

# LIMITED WARRANTY

## For Wood Doors Mohawk Flush Doors

### Manufacturer

The above manufacturer warrants all doors sold under this warranty (except doors expressly excluded from the warranty), for 1 year or years from the date of shipment, and at the time of shipment, to be of good material and workmanship and to be free of defect which would render said doors unserviceable or unfit for their ordinary, recommended use.

This warranty extends only to the first purchaser at retail of said door(s) and may not be enforced by any person to whom the said door(s) are transferred.

ANY IMPLIED WARRANTIES WHICH THE PURCHASER MAY HAVE ARE LIMITED IN DURATION TO 1 YEAR OR YEARS FROM DATE OF SHIPMENT.

### PHOTOGRAPHING AND WARP TOLERANCES

1. Stile, rail and core show-through (photographing) on flush doors shall not be considered a defect unless the faces of the door vary from a true plane in excess of 1/100 inch in any three-inch span.
2. Warp shall not be considered a defect unless it exceeds 1/4 inch in the plane of the door itself.
3. The following warp allowances are for 1-3/4 inch or thicker doors. Doors wider than 3'6" and less than 7' in height, the warp shall not exceed 1/4" in a section 3'6" by the height of the door. Doors wider than 3'6" and higher than 7', the warp shall not exceed 1/4" in any 3'6" by 7' section. Doors up to and including 3'6" wide and over 7' in height, the warp shall not exceed 1/4" in any 7' by width of door section. Doors which are 1-1/8 inch or 1-3/8 inch thick, the warp shall not exceed 1/4", other than excluded below.
4. "Warp" is any distortion in the door itself and does not refer to the relationship of the door to the frame or jamb in which it is hung. The term "warp" shall include bow, cup, and twist. Measuring the amount of warp present in a door, the following method shall be used: bow, cup, and twist shall be measured by placing a straight-edge, taut wire or string on the suspected concave face of the door at any angle (i.e. horizontally, vertically, diagonally), with the door in its installed position. The measurement of bow, cup, and twist shall be made at the point of maximum distance between the bottom of the straight-edge, taut wire or string and the face of the door.

### MATTERS EXCLUDED FROM THIS WARRANTY

1. Unsatisfactory service or appearance caused by failure to follow recommended "Handling, Job Finishing and Installation Instructions" appearing below this warranty is not covered by this warranty.
2. The appearance of field finished doors is not warranted in any event.
3. Natural variations in color or texture of wood are not to be considered defects.
4. The warranty against warp does not apply to the following:
  - a. All 1-1/8 inch and 1-3/8 inch thick doors which are wider than 3'0" or higher than 7'0".
  - b. All 1-3/4 inch thick stile and rail doors wider than 3'0" and higher than 7'0".
  - c. Doors with face veneers of different species.
  - d. Doors that are improperly hung or do not swing freely.
  - e. Applied mouldings of different configurations on opposite sides and/or applied moulding on one side only.
  - f. Doors that are exposed to uneven temperatures or humidity on opposing sides of the doors.
  - g. Doors exposed to humidity below 25% or more than 55%.
5. This warranty does not cover:
  - a. Flush doors with cutouts for lights and/or louvers, any edge of which is nearer than 5 inches to any edge of the door.
  - b. Flush doors with cutout areas with less than 8 inch stile and rail or cutouts exceeding 40% of the face of the door.
  - c. Flush doors with cutouts exceeding one-half the height of the door.
  - d. All doors having less than 5 inches between cutouts for lights (flush doors), unit locks closures and/or other hardware cutouts.
  - e. Any delamination caused by failure to protect and seal all exposed surfaces of the door.

If warranted doors are found to contain defects as stated above, the manufacturer may, at its option, either (1) repair the door(s) without charge; (2) replace the door(s) without charge, in the same stage of fitting and/or finish as was originally supplied; or (3) refund the price paid to it for the door(s). The manufacturer will perform its obligations under the warranty within 30 days, after an appropriate notice is given by the purchaser to it.

The procedure which the purchaser should follow in order to obtain performance of any warranty is as follows:

- (1) If at the time a door shipment is received, said door(s) is found to have a defect(s) which can be reasonably discovered by inspection of each door(s), the purchaser must, prior to hanging or fitting, and within 30 days, send written notice of said discovered defect(s) to the manufacturer,
- (2) If a defect is discovered or occurs after a door is fitted and hung, written notice of said defect(s) must be sent to the manufacturer within one year from the date of shipment.

The manufacturer will not be liable for any door(s) repaired or replaced without its prior written consent.

Action on any claim for warp or for photographing defects may be deferred, at the option of the manufacturer for a period not to exceed 12 months from the date of claim. If a door has been installed prior to such claim being made, the door must remain hung in the original installation during the period of deferment to permit conditioning of humidity and temperature.

The manufacturer's sole responsibility under this warranty is as stated herein, and it shall not be liable for consequential, indirect, or incidental damages, or for any amount in excess of its price for the shipment involved, whether the claim is for breach of warranty or negligence.

This warranty gives the purchaser specific legal rights. The purchaser also has implied warranty rights. In the event of a problem with the warranty service or performance, the purchaser may be able to go to a small claims court, a State court, or a Federal district court.

**MOHAWK FLUSH DOORS**

Manufacturer

**NORTHUMBERLAND, PENNSYLVANIA 17857**

City, State

**DOORS ARE NOT WARRANTED FOR EXTERIOR USE. (EXTERIOR USE IS DEFINED AS ANY DOOR EXPOSED TO EXTERIOR OF BUILDING OR AN APPLICATION THAT SUBJECTS THE DOOR TO VARYING TEMPERATURE AND HUMIDITY ON OPPOSITE SIDES OF THE DOOR.)**

### HANDLING, JOB FINISHING, AND INSTALLATION INSTRUCTIONS

1. Deliver door(s) to building site after plaster or cement is dry. If doors are stored at job site for more than one week, all edges should be sealed.
2. Handle with clean gloves and do not drag doors across one another or across other surfaces.
3. Store flat on a level surface in a dry, well ventilated building. Cover to keep clean, but allow air circulation.
4. Doors should not be subjected to: abnormal heat, extreme dryness, humid conditions or sudden changes therein. They should be conditioned to average prevailing relative humidity of the locality before hanging.
5. The utility or structural strength of the door must not be impaired in the fitting of the door, the application of hardware, or cutting and altering the door for lights, louvers, panels or any other special details.
6. For all interior doors, use three hinges, except two hinges may be used for hollow core doors weighing less than 50 pounds or 6'8" or less in height. All doors 7'6" or higher require four hinges. Allow a fitting clearance of 1/16 inch on the hinges side and 1/8 inch on the lock side.
7. Before finishing, remove handling marks or effects of exposure to moisture with a thorough, final sanding over all surfaces of the door using 3/0 and 5/0 sandpaper and clean before applying sealer or finish. Some species of wood contain a chemical (oak particularly) which reacts unfavorably with certain finishes. Where possible, the surface should be treated for such unfavorable reactions. Applications of a sealer before finishing will usually prevent this difficulty. The full beauty of wood is best emphasized by the use of a satin or semi-gloss finish.
8. Immediately after fitting, or cutting for closurers, weatherstrip and/or threshold, and before hanging any interior door on the job, the entire door, including the top and bottom edges, must receive an application of a primer and two coats of a good grade of paint, varnish, or lacquer. Adequate drying time must be allowed between coats. For job-site finishing, do not use a water-thinned paint unless an oil base prime coat is first applied.