

Warranty - Goods must be received at Corbin Russwin within 60 days of issuance of returned goods authorization. If a time extension is required, contact our Customer Service Department.

UL Listings

UL Listings apply to products as listed and do not necessarily apply to components of these products sold separately or to products which are not manufactured or assembled in accordance with the terms of the listings.

Miscellaneous

This book is the property of Corbin Russwin Architectural Hardware, Berlin, CT 06037 USA and is issued subject to recall.

The price increases included in this List Price Book No.9 are in conformity with appropriate United States Federal Regulations as of the date of issuance of this List Price Book.

Corbin Russwin is a registered trademark of Corbin Russwin Inc. Other product brand names may be trademarks or registered trademarks of their respective owners and are mentioned for reference purposes only.

The following limited warranty is effective for all Corbin Russwin products for which an order is accepted by us on or after May 1, 2000.

For limited warranties applicable before that date, please see earlier editions of our policy.

Limited Warranty

We warrant our products against defects in workmanship, materials or operations subject, of course, to ordinary wear and tear as it pertains to particular installations. However, we do not warrant against defects due to improper installation or failure to exercise normal maintenance, nor against the consequences of uses for which our products were not designed. For example, if a Corbin Russwin product or component part is used with a non-Corbin Russwin product or component part (such as a Corbin Russwin cylinder with a non-Corbin Russwin lock, or a Corbin Russwin lock with a non-Corbin Russwin cylinder, or a Corbin Russwin lock or latch with non-Corbin Russwin knobs, levers, escutcheons and roses) our warranty shall only apply if, and to the extent that, the purchaser can show to Corbin Russwin management that the Corbin Russwin product or component part itself was defective and the defect was not related to alteration or to adverse effects of such use with a non-Corbin Russwin product or component part. We expect that our customer will inspect these products upon receipt. If damage has resulted from shipment, our customer's only remedy is by making claim against the carrier.

Our only liability, whether in tort, or in contract under this warranty, or any express or implied warranty, is to repair or replace products which are returned to us, shipping charges prepaid, at the address below within one year. Five years mechanical warranty for CL3300 Series Cylindrical Lock and ML2000 Series Mortise Lock. One year for finish; Two years for CL3200 Series Security Bolt Lever Lockset and DC4000 Series Closer; Five years for ED4000, ED5000, 900 Series trim, One year for ED6000, ED7000, ED8000 Series Exit Devices; Five years for DC3200 and DC3600 Series Closers; Ten years for DC2200, DC2400 and DC2600 Series. Closers; other components of electromagnetic products are covered by a limited warranty period of one year after invoice date thereof to the original purchaser from us, and are determined by us to be defective.

Products will not be accepted for repair or replacement under this warranty unless we have given prior authorization for their return. Upon receipt of products returned for repair or replacement we will determine whether products qualify for repair or replacement under this warranty; if they do not, we will notify our customer of estimated costs of repair or replacement involved and will obtain authorization prior to proceeding.

We have no liability to pay any costs of repair performed by anyone other than us, unless in each instance we have give prior written approval of such repair in which case we will pay what we consider to be the reasonable cost thereof.

Cylinder Warranty

Cylinders, Factory or Field Combined Cylinders shall be lubricated periodically, by the purchaser, depending upon environmental conditions. Dry graphite, molybdenum disulfide or Posylube™ are recommended. Petroleum based liquid spray lubricants such as WD-40™ and LPS-1™ should only be used in cylinders in harsh or corrosive environments and should not be mixed with the above mentioned dry lubricants.

Cylinders Field Combined

1. Keys shall be cut to the Corbin Russwin key biting specifications required for the particular keyway and depth system (available upon request from the Corbin Russwin Marketing Department).
2. All pin lengths shall be selected according to prevailing factory standards (available upon request from the Corbin Russwin Marketing Department).
3. Original Corbin Russwin cylinders and cylinder components, including pin tumblers and key blanks, shall be used. We reserve the right to void the warranty if we deem that a malfunction is a result of non-original components which do not conform to Corbin Russwin standards.

Keying Systems

All bittings shall be originated or authorized by the Corbin Russwin Key Systems Department to be compatible with one another in a specific type of cylinder (conventional, high security, master ring, interchangeable core) and within a particular keying system.

This warranty is expressly in lieu of all other express warranties. Implied warranties shall be limited to the duration of the warranty period of this express warranty. We shall under no circumstances be liable for incidental or consequential damages.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

For information on warranty performance, contact us at:

Corbin Russwin
Architectural Hardware
225 Episcopal Roaderlin,
Berlin CT 06037 USA
Phone 860-225-7411
Fax 860-828-7266