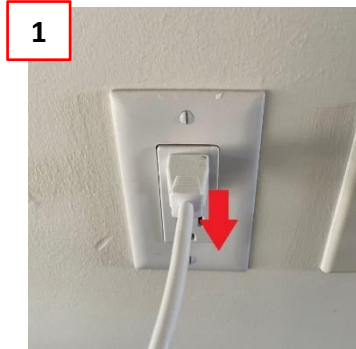


3. Remote not working (4000, 6000 Series)

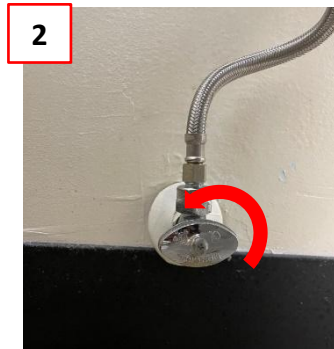
Remote not operational for 4000, 6000 Series

Remote not working (4000, 6000 Series)

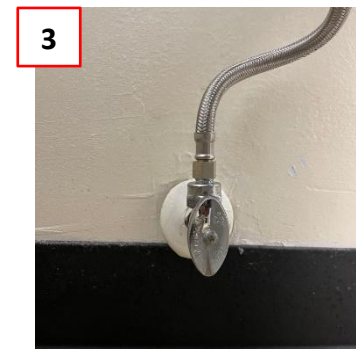
1. Open the water valve and reset the unit



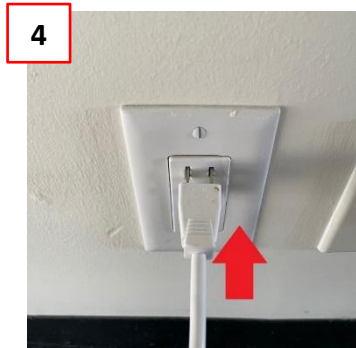
① Unplug the cord



② Fully open the water valve counterclockwise



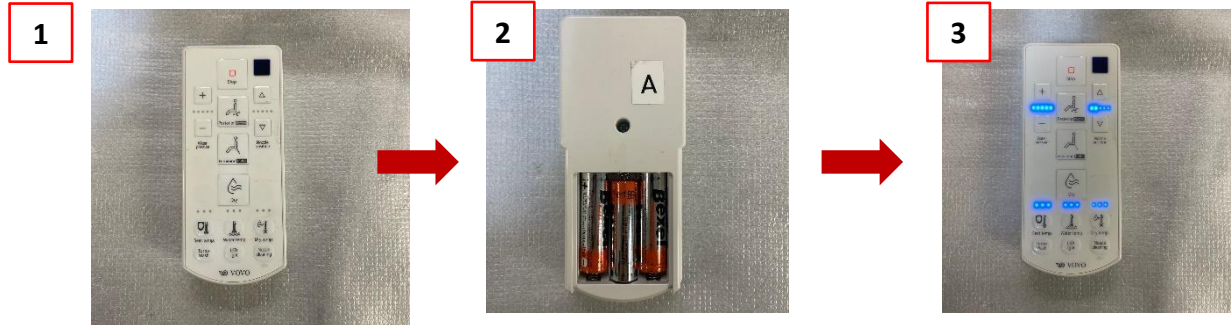
③ Water valve fully opened



④ Plug the cord back

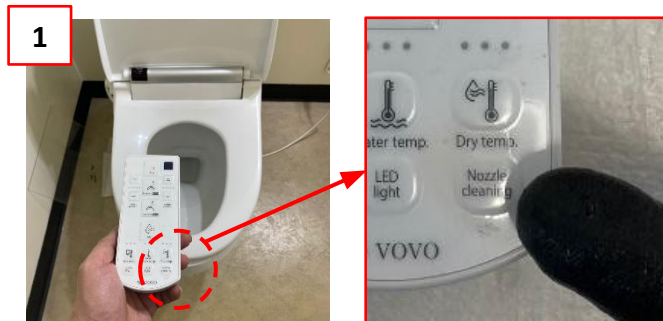
Remote not working (4000, 6000 Series)

2. Check the remote



* Push any button on the remote and see if LED light is lighting up to check there is enough battery

3. Check the function with remote



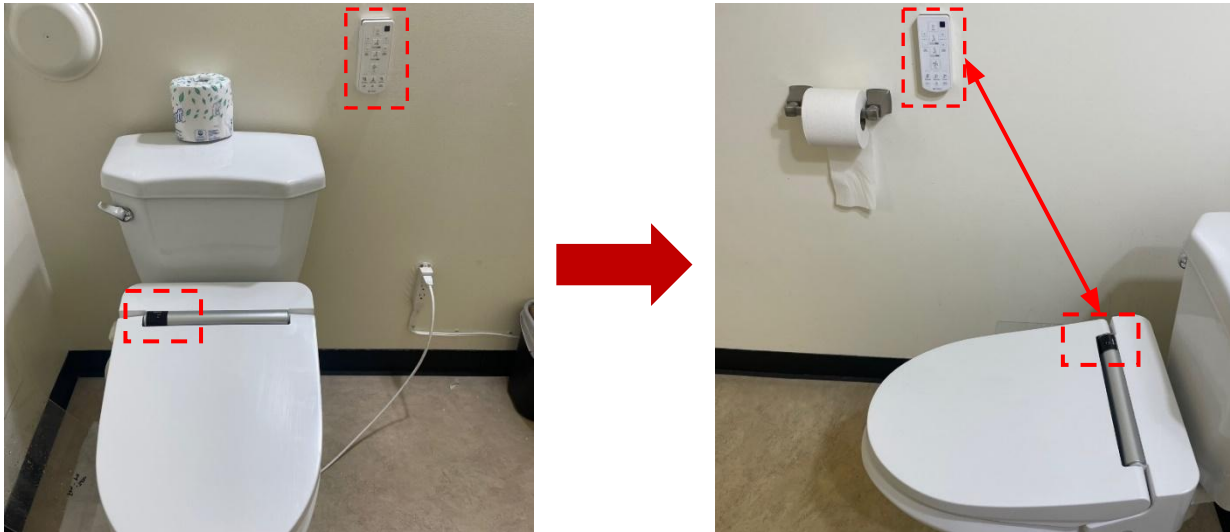
* Place the remote towards the bidet seat and push "Nozzle cleaning" button. Check if the remote makes beep sound and the nozzle cleaning function is operational.



Please test the function again at this stage. If the problem is not resolved, please move on to the next page and follow the instruction.

Remote not working (4000, 6000 Series)

4. Change the location of the remote



* Put the remote closer to the receiver of the bidet seat.



Please test the function again at this stage. If the problem is not resolved, please contact our customer support team so that we can provide replacement remote with prepaid return label.