

# Black Colour

## Thank you for shopping at our webshop!

...Sometimes it just doesn't fit anyway. We know that all too well! Therefore, you can always return your order. All you have to do is pack the item securely in the original packaging. The shipping bag has a double closure and can be used again on return. Attach this return form in the bag and send the package back. Then we do the rest for you!

### RETUR FORM

Order number:

Customer name

### IMPORTANT!

IN CASE OF WRONG ORDER NUMBER, WE CANNOT REFUND YOUR MONEY

### REASON FOR RETURN - RETURN CODES

1. I regret my purchase.
2. The product did not meet my expectations.
3. The size did not fit me  
(We do not exchange for a new size - ordering must be done on the webshop)
4. You sent me the wrong product.
5. The product was damaged during delivery
6. Complaint - Describe other reason:

Item number	Item name	Colour	Size	QTY	Return Code

Return code 6: Reason

### RETURN ADDRESS

Black Colour ApS  
Plastvænget 13  
9560 Hadsund  
Danmark

If you choose to use the enclosed return label, **we will deduct DKK 90 in shipping fees** when crediting your returned goods. You are also welcome to arrange the return label yourself. As a customer, you have the full responsibility for all returned goods until the package are in our warehouse again. We always recommend that you send with track & trace so that the package can be tracked. We take no responsibility for missing packages without our return label.

NOTE: We do not accept packages sent by cash on delivery. It is NOT possible to deliver returned goods in person.

The product must be returned in its original condition and be unused. Any damage/deterioration of the product will result in a reduced return amount (read terms and conditions).

Black Colour offers 14 days of return, valid from the day you received your order. For returned goods, the money is transferred back to the payment card that was used for payment. See additional terms and conditions and information about returns on our website under "Retur".