



121 EAST J STREET  
BENICIA, CALIFORNIA 94510  
P: (707) 590-7020

## ROOT SOURCE ANALYSIS FOR REJECTING PRODUCT

Effective Date: 10/20/22

Review Date: 11/30/23

Revision Date:

### MEASUREMENT

#### Lab Error

- Analyst
- Improper Calibration
- Calculation

#### Sampling Contamination (COA)

- Collection
- Lab
- Supplier

### MATERIALS

#### Raw Product

- Supplier
- Logistics

#### Biological Contamination

- In Lab
- Supplier
- Edison Mercantile's SSOP

#### Physical Contamination

- In Lab
- Supplier
  - Cross Contact / Contamination
- Logistics
- Edison Mercantile's SOP

#### Chemical Contamination

- Supplier

### METHODS

#### Analytic Procedure

- Calibration
- Training

#### Sampling

- Poor SSOP
- Operator Error
- Collection Technique

Product  
Out of  
Spec

#### Foreign Material Contamination

- Infestation
  - Origin
  - Supplier / Pest control
- Sanitation

#### Inexperienced Analyst

- Training

#### Production Equipment Material

- PM Schedule
- Metal and Plastic Components
- Calibration

**REJECTED  
PRODUCT**

### ENVIRONMENT

### HUMAN FACTORS

### EQUIPMENT