

WARRANTY POLICY

All DORMA closers that are BHMA certified to ANSI A 156.4 Grade 1 Standard for Door Controls-Closers are covered by a 25-year warranty. This includes surface closers and BTS Series concealed floor closers, except where noted.

All fire/life safety products that are BHMA certified to ANSI A 156.15 Grade 1 Standard for Closer/Holder Devices carry a 25-year warranty on the closer mechanism and a 2-year warranty on any electrical or electronic components.

The RTS and ITS Series overhead concealed closers carry a 1-year warranty.

All other products not mentioned above, including ED Series low-energy operators, carry a 2-year warranty.

The above-stated warranties cover products that are manufactured after August 1986. All closers are stamped with a coded date of manufacture by year and month, i.e., 868 = August 1986.

All DORMA exit devices that are BHMA certified to ANSI A 156.3 Grade 1 Standard for Exit Devices are covered by a 5-year warranty. This warranty extends to the mechanical functionality of the product. Electric or electronic components that are integral parts or furnished as accessories are covered for a 2-year period.

All goods sold are warranted to be free from defects in material and workmanship, the foregoing comprises seller's sole and entire warranty. All other warranties, written or oral, expressed or implied, and including but not limited to warranties of merchantability or fitness for intended purpose, are expressly excluded.

Seller's sole obligation under these warranties, during the period after date of manufacture as listed above, shall be to issue credit, repair or replace any item or part thereof which is proved to be other than as warranted.

Seller shall have the sole right to determine whether such parts shall be repaired or replaced or whether credit shall be issued. No allowance shall be made for any labor charges for replacement of parts, adjustments or repairs, or any other work. In no event shall seller be liable for collateral or consequential damages.

If goods are claimed to be other than as warranted, seller, upon notice promptly given, will either examine the goods at the buyer's site or issue shipping instructions for return to seller (transportation costs prepaid by buyer). These warranties shall not extend to any goods or parts thereof which have been subjected to misuse or neglect, damage by accident, rendered defective by reason of improper installation or by the performance of repairs, modifications or attachment to other products outside of seller's plant.

Because DORMA Door Controls has no control over conditions under which its products are used, DORMA Door Controls specifically does not warrant the adequacy or sufficiency of any advice or recommendations given to buyer. Nor does DORMA Door Controls warrant that every DORMA Door Controls product complies with every code, standard or regulation in every community except as specifically stated in a published DORMA Door Controls catalog or in writing signed by an officer of DORMA Door Controls. Nor is DORMA Door Controls bound by the terms of buyer's agreements with other parties.