of current condition and treatments currently being taken.
- For clients undergoing chemo and radiation therapies Please note that we require a doctor's referral or prescription for massage.

If you have any questions on the above information, please contact <u>selkiebotanicals@gmail.com</u>

If you comply to the above information, please fill in and sign the boxes below.

Client First & Last Name Printed:	
Client Signature:	
Parent or Guardian Signature (in case of a minor):	
Date:	