



# Touch Sensitive Bubble Tube

## Troubleshooting

Q. The unit doesn't work.

A1. Is it switched on? If so,

A2. Has the unit scrolled through its colors? If so,

A3. Please contact us for further assistance.

## Contact Details

For USA please email [support@experia-usa.com](mailto:support@experia-usa.com)

For UK and rest of the world email [support@experia-innovations.co.uk](mailto:support@experia-innovations.co.uk)

Telephone: (800) 882-4045

**Please note:** email is our support team's preferred communication and this takes precedence over telephone calls.

## QUESTIONS & IDEAS?

If you have an idea on how to improve this product or want to see your product idea realized, please email: [ideas@experia-usa.com](mailto:ideas@experia-usa.com).

Manufactured proudly in the UK by:

Experia

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experia **USA**  
multisensory for everyone



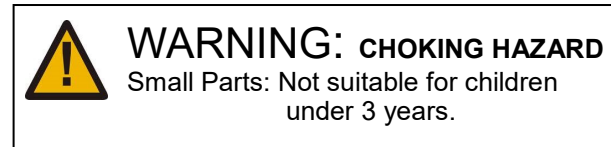
**Congratulations** on the purchase of your Touch Sensitive LED Bubble Tube!

It has been designed specifically for people with special needs and should, if used in accordance with these guidelines, offer years of fun!

With built in switches for changing the color, it offers opportunities to develop numerous skills including color recognition, cause and effect, and many more calming, relaxation and de-escalation opportunities.

It is the brightest LED Bubble Tube currently available (at time of print) and produces multiple shades of colors when used in calming mode.

Please ensure you read and follow these Instructions carefully before operating the unit. Please keep this manual for future reference.



Please follow all warnings on the product and within this manual. If upon receipt of this product, the user suspects that the product is defective, and/or requires service or repair due to malfunction or damage to the product, please contact the manufacturer immediately. Please be aware that improper installation and/or use or misuse of this product may result in injury, death, or adverse reactions to its user. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture, and intended uses of the product.

## Features

- Ergonomic design
- Latest LED technology. No changing bulbs.....EVER!
- Clear domed Lid
- Domed base
- Low voltage transformer – supplied
- Easy maintenance
- Durable
- Easy to use
- 1 Year Manufacturers Guarantee (Collect and Return)

## Pack contents

- 1 x Touch Sensitive LED Bubble Tube
- 1 x Clear Domed Lid
- 1 x Low Voltage Transformer

## Getting Started

1. Remove all packaging including clear film around the tube. Please note, the tube may contain a small amount of water, this is from our testing process, and completely normal.
2. Place the Touch Sensitive LED Bubble Tube on a flat solid floor.
3. If the tube is over 60" high, secure the tube to a solid wall with a bubble tube bracket (sold separately) using the correct fasteners for your wall type.
4. Carefully and **SLOWLY** fill the bubble tube with water from the top. We cannot stress enough the importance of not spilling water down the outside of the column. Doing so will allow water to enter the base, come in contact with the circuit board, and cause permanent damage. **We recommend that you wrap a towel around the base prior to filling to help prevent any accidental spills.** Do not fill the tube to the top; allow 4 to 6 inches (150mm) from the water level to the top of the tube.
5. Connect the round XLR connector (silver connector with grey or white cable (right) from the Low Voltage transformer to the socket in the base of the bubble tube.



6. Connect the standard 110v AC plug to a nearby outlet. The Bubble Tube will now illuminate and begin scrolling through many colors.
7. Press any of the colored buttons on the base to change the color of the tube. The black button will stop and start the bubbles.

**Please note: Use only the transformer supplied. Use of a different transformer may result in damage to the product and void the warranty.**

**Warning: Never lift or move the bubble tube while full. This can damage the bubble tube and will void your warranty!**

## Cleaning and Maintenance

The unit should be cleaned with a damp soft cloth. A non abrasive cleaning agent may be used for stubborn stains. Be sure no liquid enters the base of the unit.

The unit has been designed for use by people with special needs, however this does NOT mean it is unbreakable. You must be sure the unit is not hit with anything and that no one pulls or pushes the unit.

Please refer to the Bubble Tube Maintenance Checklist for detailed instructions and documentation requirements.

## Changing Bubble Tube Water

All bubble tubes require that the water in them be changed every 6 – 12 weeks to slow the build up of any bacteria.

To change the water in an Experia LED Bubble Tube located within a soft padded platform, please follow these instructions.

1. Remove the lid off the column.
2. Use a length of hose (4 yards minimum for a 80" column) to siphon the water out of the column into a bucket. Empty the bucket and repeat.

**Note:** We recommend wrapping a towel around the base of the clear column before removing the water. In the event of a spill, this offers a little extra protection against water entering the base.

**Tip:** To **make this process easier**, you can purchase an Experia pump kit online at [www.experia-usa.com](http://www.experia-usa.com) and type "pump" into the search box.