

warranty

The exclusive Luonto Furniture Inc. warranty becomes effective upon the Delivery Date of Furniture and is non-transferable. Luonto Furniture Inc will repair or replace at our discretion any piece of furniture that is defective in material or workmanship under the terms and conditions outlined here. If Luonto Furniture Inc determines that a repair is impractical, you will be furnished a substitute of the same or similar color, design, style and quality.

THE REPAIR OR REPLACEMENT OF DEFECTIVE GOODS CONSTITUTES LUONTO FURNITURE INC ENTIRE OBLIGATION. THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Please register your purchase at www.luontowarranty.com

How to proceed if you observe a defect:

First and foremost, should you notice a manufacturing defect, it is important that you promptly notify the Authorized Retailer where your purchase was made. If it is impossible or impractical to notify your local retailer, please submit your claim to Luonto Furniture Inc Consumer Services. To exercise your rights under this warranty, you must submit the original sales receipt and delivery ticket when making a claim.

For your convenience, there is a Toll Free number as follows: (877) 429 2935 or email: sales@luontofurniture.com

CATEGORY	PERIOD	COVERED COMMENT
Frames & springs	10 years	¹ Warranted against loss of resilience under normal conditions. All cushions and pillows will naturally soften with normal use. This is not a material or manufacturing defect. Warranty does not cover any normal softening of cushion core, flattening of a fiber top or loss of loft.
Mechanisms	2 years	
Cushion cores, pillow inserts, back cushions, back pillows and padding	2 years ¹	
Sleeper mechanisms	2 years	² Warranted against seam slippage, fraying, and dye transfer. Except where intrinsic to natural characteristics of fabric (e.g., velvets, silks), warranted against nap loss and marking. All COM (Customer's Own Material) and merchandise subject to after-market protective treatments excluded from warranty.
Sleeper mattresses	1 year	
Electrical components, motors and controls	1 year	³ Warranted against splitting, seam slippage and dye transfer. Nature's own characteristics such as wrinkling, marking and variations in grain or color are not covered.
Coverings fabric:	1 year ²	
Coverings leather:	1 year ³	



Timo Viitala
Chairman Of The Board
Pohjanmaan Kaluste LTD.

LUONTO