

All of our products have been manufactured to Ashley Norton's high quality standards and we are pleased to offer the following warranties...

## **Mechanical Warranty**

*Ashley Norton extends a 10 year mechanical warranty to the original residential purchaser, providing the product has been installed in accordance with our installation instructions.*

*The warranty does not cover damage due to misuse, abuse, tampering, extreme temperature conditions or products used in commercial applications.*

## **10 Year Finish Warranty on Lacquered Brass**

*When used internally Ashley Norton extends a 10 year finish warranty to the original residential purchaser of these materials where the product was originally installed.*

*This finish warranty does not cover scratches, abuse, misuse, external use, or where the product has been used in a commercial application.*

## **External Use of Lacquered Brass**

*Lacquered finishes will deteriorate when exposed to the atmosphere, particularly; salt air, direct sunlight and pollution.*

*Polished Chrome, Pewter and Satin Nickel will endure these conditions for longer than lacquered brass, however even these will not remain unaffected by the environment.*

*Our new "Ever Brite™" finish will however endure harsh external conditions and we recommend this finish as suitable for external use.*

*Our Solid Bronze Collection and our "Oil Rubbed" finish are not coated with lacquers and therefore will age naturally. These living finishes age with elegance, and we recommend that these be considered for external use.*

## **The Everbrite™ Lifetime Finish**

*The Everbrite™ Lifetime -f:Sh prevents discoloration and tarnishing for the lifetime of the product. Ashley Norton Inc. will repair or replace any product which show signs of finish deterioration during the lifetime of the original residential purchaser. This finish warranty does not cover scratches, abuse, mis-use, or where the product has been used in a commercial application.*

## **Black Iron Finish**

*Black Iron Products are powder coated and impact with metal or other hard objects may cause chipping. In case of damage to the surface, the original appearance may be restored by re-painting the damaged area.*

## **Solid Bronze, and Oil Rubbed Finishes**

*These 'Living Finishes' are not coated with lacquers and therefore will age naturally.*

*Environmental conditions, and frequency of usage will cause changes in colour. In no event shall Ashley Norton be liable for any incidental or consequential damages arising from the sale or use of our products. Ashley Norton shall at its option repair or replace material upon return of defective products.*

*NOTE: Some States do not allow limitation on incidental or consequential damages, so the above may not fully apply to you. This warranty gives specific rights, and you may have others which may vary from State to State.*

