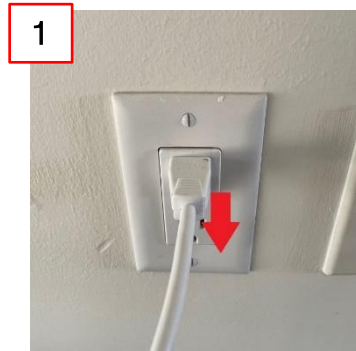


4. Warm water temperature malfunction

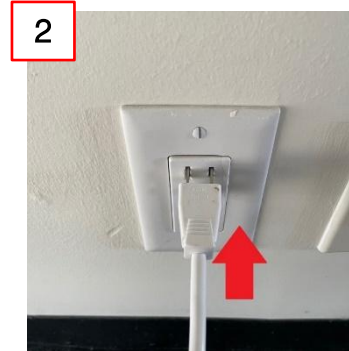
Cold water coming out from the nozzle

When cold water comes out from the nozzle

1. Open the water valve and reset the unit



① Unplug the cord



④ Plug the cord back

When cold water comes out from the nozzle

2. Check the remote setting



① Please sit on the seat and increase the water temperature.

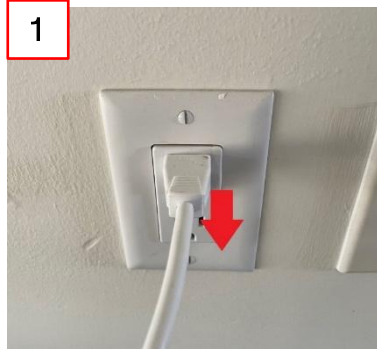
② After setting the water temperature, wait for 3–4 minutes and check if the warm water function is operational.



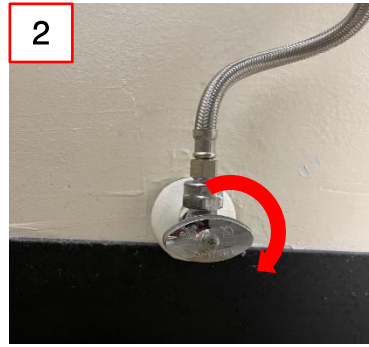
Please test the function again at this stage. If the problem is not resolved, please move on to the next page and follow the instruction.

! If this fixing process is not workable, please contact our customer service so that we can provide a replacement unit with prepaid return label.

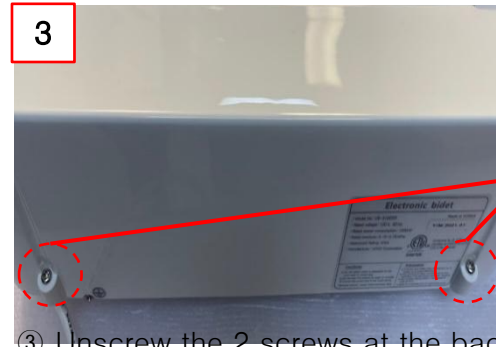
When cold water comes out from the nozzle



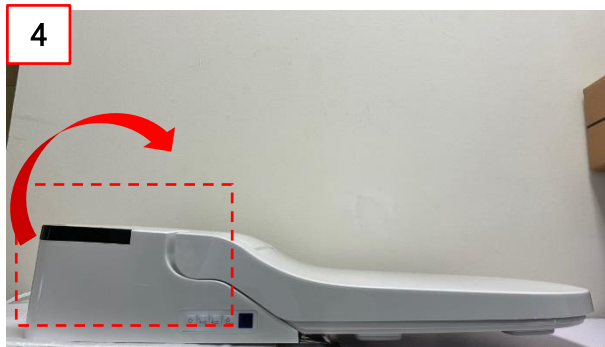
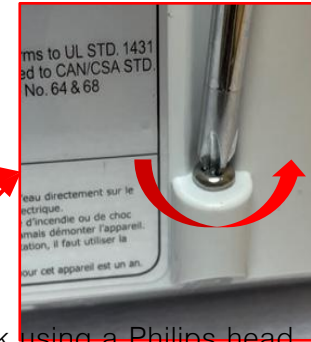
① Unplug the cord



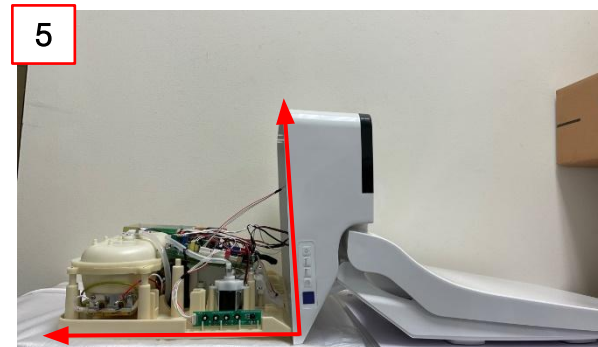
② Close the water valve clockwise



③ Unscrew the 2 screws at the back using a Philips head driver.



④ Detach the cover base by pulling it to the arrow direction as above.



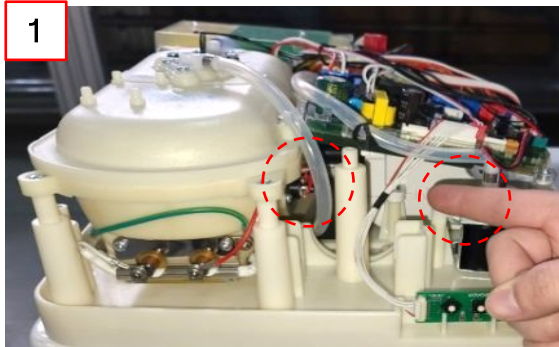
⑤ Make sure that the degree between the ground and the cover base is shown as in the above picture to avoid any wire damage.



[Click for the Video Guide](#)

When cold water comes out from the nozzle

3-2. Reset the thermostat



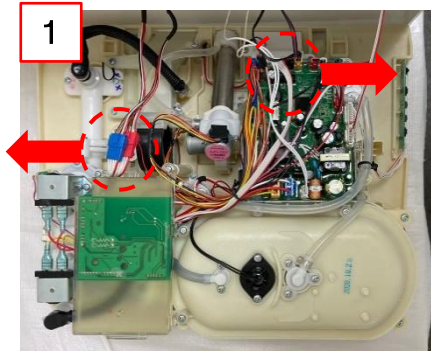
① Use your index finger to reset the thermostat.



② Push the thermostat until it makes a click sound.
(If it does not make any click sound, it should be operational)

Leaking from the backside of the cover base

3-3. Close the cover base



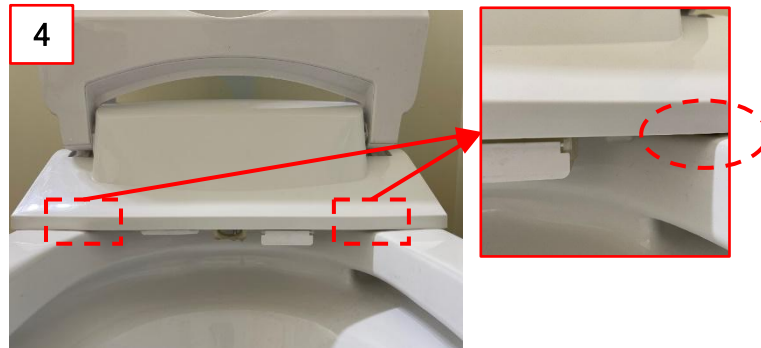
① Organize all the wires in the directions as above not to interfere the nozzle movement.



② Close the cover base in the arrow direction as above.



③ Push down using your palms as above to hear clicks.



④ Check whether the cover base is assembled perfectly. If you heard clicks, it's perfectly done.



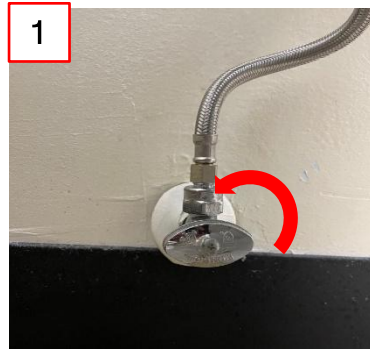
⑤ Screw the 2 screws back using a Phillips head driver.



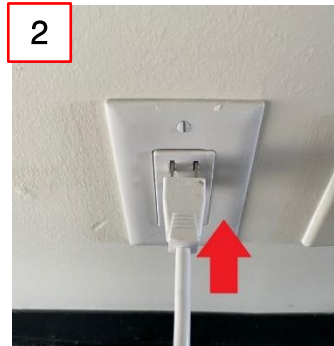
[Click for the Video Guide](#)

When cold water comes out from the nozzle

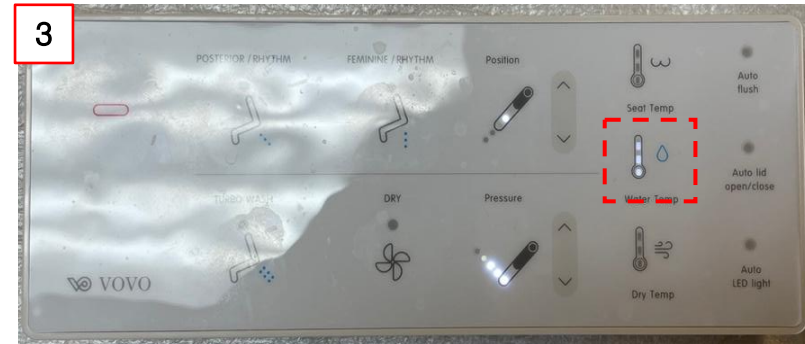
3-4. Set up the water temperature



① Fully open the water valve in counterclockwise. If the supply water pressure is too high, it may cause malfunction. Please check the supply water pressure and adjust the valve just enough to flush. You may need a try and error.



② Plug the cord back in



③ Please sit on the seat and increase the water temperature.

! Please test the function again at this stage. If the problem is not resolved, please contact our customer support team, so we can provide replacement unit with prepaid return label.