

SUNBURST CLASSIC ROLLOUT AWNING

OPERATION MANUAL



READ CAREFULLY BEFORE USING RETAIN MANUAL FOR FUTURE REFERENCE



Read this installation instruction thoroughly. Incorrect installation or operation may void any warranty. Incorrect use or operation may cause serious injury.

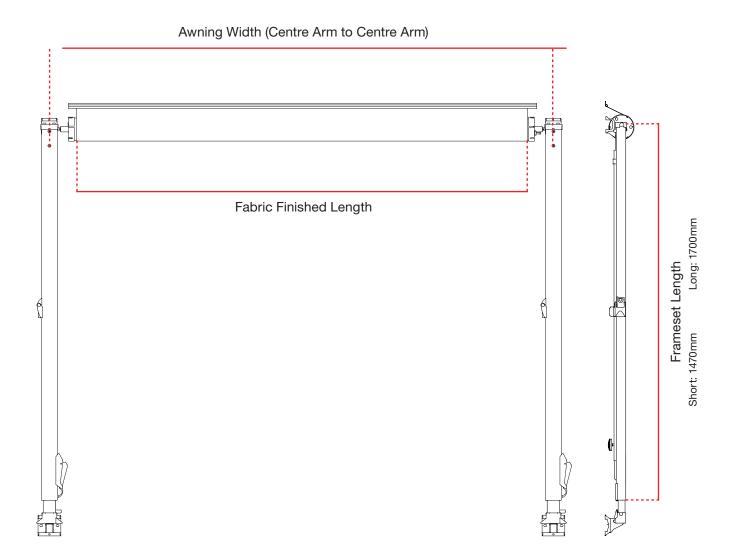
PRODUCT INTRODUCTION

The Classic range features the same roller tube, ratchet and ratchet lever as our premium Eclipse awning range but has a narrower frameset and is available in lengths from 7' to 20' in black or white powder coated finish which is sure to suit any caravan or RV design.

The frameset also features the positive top rafter slide lock that prevents rattling when open and includes a bump stop between the rafter and outer leg to prevent rattling while travelling.

The Sunburst Classic Range is then finished off with a choice of two different vinyl options as well as a variety in colours to choose from.

- Signature Vinyl Aussie Traveller's unique, premium quality and durable four-layered vinyl offers total block out protection with a UV rating of 50+. Available in striped 2 tone colourways in Charcoal, Sky Blue, Burgundy & Yellow.
- Ripstop Vinyl is a heavy duty, non-laminated fabric, which means there is no possibility of flaking or tearing. Available in solid light or dark grey.



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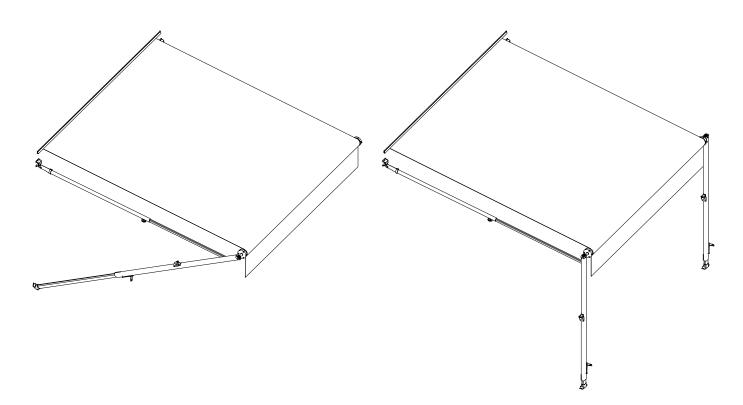
OPERATION - ROLL OUT PROCEDURE

When setting up your campsite and unrolling the Sunbust Eclipse Rollout Awning, there are two positions to set up the awning: All-Terrain and Patio.

We recommend using the All-Terrain position (when the support arms remain attached to van) as it is stronger and more stable than Patio position.

NOTE FOR POP TOP CARAVANS:

Because the awning rafter arm fits to the shoulder of the pop top caravan and not level with the fabric on the pop top, moving the arm from the All-Terrain position to Patio position and back to All-Terrain position must be executed correctly. If not executed correctly the action has the potential to damage both the ratchet mechanism and the top frameset mounting bracket on the pop-top shoulder.



All-Terrain Position

The awning legs remain attached to the van. This is the strongest position. Walls can be attached to the awning ends via an Anti-Flap Kit.

Patio Position

The awning legs are lowered and secured to the ground. This position allows for freer movement and the installation of annexes.

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ALL-TERRAIN POSITION:

- Unlock both arms from travel position. See Figure 1A.
 To open travel locks, swivel lock away from the arm of the awning.
- 2. Loosen black rafter knobs located on back of both rafters. See Figure 1B.







Fig. 1A

Fig. 1B

 Locate Ratchet Lever behind right end of roller. Using the pull down rod, move lever downward. See Figure 2.

The ratchet mechanism is functioning correctly if a clicking noise is heard when rolling the awning out or in.





Fig. 2

 Insert pull rod through the loop in pull strap. Pull the awning open until fully extended. See Figure 3A & 3B. Do not overextend the roller.





Fig. 3A

Fig. 3B

- 5. Slide the rafter up support arm until it locks into position over the black spring button. Tighten knob on rafter to tension fabric. See Figure 4A & 4B.
- 6. Repeat on other arm.





Fig. 4A

Fig. 4B

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- 7. Raise the awning following the steps below: (Figure 5)
 - a. Swing trigger handle on the side of arm upward.
 - b. Lift handle slightly and pull and hold the trigger with index finger.
 - Using the handle, lift the awning half way up.
 Release the trigger and let arm slide down slowly until trigger locks.
 - d. Repeat on other arm lifting awning all the way up.
 - e. Go back to the first arm and lift all the way up.



Fig. 5

- 8. Install Curved Roof Rafters (optional)
 - a. Fit hook end into the bracket underneath the awning track. See Figure 6A.
 - b. Extend rafter out and slot the spigot end into the hole in the roller tube. See Figure 6B.
 - c. Tighten the black locking knob.

See separate Curved Roof Rafter installation guide for more information.





Fig. 6A

Fig. 6B

NOTE: In light rain conditions, lower one arm 300-600mm to allow water to drain from fabric to avoid water pooling. Not required if using an Anti Flap Kit & Curved Roof Rafter's.







PATIO POSITION — MOVING AWNING LEGS FROM ALL-TERRAIN TO PATIO:

Ensure that any Anti-Flap Kit's and Curved Roof Rafters have been removed before attempting to move the frameset legs from All-Terrain position into the Patio position.

- 1. Set up the awning following the previous instructions for the All-Terrain Position.
- 2. Ensure rafter knobs shown in Figure 4B are very tight. **IMPORTANT:** When the awning roller is parallel to the ground, move the ratchet lever to the down (roll out) position.
- 3. Depress latch on bottom bracket. Using the lift handle, swing arm away from van until set in vertical position. Do not pull trigger during this step.
- 4. Adjust roller to desired height using trigger handle and trigger.
- Secure bottom foot to ground by driving in stakes or screw in pegs (not provided) in a crisscross manner. Repeat on other arm. Take care not to break foot casting. See Figure 7.
 - Additional tie down straps and ropes are recommended. We suggest using Caravan Awing Rope Clips to help secure the awning in Patio position.
- When erected ensure the roller pull strap sail track is positioned at 9 o'clock. See Figure 8.
 This will allow rain water to run off the fabric by minimising pooling behind the roller.
- 7. Reposition the roller as follows:
 - a. Loosen black rafter knobs.
 - b. Pull down and away from the vehicle to release pressure from the ratchet and move ratchet lever to the roll up position.
 - c. Release the pressure on the pull strap and allow the roller to roll up until just past the 9 o'clock position. See Figure 8.
 - d. Again, pull down and away on the pull strap.
 - e. Check that the 9 o'clock position has been attained. If not repeat above process. This then locks the roller against the ratchet.
 - Continue to pull down on the strap/bottom leg to maintain fabric tightness and tighten black rafter knob.
 - g. Move to other end of awning, pull down on pull strap/bottom leg and tighten black rafter knob.

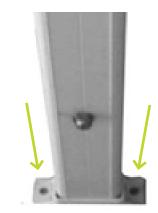


Fig. 7

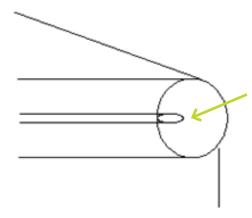


Fig. 8
9 o'clock position (right hand end)

NOTE: By leaving the ratchet in the roll in position the awning will not be able to roll out under wind pressure, but is relying only on the black rafter knobs to stop it rolling in. To assist the black rafter knobs and to give added strength against wind flap and water pooling the addition of an Anti-Flap Kit and Curved Roof Rafters is recommended.

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PATIO POSITION — MOVING AWNING LEGS PATIO POSITION BACK TO THE VEHICLE:

Ensure that any Anti-Flap Kit's and Curved Roof Rafters have been removed before attempting to reposition the frameset legs.

- 1. Pull stakes from bottom foot. Release any ropes.
- Commencing with the rear arm (with ratchet mechanism) loosen the knurl knob on the arm. The ratchet should be in the roll out position.
- Use lift handle (do not pull trigger) to swing arm back to bottom bracket. Push support arm firmly into bottom bracket until latch automatically secures foot on bottom support arm. See Figure 9.
- 4. Repeat procedure on other end of awning.

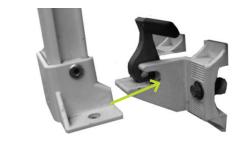


Fig. 9

OPERATION - ROLL UP PROCEDURE

- 1. Lower both right and left support arms to the dome nut position using the lift handle and trigger. Lower one end 50% then the other fully and then the first one fully. See Figure 10.
- 2. Loosen knob on rafter. Lower rafter by depressing lever on the outside of the frameset leg which will allow the slider to be released. Slide rafter to bottom of support arm. Repeat on other arm.
- 3. Slide pull strap to the right until ratchet lever is within reach.
- 4. Grasp pull strap, and by pulling out, release the pressure on the ratchet lever. Locate ratchet lever behind roller and rotate lever upwards and forward towards the front of the awning. See Figure 11. If ratchet lever is difficult to operate, use pull strap to rotate roller slightly as if to slacken fabric further. This reduces tension on mechanism and lever.
- Slide pull strap more towards the centre of awning.
 Use pull strap to control speed of awning when rolling back towards R.V.
 To avoid creating a bulge in awning fabric allow strap to roll up diagonally side by side across roller and
- 6. Lock both support arms in travel position. To lock squeeze rafter and top support arm together rotate travel locks behind rafters.
- 7. Tighten black knurl knobs. Ensure roller does not move when pull strap is given a slight tug. This confirms the ratchet mechanism is working correctly. See Figure 12.



The awning is under tension and can snap back against the vehicle. To avoid damage to awning or vehicle, DO NOT release ratchet lever without holding pull strap.



Fig. 10



Fig. 11



Fig. 12

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MAINTENANCE & TIPS

GENERAL MAINTENANCE:

- Lubricate control handles, lock buttons, locking knobs, support arms and rafter sliders with silicone or similar lubricant to ensure easy operation.
- · Check correct setting of adjustable stop bolts.
- Ensure all rivets and screws in brackets are tight.
- Keep your awnings clean. This is the best protection against mildew. Although the fabric is mildew resistant, mildew can still grow on accumulated dirt and eventually damage or stain the fabric.
- Wash down your awning. You can use a mild soap and water solution, or an approved vinyl cleaner, brushing lightly with a cloth or soft brush. Rinse thoroughly and allow drying prior to storage. We recommend doing this on a hot, sunny day.
- Keep the underside of your awning clean by simply brushing with a clean household broom. It may also be washed in the same manner as the top.

GENERAL TIPS:

- In light rain conditions, lower one arm 300mm-600mm (2–4') to allow water to drain from fabric and avoid water pooling.
- Accessories such as Aussie Traveller's Anti Flap Kit Pro+and Curved Roof Rafters will help eliminate wind flap and water pooling.
- When adding walls and annexes, we recommend Aussie Traveller's Anti Flap Kit Pro+ with built in wall attachment system.
- To avoid excessive force being exerted on ratchet mechanism do not remove support arm from bottom bracket until ratchet lever has been placed in down (roll out) position. Refer to label on support arm. Return ratchet lever to travel position when arm is replaced.
- If the ratchet mechanism is subjected to excessive force the ratchet lever may become over tensioned and difficult to operate. To relieve the tension:
 - **In roll up position -** Release right support arm from bottom bracket. Swing arm away from R.V. slightly until ratchet lever can be moved to open (roll out) position. Return support arm to bottom bracket. **In rolled out position -** Rotate roller slightly, as if to slacken fabric. Reverse ratchet lever. When releasing lever maintain your grip on pull strap, to prevent awning from snapping back against van.
- Always close the awning in strong winds or rain.
- Damage to awning fabric, hardware and locking mechanism caused by wind, water pooling or extremely high/low temperatures is NOT covered by warranty. NEVER leave awning rolled out when unattended.

DO NOT:

- Do not operate awning in strong winds or rain.
- Do not allow awning to snap closed excessively hard.
- Do not remove support arm from bracket until ratchet lever has been placed in up (roll in) position. Refer
 to previous instructions.
- Do not overextend awning when rolling out.
- Do not fold or roll out in extreme cold temperatures.
- Do not get insect spray on the vinyl fabric, as some solutions may cause staining or discolour.
- Do not allow water to collect on awnings, causing water pooling.
- Do not overlook small rips or tears. Have them repaired or separation will result.
- Do not wash your awning with truck wash or a harsh strong solution, or with an abrasive cleaner.
- Do not BBQ, grill or have campfires underneath the awning.
- Do not store awnings when damp, or wet. Mildew may grow on the surface of a damp awning and
 permanently stain the fabric (If it is necessary to roll the awning away wet then roll out and dry at the first
 opportunity).
- Do not permit leaves, twigs, etc. to remain on your awning.
- Do not use a high pressure cleaning jet.

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WARRANTY STATEMENT

Aussie Traveller Pty Ltd ACN 642 775 460 (**Aussie Traveller**) offers the following warranty in relation to the products it supplies directly or through an authorised manufacturer, dealer or approved service repair agent (**Product**).

Australian Consumer Law

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

If you are a consumer as defined in the Australian Consumer Law: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Warranty

Aussie Traveller warrants that, subject to the exclusions and limitations below, all parts of the manufacture and assembly of the Product will be free from defects in materials and workmanship (**Warranty**) for a period of 12 months from the date of purchase as follows:

- 1. This Warranty is activated at the time of purchase by the final retail customer (being the owner of the Product).
- 2. In the event the Product is purchased by a manufacturer, dealer or approved service repair agent, this Warranty will commence at the time the final retail customer makes payment for the Product to the wholesale purchaser.
- 3. If the Product is purchased directly from Aussie Traveller for use by final retail customer and not to be on sold in any way, the Warranty will commence at the time of the original purchase.

Warranty Period

This Warranty cannot be assigned or transferred to a subsequent owner of the Product.

The purchaser or final retail customer should inspect the Product immediately when received or at vehicle handover, to ensure that it appears free from any damage or defect, and matches the description provided.

If after accepting the Product, a defect appears in the manufacture or assembly of the Product before the end of the Warranty Period and Aussie Traveller finds the Product to be defective in materials or workmanship, Aussie Traveller will, in its sole discretion, either:

- a. replace, repair or refund the Product or the defective part of the Product free of charge; or
- b. cause the Product or the defective part of the Product to be replaced or repaired by a qualified repairer free of charge.

In arranging Warranty inspection, service and repair, Aussie Traveller will seek to provide the details of an approved service agent within your geographic area. Should one not be available, or if the Product is in use in travel, Aussie Traveller reserves the right to seek to arrange a repair or replacement at the next available location on the route of travel.

Aussie Traveller reserves the right to replace defective parts of the Product with parts and components of similar quality, grade and composition where an identical part or component is not available.

Products presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the Product.

Aussie Traveller Awning Products

This Warranty covers specified defects in materials or workmanship for Awning Products as follows:

- 1. The vinyl fabric is warranted against:
 - a. holes caused by mildew (mildew will form on dust and dirt and stain fabric if fabric is not kept clean).
 - b. excessive cracking, peeling, hardening or loss of strength while used under normal conditions.
 - c. excessive fading (a slight colour change may occur due to ultraviolet rays).
- 2. All hardware components including the roller are warranted not to bend or break under normal use (excluding high winds, water pooling and accidents).

Making a Warranty Claim

If a defect covered by this Warranty appears, the Customer must first contact Aussie Traveller within 7 days of first becoming aware of the defect. Aussie Traveller will assist the Customer to rectify and resolve any Product issue that may arise.

When making a claim under this Warranty, Aussie Traveller requires that the following information be provided before any further action will be taken.

- 1. Original Invoice (Document or Number);
- 2. Make and model of the Product;
- 3. Make and model of the vehicle (if Product fitted);
- 4. Vehicle build date (if Product fitted);
- 5. Vehicle chassis number;
- 6. Description of damage and/or repair required;
- 7. Photos of the damage and/or repair; and
- 8. Appropriate documentation (such as historical and maintenance records).

Aussie Traveller reserves the right to request more information or images should what is provided not be sufficient to make an assessment for the Warranty claim.

The Product must be made available to Aussie Traveller or its authorised repair agent for inspection and testing. If such inspection and testing find no defect in the Product, the final retail customer must pay Aussie Traveller's usual costs of service work and testing.

The final retail customer must bear the cost of the transport of the Product to and from Aussie Traveller or the authorised repair agent, and all insurance of the Product.

Exclusions

This Warranty will not apply where:

- the Product has been repaired, altered or modified by someone other than Aussie Traveller, or without the written consent of Aussie Traveller or an authorised repair agent;
- the alleged defect in the Product is within acceptable industry tolerances and variances;
- Aussie Traveller cannot establish any fault in the Product after testing and inspection;
- the Product has been used other than for the purpose for which it was designed;
- the alleged defect in the Product has arisen due to the final retail customer's failure to properly use and
- maintain the Product in accordance with any of Aussie Traveller's instructions, recommendations and specifications (including applicable maintenance schedules);
- the alleged defect in the Product has arisen due to the final retail customer's request to customise the Product;
- the Product has been subject to abnormal conditions, including environment, temperature, high or excessive wind, water, fire, humidity, pressure, stress or similar;
- the alleged defect has arisen due to abuse, misuse, neglect or accident;
- unauthorised parts or accessories have been used on or in relation to the Product;
- the Product has been overloaded or involved in an accident;
- the alleged damage or defect has been caused by normal wear and tear;
- the alleged damage to fabric has been caused by storm, wind or rain, or stretching of fabric caused by water pooling on fabric;
- breakage or bending of hardware components has been caused by storm, wind or rain, or water pooling on fabric.

Replacement Warranty Item

If, under Warranty, a Product is replaced or repaired by Aussie Traveller or an Aussie Traveller agent, unless provided in writing to indicate otherwise, the replacement Product will carry the **remaining** Warranty terms and conditions, including length of time, of the original purchased Product.

Change of Mind

Aussie Traveller understands that at times, final retail customers may change their mind. Choose carefully as return and credit requests for items purchased by mistake or "change of mind" reasons may not be approved. Aussie Traveller will not accept Product returns under these circumstances unless by written approval by an authorized Aussie Traveller representative. If approved, an administration and restocking fee may apply.

Limitations

Aussie Traveller makes no express warranties or representations other than set out in this Warranty.

The repair or replacement of the Product or part of the Product is the absolute limit of Aussie Traveller's liability under this express Warranty.

Contact

Australia Wide: 1300 663 868

Melbourne Office 235 Barry Road

Campbellfield, Melbourne, 3061

Ph: +61 3 9357 6565

enquiries@aussietraveller.com.au

Brisbane Head Office, Factory & Showroom

11-15 Oasis Court Clontarf, Brisbane, 4019 Ph: +61 7 3284 3284

enquiries@aussietraveller.com.au

To receive a copy of the Aussie Traveller Warranty Terms & Conditions or information regarding specific Aussie Traveller products, please contact Aussie Traveller Head Office on (07) 3284 3284 or email enquiries@aussietraveller.com.au.