



HAYMAN REESE LIFETIME WARRANTY - WEIGHT DISTRIBUTION SYSTEMS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

TriMas Corporation Pty Ltd ("Hayman Reese") provides the following warranty in relation to the Hayman Reese weight distribution system systems ("Weight Distribution Systems"):

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be so excluded, restricted or modified.

For safety and use instructions, please refer to any General or Specific Fitting Instructions and Use & Care Instructions enclosed with the Weight Distribution System or on our website at www.haymanreese.com.au.

Lifetime Warranty

Subject to the exclusions and limitations below, Hayman Reese provides a lifetime warranty for the Weight Distribution System. The Lifetime Warranty applies for so long as the Weight Distribution System is owned by the original purchaser, or the recipient of a new Weight Distribution System (in the case of acquisition as a gift or promotion). The Lifetime Warranty does not apply to a Weight Distribution System purchased second hand, whether purchased installed on a vehicle or purchased separately.

If a defect appears in the Weight Distribution System, Hayman Reese will, in its sole discretion, either:

1. Repair the Weight Distribution System or the defective component of the Weight Distribution System free of charge;
2. Replace the Weight Distribution System or the defective component of the Weight Distribution System; or
3. Refund the purchase price of the Weight Distribution System to the original purchaser.

Hayman Reese reserves the right to change the design, specifications or composition of the Weight Distribution System without notice and without liability. Hayman Reese reserves the right to replace defective products or components with products or components of similar quality, grade and composition, where an identical product or component is not available.



Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Warranty claims

1. If a fault covered by warranty occurs, the purchaser must first contact Hayman Reese (at the contact address listed below). The purchaser will be advised of their most convenient Authorised Hayman Reese Service Centre.
2. Any warranty claim must be accompanied by proof of original ownership (such as a receipt) and details of the alleged defect.
3. The purchaser must visit their most convenient Authorised Hayman Reese Service Centre to have the Weight Distribution System inspected and, if necessary, repaired or replaced. The cost of visiting the Authorised Hayman Reese Service Centre is the responsibility of the purchaser.

This Lifetime Warranty is limited to defects in the materials or workmanship of the Weight Distribution System and does not cover accessories.

Exclusions

This Warranty is limited to defects in the materials or workmanship of the Tow Product and does not cover accessories and expendable parts. This Warranty does not cover the repair or replacement of the Tow Product due to normal wear and tear, degradation or consumption.

The Lifetime Warranty will not apply where:

- a) The Weight Distribution System has been on-sold or assigned by the original purchaser;
- b) The Weight Distribution System has been modified or repaired by someone other than Hayman Reese or an Authorised Hayman Reese Service Centre;
- c) Hayman Reese cannot establish any fault in the Weight Distribution System after testing;
- d) The Weight Distribution System has been used other than for the purpose for which it was designed;
- e) The Weight Distribution System has been subject to abnormal conditions, including temperature, water, humidity, pressure, stress or similar;
- f) The defect in the Weight Distribution System has arisen due to abuse, misuse, neglect or accident;
- g) The defect in the Weight Distribution System has arisen due to the unlawful or unusual operation of the vehicle to which it is fitted;
- h) The defect in the Weight Distribution System has arisen due to the purchaser's failure to properly assemble, install, fit, maintain or use the Weight Distribution System in accordance with the specifications and instructions provided by Hayman Reese;
- i) The defect in the Weight Distribution System has arisen due to the overloading of the Weight Distribution System beyond its specified or recommended capacities.



Limitations

Hayman Reese makes no express warranties or representations other than set out in this Lifetime Warranty.

The repair or replacement of the Weight Distribution System, or a refund of the purchase price of the Weight Distribution System, is the absolute limit of Hayman Reese's liability under this Lifetime Warranty.

Contact

If not completing an online warranty registration, please complete and forward the warranty registration card to:

Hayman Reese
TriMas Corporation Pty Ltd
PO Box 4050, Dandenong South, VIC 3164
Tel: 1800 812 017
Fax: 9701 9604
Email: info@haymanreese.com.au



HAYMAN REESE WARRANTY - TOW PRODUCTS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

TriMas Corporation Pty Ltd ("Hayman Reese") provides the following warranty in relation to the Hayman Reese towing products and accessories ("Tow Products"):

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be so excluded, restricted or modified.

For safety and use instructions, please refer to any General or Specific Fitting Instructions and Use & Care Instructions enclosed with the Tow Products or on our website at www.haymanreese.com.au.

Warranty

Hayman Reese warrants that, subject to the exclusions and limitations below, the Tow Product will be free from defects in materials and workmanship for the duration of the applicable warranty period set out below:

Tow Product	Warranty Period
5th Wheel	5 years*
Gooseneck	5 years*
Brake Controller	3 years*

* The applicable warranty period commences on the date of sale by the authorised Hayman Reese stockist to the original purchaser. The Warranty applies only while the Tow Product is owned by the original purchaser or the recipient of a new Tow Product (in the case of acquisition as a gift or promotion). The Warranty does not apply to Tow Products that were purchased second hand, whether purchased installed on a vehicle or purchased separately.

If a defect appears in the Tow Product before the end of the warranty period and Hayman Reese finds the Tow Product to be defective in materials or workmanship, Hayman Reese will, in its sole discretion, either:

1. Repair the Tow Product or the defective component of the Tow Product free of charge;
2. Replace the Tow Product or the defective component of the Tow Product; or
3. Refund the purchase price of the Tow Product to the original purchaser.



Hayman Reese reserves the right to change the design, specifications or composition of the Tow Product without notice and without liability. Hayman Reese reserves the right to replace defective products or components with products of similar quality, grade and composition, where an identical product or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

Warranty claims - 5th Wheel and Gooseneck

1. If a fault covered by warranty occurs, the purchaser must first contact Hayman Reese (at the contact address listed below). The purchaser will be advised of their most convenient Authorised Hayman Reese Service Centre.
2. Any warranty claim must be accompanied by proof of original ownership (such as a receipt) and details of the alleged defect.
3. The purchaser must visit their most convenient Authorised Hayman Reese Service Centre to have the Tow Product inspected and, if necessary, repaired or replaced. The cost of visiting the Authorised Hayman Reese Service Centre is the responsibility of the purchaser.

Warranty claims - Brake Controllers

Any Hayman Reese brake controller suspected of being defective should be returned post paid to Hayman Reese, P.O. Box 4050, Dandenong South, 3164, Victoria, Australia, with a cheque or money order for five dollars (\$5.00) to cover postage and handling.

Note that this warranty covers only the cost of labour and parts to effect the repair of the defective controller. It does not cover any other costs, such as those for the removal and re-installation of the controller by the purchaser's nominated installer.

Exclusions

This Warranty is limited to defects in the materials or workmanship of the Tow Product and does not cover accessories and expendable parts. This Warranty does not cover the repair or replacement of the Tow Product due to normal wear and tear, degradation or consumption.

The Warranty will not apply where:

- a) The Tow Product has been on-sold or assigned by the original purchaser;
- b) The Tow Product has been modified or repaired by someone other than Hayman Reese or an Authorised Hayman Reese Service Centre;
- c) Hayman Reese cannot establish any fault in the Tow Product after testing;
- d) The Tow Product has been used other than for the purpose for which it was designed;
- e) The Tow Product has been subject to abnormal conditions, including temperature, water, humidity, pressure, stress or similar;



- f) The defect in the Tow Product has arisen due to abuse, misuse, neglect or accident;
- g) The defect in the Tow Product has arisen due to the unlawful or unusual operation of the vehicle to which it is fitted;
- h) The defect in the Tow Product has arisen due to the purchaser's failure to properly assemble, install, fit, maintain or use the Tow Product in accordance with the specifications and instructions provided by Hayman Reese;
- i) The defect in the Tow Product has arisen due to the overloading of the Tow Product beyond its specified or recommended capacities.

Limitations

Hayman Reese makes no express warranties or representations other than set out in this express Warranty.

The repair or replacement of the Tow Product, or a refund of the purchase price of the Tow Product, is the absolute limit of Hayman Reese's liability under this express Warranty.

Contact

If not completing an online warranty registration, please complete and forward the warranty registration card to:

Hayman Reese
TriMas Corporation Pty Ltd
PO Box 4050, Dandenong South, VIC 3164
Tel: 1800 812 017
Fax: 9701 9604
Email: info@haymanreese.com.au



HAYMAN REESE LIFETIME WARRANTY - TOWBARS

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

TriMas Corporation Pty Ltd ("Hayman Reese") provides the following warranty in relation to the Hayman Reese towbar products ("Towbar"):

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be so excluded, restricted or modified.

For safety and use instructions, please refer to any General or Specific Fitting Instructions and Use & Care Instructions enclosed with the Towbar or on our website at www.haymanreese.com.au.

Lifetime Warranty

Subject to the exclusions and limitations below, Hayman Reese provides a lifetime warranty for the Towbar. The Lifetime Warranty applies for so long as the Towbar is owned by the original purchaser, or the recipient of a new Towbar (in the case of acquisition as a gift or promotion). The Lifetime Warranty does not apply to Towbars that were purchased second hand, whether purchased installed on a vehicle or purchased separately.

If a defect appears in the Towbar, Hayman Reese will, in its sole discretion, either:

1. Repair the Towbar or the defective component of the Towbar free of charge;
2. Replace the Towbar or the defective component of the Towbar; or
3. Refund the purchase price of the Towbar to the original purchaser.

Hayman Reese reserves the right to change the design, specifications or composition of the Towbar without notice and without liability. Hayman Reese reserves the right to replace defective products or components with products or components of similar quality, grade and composition, where an identical product or component is not available.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.



Warranty claims

1. If a fault covered by warranty occurs, the purchaser must first contact Hayman Reese (at the contact address listed below). The purchaser will be advised of their most convenient Authorised Hayman Reese Service Centre.
2. Any warranty claim must be accompanied by proof of original ownership (such as a receipt) and details of the alleged defect.
3. The purchaser must visit their most convenient Authorised Hayman Reese Service Centre to have the Towbar inspected and, if necessary, repaired or replaced. The cost of visiting the Authorised Hayman Reese Service Centre is the responsibility of the purchaser.

This Lifetime Warranty is limited to defects in the materials or workmanship of the Towbar and does not cover accessories.

Exclusions

This Warranty is limited to defects in the materials or workmanship of the Tow Product and does not cover accessories and expendable parts. This Warranty does not cover the repair or replacement of the Tow Product due to normal wear and tear, degradation or consumption.

The Lifetime Warranty will not apply where:

- a) The Towbar has been on-sold or assigned by the original purchaser;
- b) The Towbar has been modified or repaired by someone other than Hayman Reese or an Authorised Hayman Reese Service Centre;
- c) Hayman Reese cannot establish any fault in the Towbar after testing;
- d) The Towbar has been used other than for the purpose for which it was designed;
- e) The Towbar has been subject to abnormal conditions, including temperature, water, humidity, pressure, stress or similar;
- f) The defect in the Towbar has arisen due to abuse, misuse, neglect or accident;
- g) The defect in the Towbar has arisen due to the unlawful or unusual operation of the vehicle to which it is fitted;
- h) The defect in the Towbar has arisen due to the purchaser's failure to properly assemble, install, fit, maintain or use the Towbar in accordance with the specifications and instructions provided by Hayman Reese;
- i) The defect in the Towbar has arisen due to the overloading of the Towbar beyond its specified or recommended capacities.



Limitations

Hayman Reese makes no express warranties or representations other than set out in this Lifetime Warranty.

The repair or replacement of the Towbar, or a refund of the purchase price of the Towbar, is the absolute limit of Hayman Reese's liability under this Lifetime Warranty.

Contact

If not completing an online warranty registration, please complete and forward the warranty registration card to:

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